

കേരള സർക്കാർ Government of Kerala 2018



Regn. No. KERBIL/2012/45073 dated 5-9-2012 with RNI

Reg. No. KL/TV(N)/634/2018-20

കേരള ഗസററ് KERALA GAZETTE

അസാധാരണം EXTRAORDINARY

ആധികാരികമായി പ്രസിദ്ധപ്പെടുത്തുന്നത് PUBLISHED BY AUTHORITY

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Thiruvananthapuram, Wednesday

 2018 ഒക്ടോബർ 31

 31st October 2018

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 14th Thulam 1194

1940 കാർത്തികം 9 9th Karthika 1940 നമ്പർ } 269

GOVERNMENT OF KERALA

Abstract

LOCAL SELF GOVERNMENT DEPARTMENT—FIXATION OF SERVICE LEVEL STANDARDS FOR DELIVERY OF PUBLIC SERVICES IN MUNICIPAL CORPORATIONS AND MUNICIPALITIES—NOTIFIED—ORDERS ISSUED

LOCAL SELF GOVERNMENT (DC) DEPARTMENT

G. O. (Ms.) No. 155/2018/LSGD.

Dated, Thirwananthapuram, 30th October, 2018.

Read:--G. O. (Ms.) No. 141/2018/LSGD. dated 30-10-2018.

ORDER

Service delivery has been a priority item under People's Plan for the Local Self Governments of Kerala. Hence it is necessary to fix relevant standards for delivery of Public Services in Municipal Corporations and Municipalities in respect of the following four sectors:

- 1. Water Supply
- 2. Sewage Management (Sewerage and Sanitation)
- 3. Solid Waste Management
- 4. Storm Water Drainage.

Government are pleased to notify the Service Level Standards for delivery of Public Services in Municipal Corporations and Municipalities annexed to this order for the year 2017-2018 (target year 2018-2019).

By order of the Governor

T. K. Jose,

Additional Chief Secretary.

·To

All Secretaries of Municipal Corporations and Municipalities (through Director of Urban Affairs)

The Director of Urban Affairs, Thiruvananthapuram.

The Accountant General (A&E/GSSA/ERSA) Kerala, Thiruvananthapuram.

The Managing Director, Kerala Water Authority.

The Mission Director, AMRUT.

The Joint Secretary to Government of India, Ministry of Urban Development, Nirman Bhavan, New Delhi.

Executive Director, Information Kerala Mission,

The Executive Director, Suchitwa Mission, Thiruvananthapuram,

The Director, I&PRD/Web & New Media, Thiruvananthapuram,

Stock File/Office Copy.

or							ve Officer		ostal Address	with PIN code		1	Phone & Fax	nos			Email id
_		Corate			Deepesh R.H	ί.	•	Municipa	Office, Adoo	-691523		<u> </u>	04734-228	362	<u> </u>	secy	adr@gmail.com
cators								<u> </u>		,		!			<u> </u>		
						Extent of non	Pavanua water	Continuity of	water supply	Quality of we	eter supplied					Efficienc	y in collection of water supply related charges
-	100%	135	lpcd	10	00%	20	%	24 h	aurs	100	0%	80)%	100	1%		90%
		Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017- 18)	Targets (2018-19)	Ситепt (2017-18)	Targets (2018-19)
100	% 150%	44	45	95%	97%	6%	5%	8	12	100%	100%	96%	99%	52%	60%	88%	90% -
ent (Sewer	age and San	ation)						1									· · · · · · · · · · · · · · · · · · ·
Cov	erage of Tollats							Quality of sew	age treatment	recycling	of treated					Efficie	ncy in collection of sewage charges
	100%	10	0% .	10	00%	100)%	100)%		•	80)%	100	1%	 	90%
		Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017- 18)	Targets (2018-19)	Сиптепt (2017-18)	Targets (2018-19)
100	% 100	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
gement				·				· · · · · ·	<u> </u>			·		1	<u> </u>		
		ETHICHENCY OF															
	100%	10	0%	10	00%	80	%.	. 100)%	80	% .	10	0%	90%	%		
		Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017- 18)	Targets (2018-19)		
	1 33.7	80%	100%	80%	100%	50%	80%	. 80%	85%	75%	80%	50%	. 80%	85%	90%		
nage Indica																	
							Incide			oding							
	Current (201			rgets (2018	3-19)	· Cu	rent (2017-			gets (2018-	19)						
	0%			0%			0%		<u></u>	0%	/						
	Covera (2017- 100* Covera (2017- 100* Covera (2017- 100* Covera (2017- Covera (2017- 60%	Coverage of Water suppliconnections. 100% Current (2017-18) (2018-19 100% 150% Interpretation of the coverage of Toilata 100% Current (2017-18) (2018-19 100% 100 Interpretation of the coverage of the coverage of Toilata 100% Current (2017-18) (2018-19 100% Current Targets (2018-19 60% 80% Rage Indicators Coverage Current (2017-18) (2018-19	Coverage of Water supply Connections	Coverage of Water supply Connections. Per Capita supply of water	Coverage of Water supply Connections.	Coverage of Water supply Connections Per Capita supply of water Extent of metering of water connections	Coverage of Water supply Connections	Coverage of Water supply Connections	Coverage of Water supply Connections Continuity of water Continuity of water Connections Extent of non revenue water Continuity of water Connections Connections Extent of non revenue water Continuity of	Coverage of Water supply Per Ceptas supply of water Extent of metaring of water Extent of non revenue water Continuity of water supply	Coverage of Water supply Per Capita supply of water Extent of metering of water Extent of non revenue water Continuity of water supply Quality of water Connections 100% 135 ppd 100% 20% 24 hours 100% 2017-18) (2018-19) (2017-18) (2018-19) (2017-18) (2018-19) (2017-18) (2018-19) (2017-18) (2018-19) (2017-18) (2018-19) (2017-18) (2018-19) (2017-18) (2018-19) (2017-18) (2018-19) (2017-18) (2018-19) (2018-19) (2018-19) (2018-19) (2018-19) (2017-18) (2018-19) (2018-19) (2017-18) (2018-19) (2017-18) (2018-19) (2017-18) (2018-19) (2017-18) (2018-19) (2018-19) (2018-19) (2018-	Coverage of Water supply Connections Per Capita supply of water connections Estent of metering of water connections 100% 135 pcd 100% 20% 24 hours 100% 100% 2017-18) (2018-19) (2017-18) (2018-	Coverage of Water auppity Connections Connections	Coverage of Water supply Connections	Coverage of Water supply Per Ceptate supply of water commercions	Coverage of Water supply Per Captes supply of water Essent of non revenue water Continuity of water supply Country of water supply Content compositions	Coverage of Victor Supply Connections Coverage of Services Coverage of Tallets C

(sd/-) Secretary

Municipality

Name of th		St	ate	Name of t	he Municipa	l Commissi Officer	ioner/ Chief	Executive	Po	stal Addres	s with PIN o	ode	P	hone & Fax	nos		Email id	
Alapp	ouzha	Ke	rala		S	. Jahamgee	T .		Alappuzh	a Municipa	lity-688001			815706573	30	secretary	nlappuzha@	gmail.con
Water Sup	ply Indica	tors		<u> </u>					<u> </u>			<u> </u>	<u> </u>					
	Coverage of supply Con		Per Capita water	a supply of	Extent of m	•	Extent of n	on revenue	Continuity supply	y of water	Quality of v	water	Efficiency of custom complaint		Cost recov	ery in water vices	of water su	in collection pply related irges
Benchmarks	1	00%	13:	5 lpcd	10	0%	2)%	24 1	ours	10	0%	. 80	0%	10	0%	9(0%
	Ситепt (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)		Targets (2018-19)	1	Targets (2018-19)	Current (2017-18)	Targets (2018-19)		Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)
	85%	90%	80 lpcd	135 lpcd	95%	100%	30%	25%	24 hrs	24hrs	100%	100%	65%	70%	65%	.70%	85%	90%
Sewage Ma	anagemen	t (Sewerage	and Sanit	tation)		•	-t-		· · · · · · · · · · · · · · · · · · ·		<u></u>	·	<u> </u>		1		L	
	<u> </u>	ge of Toilets	Coverage network s	ervices	Collection e the sewage	fficiency of network	1	cy of sewage at capacity	Quality of s treatment	ewage .		reuse and of treated	Efficiency of custom	in redressal		ost recovery nanagement	Efficiency collection	in of sewage
Benchmarks	1	00%	10	00%	10	0% ,	10	0%	10	0%	20)%	80)%	100)%	90)%
		Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)		Targets (2018-19)
	100%	100%	0%	20%	0%	20%	0%	20%	0%	. 95% .	0%	10%	30%	55%	0%	50%	0%	10%
Solid Wast	e Mnagen	nent	<u> </u>		- .		-		at an	- .	<u> </u>	<u></u>		1	I	<u> </u>		-
	of so	level coverage lid waste tent services	Efficiency of	of collection al solid waste	Extent of s of municip waste	segregation pal solid	Extent of solid wast	municipal e recovered	Extent of sc disposal of a solid waste		Efficiency i		Extent of co		Efficiency collection of charges			
Benchmarks	1	00%	10	00%	10	0%	80)%	100	0%	80)%	. 10	0%	90	%		
, ,	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)		Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	,	
	100%	100%	100%	100%	100%	100%	80%	80%	100%	100%	60%	80%	60%	80%	60%	80%		
Storm Wate	er Drainag	e Indicator	5		•		<u> </u>	1		<u> </u>								
		Coverage	of storm wa	ter drainage r	etwork		-	lne	dence of War	ter logging/f	looding							
Benchmarks	Vater Drainage Indica		. 100	0%					0 nun	nbers								·
·····	Cu	rrent (2017-1	8)	Targ	gets (2018-19))	C	urrent (201	7-18)	Та	rgets (2018-	-19)				,		·
•		30%			36%			15	·		10	w. <u></u>						

Name of the	city/ULB		State	Name of	the Municip	oal Commis Officer	sioner/ Chief	Executive	Po	stal Addres	s with PIN c	ode	Pho	ne & Fax r	ios		Email id	
Aluva		<u> </u>	Kerala		ARUN	RANGAN		MUNICIF	AL OFFIC	E, ALUVA	- 683 101	0-	484-262375	56	aluva	municip'al	office@ya	hoo.com
Water Suppl	Ī	tors e of Water	Per Capita	supply of	Extent of r	metering of	Extent of no	on revenue	Continui	ty of water	Quality	of water	Efficiency in of cust		Cost reco	very in water	,	in collection of
		onnections	wate			nnections	wat	ter		pply	sup	plied	compl		supply	services	ch	arges
Benchmark	10	00%	135	ocd	10	0%	20	%	24 1	nours	10	0%	80	%.	.10	00%	9	00%
	Current (2017-18	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)
	91%	95%	16	18	90%	100%	9%	8%	24	24	95%	99%	90%	100%	57%	65%	60%	65%
Sewage Mar	nageme	nt (Sewer	age and Sa	nitation)										•		•	,	
	Coverag	e of Toilets	Coverage of network s	~	of the	efficiency sewage work	Adequacy treatment		,	of sewage tment	recycling	reuse and of treated vage	Efficiency in of cust compl	tomer	in s	cost recovery ewage gement		in collection of e charges
Benchmark	10	00%	100	%	10	0%	100)%	10	0%	. 20)%	80	%	10	00%	9	90%
	Curren (2017-18	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)
	100%	100	80%	90	72	80	. 20	30	15	20	0	10	52	60	10	25	0	10
Solid Waste	manage	ement																
	coveraç waste m	hold level ge of solid anagement vices	Efficiency of of municipal		of munic	segregation ipal solid iste	Extent of r solid waste	,	disposal d	f scientific of municipal waste	of cus	in redressal stomer plaints	Extent of recovery servi	in SWM		in collection i charges		
Benchmark)ე%	100	%	10	Ω%	80	%	10	0%	80)%	100)%	9	0%		
,	Currer t (2017-18	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Tarģets (2018-19)		
-	92%	95%	85%	90%	68%	75%	50%	55%	80%	90%	70%	75%	48%	55%	44%	55%		
Storm Water		ge Indicators				•									ļ			
	C	3) (2018-19) (2017-18) (201		er draina	ge netwo	ork		Incidence	of Wate	er logging,	/flooding		ļ	-		ļ		
Benchmark		<u> </u>	100						0 nur	nbers								
-	(Current (201	7-18)	Та	rgets (2018	-19)	Curr	rent (2017-1	8)	Tar	gets (2018-	-19)						
		72%		<u> </u>	80%		<u> </u>	. 8			6					,		

(sd/-)

Secretary

		_							OI SHIVICE	Level St	andards N	- Iouncauo	ii Formai	[
Name of the	e city/ULB	St	ate	Name of	the Municipa	I Commissi Officer	ioner/ Chief	Executive	Po	stal Address	s with PIN co	de	Pł	one & Fax	noș		Email id	
Angamaly M	lunicipality	Ke	rala			S Narayana	n .		Municip	al Office, An	agamaly	683572	. N	484245236	7	secret	aryagly@gr	nail.com
Water Supply	Indicators	•													,			
	Coverage supply Co	of Water nnections	Per Capita	supply of ter	Extent of n water cor			t of non ie water	Continuity sup		Quality supp		redressal (ency in of customer	water	overy in supply		r supply
Benchmarks	. 10	0%	135	lpcd -	100	0%	20	0%	24 h	ours	100	0%		olaints 0%		ices 0%		charges 0%
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current [*] (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)
	45%	80%	110	120	100%	100%	20%	20%	17	20	100%	100%	92%	95%	90%	99%	90%	95%
Sewage Mana	igement (Se	werage an	d SanItatio	п)							•	·			,			
				of sewage services	Collection e the sewag			of sewage t capacity	Quality of treatr	•	Extent of a recycling			ency in of customer		of cost n sewage	Efficiency of sewag	in collection e charges
Benchmarks	100)%	100	0%	100)%	10	0%	100	%	20	%	80)%	100	0%	90)%
	100% Current Targets, Curre (2017-18) (2018-19) (2017-			Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)
	100%	100	0%	. 0	0	0	0	0	0	0	. 0	0	0	0	0	. 0	0	0
Solid Waste M	/anagement							•				•	<u> </u>					
	Househ coverage waste ma	of solid	Efficie collec municipal :	tion of	Extent of so of municity was	ipal solid	solid	municipal waste vered	Extent of disposal of solid v	municipal	Efficiency is of customer		recovery	of cost in SWM vices	Efficie collection char	of SWM		•
Benchmarks	100)%	100)% .	100	0%	٠ 80)% [*]	100	1%	80	%	10	0%	90	%		
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets, (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)		
	60%	80%	97%	100%	30%	80%	35%	60%	60%	. 90%	85%	95%	25%	60%	25%	60%		,
Storm Water [Drainage Inc	licators	•															
	1	Coverage	of storm wa	ater drainag	e network			Inck	dence of Wat	er logging/fl	ooding							
Benchmarks			10	0%			,		0 nu	mbers		•						
	Cui	rent (2017-	18)	Та	rgets (2018-	19)	Cı	urrent (2017	'-18)	Та	rgets (2018-	19)						
	<u> </u>	55%			70%			0 .			0							

Sd/- . Secretary

Angamly Municipality

/	+			T .	<u> </u>		 -											
Name of the	city/ULB		State . ·	Name of	the Municipa	officer	oner/ Chief E	xecutive	F	Postal Addres	s with PIN c	ode ·	P	hone & Fax r	nos		Email id	
ANTHO	OR	к	erala			M.K. Girish			Anthoor	Municipality, I Kannur	K.U.C P.O.	670567	0	497-27804	50	anthoorm	unicipality@	2gmail.cor
Water Supply	Indicator	s										 			·	<u></u> ,	r	·
		f Water supply lections	Per Capita su	pply of water		metering of nnections	Extent of no wat		Continuity	of water supply	Quality of w	ater supplied		redressal of complaints		ery in water services	watersup	n collection o oply related orges
Benchmarks	10	00%	135 (lpcd	10	0%	200	%	24	hours	10	00%	Q	0%	10	0%		0%
	Сиггепt (2017-18)	Targets (2018-19)	Current (2017 18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19
	38%	62%	100	135	90%	100%	10%	5%	24	. 24	100%	100%	. 100%	100%	50%	100%	. 80%	90%
Sewage Mana	gement (S	Sewerage a	nd Sanitation	1)			<u>. </u>	L	<u> </u>	J	<u> </u>	L		<u> </u>	<u> </u>	·		1
•.	Coverag	e of Toilets	Coverage of se			ficiency of the network	Adequacy of treatment			of sewage itment		reuse and reated sewage		redressal of complaints		st recovery in anagement		collection of
Benchmarks	10	00%	100)%	10	0%	100	%	10	00%	20	0%	80	0%	10	0%	90	0%
	Ситепt (2017-18)	Targets (2018-19)	Current (2017- 18)	Targets (2018-19)	Сипепt (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)
	100%	100%	0%	0	0	0	0	0	0	0	0	0	0.	0	0	0	0	. 0
Solid Waste M	anageme	nt	!	<u> </u>	<u> </u>	L		L	1	· ·	1	•		<u> </u>				
	of soli	evel coverage d waste ent services	Efficiency of communicipal se			gregation of solid waste	Extent of mur waste rec		disposal of r	of scientific municipal solid aste		redressal of complaints		st recovery in services		collection of harges	<u>- ,</u>	J
Benchmarks	10	0%	100	1%	10	0%	80%	%	10	00%	80)%	10	0%	90)%		
	Current (2017-18)	Targets (2018-19)	Current (2017- 18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)	Сипепt (2017-18)	Targets (2018-19)	Current (2017-18)	Targets . (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)		
	78%	90%	20%	40%	10%	20%	15%	25%	20%	35%	60%	80%	0%	0%	15%	30%		
Storm Water D	rainage li	ndicators					•											
		Coverage	e of storm wat	ter drainage	network			Incide	ence of Wa	ter logging/f	floodina							
Benchmarks		Coverage of storm wa		%						umbers								
	, с	urrent (2017	7-18)	Targ	gets (2018-	19)	Curre	ent (2017			gets (2018-	19)						
		40%			60%			5			0		 :					

Sd/-

Secretary

Anthoor Municipality

				14th F	inance C	Commiss	ion: Dec	laration (of Servic	e Level S	Standard	ls Notific	ation For	mat				
Name of the c	ity/ULB	s	tate	Name		sicipal Con ecutive Off	nmissioner icer	/ Chief	Post	tal Address	s with PIN	code	Pho	one & Fax	nos	-	Email id	
Attinga	l	K	erala	R,PF		UMAR, Se Municipalit	cretary At	tingai	Munic	ipal Office	, Attingal,6	95101	-04	170-262260	35	secreta	ryatti@g	mail.com
Water Supply	Indicato	rs														· · · ·		
	Covera Water s Connec	suppty		a supply ater	metering	nt of of water ctions	1	of non e water		uity of supply	, ,	of water plied	redres	ncy in sal of omer laints	Cost rec water serv		collection supply	ency in • on of water y related arges
Benchmarks	100	1%	135	lpcd	. 100	0%	20)%	24 h	ours	10	0%	80	1%	100	0%	9	0%
	Current (2017- 18)	Target s (2018- 19)	Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018-19
Attingal	91	96	100	110	82	95	26	30	19	24	100	100	70	85.	55	100	65	80

Sewage Mana	gement	(Sewe	rage and	Sanitati	on)													
	Covera Toile		Cover sewage serv	network	Colle efficienc sewage	y of the		acy of reatment acity		f sewage ment	recycling	reuse and, of treated rage	redres cust		recovery	of cost in sewage gement		in collection ge charges
Benchmarks	100	%	10)%	100	3%	20	1%	24 h	ours	100	2%	80)%	10	0%	9	0%
	Current (2017- 18)	Target s (2018- 19)	Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018-19)
Attingal	98	100	0	25	0	25	0	25	0	25	0	25	0	25	0	25	0	25

Solid Waste Management Indicators (Sewerage and Sanitation)

	House level co- of solid manage servi	verage waste ement	collec municip	ncy of tion of pal solid ste	segreg municip	nt of ation of oat solid ste	municip	nt of pal solid scovered	scientific municip	ent of disposal pal solid iste	redres	ncy in ssal of omer laints	recovery	of cost in SWM ices		
Benchmarks	100%		100	0%	10	0%	80	%	10	0%	80)%	10	0%	90	%
		services 100% Current Target s (2017-		Targets (2018- 19)	Current (2017- 18)		Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)		Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018- 19)
Attingal	70	90	90	100	80	90	80	. 95	80	100	80	95	70	90	85	90

Storm Water [Orainage Indicators			
	Coverage of storm w	rater drainage network	Incidence of Water	er logging/flooding
Benchmarks	10	0%	10	0%
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)
Attingal	. 65 ,	80	. 8	5

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Attingal Municipal Office

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						14th Finar	ice Comm	nission: D	eclaration	n of Servi	ce Level	Standard	ds Notific	ation For	mat			
tV/UL	в	St	tate	Name of	the Munici	pal Commiss Officer	sioner/ Chief	Executive	Pos	tal Address	with PIN co	ode		Phone & f	Fax nos		Email id	
icipal	ity	Ke	erala			TOBY THOM	IAS			Chalakudy		680307		0480 27	08152	secretaryon	ncchalakudy@	yahoo.com
dicat	ors										. ,		<u> </u>		•	<u> </u>		
			Per Capita su	ipply of water			Extent of non	revenue water	Continuity of	water supply	Quality of w	ater supplied	Efficiency is customer	n redressal of complaints	Cost recovery in	water supply services		Illection of water supply ted charges
\prod	1009	%	135	lpcd	10	00%	20	1%	24 h	ours	10	0%	. 8	0%	. 1	00%		90%
		Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017 18)	Targets (2018-19
60%		80%	135	135	90%	95%	10%	5%	12	12	100%	100%	90%	95%	80%	90%	90%	95%
men	t (Se	werage a	nd Sanitati	ion)		•					·			·			1	·
Coverage of Toilets Covera									Quality of sew	age treatment	recycling	of treated			Extent of cost recover	y in sewage management		collection of sewage charges
	100%	6	. 100)%	10	00%	100)%	100)%	20	1%	80	0%	1(00%		90%
			Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017 18)	Targets (2018-19)
100%		100		,- ,	į.		:•	-	,-	,-	ŗ•			-			,-	,-
age	nent		-					<u>,</u>	-	<u> </u>		L	·	L	·	<u> </u>	 	
olid w	iste m	anagement					waste re						Extent of co	st recovery in services	Efficiency in collec	tion of SWM charges		· .
1	100%	6	100	1%	10	0%		%	100)% .	80	%	10	0%	. 9	0%	<u> </u>	······································
orren 017-1			Current (2017-18)	Targets (2018-19)	· Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targe(s (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)		· · · · · · · · · · · · · · · · · · ·
50%	Ш	100%	100%	100%	85%	100%	90%	100%	90%	100%	90%	100%	40%	100%	90%	100%		
inag	Ind	icators															· 	 -
	(Coverage	of storm wa	iter drainag	e network			Incider	nce of Water	logging/floc	odinģ					,		 -
			100)% [0 numl	bers							·	
(Current (2017-18) Targets (201					-19)	Cui	rrent (2017-	18)	Targ	jets (2018-	19)						
	70% - 75%							3	-		1	,		,				,
C C C C C C C C C C C C C C C C C C C	urrer 117-1 60% nen 100%	Connect 1009 ulrent 117-18) 60% nent (Se coverage of 1009 urrent 11718) 00% agement sehold leve id wester 1009 urrent 117-18) (0%	rege of Water supply Connections 100% 100% 100% 100% 80% 100% 100% 100% 100% 100 100	100% 135	rege of Water supply Connections 100% 135 pcd 100% 135 pcd 1017-18) (2018-19) Coverage of Tollets 100% 135 135 ment (Sewerage and Sanitation) Coverage of Tollets 100% 100% 100% 100% 100% 100 100 100	Targets Current Coverage of Tollets Current Coursel Current Coursel Current Coverage of Tollets Current Coverage Current Coverag	ipality Kerala TOBY THOM cators rege of Water supply Connections 100% 135 lpcd 100% Targets (2018-19) (2017-18) (2018-19) (2017-18) (2018-19) 80% 80% 135 135 90% 95% ment (Sewerage and Sanitation) Coverage of Tollets Coverage of sewage network services (2018-19) (2017-18) (2018-19) 100% 100% 100% Targets (2018-19) (2017-18) (2018-19) (2017-18) (2018-19) 100% 100	ipality Kerala TOBY THOMAS cators rege of Water supply Connections 100% 135 lpcd 100% 20 100% 2018-19) (2018-19)	Toby Thomas Toby Thomas	trage of Water supply Connections 100% 135 lpcd 100% 20% 24 h urent Targets (2018-19) (2017-18) (2018-19) (2018-19	trage of Water supply Connections Targets Current Targets (2018-19) (2017-18) (2018-19) (2018-19) (2017-18) (2018-19) (2017-1	ipality Kerala TOBY THOMAS Chalakudy rege of Water supply Connections rege of Water supply Connections 100% 135 pcd 100% 20% 24 hours 100% 135 pcd 100% 20% 24 hours 100 water supply (2017-18) (2018-19) (2017-18) (2018-19) (2017-18) (2018-19) (2017-18) (2018-19) (2017-18) (2018-19) (2017-18) (2018-19) (2017-18) (2018-19) (2017-18) (2018-19) (2017-18) (2018-19) (2017-18) (2018-19) (2017-18) (2018-19) (2017-18) (2018-19) (2017-18) (2018-19) (2017-18) (2018-19) (2017-18) (2018-19) (2017-18) (2018-19)	Continuity Chalakudy Cha	Colors Control Contr	Costors	Content Cont	Part Control Contro	Part Conserved Water supply Per Capita supply of states Entered of non-revenue water Conserved Conse

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Secretary

Chalakudy Municipality

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	of the ULB	.S	tate	Name of th	e Municipal (Commissione	er/ Chief Exec	utive Officer	'Po	ostal Address	with PIN co	ode	Ph	one & Fax no	s		Email id	
Changa	nassery	Ke	rala		:	Sreekanth A	.s		Changa	nassery Mun	icipality		48	31-242004	4	secreta	rychsry@	gmail.com
Water	Supply	Indicato	rs															
		e of Water onnections		a supply of iter		metering of nnections		on revenue iter		ty of water pply	,	of water oplied	Efficiency in customer of	redressal of complaints		covery in bly services	water su	n collection of pply related arges
Benchm arks	10	0%	135	lpcd -	10	0%	20	1%	24 h	nours	10	00%	80	1%	100	0%		0%
. 14	Current (2017- 18)	Targets (2018- 19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017- 18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018-19)
	80%	80%	128 -	135	100%	100%	14%	10%	14	17	100%	100%	55%	50%	87%	90%.	82%	85%
Sewag	e Mana	gement (Sewerage	e and Sar	nitation)			·			•			•	•	+		
	Coverage	of Toilets		Coverage of sewage network services Collection efficiency of the sewage network 100% 100%				of sewage t capacity		of sewage tment	recycling	reuse and of treated wage	Efficiency in customer	redressal of complaints	recovery i	of cost in sewage jement		n collection of e charges
Bench marks	10	0%	100% 100%			0%	· 10	0%	10	0%	20	0%	80	%	100	0%	. 9	0% .
	Current (2017- 18)	Targets (2018- 19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017- 18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018-19)
	100%	100	0%	0	0	0	0	0	0	0	0 .	0	. 0	0 .	0	0	0	0
Solid V	Vaste m	anagem	ent										7					
	Househ coverag waste ma	nold level le of solid anagement vices	Efficiency o	of collection I solid waste		gregation of solid waste		unicipal solid ecovered	disposal o	f scientific of municipal waste	of cu	in redressal stomer plaints		st recovery in ervices		n collection charges		
Bench marks	10	0%	10	0%	10	0%	80)%	10	00%	- 80	0%	10	0%	90)%	•	
	Current (2017- 18)	Targets (2018- 19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017- 18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017- 18)	Targets (2018- 19)		
	72	· 75%	93%	95%	93%	95%	76%	80%	62%	70%	70%	70%	55%	60%	55%	60%		
Storm	Water E)rainage	Indicator	s														
		Coverage			nage netw	ork ·		Incidend	e of Wate	er logging/f	looding							
Bench					-				0 nun	nbers					(sd/-)			
	Cui	rent (201					Cur	rent (2017:	-18)	Targ	ets (2018			1 ;	Secretary			
		73%						4			5	, •		Municipal	lityþChan	ganasser		
				<u> </u>		<u> </u>	<u> </u>			 			<u> </u>	J				

Name of the cit	ty/ULB	Sta	ate	Name of	the Municip	pal Commiss Officer	ioner/ Chief	Executive	Post	al Address	with PIN co	ode	Ph	one & Fax r	nos	<u>. </u>	Email id	
chavakkad mur	nicipality	ker	ala			Dr.sini. T. I	١,		chav	akkad-680	506		0,4	187-25073	76	chavakkad	secretary@	ogmail.com
Water Supply India	cators	-	•															
		e of Water onnections	Per Capita wa			metering of onnections	Extent of no	on revenue iter	Continuity sup			of water plied	redressal o	ency in of customer plaints		very in water	of water s	in collection upply related arges
Benchmarks	10	00%	135	lpcd	10	00%	20	1%	24 ho	ours	10	0%	80)%	1	00%	9	0%
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)
,	95%	100%	120	135	100%	100%	18%	20%	10	24	100%	100%	80%	80%	100%	100%	85%	90%
Sewage Managem	ent (Sewe	erage and Sanitation)				· · ·	,											1 1 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2
	Coverage	e of Toilets		•		efficiency of ge network		of sewage t capacity	Quality of treat	•	recycling	reuse and of treated . rage	redressal	ency in of customer plaints	ins	cost recovery ewage agement		in collection ge charges
Benchmarks	10	network services		0%	1(. 00%	10	0%	100	1%	. 20)%	. 80)%	1	00%	9	0%
-	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)
	100%	100%	0%	25	0	25	0	25	0	100	0	20	0	0	0	0	0	0
Solid Waste Mana	gement	<u> </u>	<u> </u>							.	1		·		·			,
	coveraç waste m	nold level ge of solid anagement vices	Efficie collect municipal s		of muni	segregation cipal solid aste		municipal e recovered	Extent of disposal of solid v	municipal	redre:	ency in ssal of complaints	recovery	of cost in SWM vices		in collection M charges		
Benchmarks	.10	00%	100	0%	16	00%	80)%	100)%	. 80)%	. 10	0%	. 6	90%		
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)		
,	60%	80%	90%	100%	70%	80%	50%	80%	50%	80%	75%	80%	85%	100%	80%	85%		
Storm Water Drain	nage Indic	ators		٠,									<u> </u>					
		Coverage	of storm w	ater draina	ge network		,	Incide	nce of Water	logging/flo	oding							
Benchmarks		Coverage of storm water dra							0 num	bers		· . —						
	C	 		Tá	argets (201	8-19)	Ct	urrent (2017-	18)	Tai	rgets (2018	-19)						
		90%	rent (2017-18)			,		5			20						<u> </u>	

(sd/-)
Secretary
Municipality

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			14th Fi	nance (Commis	sion: D	eclarati	on of	Service	Level	Stand	lards N	otificat	ion For	mat	 -	 <u>.</u> _	
Name of	the city/ULB	s	tate		f the Municipa				Ι.	stal Address				Phone & Fa		<u> </u>	Email id	
Cher Water Supply	ngannur Indicators	Ke	erala			Sherl. G				luncipal Offic ngannur - 68	-,			0479-2452	260	seccq	nrmlty@g	mail.com
	Coverage of V		Per Capita wa			metering of nnections	Extent revenu	of non e water		ity of water	1	y of water pplied	of cu	in redressal stomer plaints	Cost recove	•	water su	o collection opply related
Benchmarks	100	%	135	pcd	10	0%	20)%	24	hours	1	00%		0%	100	10/		0%
~	Ситепt (2017- 18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)	Current	Targets (2018-19)	Current (2017- 18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)
,	74%	77%	120	125	98%	100%	20%	20%	12 hrs	12 hrs	100%	100%	80%	80%	95%	100%	85%	90%
Sewage Mana	gement (Sewer	age and Sani	itation)	<u> </u>		<u> </u>	<u> </u>	<u> </u>	1		!	<u> </u>	<u> </u>		l	<u></u>	<u></u>	
	Coverage o	of Toilets	Coverage on network s	•	1	efficiency of le network	Adequacy treatment			of sewage iment	recycling	f reuse and g of treated wage	of cu:	n redressal stomer slaints	Extent of cost sewage mai	•	1	n collection of charges
Benchmarks	100	%	100	%	10	0%	100)%	10	00%	2	20%	80)%	100	%	9	0%
	Current (2017- 18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)	Current (2017-18)	Targets (2018-19)	Current (2017- 18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)
	100%	100			-					 			 . 					
Name of the c	ity/ULB Chenga	nnur					ı	1	L	l		<u> </u>	l		<u></u>	! _		<u> </u>
	Household leve solid waste m service	anagement	Efficiency of a municipal s		Extent of se municipal :	gregation of solid waste	Extent of r solid v recov	vaste	disposal d	f scientific of municipal waste	redre	iency in essal of complaints	recovery	of cost in SWM ices	Efficiency in c			
Benchmarks	1009	%	100	% .	100)%	80	%	10	Ю%	. 8	0%	10	0%	90%	6		
	Current (2017- 18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)	Current (2017-18)	Targets (2018-19)	Current (2017- 18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)		
	. NA	NA	80%	90%	80%	85%	60%	65%	35%	50%	45%	55%	85%	90%	Nil	Nil	-	
Storm Water E	Orainage Indicat	ors	,							·		<u> </u>				·		
		Coverage	of storm wate	r drainage n	etwork			Incide	nce of Wate	er logging/flo	oding			•				
Benchmarks	Cur	/2017 40	100%		10010					nbers								
	Cur	rent (2017-18)	Ta	argets (2018-	19)	Curi	rent (2017-	18)	Targ	ets (2018	-19)						
		60%			85%		,	6			5			•				
												-		(5	Sd/-)	ı J	<u> </u>	•••

Secretary

Chengannur Municipality

		·															
				1	l4th Fina	nce Comr	nission: C	eclaratio)	n of Servi	ce Level	Standard:	s Notifica	tion For	mat			,
Name of t	he city/ULB .		State	Name	of the Municip	al Commissione	er/ Chief Execut	ive Officer		Postal Address	with PIN code		-	Phone & Fax n	os	<u> </u>	Email id
cherpu	llassery	k	erala			BHARATHA	N .		che	rpulassery 679	9503	<u> </u>	<u> </u>	466228223	8	seco	pymun@gi
Water Supp	ly Indicators	5				-	·		<u> </u>			<u> </u>	l			L	
	Coverage of Conne	Water supply ections	Per Capita s	upply of water		etering of water nections	Extent of non	revenue water	Continuity of	water supply	Quality of w	ater supplied		n redressal of complaints		very in water y services	Efficiency in supply i
Benchmarks	10	0%	135	lpcd	1	00%	20	0%	24 h	ours	10	0%	- B	0%	. 10	00%	
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets _. (2018-19)	Current (2017-18)
	80%	100%	100	120	90%	100%	30%	25%	20	24	85%	100%	70%	80%	80%	100%	80%
Sewage Mai	nagement (S	ewerage a	nd Sanitat	lion)			<u> </u>	-		1	L	L	l ·		L	L	
	Coverage	of Toilets		of sewage services		fficiency of the e network		of sewage t capacity	Quality of sew	age treatment		reuse and of treated		redressal of complaints		ost recovery in nanagement	Efficienc sewa
Benchmarks	100)%	10	0%	10	00%	10	0%	10	0%	20		80	0%	10	00%	
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Ситепt (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)
	100%	100	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Solid Waste	Managemer	nt		·		,	· · ·		.						,	,	
	Household le of solid waste servi	management	Efficiency of municipal s			egregation of solid waste		unicipal solid ecovered	Extent of scie of municipal		Efficiency in customer of		Extent of cos	st recovery in services		collection of charges	
Benchmarks	100)%	100	0%	10	00%	80	%	100)%	80	%	10	0%	90	0%	
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	
	70%	100%	70%	100%	80%	100%	70%	80%	80%	100%	60%	80%	60%	100%	50%	90%	
Storm Water	Drainage In							<u> </u>		-	L						
Danah		Coverage	of storm wa		je network			Incide	nce of Water	logging/floo	oding						
Benchmarks	Care	rent (2017-	101		ranta (0010	10)			0 num	bers		·					
	- Cur		10).	l a	rgets (2018	-19)	· Cu	rrent (2017-	18)	Tan	gets (2018-	19)					
	1	60%	•		100%			0			o ˈ					•	1 .

Secretary

Cherpulassery Municipality

			<u>.</u>	14th F	inance C	ommiss	ion: Dec	laration (of Servic	e-Level S	Standard	s Notific	ation Fo	rmat	•	,		
Name of the	city/ULB	St	ate		of the Mur		missioner/				s with PIN o			one & Fax r	nos .	•	Email id	
CHERTH	HALA	KER	ALA	V.M.La	lachan, Se	cretary-in-c	harge,, Ch	erthala	Municipa	al Office, C	herthala	688524		075023717	7 .	secreta	rycmc1@gr	nail.com
Water Supply	/ Indicator	5 5						-				-				<u></u>		
	Coverage supply Co		Per Capita wa		Extent of n	netering of nnections		of non e water	Continuity sup			of water plied	Efficie redres customer		water	covery in supply vices	1	n collectio r supply charges
Benchmarks	10	0%	135	lpcd .	100	0%	20)%	24 h	ours'	10	0%	. 80	1%	. 10	0%	90	1%
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19
	90%	100%	.90⁻	100	90%	100%	18%	15%	24	24	98%	100%	50%	60%	95%	100%	80%	90%
Sewage Man	agement (Sewerage	and Sanita	tion)						-								•
	Coverage	of Toilets	_	of sewage services	of the	efficiency sewage vork		of sewage at capacity		f sewage ment	recycling	reuse and of treated rage	redre	ency in ssal of complaints	recovery	of cost in sewage gement	Efficiency i	
Benchmarks	10	0%	100	0%	10	0%	10	0%	10	0%	20)%	80)%	10	0%	90)%
,	Current (2017-18)	18) (2018-19) (2017-18) (2018-			Current (2017-18)	Targets (2018-19)	'Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19
	100%	100	0%	0	0	· 0	0	. 0	0	0	0	0	0	0	0	0	0	0
Solid Waste	Managem	ent				•				•							<u> </u>	<u> </u>
	coverag waste ma	iold level e of solid inagement vices	collec municip	ncy of tion of pal solid ste	segreg municij	ent of ation of pal solid iste	solid	municipal waste wered	dispo municiį	scientific sal of oal solid iste	redre	ency in ssal of complaints	recovery	of cost in SWM vices	collection	ency in n of SWM arges	-	
Benchmarks	10	0%	. 10	0%	10	0%	8	0%	10	0% _	8	0%		0%	<u> </u>	0%	<u> </u>	τ
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	(2018-	Ситепt (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)		
	5%	100%	85%	100%	75%	100%	65%	80%	30%	80%	80%	80%	0%	50%	0%	50%		-
Storm Water	r Drainage	Indicators	i							•								
	L	Coverage	of storm w	ater draina	ge network			Incide	nce of Wat		flooding						-	ļ
Benchmarks				0%			<u> </u>			mbers			 		<u> </u>	<u> </u>	<u> </u>	-
	Cu	rrent (2017	-18)	Ta	rgets (2018	-19)	Cu	rrent (2017	′-18)	j Ta	rgets (2018	5-19)	 	 .	1	 		+
<u> </u>		85%			100%		1 '	25			0						Γ.	ŀ

Sd/-Secretary

· Cherthala Municipality

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:	•			ů.	, 1	4th Financ	e Commis	sion: Dec	laration e	of Service l	Level Star	dards No	tification	Format					
Name of the	city/UL	В	Sta	ate	Name of the	Municipal Co	ımmissioner/	Chief Execu	tive Officer	Po	stal Address	with PIN cod	ie	. Pł	none & Fax r	nos		Email id	_
Chitter Mur	nicipality	,	Ker	rala		P.N	Nándhakumar			Chittur-Thath	namangalam College (p.o)		678104		4923222343	3 	secret	ary.chittur@	gmail.com
Water Supply	Indica	itors						•						<u> </u>			1		
			of Water nnections		a supply of ater		metering of nnections	4	t of non ie water	Continuity		Quality		redressal o	ency in of customer plaints	water	covery in supply vices	of water s	r in collection supply related arges
Benchmarks		10	0%	135	lpcd	10	0%	- 20	0%	24 h	ours	10	0%	80)%	10	0%	. 9	30%
	Curr (2017		Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)
	97	%	100%	133	135	97%	100%	18%	20%	24	24	98%	100%	78%	80%	860%	980%	40%	45%
Sewage Mana	ageme	nt (S	ewerage ar	nd Sanitatio	on)		<u> </u>				•		•	,					
	Cov	erage	of Toilets		of sewage services		ficiency of the network		of sewage t capacity	Quality of treats	•		reuse and of treated rage		in redressal r complaints	inco	ost recovery wage	Efficiency	in collection of e charges
Benchmarks		10	0%	10	0%	10	0%	10	0%	100)%	20		80)%		0%	9	90%
	Curr (2017	100% 100% ent Targets Current (2017-18) (2			Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)
	90	6	100%	0%	0	0 ,	0	0	0 -	0	0.	0	0.	0	0	0.	. 0	0	0
Solid Waste !	Manag	emen	ıt												•	١			
	cov	erage	old level e of solid nagement ices	of munic	of collection cipal solid		gregation of solid waste	solid	municipal waste vered	Extent of disposal of solid	municipal	Efficiency i of cus comp		recovery	of cost in SWM rices	collection	ency in a of SWM rges		
Benchmarks		10	0%	. 10	0%	10	0%	80	0%	100	0%	80	1%	10	0%	90	9%		, , , , , , ,
	Cur (2017		Targets (2018-19)	Ситепt (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets , (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)		
	70	%	85%	70%	80%	85%	90%	55%	60%	75%	100%	73%	80%	50%	60%	50%	60%		
Storm Water	Draina	ge In	dicators					-		-			•						
			Coverag	e of storm v	vater drainaç	ge network			Incid	ence of Wat	er logging/fl	ooding						-	
Benchmarks	1 +			1:	00%			 		0 nu	mhers								-
		Cui	rent (2017-			rgets (2018-	19)-	Cı	urrent (201			rgets (2018-	19)	 			 		
			40%			55%			0			0	· · · · · · · · · · · · · · · · · · ·		· · · · · · · · · · · · · · · · · · ·	l			1
	- +													·					

				1	4th Fina	nce Com	mission: I	Declaratio	on of Serv	icė Level	Standar	ds Notifi	cation Fo	ormat				
Name of the	he city/ULB	s	late	Name	of the Munic	ipal Commiss Officer	ioner/ Chief E	Executive	Po	stal Address	with PIN co	de	P	hone & Fax r	105		Email id	
ELOOR ML	UNICIPALITY	KE	RALA		E	BIJUMON JAC	ов .		MUNICIP	AL OFFICE, 683501	ELOOR,		ļ - ,	0484 254555	9	ekoorm	unicipality@	gmail com
Water Sur	oply Indica	tors							<u> </u>			<u> </u>	1	· · ·		1		
	Coverage supply Co		Per Capita wa			metering of onnections	Extent of n	on revenue	Continuity sup			of water plied	redressal	ency in of customer plaints		very in water	of water	y in collection supply related harges
Benchma rks	100	0%	135	lpcd	10)0% ·	20)%	24 h	ours .	10	0%	· 84	0%	11	00%		90%
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (201 19)
٠.	95%	100%	110	120	95%	100%	25%	15%	24	24	100%	100%	80%	90%	100%	100%	80%	85%
Sewage M	lanagemen	t (Sewera	ge and San	itation)			·	•			<u></u>	•	· .	 		·		
	Coverage	of Toilets	Coverage network			efficiency of ge network		of sewage t capacity	Quality of		recycling	reuse and of treated		in redressai r complaints		cost recovery management		in collection of ge charges
Benchma rks	- 100	0%	100)% -	10	00%	10	0%	100)%)%	80	0%	10	00%		90%
,	Current (2017-18)	Targets (2018-19)	Сиптепt (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (201) 19)
	100%	100	NA	NA	NA ·	NA _,	NA	NA.	NA	NA	NA	NA	NA .	NA	NA.	NA	NA	NA
Solid was	te Manage	ment	L.		·		ı	L ,,,		J.	· ·	<u> </u>	L`	J	l	l		
	Househo coverage waste man serv	e of solid nagement	Efficie colleci municip wa	ion of al solid	of muni	sogregation cipal solid aste		municipal recovered	Extent of disposal of solid v	municipal	redres	ency in ssal of complaints	recovery	of cost y in SWM vices		in collection I charges	`	
Benchma rks	100	0%	100)% . ,	10	00%	80)%	100)%	80)%	10	0%	9			
•	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targels (2018-19)	,Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)		
	90%	95%	90%	95%	75%	90%	60%	70%	0%	0%	75%	80%	50%	60%	10%	30%		
Storm Wa	ter Drainag	e Indicato	rs					•										
		Coverage	of storm w	ater draina	ge network	•	,	Incide	nce of Water	r logging/flo	oding							
Benchma			10	0%					, 0 num	bers								
	Cur	rent (2017	-18) ·	Ta	rgets (2018	3-19)	Cu	rrent (2017-	-18)	Tar	gets (2018-	19)						
		90%			100%			6			0				•			

(sd/-) Secretary

· · · · · · · · · · · · · · · · · · ·				' 								 						•	
			_	<u> </u>	14	th Finan	ce Comm	ission: D	eclaration	of Service	e Level s	Standard	в Notific	ation For	mat				
Name of the	e city/L	il.B	· s	tate	Name of	the Municip	pai Commiss Officer	sioner/ Chief	Executive	Pos	tal Address	with PIN co	ode	Ph	ione & Fax	nos		Email id	,
Erattupetta M	Municip	ality	Ke	rala		1	Rajasree P N	lair .			ta Municipa Erattupetta	al Office,	686121		482227206	3	etpa	etpaktmgm	ail.com
Water Suppl	y Indic	ators	3						-			•	ı	·					
			of Water nnections	Per Capita wa			metering of innections	Extent of n		Continuity sup		Quality supp	of water olied	redressal (ency in of customer plaints	1	very in water services	of water:	y in collection supply related narges
Benchmarks		100)%	135	lpcd	10	00%	20	1%	24 h	ours	100	0%	86	0%	. 1	00%		90%
	Cur (201)		Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018 19)
	55	%	73%	135	135	75%	90%	15%	10%	24	24	100%	100%	68%	75%	69%	75% -	80%	90%
Sewage Man	nagemo	ent (S	ewerage a	and Sanitat	ion)												<u> </u>		
	Cove	erage	of Toilets	Coverage network			efficiency of ge network		of sewage t capacity	Quality of treats	-	Extent of recycling sew	of treated	redressal o	ency in of customer plaints	in s	cost recovery ewage agement	EURICHEUC	y in collection age charges
Benchmarks		100)%	100)%	10	00%	100	0%	100)%	20			0% ·	f	00%		90% ,
	Curi (201)		Targets (2018-19)	Fargets Current Tan		Current (2017-18)	Targets (2018-19)	Current (2017-18)~	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Tärgets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018 19)
	,100	%	100	0%	10	0	15	.0	10	0	15	0	10	0	12	0	12	. 0	13
Solid Waste	Manag	emer	nt								L				<u>I</u>	L	ı		
	cov	erage	old level of solid nagement ices	≻Efficie collect municip wa:	ion of al solid	of munic	segregation cipal solid	Extent of solid waste		Extent of disposal of solid v	municipal	Efficie redres customer d		recovery	of cost y in SWM vices		in collection I charges		
Benchmarks		100)%	. 100)%	10	00%	. 80	%	100)%	. 80	%	10	0%	9	0%		
	Cur (201		Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)		
	60	%	70%	60%	75%	50%	65%	60%	75%	30%	55%	40%	60%	45%	60%	55%	70%		
Storm Water	Drain	age Ir	ndicators		-														
<u> </u>			Coverage	Coverage of storm water drainage network					Incide	nce of Water		oding							
Benchmarks	1		4 (00:57	100			10)			0 num	1				. ,				
	1-1	Cun	rent (2017 50%	-18)	18	rgets (2018 75%	5-19)	Cu	rrent (2017- 0	18)	Tar	gets (2018-	19)			L			
<u> </u>	┸	-	5U%			/5%		<u> </u>	····			0							

(sd/-) Secretary Mun**i**cipality

			1	14th Fi	nance (Commissio	n: Decla	ration o	f Service L	evel St	andards	Notifie	cation F	ormat				
Name city/L		s	tate	Name of	the Munici	pal Commissione	r/ Chief Execu	itive Officer	Posta	I Address w	ith PIN code		Pho	ne & Fax n	ios		Email id	
ETTUM	ANOOR	KE	RALA			VRIJA NK		`	ETTUMANOC ETTUMANO	OR MUNICIPA OOR .PO., KOT		686631	48	1253556	55	<u>etmrmu</u>	nicipality@ om	gmail.c
Water S	upply in	dicators													<u></u>			
	Cover Water Conne	supply	Per Capita of wa			of metering of connections	Extent of no wa		Continuity of supp		Quality o		Efficier redres custo	sal of		covery in supply rices	Efficier collection supply r	of water
Benchmar ks	100	0%	135 (pcd		100%	20	%	24 hou	ırs	100	%	80	%	10	0%	909	%
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)	Current (2017-18)	Targets (2018-19)	Current (2017- 18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)	Current (2017-18)	Targets (2018-19)	Current (2017- 18)	Targets (2018- 19)	Current (2017-18)	Targets (2018-19)
	90%	90%	128	135	100%	100%	14%	10%	100	100	100%	100%	65%	75%	87%	90%	82%	85%
Sewage	Manage	ment (S	ewerage	and San	itation)	•			·					<u> </u>	L			
	Coverage	of Toilets	Coverage o			efficiency of the age network	Adequacy treatment	of sewage capacity	Quality of s treatm	~	Extent of re recycling of sewa	f treated	Efficie redres customer c	sal of	recovery	of cost in sewage gement	Efficiency in of sewage	
Benchmar ks	100					100%	100	0%	1009	6	209	%	80	%	10	0%	901	%
·	Current (2017-18)			Targets (2018-19)	Current (2017-18)	Targets (2018- 19)	Current (2017-18)	Targets (2018-19)	Current (2017- 18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)	Current (2017-18)	Targets (2018-19)	Current (2017- 18)	Targets (2018- 19)	Current (2017-18)	Targets (2018-19)
	100%	100%	NIL	NIL	NIL	NIL	NIL	NIL	NiL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL
Solid Wa	aste ma	nageme	nt	•														
	coverage waste ma	old level e of solid nagement /ices	Efficiency of of municipal was	pal solid		f segregation of oal solid waste	Extent of mu waste re	inicipal solid covered	Extent of scient of municipal s	•	Efficiency in of cust compl	omer	Extent recovery serv		collection	ency in * n of SWM rges		
Benchmar ks	10	0%	100	%		100%	80	%	1009	6	809	%	100	0%	96	0%		
	Current (2017- 18)	Targets (2018- 19)	Current (2017-18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018-	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018- 19)		
	60%	80%	60%	80%							30%	50%	40%	60%	50%	60%		
Storm V		ter Drainage Indicators			<u> </u>						7 V .							
	. (Coverag	e of storm	water dra	ainage n	etwork		Inciden	ce of Water I	ogging/flo	oding			<u> </u>				ļ
Benchmar ks				100%				•	0 numbe	rs								<u> </u>
	Cur	rent (20	17-18)	Ta	argets (2		Cı	rrent (201	7-18)	Targ	ets (2018-	-19)						
		45%			65%	6							i			<u> </u>	<u> </u>	1

		+					•				 			•					
<u> </u>			٠.		14	th Finan	ce Comm	ission: De	claration	of Service	e Level S	Standard	s Notific	ation For	mat				
Name of the	a city/ULB		St	ate	Name of	the Municipa	Commissione	r/ Chief Execut	ive Officer	Р	ostal Address	with PIN code	1	Р	hone & Fax no))		Email id	
Feroke mu	micipality		ke	rala		Secre	tary , feroke mu	Inicipality		fero	ke,calicut,6736	331			4952482243	3	ferokem	unicipality@	ùgmail.com
Water Supply	y Indicat	ors				,	٠						·						
			Vater supply tions	Per Capita wa			tering of water ections	Extent of non	revenue water	Continuity of	water supply	Quality of w	ater supplied		redressal of complaints		very in water r services		in collection of y related charges
Benchmarks		100	%	135	ipcd	10	0%	. 20	1%	24 h	ours	10	0%	80)%	10	00%		90%
	Curren (2017-1	-	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)
	35%	\uparrow	50%	85	90	85%	100%	13%	17%	nil	20	95%	99%	25%	20%	90%	95%	75%	75%
Sewage Man	agemen	ıs	ewerage a	nd Sanitat	ion)	,			I.				1				<u> </u>	!	1
	Covers	age (of Toilets	Coverage network			ficiency of the network	Adequacy treatment	of sewage t capacity	Quality of sew	age treatment	Extent of recycling sew			redressal of complaints		ost recovery in nanagement		in collection of ge charges
Benchmarks		100	%	100)%	10	0%	100	0%	100)%	20)%	80)%	. 10	00%		90%
	Curren (2017-1		Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19).	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)
•		N	o Sewege	system0%)														
Solid Waste	managei	ner	nt							<u> </u>	· · · · · · · · · · · · · · · · · · ·		<u> </u>		· · · · · · · · · · · · · · · · · · ·	·····	· · · · · · · · · · · · · · · · · · ·		
	of s	olid	rel coverage waste nt services	Efficiency of municipal s			egregation of solid waste		unicipal solid scovered	Extent of sciel of municipal			redressal of complaints		st recovery in services		n collection of charges		
Benchmarks	-	00	%	100)%	10	0%	80	1%	100)%	80)%	10	0%	9	0%		
	Currer (2017-1	1- 1	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Сиптепt (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)		7
	35%		100%	40%	100%	75%	100%	40%	100%	0%	75%	60%	80%		,	10%	100%		
Storm Water	Drainag							1		(14)	, , , ,								
Benchmarks	 		Coverage	of storm w		ge network		ļ	Incide	nce of Water 0 num		oding						ļ	
Deficilitat KS		Curi	. 100% urrent (2017-18) Targets (2018-19)					Cu	rrent (2017-			gets (2018-	-19)						
			,			35%	•		45			nil			3	2			
				· ;	•			<u> </u>									•		

Municipality

			•	,	14th Fina	nce Comn	nission: D	eclaratio	n of Service	e I aval S	tandarde	Notificat	lon Form	nat	·			
Name of the	ne city/ULB	s	tate			al Commiss Officer			· · · · · ·	tal Address			r	one & Fax	nos		Email id	· · · ·
GURU	VAYUR	KE	RALA			V P SHIBU			GURUVA	UR MUNIC	PALITY	680101		996171408	3	guruvayur	secretary	Qamail.com
Water Su	ply Indica	tors	•	<u> </u>			•	-,	<u></u>			<u> </u>	<u> </u>					
	Coverage supply Co		Per Capita wa			metering of nnections	Extent of new			y of water oply	Quality of supp		of cu	in redressal stomer plaints	E .	very in water services	of water	y in collection supply related narges
Benchmar ke	100)%	135	lpcd	10	0%	20)%	24 h	ours	100	0%	8	0%	10	00%		90%
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)
	70%	100%	50	135	100%	100%	25%	20%	8	24	100%	100%	80%	80%	100%	100%	90% /	90%
Sewage M	lanagemer	t (Sewera	ige and San	itation)	•			<u>'</u>				I			' ;	`	<u> </u>	
	Coverage	of Toilets	Coverage onetwork :			ficiency of the network	Adequacy treatment		Quality o		Extent of r recycling sew.	of treated		redressal of complaints		ist recovery in nanagement		in collection of ge charges
Benchmar ks	100)%	100)%	10	0%	100	0%	、 10	0%	• 20	%	. 8	0%	10	00%	-	90%
;	Current (2017-18)	Targets (2018-19)	Current (2017 18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)
	100%	100%	. 0%	50	0	80	0	80	0	100	0	20	. 0	80	0	100	0	90 .
Solid Was	te Manage	ment										<u>. </u>	L		1			
	Househo coverage waste mai serv	of solid	Efficiency o of municipal		of munic	segregation dipal solid	Extent of solid waste			scientific f municipal waste	Efficiency la of cus comp	tomer		ost recovery I services		in collection I charges		
Benchmar ks	100)%	100)%	10	0% .	80	%	100	0%	80	%	10	00%	9	0%	-	
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets . (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)		
	100%	100%	100%	100%	80%	100%,	80%	80%	80%	100%	90%	90%	70%	90%	70%	90%		
Storm Wa	ter Drainas	je Indicati	ors	1 .					·			<u> </u>						İ
		Coverag	e of storm wa	ater drainage	a network			Incide	nce of Wate	r logging/flo	oding							
Benchmar ks		•	100	0%					0 nurr	bers								
	Cu	rrent (2017	'-18)	Ta	rgets (2018	-19)	Cu	ment (2017-	18)	Tar	gets (2018-	19)						
		700			4000						I							
		70%		<u> </u>	100%			. 0		L	0		1			L		

																	•	
<u> </u>				1	4th Fina	nce Comn	nission: D	eclaratio	n of Servi	ce Level	Standard	s Notifica	ation For	mat				
Name of th	ne city/ULB	:	State	Name	of the Municip	al Commissione	er/ Chief Execut	ive Officer		Postal Address	with PIN code)		Phone & Fax n	os	<u> </u>	Email id	
. Hari	ipad		Kerala		Ragim	ol V. (Municipal	Secretary)		Municipal C	Office, Haripad	P.O, Kerata	690514	()479-24127	66	secrect	aryharipad(@gmail.com
Water Suppl	ly Indicators						-					' , , ,	•	<u>.</u>		J		
	Coverage of V Connec		Per Capita s	upply of water		etering of water nections	Extent of non	revenue water	Continuity of	water supply	Quality of w	ater supplied		n redressal of r complaints		overy in water y services		collection of wal
Benchmarks	100	%	135	!pcd	10	00%	20	3%	24 h	ours	10	0%		0%	 	00%		90%
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (201 19)
	42%	44%	80	125	99%	100%	12%	8%	20	20	100%	100%	80%	80%	85%	100%	80%	90%
Sewage Man	ragement (Se	werage	and Sanitat	ion) Not a	plicable	<u> </u>		<u>. </u>	<u> </u>		<u> </u>	<u> </u>		<u> </u>			<u> </u>	
	Coverage of	7	Coverage	of sewage services	Collection e	fficiency of the e network		of sewage t capacity	Quality of sew	age treatment		reuse and of treated		n redressal of complaints		ost recovery in management		y in collection of
Benchmarks	100	%	10	0%	10	00%	10	0%	100	0%	20		8	0%	10	00%	 	90%
	Current (2017-18)	argets (2018-19)	Current (2017-18)	Targets (2018-19)	Ситтелі (2017-18)	Targets (2018-19)	Си гге пt (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (201
	0%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste	managemen	t i	· · · · · · ·				· · · · · · · · · · · · · · · · · · ·	<u> </u>	<u>. </u>	l	<u> </u>	L		<u> </u>		<u> </u>	 	<u> </u>
	Household leve of solid waste m service	anagemen	Efficiency of municipal s			egregation of solid waste	Extent of mu waste re		Extent of scient of municipal		Efficiency in customer of	redressal of complaints		st recovery in services		n collection of charges		<u>.</u>
Benchmarks	1009	/4	100)%	10	00%	80	%	100)%	80	%	10	0%	, , g	0%	<u> </u>	···•
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)		
-1.0	15%	60%	60%	80%	30%	90%	30%	80%	30%	80%	20%	70%	30%	80%	Nil	80%		,
Storm Water			<u> </u>														 	
Renchmada	 	Coverage	ge of storm water drainage network					Incide	nce of Water		oding							
Benchmarks	Cum	nt (2017		D%	raete (2049	110)	\		0 num									
	03/16	 	(2017-18) Targets (2018-19) 30% 40%				· Cu	rrent (2017-	10}	Tar	gets (2018-	19)					L	

Municipality

Name of the	citv/ULB	St	ate	Name of the	ne Municipal		oner/ Chief	Executive	· . Pos	al Address	with PIN cor	te	Pho	one & Fax n	os		Email id	
Irinjalakuda M		Ke			,	Officer C. S. Arun			Irinja	Municipal lakuda, Irinj PIN - 68	alakuda P. (0	04	180-282523	8	secreta	ryijk@gam	il.com
Water Supply	Indicator	5		•										<u>.</u>				
	Coverage of Conne		Per Capita su	apply of water	Extent of meter connect		Extent of non a	revenue water	Continuity of	vater supply	Quality of wa	ater supplied	Efficiency in customer of			ery in water services	Efficiency in water support characters	ply related
Benchmarks	100	0%	135	lpcd	100	% .	20	%	24 h	ours	100	0%	80	%	10	0%	90	%
	Current (2017-18)	Targets. (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18).	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19
	70	80	115	125	70	80	16	15	8	9	75	80	65	50	50	60	65	70
Sewage Man	agement (Sewerage	and Sanita	tion)									,					
	Coverage	of Tollets		of sewage services	Collection affice sewage r			of sewage t capacity	Quality of sew	age treatment		reuse and ealed sewage		redrassal of complaints		st recovery in lanagement	Efficiency in sewage	collection charges
Benchmarks	10	0%	10	0%	100	1%	10	0%	100)%	20)%	80)%	10	0%	90)%
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Сштепt (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Ситепt (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19
	100	100	0	0	0	0	0	0	. 0	0	0	0	0	0	0	0	0	0
Solid Waste	Managem	ent	<u> </u>		!	-										<u> </u>	1	-
	coverag waste ma	nold level le of solid anagement vices	of muni	of collection cipal solid aste	Extent of so of munici was	ipal solid		municipal e recovered	disposal o	scientific I municipal waste	of cu	in redressal stomer plaints	recovery	of cost y in SWM vices		in collection I charges		
Benchmarks	10	00%	10	00%	100)%	84	0%	10	0%	8	0%	. 10	0%	9	0%	<u></u>	
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)		
	60	80	80	100	80	100	40	60	100	100	65	50	25	85	65	85]	
Storm Water	r Drainage	Indicator	. L						<u> </u>	•				•				
	1	Coverag	e of storm	water draina	ge network			Incid	lence of Wat		ooding		4				•	
Benchmarks			1	00%				-		nbers	10010	40)	4					
	C	urrent (201	7-18)	Ta	rgets (2018-	19)	ļ <u> </u>	urrent (201	7-18)	Ta	rgets (2018	-19)	-					
		20		1	50		·	5		<u> </u>	0		j					

(sd/-) Socretary Irinjalakuda Municipality

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	-	╁			14th	Finance	Commiss	ion: Dec	aration o	of Service	Level S	tandards	Notifical	ion Forn	nat				
Name of the	city/UL	8	St	ste	Name of th	e Municipal C	ommissioner/	Chief Execu	ntive Officer	Pi	ostal Addres	s with PIN co	xde	Pt	one & Fax	nos		Email id	
Iritty Munic	cipality		ker	rala		······································	Ansal Issac			Punnad P	.O., Kannur (Dist-670703		0	490-243334	14	irittymu	nicipality@gr	nail.com
Water Supply	y Indic	etor	8 .		•											•	·		
			Water supply actions	Per Capita s	supply of water	Extent of met conne			on revenue	Continuity of	f water supply	Quality of w	ater supplied		redressal of complaints		very in water services	water sup	collection of ply related rges
Benchmarks		10	0%	135	lpcd	1,0	0%	20)% .	24 1	nours.	10	0%-	80)%	10	00%	90)%
	Curre (2017-		Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)
	45%	Ţ	60%	45	55	100%	100%	35%	25%	24	24	100%	100%	70%	75%	80%	90%	75%	80%
Sewage Man	ageme	nt (Sewerage	and Sanita	ition)				<u> </u>	l.		<u> </u>	1	L	<u> </u>				
-	- Covi	rage	rage of Toilets Coverage of sewage Collection efficiency of the sewage network						of sewage t capacity		of sewage iment	recycling	reuse and of treated		redressal of complaints		st recovery in anagement		collection of charges
Benchmarks		10	0%	10	0%	100	0%	10	0%	10	0%)%	80	9%	10	Ю%	90)%
	Curre (2017-			Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)			
	0%			0%		0	0	0	,	0	0	0 .	0	- 0	0	0	0	0	0
solid waste n	nanago	me	nt .								-	,			,			-	
	of	solic	ivel coverage I waste ent services		f collection of solid waste	Extent of se municipal s			unicipal solid ecovered	disposal of m	f scientific nunicipal solid aste	Efficiency in customer	redressal of complaints	Extent of cos SWM s			n collection of, charges		L
Benchmarks		10	0%	10	0%	100)% ·	80)%	10	0%	80)%	10	0%	9(0%		
	Curre (2017-	nt Targets Current Targets Current Target				Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)			
	80%	,	90%	80%	90%	90%	100%	65%	80%	70%	90%	80%	80%	50%	60%	65%	90%		†
Storm Water	Draina	iĝe (indicators										-						
			Coverag	e of storm	water draina	ige network			Incide	nce of Wat	er logging/fl	ooding	,						
Benchmarks				1	00%						mbers							i i	
		Cur	rent (2017-	-18)	Ta	rgets (2018-	19)	Cui	rent (2017-	18)	. Tar	gets (2018-	-19)						
	ΙÍ	2%							0			0				-			

(sd/-) Secretary Municipality

					14th	Finance Co	mmission: De	claration o	of Service Le	evel Standa	rds Notificat	ion Forma	·					
Name of th	e city/ULB	. Si	ate	Name of			er/ Chief Execu				with PIN code		,	one & Fax no	s		Email id	
KALAM	ASSERY	KER			A.5	REEKUMA	L AN		ľ	NICIPAL OF ALAMASSE			0484-253	2026, 949505	9092	seckalam	assery@yaho	o.co.in
Water Suppl	y Indicators :			- <u>.</u>					•			•						
	Coverage of Connections	Water supply	Per Capita s water	upply of	Extent of me water connec	-	Extent of no water	n revenue	Continuity of supply	fwater	Quality of w supplied	ater	Efficiency of custome	in redressal r complaints	Cost reco water sup services		of water su	in collection pply related rges
Benchmarks	100	1%	135 l	ped	10	0%	205	%	24 ho	urs	100	0%	80)%	10	0%	90)%i
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)
	. 95	100	110	120	95	100	!0	20	24	24	100	100	60	80	80	100	80	90
Sewage Man	agement (Sew	erage and :	Sanitation)	L			<u> </u>	<u> </u>	L	!	<u> </u>	L		<u>I</u>	J		<u> </u>	<u> </u>
	Coverage o	f Toilets	Coverage network	e of sewage services	Collection the sewage	efficiency of network	Adequacy of treatment ca	•	Quality/o treatment	_	Extent of recycling		Efficiency of customer	in redressal r complaints	Extent of c		Efficiency collection	in of sewage
Benchmarks	100	1%	. 10	0%	10	0%	100	%	10	0%	20	%	. 80)%	. 100	0% o	9(J%6
	Current (2017-18)	, , , , ,		Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)
	N.A	. N.A	N.A	N.A	N.A	N.A	N.A	N.A	N.A	N.A	N.A	N.A	N.A	N.A	N.A	N.A	N.A	N.A
Solid Waste	[managment	<u> </u>			<u> </u>	<u></u>	<u>L</u>	l:	L	<u> </u>	<u> </u>	1		J	<u> </u>	<u> </u>	<u> </u>	
	Household let of solid waste servi	management	Efficiency o	f collection I solid waste	Extent of so municipal s	egregation of olid waste	Extent of mun waste recover	•	Extent of scientistics of management of the scientistics of the sc		Efficiency in		Extent of co	ost recovery rvices	Efficiency collection charges			<u>.</u>
Benchmarks	100	1%	10	0%	10	0%	809	%	10	0%	80	%	IÓ	0%	90)%		-
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	,	
,	70%	90%	60%	80%	65%	80%	55%	70%	65%	75%	65%	75%	65%	80%	70%	75%		
Storm Water	Drainagé Inc	dicators	•	·		L	 	L			,							
		Coverage of s	torm water dr	ainage netwo	rk		T	Incidence	of Water loggi	ng/flooding					<u></u>		<u> </u>	
Benchmarks			10	0%			<u> </u>		0 nun	bers								
,	Сигте	Current (2017-18) Targets (2018-19)						t (2017-18)		Targe	ets (2018-19)							
		75			80			15			10							

			· · · · · · · · · · · · · · · · · · ·	14th	Finance	Commi	ssion: D	eclaratio	on of Serv	ice Level	Standard	ds Notific	cation Fo	rmat				-
Name of	the city/ULE	S	tate	Name of th	ne Municipal (Commissione	r/ Chief Exec	utive Officer	. F	ostal Address	with PIN code		F	hone & Fax no	os		Email id	
Ka	alpetta	. Ke	erala			Raveendran			Secretary , Ka	lpetta Municipa	ality , Kalpetta	673121		493620234	9 ,	kalpettar	nunicipality com	y@gmail.
Water S	Supply Inc	licators																
		Water supply ections	Per Capita wa			metering of nnections		on revenue	Continuity of	water supply	Quality of wa	ater supplied		n redressal of complaints	Cost recoversupply:	ery in water services	Efficiency in of water sup char	pply related
Bench marks	1,0	0%	135	lpcd	10	0%	20)%	24 h	ours	. 100	0%	80	0%	100	0%	90	%
-	Current (2017-18)	Targets (2018-19)	Силепt (2017-18)	Targets (2018-19)	. Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)
	.95%	100%	95	100	100%	100%	20%	20%	24	24	100%	100%	100%	100%	100%	100%	100%	100%
Sewage	Мападе	nent (Sewe	rage and S	rage and Sanitation)									•	L		J		
	Coverage	of Toilets	Coverage network			efficiency of ge network		of sewage t capacity	Quality of sew	age treatment	 Extent of recycling sew 	of treated		redressal of complaints	Extent of co		Efficiency in of sewage	
Bench marks	10	0%	100	0%	10	0%	10	0%	100)%	20	1%	80	j%	100	0%	. 90	%
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current - (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)
	100%	100	. 0%	٥	0	0	0.	0	0 >	. 0	0	0	0	0	0	0	0	0
Solid W	aste man	agement	<u> </u>	L	1	<u> </u>	·		L	i		L	1	L	L	L	· · · · · ·	ļ
	of sali	evel coverage d waste ent services	Efficiency of municipal s	collection of solid waste		egregation of solid waste		unicipal solid ecovered	Extent of science of municipal		Efficiency in customer of		Extent of co SWM:	st recovery in services	Efficiency in SWM c			•
Bench marks	10	0%	100	0%	10	0%	. 80)%	100)%	. 80	%	,* 10	0%	90	%		•
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	. Targets (2018-19)	Current (2017-18)	Targets (2018-19)	,	
	80%	100%	80%	100%	70%	100%	60%	80%	70%	100%	70%	80%	60%	100%	60%	90%	• •	
Storm V	Vater Dra	nage Indic		<u> </u>					L						· · · · · ·			
		Coverage of	of storm wa	ter drainag	e network		-	Incid	ence of Wate	er logging/flo	ooding							
Bench marks		,	100%						0 nur	mbers								
	Cu	rrent (2017-	nt (2017-18) Targets (2018-19)					irrent (201	7-18)	Tar	gets (2018-	19)						
1	l	60% 100%					1	0		j	0		i			i		

Secretary

Kalpetta Municipality

			_	14	Ith Finan	ce Comm	ission: D	eclaratio	of Servi	ce Level :	Standard	s Notific	ation For	mat				
Name of the	e city/ULB	s	tate	Name o	f the Municipa	al Commissione	r/ Chief Execut	tive Officer	Р	ostal Address	with PIN code	:	P	hone & Fax no	03		Email id	··· ,
Kanha	ngad	К	erela			Aneesh.P.N			Kanhan	ad, Kanhang	od.(P.O)			467220453	0	knh	dmity@gm	ail.com
Water Supply	y Indicators	3							L				<u> </u>			<u> </u>		
	Coverage of Conne		Per Capita wa			etering of water rections	Extent of non	revenue water	Continuity of	water supply	Quality of wa	ater supplied		redressal of complaints		very in water services		in collection of y related charge
Benchmarks	100)%	135	lpcd	· 10	00%	20	0%	24 h	ours	10	0%	80)%	10	00%		90%
	Current (2017-18)	Targets (2018-19)	Сытепt (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (201 19)
	35%	40%	75	80	65%	70%	8%	9%	8	8	100%	100%	60%	70%	100%	100%	70%	35%
Sewago Man	agement (S	ewerage a	e and Sanitation)				_	·	,	<u> </u>	·	-	1			L		<u>. </u>
	Coverage	coverage of sewage network services				fliciency of the network		of sewage t capacity	Quality of saw	age vealment	Extent of recycling	of treated		redressal of complaints		ost recovery in management		in collection of ge charges
Benchmarks	100)%	100)%	10	00%	10	0%	100)%	20)%	80)%	10	00%		90%
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Ситтепt (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (201 19)
	0%	100	· 0%	100	0	100	100	100	0	100	0	0	0	. 0	0	0	0	0
Solid Waste	manageme	nt					<u> </u>		· · · · · · · · · · · · · · · · · · ·		·	L			L	L,	 	
	Household le- of solid managemen	waste	Efficiency of municipal s			egregation of solid waste		unicipal solid acovered	Extent of sciel of municipal		Efficiency in customer (st recovery in services		n collection of charges		
Benchmarks	100)%	100)%	10	00%	80)%	100)%	80	1%	10	0%	9	0% ·		
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18),	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)		
	0%	100%	0%	100%	0%	100%	0%	100%	0% ·	100%	0%	0%	0%	0%	0%	0%		-
Storm Water	Drainage Ir																	
Benchmarks		Coverage	overage of storm water drainage network					Incide	nce of Water 0 num		oding						<u> </u>	,
Deileilliai KS	Cur	100% rent (2017-18) Targets (2018-19)				3-19)	Cu	rrent (2017-			gets (2018-	19)			 		 	
	30	0% 1aiges (2016-19)				0			0 ·	,								

Kanhangad

12.10.2018

Secretary

Kanhangad Municipality

			14th F	inanc	e Com	mmis	sion:D	eclara	ation o	f Serv	icę Lev	el Sta	ndard	s Noti	fication	Form	nat		
Name of th		St	ate	Nam		/lunicipal S icutiveOffi		hief		dress with	PIN code	Ph	one & Fax	nos			Email id		
Kannur M	1 "		rala		Do.	م معاملات المعالم	0		1 .	on office ,	671001	۱ ,	407 27004		kannu	rmunici	nalcornorat	tion@amail.co	
Corpor Water Su				<u> </u>	ка	hakrishna	in .P		<u> Kar</u>	nur	671001		497-27001	¥1	Kannu	rmunici	paicorpora	tion@gmail.co	<u>''''</u>
vvater st	Apply III	uicatoi	<u>э</u> Г						1		ī		Efficie	ncv in	ı	•	1		
					Extent o	f metering	[ļ		ļ.	sal of					İ
· '	Coverage		Per Cap	ita supply	ofv	vater	Extent	of non	Continuit	y of water	Quality	of water	custo	mer	Cost rec	overy in	.Efficiency i	n collection of wat	er
	supply Cor	nections	of V	Vater	conn	ections	revanu	e water	su	ply	sup	plied	comp	laints	water supp	ly services	supply	related charges	
Benchmark	100			Slpcd		00%		0%	24 F	ours	10	0%	80	%	100			90%	
	Current	Targets (2018-	Current (2017-	T	Current (2017-	Targets (2018-	Current (2017-	Targets (2018-		7 4.		Targets (2018-	C	Targets		Targets	C	}	
	(2017-18)	19)	18)	Targets (2018-19)	18)	19)	18)	19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	1,	Current (2017-18)	(2018- 19)	Current (2017-18)	(2018- 19)	Current (2017 18)	Targets (2018-19)	.
	94	100	105	· ·		100	<u> </u>	20	<u> </u>	· ·	 	 	77	80	 `	100	 		90
Sewage I	Vlanage						1	·		1			1		1	1 200	1		
3			1		T	,	T .		Į.		1		Efficie	ncy in				· · · · · · · · · · · · · · · · · · ·	\dashv
			Cove	rage of	Colle	ection	Adequ	acy of	<u> </u>		Extent of	reuse and	redres	sal of .	Extent	of cost	•		
	Coverage of Toilets services					cy of the		reatment		f sewage	recycling		custo		recovery i		Efficiency in	collection of sewa	age
	Coverage of Toilets services				 	network	ļ	acity	 	ment		rage	comp		талад		ļ	charges	
Benchmark	100	overage of Toilets services 100% 100% Targets Current			Current	00% Targets	Current	0% Targets	10	0%	20	7% Targets	80	% Targets	100	0% Targets	ļ	90%	
	Current	(2018-	(2017-	Targets	(2017-	(2018-	(2017-	(2018-	Current	Targets	Current	(2018-	Current	(2018-	Current	(2018-	Current (2017		i
	(2017-18)	19)	18)	(2018-19)	18)	19)	18)	19)	(2017-18)	(2018-19)	(2017-18)	19)	(2017-18)	19)	(2017-18)	19)	18)	Targets (2018-19)	.]
	99	100	0	50	0	50	0	50	0	50		20	0	80		25			25
Solid Wa		,			· · · · ·											1	· · ·	<u> </u>	
									-										$\neg \neg$
	Househo					ent of			1	scientific	Į.	ncy in			F10.1.				
	coverage waste mar		1	ency of on of solid		ation of pal solid	Extent of	municipai waste		sal of pal solid	Į.	ssal of omer	Extent recovery		Efficier collection	•			
	servi	-	i	pal waste		aste		vered	1	iste	1	daints	serv		char				[
Benchmark	100)%	10	00%	10	00%	8	0%	10	0%	8)%	10	0%	90	1%			
		Targets	Current		Current	Targets	Current	Targets				Targets		Targets		Targets			
,	Current	(2018-	(2017-	Targets	(2017-	(2018-	(2017-	(2018-	Current	Targets	Current	(2018-		(2018-	Current	(2018-			
	(2017-18)	19)	18)	(2018-19)	18)	19)	18)	19)	(2017-18)	(2018-19)	(2017-18)	19)	(2017-18)	19}	(2017-18)	19)	ļ		
																ا			
Charma 34					88	100	25	50	20	- 80	77	80	10	50	<u> </u>	50	1	-	
Storm W	Vater Drainage Indicators														 	 			
	Coverage of storm wate				rainage ne	twork			Ir	cidence of			ing				 	ļ	
Benchmark				100%		•					0 number	i T			-	ļ	<u> </u>	-	
	Ц	Current(2017-18)		Та	rgets (2018	3-19)		Current	(2017-18)		Tai	rgets (2018	-19)		<u> -</u>			
		8	5			100				0	·		0				,		

				1/	Ith Einan	oo Comm	ionion: D											<u> </u>
		ľ	7.1	· ·	eth Fillan		ission. D	eciaratio	n of Servi	ce Level :	Standard	S NOTITIC	ation For	mat ————				
Name of the	e citý/ULB	s	tate	Name of ti	ne Municipal	Commission	er/ Chief Exe	cutive Officer	Po	stal Address	with PIN cod	ie	PI	hone & Fax r	nos		Email id	
KARUNAG.	APPALLY	KE	RALA		SH	HERLA BEEG	AM.S			IICIPAL OFF GAPPALLY			()476 2620 24	13	secki	npym07@gr	nail.com
Water Suppl	y Indicators		,			·	·		<u> </u>	, .			l	· · · · · · · · · · · · · · · · · · ·		<u> </u>	·	
	Coverage of Conne		Per Capita wa			etering of water ections	Extent of non	revenue water	Continuity of	water supply	Quality of w	ater supplied		redressal of complaints		very in water services		in collection of ly related charges
Benchmarks	100)%	135	lpcd	• 10	00%	20)%	24 h	ours	10	0%	81	0%	10	00%		90%
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)
	60%	70%	50	70	60%	70%	54%	56%	12	12	100%	100%	70%	75%	50%	65%	55%	65%
Sewage Man	agement (S	Sewerage a	and Sanitat	ion)				I	<u> </u>	·	·	L	l				L	
•	Coverage	of Toilets	Coverage of network :			fficiency of the e network		of sewage t capacity	Quality of sew	age treatment	Extent of recycling sew	of treated		redressal of complaints		ost recovery in nanagement		in collection of ge charges
Benchmarks	100)%	100)%	10	00%	10	0% .	100	0%	20		80	0%	10	00%		90%
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018 19)
	80%	100	0%	0	0	0	0	0	0	0	0.	0	0	0	0	0	0	, 0
Solid Waste	Manageme	nt					,				· ,, ,				<u> </u>			~.
	Household le of solid manageme	waste	Efficiency of municipal s			egregation of solid waste		inicipal solid covered	Extent of scie of municipal		Efficiency in customer of			st recovery in services		n collection of charges		
Benchmarks	100)%	100)%	10	0%	80	%	100)%	80	%	10	0%	9	0%		
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-#8)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	*Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	-	
	75%	90%	90%	100%	90%	100%	70%	90%	85%	90%	70%	90%	70%	80%	70%	80%	,	
Storm Water	Drainage li	ndicators															—	
		Coverage	of storm wa	ater draina	ge network			Incide	nce of Water	r logging/flo	oding							
Benchmarks			100	0% .					0 num	bers								
	Current (2017-18) Targets (2018-19)						Cu	rrent (2017-	·18)	Tar	gets (2018-	19)			<u> </u>			

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(sd/-)

Secretary

Municipality

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0%

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					14	4th Finar	nce Comm	nission: D	eclaratio	n of Servi	ice Level	Standar	ds Notifi	cation F	ormat				
Nai	me of th	ne city/ULB	s	tate	Name of	the Municipa	l Commissione	r/ Chief Execu	tive Officer	Р	ostal Address	with PIN code	3	. ғ	hone & Fax n	os		Email :d	,
	Kasa	ragod	Ke	erala		,	Saji Kumer .	v		Министр	al Office Kas Kerala-	ragod.			499423005	1	kasaragod	municipalit	v@gmail.com
Water	r Sup	ply Indicato	rs		<u> </u>						671171			l			L		
		Coverage of V		Per Čapita wa	.,,		etering of water rections		on revenue	Continuity of	water supply	Quality of w	ater supplied		redressal of complaints	•	very in water r services		y in collection of y related charges
Bench s	hmark	100	0%	135	lpcd	10	00%	20	1%	24 h	ours	10	0%	. 81)%	10	00%		90%
		Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018 19)
		68%	73%	55	60	70%	75%	13%	18%	10	15	71%	76%	64%	79%	67%	72%	68%	73%
Sewa	ge Ma	nagement	(Sewerage	and Sanit	ation)	!			l	L	I	i	l. <u>.</u>		l	l			<u> </u>
		Coverage	of Toilets	Coverage network			fficiency of the e network	Adequacy treatment		Quality of sew	age treatment	recycling	reuse and of treated		redressal of complaints		ost recovery in nanagement		in collection of ge charges
Bench s	mark	100)%	100)%	10	00%	100	0%	100)%	20	1%	8()%	10	00%		90%
,		Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018 19)
		72%	77	60%	65	· 71	76	64	69	65	70	15	20	68	73	63	68	55	60
Solid	Wast	e Managem	ent				-			<u>.</u>	<u> </u>		· · · · · · · · · · · · · · · · · · ·	<u> </u>			L. .	_	
		Household lev of solid managemen	waste	Efficiency of municipal s			egregation of solid waste	Extent of mu waste re		Extent of scient of municipal		Efficiency in customer (st recovery in ervices		n collection of charges		
Bench	mark	100)%	100)%	10	00%	80	%	100)%	80	%	10	0%	9	0%	l	
	,	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)		
		65%	70%	70%	75%	60%	65%	65%	70%	63%	68%	65%	70%	70%	75% .	60%	65%	· · · · ·	
Storm	Wate	r Drainage										•							
Bench	mark		Coverage	of storm wa		ge network	.		Incide	nce of Water	logging/flo	oding							
S	mark			100)%					0 numi	bers					ļ			
		Curi	Current (2017-18) Targets (2018-19)						rrent (2017-	18)	Tar	gets (2018-	19)						
		60% 70%							70			75	,						
					·						L							L	

(sd/-) Secretary Municipality

	-			4411 F108	inca COL	10102210	ii. Decii		11 26LA10	a F6461	Standar	ds Notif	-CAUDA	rynnat				
Name of the	city/ULB	SI	tate	Name	of the M Chief E	unicipal xecutive		sioner/	Postal	Address	with Pil	V code	Phor	ne & Fax	nos		Email id	t
Kaltappa	ana	Ke	rata	K Kris	hnakuma ,Kattapp	ar, Secre ana Mur	•	•		•	Kattappa attappar		04	8682722	35	munsec	ktona@	mail.co
Water Supply	y Indicat	ors																
	Covera Water s Connec	supply		apita of water	Exte meter wa conne	ter		of non e water		uity of supply		of water plied	custo	sal of	in water	covery r supply ices	colle water	ency in ction of supply charge:
Benchmarks	100	%	135	lpcd	10	0%	20)%	24 h	ours	10	0%	80	1%	10	0%	9	0%
	Current (2017- 18)	2017- ts (2017- s (2018 (2017-			Target s (2018- 19)		Target s (2018 19)	Current (2017- 18)	Target s (2018 19)	Current (2017- 18)	Target s (2018 19)	Current (2017- 18)	Target s (2018 19)	Current (2017- 18)	Target s (2018 19)	Current (2017- 18)	Target (2018- 19)	
	30	40	100	100	25	30	20	25	60	75	85	90	90	95	60	65	100	100
Sewage Man	1				ation)		L	,						·	·			· ·
	Covera Toil	ets	Coverage of Coffeetien			sev treat	Jacy of Jage ment 0%	sev treat	tity of rage ment 0%	and rec	of reuse ycling of sewage	redres	ssal of	recov	of cost ery in rage 0%	coile:	ency in ction of a charge 0%	
Benchmarks	† ·	Targe		·		ř	· · · · · · · · · · · · · · · · · · ·					 					 	
	Current (2017- 18)	ts (2018- 19)	Current (2017- 18)	Target s (2018 19)	Current (2017- 18)	Target s (2018 19)			Current (2017- 18)		Current (2017- 18)	Target s (2018 19)	Current (2017- 18)	Target s (2018 19)	Current (2017- 18)	Target s (2018 19)		Target: (2018- - 19)
	100	100	15	25	20	30	-10	25	10	30	15	20	100	100	10	40	0	20
Solid Waste	Manage	ment l	ndicato	rs						•					:			
	House lev covera solid v manag	el ige of vaste	collec municip	ency of tion of pal solid iste	segreg municip	ent of ation of pal solid iste	munici) wa	ent of pal solid iste vered	scie dispo munici	ent of intific isal of pal solid iste	redre cust	ency in ssal of omer plaints		of cost ery in services	collec	ency in tion of charges	-	
Benchmarks	100			0%	10	0%	80)%	10	0%	- 80	0%	10	0%	90)%]	
	Current Targe Current Target Cu (2017- (2018) (2017- s (2018) (2018)			Target s (2018 19)	Current (2017- 18)	Target s (2018 19)	Current (2017- 18)	Target s (2018 19)	Current (2017- 18)	Target s (2018 19)	Current (2017- 18)	Target s (2018 19)	Current (2017- 18)	Target s (2018 19)				
	45	80	100	100	80	100	80	90	80	90	100	100	100	100	60	90		
Storm Water	Drainage Indicators																-	
	Coverage of storm water drainage network							Incidence			g/floodin	g	1	•				
Benchmarks	100%. Current (2017-18) Targets (2018-19)					0.401				mbers	- 120 t	0.10)	-					
, , , , , , , , , , , , , , , , , , , 	Curre		17-18)	larg		0-19)	Cun	ent (201	7-18)	larc	ets (201	0-19)	1					
	1	0		1	15		I	Ω		1	30		1					

Secretary Name of Municipality

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<u> </u>						·						·							
		,		·						Service	Level Sta	andards	Notification	Format	t				
Name of the ci	ity/ULB		State	9	Name of t	he Municipa	I Commission Officer	ner/ Chief E	xecutive	Р	ostal Addre	ss with PIN	code	Ph	one & Fax	nos		Email id	
Kayamkuli	am		Keral	а		Municipal	Secretary - S	SAJI. L. S		}	Kayamkulan	1	690502	04	79 24450	060	kylmse	ecretary@g	mail.com
Water Supply Inc	dicators																•		
,		of W	ater supply ions	Per Capita wa	a supply of iter		metering of nnections	Extent o			y of water oply	Quality of	water supplied	redre	ency in ssal of omer	Cost red water : serv	supply	water sup	collection of ply related rges
Benchmarks		100°	%	135	lpcd	10	0%	209	%	24 h	ours `	,	100%	80	9%	. 100	0%	90)%
	Current (2017-18)		ets (2018- 19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)	Current (2017-18)	Targets (2018-19)
	70%		80%	135	135	80%	100%	10%	15%	16	24	90%	100%	50%	70%	80%	90%	76%	84%
Sewage Manage	ment (Sev	vera	e and San	itation)					·	·		·					·	·	
	Covera	Coverage of sewage Collection network services the sew				efficiency of ge network	Adequacy of treatment	_	-	of sewage iment	recyclii	of reuse and ng of treated ewage	redre	ency in ssal of omer	Extent recovery i manag	n sewage	Efficiencý in sewage	collection of charges	
Benchmarks	-	1009	%	100	0% .	, 10	0%	100	%	10	0%		20%	80)%	100	0%	90	1%
	Current (2017- 18)	(2	argets 018-19)	Current (2017-18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018-19)	Current (2017- 18)	Targets (2018-19)	Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018- 19)	Current (2017-18)	Targets (2018-19)
,	100%	-	100	-	-	-	-	_	· -	-	_	-	-	-	· -	_	-	-	-
Solid Waste mar	nagement				1	<u> </u>			I			l.		<u> </u>	L	l	L		
	of s	olid v	el coverage vaste services	Efficiency of munic wa		of munic	segregation cipal solid aste	Extent of ri solid w recove	aste .	disposal o	f scientific f municipal waste	,	in redressal of er complaints	recovery	of cost in SWM vices	Efficie collection char		:	
Benchmarks		1009	6	10	0%	10	0%	80°	%	10	0%		80% -	10	0%	90	1%		
	Current (2017- 18)		argets 018-19)	Current (2017-18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018-19)	Current (2017- 18)	Targets (2018-19)	Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018- 19)		
Kayamkulam	95%		.95%	95%	95%	85%	95%	60%	70%	80%	90%	80%	85%	80%	90%	90%	90%		
Storm Water Dra	inage Ind	nage Indicators					·	L		<u> </u>						 	 		
,		Coverage of storm water drainage network							Incide	ence of Wa	ater logging	/flooding							
Benchmarks				100	%						umbers						<u> </u>		
	С	urre	nt (2017-	18)	Taro	ets (2018	3-19)	Curre	ent (201	7-18)	Tar	gets (20	18-19)						
									24			0				•			

(sd/-)

Municipal Secretary

		<u>-</u>			141	n Finance C	ommission	: Declaration	n of Servic	e Level Sta	ındards No	tification F	ormat		-			
Name of the	e city/ULB	s	tate	Name of	the Munici	pal Commis Officer	sioner/ Chie	Executive	Pos	tal Address	with PIN co	ode •	Ph	none & Fax	nos		Email id	
. кос	CHI	KE	RALA			AS ANUJ	Α .		PARK AVI	ENUE, ERN KOCHI	IAKULAM.	682011		2369007 0484236902	FAX-	kochicorg	secretary	@gmail.com
Water Supply	y Indicators			• •		7			******				·			1		
	Coverage supply Co		Per Capita			metering of		on revenue iter	Continuity sup	y of water oply		of water plied	redressal	ency in of customer plaints		very in water services	of water	y in collection supply related
Benchmarks	100	1%	135	lpcd	10	00%	20)%	24 h	ours	10	0%	8	0%	1	00%		90%
	Current (2017-18)	Targets (2018- 19)	Current (2017-18)	Targets (2018- 19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current	Targets (2018-19)	Current	Targets	Current (2017- 18)	Targets (2018-19)
	85%	90%	145	145	96%	100%	40%	30%	· 19	21	99%	100%	75%	80%	50%	60%	80%	90%
Sewage Man	agement (S	ewerage	and Sanitation)			1	<u> </u>	L	<u> </u>	<u> </u>	<u> </u>	L	L	!	<u> </u>		<u> </u>	
	Coverage	of Toilets	Coverage network			efficiency of ge network		of sewage t capacity	· ′	f sewage ment	recycling	reuse and of treated rage	redressal	ency in of customer plaints	in s	cost recovery ewage loement		y in collection age charges
Benchmarks	100	1%	100)%	10	00%	10	0% .	100	0%)%		0%		00%		90%
	Current (2017-18)	Targets (2018- 19)	Current (2017-18)	Targets (2018- 19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017- 18)	Targets (2018-19)
	99%	100	3%	6	100	100	4.5	6	100	100	0	2	65	70	0	2	0	0
Solid Waste I	Managemer	ıt.	<u> </u>		L	L	I			1	<u> </u>	ı		1	l .			
	Househo coverage waste mar servi	of solid agement	Efficie collect municip was	ion of al solid	of muni	segregation cipal solid aste		municipal recovered	Extent of disposal of solid v	municipal.		ency in ssal of complaints	recovery	t of cost y in SWM vices		in collection d charges		
Benchmarks	100		100		10	0%	80	%	100	0%	80	1%	10	0%	9	0%		
٠	Current (2017-18)	Targets (2018- 19)	Current (2017-18)	Targets (2018- 19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)		
	. 90%	95%	98%	100%	85%	90%	65%	70%	70%	80%	75%	80%	10%	20%	65%	75%		
Storm Water	Drainage Ir										1	•						
Danahmari-	ļ	Coverage of storm water drainage network					Incide	nce of Water		oding								
Benchmarks	Cur	100% rent (2017-18) Targets (2018-19)				C.,	rrent (2017	0 num		gets (2018-	10)							
	331	70% 80%				- (0)		40		·	20 20 20 20 20 20	13)		 				

(sd/-) Secretary Municipality

				1.4	4b E!													
		· · · · · · · ·							vice Level S	tandards i	Notification	Format	•					
	he city/ULB	1	State	Name o	f the Municip	oal Commiss Officer	ioner/ Chief	Executive	Р	ostal Addre	ss with PIN co	ode	1	hone & Fax	nos		Email id	,
Kodungallus	Municipality		Cerala	1		Sujith T.K			Secretary,		r Municipalit 0 664	y, Thrissur -		0480-28023	41	secreta	rykdlmity@g	zmail.com
Water Sup	ply Indica	tors							<u> </u>				<u>. </u>					
	Coverage supply Co	of Water onnections	Per Capita s water	upply of	Extent of m water conne	_	Extent of revenue		Continuit	y of water	Quality o supplied	f water		n redressal o complaints	Cost recove			apply related
Benchmarks	10	0%	135 lpc	xd bx	. 10	0%	2	0%	24 hou	ırş	1 . 10	00%	8	0%	10	00%	<u> </u>	arges 0%
		Fargets 2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	.Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current	Targets	Current	Targets
	78	83	60	70 ;	78	83	28%	25%	12	12	100%	100%	80%	90%	50%	(2018-19)	(2017-18)	(2018-19) 70%
Sewage Man	nagement (S	ewerage an	d Sanitation)	<u>L. </u>	·	<u>.</u> .	<u>l:</u>	<u> </u>			<u>[</u>	<u> </u>					1070
2	Coverage	of Toilets	network 100% 100%					of sewage apacity	Quality of treatment	sewage	recycling	reuse and of treated vage	Efficiency in customer		Extent of co		Efficiency of sewage	in collection charges
Benchmarks	10	0%	10	0%	100	0%	10	0%	: 10	0%	20)%	. 80)%	10	0%	90	
	Current (2017-18)	Targets (2018-19)	Targets Current Targets Current Targ			Targets (2018-19)	Current (2017-18)	Targets (2018-19)		Targets (2018-19)		Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current -	Targets (2018-19)	Current (2017-18)	Targets
	0%	0	0%	0	0	0		0	0	0	0	0	0	0	0			
Solid waste i	 Management	lindicator	<u></u>	<u> </u>	<u> </u>	<u> </u>				ļ . <u> </u>	<u>.</u> .			<u> </u>	0	0	0	0
·	Househo coverage of manageme	old level solid waste	Efficiency of municipa		Extent of seg municipal s		Extent of solid waste	municipal recovered	disposal of	scientific municipal waste	Efficiency of customer	in redressal complaints			Efficiency is of SWM cha		:	
Benchmarks	100	%	100	0%	100)%	80)%	. 100	0%	. 80	% ·	10		90	%		
	Current (2017-18)	Targets (2018-19)	Сштепt (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)		
C. U. C	60%	90%	60%	80%	60%	80%	30%	50%	70%	80%	50%	60%	50%	75%	40%	60%		
Storm Water [Tainage Indi	cators						7			-	· .		 ;	-			
D1		overage of	storm water		vork		-	Incidence of	Water loggin	g/flooding						· ·	·	
Benchmarks	· · ·	(2017)	- 10						0 nun									<u> </u>
<u> </u>	Cui	rent (2017-)	18)	Targe	ts (2018-19)		Curre	nt (2017-18)	Targ	ets (2018-19)							
		60%			80%			3			0							
					,					-					-	<u>. </u>		L
•									31			₹						
										•						•		-

		·															
		,			4th Finai	nce Comm	nission: D	eclaratio	n of Servic	e Level S	itandards	Notifica	tion For	nat		•	
Name of the city/ULB State			tate	Name o	f the Municipa	al Commissione	r/ Chief Executi	ve Officer	F	ostal Address	with PIN code		F	Phone & Fax no	xs.	· Empilid	
Koduvally Municipality		К	Кегаја			Jayanthi N P			Koduvally PO 673572			673572	0	495-221023	38 <u>koduvallym</u>		nunicipalit
Water Supply	y Indicators	•							•			·	<u> </u>		·		
,	Coverage of Water supply Connections		Per Capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in supply it
Benchmarks	(S 100%		135 lpcd		100%		20%		24 h	ours	10	0%	80%		100%		
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Ситепt (2017-18)	Targets (2018-19)	Ситепt (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)
	45%	75%	40	70	45%	70%	40%	70%	24	24	50%	70%	50%	65%	35%	50%	25%
Sewage Man	agement (S	ewerage a	nd Sanitat	ion)			·	<u> </u>	 	'			1				1
	Coverage	Coverage of Tollete Coverage		of sewage services	Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficienc sewa
Benchmarks	100	100%		100%		100%		100%		100%		20%		80%		100%	
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets- (2018-19)	Ситепt (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Силепt (2017-18)	Targets (2018-19)	Current (2017-18)
	0%	0%	0%	0%	0 %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Solid Waste	manageme	nt		*						•						<u> </u>	
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	inchmarks 100		100	100%		00%	80%		100%		80%		100%		90%		
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	
	0%	50%	35%	80%	70%	30%	15%	35%	15%	45%	0%	0%	0%	0%	0%	. 0%	
Storm Water	Drainage In				_		·										
Banahmad	 	Coverage	of storm w	ater draina 0%	ge network		ļ	Incide	nce of Water		oding		-	-			1
Benchmarks	Cit	rent (2017			rgets (201)	8-19)	Cı	rrent (2017	0 num -18)		gets (2018-	19)	-		1		
	1	40%		 	65%		, <u> </u>	22		 	64		<u> </u>	· ·	•		<u>† </u>
	40% 65%						<u> </u>	·	<u></u>	· · · · ·	<u> </u>	L			<u> </u>		

(sd/-)
Secretary
Koduvally Municipality

		<u> </u>											•			<u> </u>			
			 ···		. ;	14th Fina	nce Comn	ission: De	claration	of Service	e Level Sta	ndards N	otificatio	n Format					
Name of the city/UL		/ULB	LB State KERALA		Name of	f the Municipa	the Municipal Commissioner/ Chief Executive Officer				Postal Address with PIN code			Phone & Fax nos				Email id	•
					ALA		V R RAJU			CORPORATION OFFICE, KOLLAM 691001			· · · · · · · · · · · · · · · · · · ·			secretarykollam@gmail.com			
Water Supply	oupply Indicators												·						
	·ca		verage of Water supply Connections Per Ca		Per Capita.supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		ery in water Efficiency in coll services water supply relat		
8enchmarks		100% 135			35 lpcd 100%			20%		24 hours		100%		80%		100%			90%
	1	O17-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018
		41%	45%	65	65	80%	80%	25%	25%	3	3	90%	90%	90%	90%	85%	90%	70%	80%
Sewage Mana	gen	ent (Sew	erage and	Sanitation)								.,				•			
		Coverage	of Toilets	Coverage of sew service		k Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management			in collection of se charges
Benchmarks	-	100%		100%		100%		100%		100%		20%		80%		100%		90% .	
		urrent 017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current .(2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018 19)
		100%	100	23%	23	0	0	0	0	0	0	0	0	0	0	· 0	0	0	0
Solid Waste m	iana	gement		•	·.		<u> </u>		<u> </u>		<u> </u>	<u>,</u>	L.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,			<u>. </u>	<u> </u>		· ·
			el coverage of nanagement ces	Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in . SWM services		y in Efficiency in collect SWM charge			
Benchmarks		100% (100%		10	100%		80%		100%		80%		100%		90%		•
		urrent 017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	. Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)		
		80%	100%	80%	100%	80%	100%	60%	80%	100%	100%	70%	80%	75%	90%	80%	100%	. ,	
Storm Water [Drai	nage Indi	cators											•					
			Coverage	of storm wat	er drainage	network		Incidence of Water logging/flooding							,				
Benchmarks				100	%					0 numbers									
		Cur	rent (2017-	18)	Tai	rgets (2018	-19)	Cur	rent (2017	-18)	Targ	ets (2018-	19)	, .					
	1 1	26% 30%					Į.	10		1	8		1	1		Ι ,	I	ı '	

<u></u>		,			4th Fina	nce Com	nission; [Declaratio	n of Servi	ce Level	Standard	s Notifica	ation For	mat			<u> </u>			
Name of the city/ULB		<u> </u> s	State	Name of the Municipal Commissioner/ Chief Executive Officer					T		s with PIN c]	none & Fax	nos	-	Email id			
KONDOTTY		KE	RALA			FEROSKHA	N.A			KONDOTTY MUNICIPALIT		673638		807533022	<u> </u>	kondottyna	agarasabha@gmail.con			
Water Suppl	y Indicators				- :		<u></u>				•		<u></u>	<u> </u>						
				Per Capita supply of water		y of Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressa of customer complaints		very in water y services				
Benchmarks	10	0%	135	lpcd	1	00%	2	0%	24 1	ours	10	0%	8	0%	1	00%	<u> </u>	90%		
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (201 19)		
	60%	70%	70	75	70%	75%	30%	25%	- 8	10	80%	. 85%	60%	65%	70%	75%	60%	75%		
Sewage Man	agement (S	ewerage a	nd Sanitati	on)							<u> </u>		¹- ,	, .		L		1		
—·	Coverage	ge of Toilets Coverage of network se			Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2017-18)	Fargets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018 19)		
	82%	90%	0%	10%	0%	10%	0%	10%	0%	10%	0%	10%	0%	10%	0%	10%	0%	10%		
Solid Waste I	Managemer	nt	1				<u> </u>	<u> </u>	<u> </u>		l	<u> </u>	•					1070		
`	coverage waste mar	Household level coverage of solid waste management services Efficiency of collection of municipal solid waste Extent of segreg of municipal solid waste				cipal solid		municipal recovered	Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collect of SWM charges					
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%					
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)				
	60%	65%	60%	70 [°] %	40%.	50%	50%	55%	70%	80%	60%	65%	40%	50%	50%	55%				
Storm Water	Drainage In	dicators	•						•		<u> </u>									
		Coverage	of storm wa	ter drainag	je network			Incider	ce of Water	logging/flo	oding				-		<u></u>			
Benchmarks			100	%					, 0 numi	bers					3-					
	Çuri	ent (2017-	18)	Tai	gets (2018	-19);	Cu	rrent (2017-	18)	Tar	gets (2018-	19)								
		60%			70%			26			- 20					_				

· ,			14th	Financ	ce Com	missio	n: Decla	aration	of Serv	ice Leve	el Stand	ards No	tificatio	n Forma	at			
Name of the o	ty/ULB	S	tate				sioner/ Chie		1		ess with PIN o	-		Phone & Fax		<u> </u>	Email id	
Koothattukulam I	unicipality	Ke	erala			PRAMOD I	⊃.В.	;			nicipality, Koc ist., Kerala, P			48522523	50	kklmmu	nicipality(@gmail.c
Water Supply	Indicato	rs		·					1				<u> </u>			1,	<u>m</u>	
	Coverage supply Co	e of Water ennections		a supply of ater		metering of nnections	Extent of r	non revenue ater	1	ity of water		of water oplied	Efficiency of custom	y in redressal er complaints	Cost reco	very in water	of water s	in collectio upply relate arges
Benchmarks	100	0%	135	lpcd	10	0%	20	0%	24	hours	10	0%	. 8	30%	1(00%	9	0%
	Current (2017- .18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018- 19)	Current (2017-18)	Targets (2018-19)	Current (2017- 18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017- 18)	Targets (2018-19)	Current (2017- 18)	Targets (2018-19)	Current (2017- 18)	Targets (2018-19
	85%	86%	90	95	100%	100%	20%	20%	12	12	100%	100%	90%	95%	80%	85%	90%	90%
Sewage Mana	gement	(Sewera	ge and S	anitation)						L		,	1 00,0	0070	0070	3070	1 30 %
^	Coverage			of sewage services	of the :	efficiency sewage work		of sewage t capacity		of sewage tment	recycling	reuse and of treated vage		in redressal er complaints	recovery	t of cost in sewage gement		in collection pe charges
Benchmarks	100)%	10	0%	10	0%	10	0%	10	0%	20)%	8	0%		00%	90	0% .
· ,	Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018- 19)	Current (2017-18)	Targets (2018-19)	Current (2017- 18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017- 18)	Targets (2018-19)	Current (2017- 18)	Targets (2018-19)	Current	Targets (2018-19
	NA	NA	NA	NA	NA	NA	NA	NA	NA.	NA	· NA	NA NA	NA NA	NA NA	NA NA	NA NA	NA	NA
Name of the c	ity/ULB						·	<u> </u>		13: \	11/1	11/4	11/7	T. 137	LIVA	<u>NA</u>	NA.	NA NA
	Househo coverage waste mar servi	of solid nagement	Efficiency of municipal wa	ipal solid	Exte segregi municip wa	al solid		municipal recovered	disposal o	f scientific of municipal waste		redressal of complaints		cost recovery A services		in collection I charges		1
Benchmarks	100)%	100	0%	100)%	80	1%	10	0%	80)%	10	00%	90	0%		
·	Current (2017- 18)	% 1009 Targets Current		Targets (2018- 19)	Current (2017- 18)	Targets (2018- 19)	Current (2017-18)	Targets (2018-19)	Current (2017- 18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017- 18)	Targets (2018-19)	Current (2017- 18)	Targets (2018-19)		
	100%	100%	100%	100%	100%	100%	75%	80%	100%	100%	70%	95%	100%	100%	65%	80%		•
Storm Water								L				· · · · · ·			/-	35,0		·
	`Cov	erage of	storm wa		ige netwo	ork		Incidenc	e of Wat	er loggind	/flooding					-		
Benchmarks			100		,				0 nu	mbers	 							•
	Curre	ent (2017 80	-18)	Targe	ets (2018	-19)	Curr	ent (2017-		Tan	gets (2018	-19)						
		ου	<u>.</u>		95			6 .			4			(sd/-)				

				140	th Financ	e Commi	ssion: De	claration	of Service	e Level :	Standard	s Notific	ation Fo	rmat				
Name of the	city/ULB	s	Lato	Name of	țhe Municipal	Commissione	/ Chief Execut	ive Officer	Pe	ostal Address	wth PIN code		P	hone & Fax no	25		Email id	
Kuthupa	ramba	Ke	ralo .			Secretary			Kut	huparamba (P	o)	670 643				kob	amly@gma	ii.com
Water Supply	Indicators																	
	Coverage of V		Per Copita wa			tering of water ections	Extent of no		Continuity of	water supply	Quality of wa	iter supplied		redressal of complaints		very in water services		in collection of y related charges
Benchmarks	100	%	135	pcd	10	0%	20	%	24 h	ours_	100	ጋ%	8()%	10	00%		90%
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets' (2018-19)	Current (2017-18)	Targets (2018 19)
	55	100	135	135	6	50	, ,		24 hrs	24 hrs	90	100	63 [′]	70	65	. 90	.62	80
Sewage Man	agement (S	owerage	and Sanitai	ion)														•
•	Coverage	of Todets	Coverage network :			ficiency of the network	Adequacy treatment		Quality of sew	nge treatment	Extent of recycling / sew			redressal of complaints		ost recovery in nanagement		in collection of ge charges
Benchmarks	100	%	100)%	10	0%	100)%	100)%	20	%	80)%	10	00%		90%
,	Current (2017-18)	Fargets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018 19)
	0	0	0	0	. 0	0	0	0	0 .	0	0.	0	. 0*	0	0	0	0	. 0
Solid Waste	manageme	nt			·	• .												·
	Household le of solid managemen	wasto	Efficiency of municipal (egregation of solid waste	Extent of mu waste re		Extent of scient of municipal		Efficiency in customer (redressal of complaints		st recovery in services		n collection of charges		•
Benchmarks	· 100	1%	100)%	1(20%	80	1%	. 100)%	80	1%	10	0%	9	0%		_
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-49)		. >
	50	100	65	100	90	100	70	100	50	100	65	100	5	100	45	90		
Storm Water	Drainage l																	
Poneh-modes	<u> </u>	Coverage	of storm w	ater draina 0%	ge network			Incide	nce of Water 0 num		oding		 	1	 . 		-	<u> </u>
Benchmarks	Cur	rent (2017			rgets (201	3-19)	Cu	ment (2017			gets (2018-	19)	 		 		 	
	. 3.2	50%	,		100%	,		0	<u>-1</u>		0				•			

	ļ.			1	4th Fina	nce Comr	nission: [Declaratio	n of Serv	ice Level	Standar	ds Notific	cation Fo	rmat	1			<u> </u>
Name of the	city/ULB	s	tate	Name of	the Munici	pal Commiss Officer	sioner/ Chie	Executive	Pos	tal Address	with PIN co	ode	Ph	one & Fax r	nos		Email i	d .
KOTHAMAN	NGALAM	KE	RALA		KA	VITHA S KL	JMAR		KOTHAN	MANGALAM	I 686691		9	.747,927,10)2 [.]	secretaryko	othamanga	lam@gmail.com
Water Supp	ly Indicate	ors		,					,				ı				•	
	Coverage supply Co	of Water nnections	Per Capita wa			metering of innections		on revenue iter	Continuity sup	•		of water plied	redressal	ency in of customer plaints		very in water services	water	y in collection of supply related charges
Benchmarks	100	0% ·	135	lpcd	· 1(00%	20)%	24 h	ours	10	0%	8	0%	. 1	00%		90%
٠	Current (2017-18)	Targets . (2018-19)	Current (2017-18)	Targets - (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Сиптепt (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)
	. 80%	85%	85	90	đх	100%	15%	10%	24	24	100%	100%	90%	95%	75%	80%	90%	95%
Sewage Mar	nagement	(Sewera	ge and Sa	nitation)						<u> </u>		1.						
	Coverage	of Toilets	Coverage network			efficiency of ge network		of sewage t capacity	Quality o	f sewage ment	recycling	reuse and of treated vage		in redressal r complaints		ost recovery in nanagement		y in collection of age charges
Benchmarks	10	0%	100	0%	1(00 [%]	10	0%	. 100	0% .)%	80	0%	11	00%		90%
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	·Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)
	100%	100	0%	0	0	0	. 0	0	0	0	0	0 ·	0	ó	0	0	o	0
Solid Wate I	Managem	ent		i			<u> </u>					<u> </u>	i	<u>'</u>	<u> </u>			
	coverage waste ma	old level e of solid nagement rices	Efficie :` collec municip wa	àl solid	of muni	segregation cipal solid aste	1	municipal recovered	Extent of disposal of solid	fmunicipal	redre	ency in ssal of complaints	recovery	of cost y in SWM vices		in collection & charges		
Benchmarks	10	0%	100	0%	1(00%	80)%	100	0%	- 80	0%	10	0%	9	0%		***************************************
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)		
, ,	50%	60%	100%	100%	40%	50%	25%	30%	0%	10%	60%	70%	30%	40%	90%	95%		
Storm Water	r Drainag	e Indicato	ors .				`				<u> </u>							
		Coverage	of storm w	ater draina	ge network			Incide	nce of Wate	r logging/flo	oding							
Benchmarks			10	0%		, ,			0 num	bers					,			
	- Cu	rrent (2017	-18)	Та	rgets (201	3-19)	Cu	rrent (2017-	18)	Tar	gets (2018-	-19)						
		70%			75%			15	•		10							

<u> </u>	_ -										·		·	· · ·			<u>. </u>	
				14	ith Finan	ice Comm	ission: D	eclaratio	n of Servi	ce Level :	Standard	s Notific	ation For	mat				
Name of th	e city/ULB	5	tate	Name o	f the Municipa	al Commissione	r/ Chief Execut	tive Officer		ostal Address	with PIN code	,	F	hone & Fax n	03		Email id	
Kotta	ikka)	к	erala			MANIKANTAN	l. R			Aunicipality, Ko				483274222	1 .	secretar	ykottakkál@	Domail.com
Water Suppl	y Indicator	3				-		·····				L		<u>-</u>		L		
		Water supply ections	Per Capita wa	supply of ter		etering of water actions	Extent of non	revenue water	Continuity of	water supply	Quality of w	ater supplied		n redressal of complaints		ivery in water y services		r in collection of y related charges
Benchmarks	10	0%	135	lpcd	10	00%	20)%	24 h	ours	10	0%	8	0%	10	00%	<u> </u>	90%
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018 19)
	95%	100%	135%	135%	100%	100%	0%	0%	24	24	100%	100%	90%	100%	0%	0%	90%	90%
Sewage Man	agement a	nd sanitat	ion	·		-		<u> </u>	<u> </u>	<u> </u>	L	L	!	l.	<u>.</u>	<u> </u>	<u> </u>	<u> </u>
	Coverage	of Toilets	Coverage network			fficiency of the network		of sewage t capacity	Quality of sew	agë treatment		reuse and of treated		redressal of complaints		ost recovery in nanagement		in collection of ge charges
Benchmarks	10	0%	100)%	10	00%	100	0%	100	0%	20		80	0%	. 10	00%	 	90%
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Сипепt (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-
	100%	100%	0%	`0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Solid Waste	manageme	ent	·					I		<u> </u>				ļ <u>.</u>	L ·			_
	of solic	evel coverage d waste ant services	Efficiency of municipal s			egregation of solid waste		inicipal solid icovered	Extent of science of municipal		Efficiency in customer of			st recovery in services		n collection of charges		!
Benchmarks	10	0%	100)%.	10	0%	. 80	%	. 100)%	80	%	10	0%	9	0%	 	···
	Current (2017-18)	Targets (2018-19)	Ситепt (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)		
	60%	. 10%	90%	100%	80%	100%	80%	100%	80%	100%	85%	100%	NA	NA	NA	NA		
Storm Water	Drainage I							L	·								 	
Danahanada	<u> </u>	Coverage	of storm wa		ge network			Incide	nce of Water		oding							
Benchmarks	Cui	rrent (2017	10(rgets (2018	-10\		rrent (2017-	0 num		(00.00	10)						
		85%	.01	ia	100%	-13]		10%	10)	lar	gets (2018- 0	19)		a. 111 1	-			
	<u> </u>							10 /6			U						<u>ii</u>	

Sd/-Secretary, Kottakkal Municipality. •••

					14	th Finan	ce Comm	ission: De	eclaration	of Service	e Level S	Standard	s Notific	ation For	mat				· · · · · · · · · · · · · · · · · · ·
Name of the	e cit	y/ULB	s	tate	Name of	the Munici	pal Commiss Officer	ioner/ Chief	Executive	Pos	tal Address	with PIN co	ode	Ph	one & Fax	nos		Email id	
KOTTAR MUNICIF			KEI	RALA		D.	V.SANALKU	MAR	***********		ICIPAL OFF			. 0	474-245236	36		(aramp@g karagp@g	
Water Supply	y In	dicators	•				· · · · · · · · · · · · · · · · · · ·			ı							1		
			of Water nnections	Per Capita wa			metering of	Extent of nowa		Continuity sup	of water		of water plied	redressal	ency in of customer plaints		very in water services	of water	y in collection supply related harges
Benchmarks		100)%	. 135	lpcd	10	00%	20)%	24 h	ours	10	0%	80	0%	10	00%		90%
		urrent 017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Ситтепt (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018 19)
	Γ	30%	40%	135	135	90%	100%	20%	20%	24	24	100%	100%	80%	80%	90%	90%	90%	90%
Sewage Man	age	ment (S	ewerage a	and Sanitat	ion)			,	, .		•						,	·	
,		Coverage	of Toilets				efficiency of ge network	Adequacy treatment	of sewage t capacity	Quality o treat			reuse and of treated rage		in redressal r complaints		ost recovery in nanagement		in collection of ge charges
Benchmarks		100)%	100)%	10	00%	100	0%	100	0%	20)%	80	0%	10	00%		90%
·		Current 017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018 19)
·		90%	100 ,	0%	0	0	0	· 0 · -	0 .	0 -	0	0	0	0	0	0	0	0	0
Solid waste r	mar	agemer	nt .			:					· · · · · · · · · · · · · · · · · · ·	 	1			•			
,	1	coverage aste mai	8) (2018-19) (2017-18) (201 100 0% nent ehold level age of solid management ervices 100% 100%			of muni	segregation cipal solid aste		municipal recovered	Extent of disposal of solid			ency in ssal of complaints		of cost y in SWM vices		in collection d charges		·
Benchmarks		100)%	100)%	10	00%	80)%	100)%	80)%	10	0%	9	0%		
		Current (017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)		
	П	70%	85%	20%	70%	20%	80%	40%	80%	20%	80%	. 20%	70%	20%	70%	20%	70%		
Storm Water	Dr	inage li	ndicators	•				·	1		•	•	•						
			Coverage	of storm w	ater draina	ge network			Incide	nce of Wate	r logging/flo	oding							,
Benchmarks				10	0%					0 num	bers						,		
	\prod	Cur	rent (2017	-18)	Та	rgets (2018	3-19)	Cu	rrent (2017-	-18)	Tar	gets (2018-	-19)						
	\prod		60%			70%			4	,		0		1			· · · · · · · · · · · · · · · · · · ·		

Secretary

		· ·	•	14	th Finar	ice Comm	ission: D	eclaration	of Service	e Level S	tandards	Notifica	tion For	mat				
Name of the	e city/ULB	s	tate	Name o	f the Municipa	i Commissione	/ Chief Executi	ve Officer	Р	ostal Address	with PIN code		Р	hone & Fax no	13		Email id	
КОТТА	YAM	K	erala			MUHAMMED S (ICIPAL SECR	= .		Municipal of	ffice, Kottayar	n P.O, Kottay	am-686001		4812566665		ktmmun	iicipality@	gmail.com
Water Supply	y Indicators					•					•				٠.			
	Coverage of \		Per Capita su	pply of water		tering of water ections	Extent of non	revenue water	Continuity of	water supply	Quality of wa	iter supplied		redressal of complaints		very in water services		collection of water slated charges
Benchmarks	100)%	135	lpcd	1(00%	20	%	24 h	ours	100)%	80)%	10	00%	<u> </u>	90%
	Current (2017-18)	Targets (2018-19)		Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Сипепt (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)
	90%	100%	90	100 .	100%	100%	10%	5%	15	20	96%	100%	45%	60%	95%	100%	95%	100%
Sewage Man	agement (S	ewerage a	and Sanitati	ion)														
	Coverage	of Toilets	Coverage network			fliciency of the natwork	- Adequacy treatment	of sewage capacity	Quality of sew	age treatment	Extent of recycling sew	of treated	,	redressal of complaints		ost recovery in nanagement		in collection of ge charges
Benchmarks	100)%	100	0%	10	00%	100	0%	100)%	20	%	80	0%	10	00%		90%
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Силепt (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Ситепt (2017-18)	Targets (2018-
	100%	100	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Solid Waste	managemei	nt	<u> </u>						<u> </u>	<u> </u>							<u> </u>	
	Household le of solid waste serv	managemen	Efficiency of municipal s			egregation of solid waste	Extent of mu waste re	inicipal solid icovered	Extent of scie of municipal		Efficiency in customer (st recovery in services		n collection of charges	,	
Benchmarks	100)%	100	0%	10	00%	. 80	1%	100	0%	80	%	10	00%	. 9	0%	1	
	Current (2017-18)	Targets (2018-19)	Сштепt (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Сштепt (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)		
	65%	75%	95%	100%	60%	75%	45%	70%	40%	75%	75%	80%	10%	50%	0%	75%		
Storm Water	Drainage la			• •	•				<u> </u>	<u> </u>								<u> </u>
Donahmaria		Coverage	of storm w	ater draina 0%	ge network			Incide	nce of Water		oding	.	 	 			 	
Benchmarks	Cur	rent (2017			rgets (201	B-19)	Cu	ment (2017			gets (2018-	19)			 		 	
		85%			100%	-1		· 7			0							

SECRETARY

					14	th Finan	ce Comm	ission: De	eclaration	of Service	e Level S	Standard	s Notific	ation For	mat		,		
Name of	the	city/ULB	Şi	ate	Name of	the Municip	oal Commiss Officer	sioner/ Chief	Executive	Pos	tal Address	with PIN co	ode	Ph	one & Fax ı	nos		Email id	
: ko	vilar	ndy	ke	rala			Secretary				Koyilandy		673305	,	2620244		secretar	vkidv@red	iffmail.com
Water Su	ply	Indicators				-	•		•									•	
		Coverage supply Cor		Per Capita wa	• • •		metering of innections	Extent of no wa		Continuity sup		Quality supp		redressal	ency in of customer plaints	1	very in water services	of water	y in collection supply related narges
Benchmar	ks	100	1%	135	ipcd	10	0%	20	%	24 h	ours	100	0%	80)%	14	00%		90%
		Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)
		82%	90%	120	130	70%	100%	60%	20%	24	24	100%	100%	75%	80%	0%	50%	20%	60%
Sewage N	ana	agement (S	ewerage a	and Sanitat	ion)											· · · · · · · · · · · · · · · · · · ·		r	
		Coverage	of Toilets	Coverage network			efficiency of ge network	Adequacy treatment	•	Quality of treatr			reuse and of treated rage	redressal	ency in of customer plaints	in so	cost recovery ewage igement		y in collection age charges
Benchmar	ks	100	1%	100)%	10	00%	100	0%	100)%	20	1%	80)%	10	00%		90%
		Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Силтепt (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)
		100%	100	0%	0	0	0	0	0	0	0	0	0 -	0	0	0	0	0	0
Solid Was	te i	Manageme	nt	-												······			
		Househo coverage waste mar servi	of solid	Efficie colleci municip wa	al solid	of munic	segregation cipal solid aste		municipal recovered	Extent of disposal of solid v	municipal	redres	ency in ssal of complaints	recovery	of cost in SWM vices		in collection I charges		
Benchmar	ks	100)%	100)%	10	00%	80	1%	100)%	80)%	10	0%	9	00%		
		Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Сипе́nt (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)		
		90%	96%	100%	100%	100%	100%	80%	90%	93%	100%	80%	100%	50%	80%	90%	100%		
Storm Wa	iter	Drainage la	ndicators																
			Coverage	of storm w	ater draina	ge network		1	Incide	nce of Water	r logging/flo	oding			-				
Benchmai	ks				0%	•				0 num						<u> </u>			
<u> </u>	\Box	Cur	rrent (2017-18) Targets (2018-19)					Cu	rrent (2017-	-18)	Tar	gets (2018-	19)	<u> </u>		<u> </u>	 	 	
			60% 70%					<u> </u>	0			0	•				<u> </u>		

(sd/-) Secretary

koyilandy Municipality

Name of the	city/ULB	Sta					er/ Chief Exec		evel Stan	ostal Address				none & Fax r		T	Email id	-
KOZHIK CORPOR		KER	ALA	•		VINAYAN K	P	W.F		1 (PO) KOZHI 673032(PIN)	KODE		ph-0495	-2365040	fax-0495-	secreta	rykkd@gn	nail.com
Water Supply	/ Indicator	5												2366875				
	Coverage of Conne		Per Capita wa			metering of nnections	P .	on revenue ater	Continuity of	water supply	Quality of w	ater supplied	Efficiency in customer	redressat of complaints		very in water services	water sup	n collection of
Benchmarks	100)%	135	lpcd	10	0%	20)%	24 h	ours	10	0%	80	%	10	Ю%	90	0%
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19
	70%	85%	135	135	100%	100%	20%	20%	24	24	100%	100%	83%	83%	62%	80%	90%	90%
Sewage Man	agement (S	ewerage	and Sanit	ation)					_					•			<u> </u>	,
	Coverage	of Toilets	Coverage network			efficiency of ge network		of sewage t capacity	Quality of treat	f sewage ment	recycling	reuse and of treated vage	Efficiency in customer (redressal of complaints		st recovery in anagement		collection of charges
Benchmarks	100)%	100)%	. 10	0%	10	0%	100	0%	20	0%	80	%	10	0%	90	0%
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)
	100%	100	0%	0	0	0	0	0	0	0	0	0	0 .	0	0	0	0	0
Name of the	ity/ULB						•	1	. •	L	· ·			`	•			-
	Household le of solid manageme	waste	Efficiency of municipal		Extent of se municipal :	gregation of solid waste		unicipal solid scovered	1 .	scientific unicipal solid ste		redressal of complaints	Extent of cos SWM s			collection of charges		-
Benchmarks	100	%	100)%	10	0%	80)%	100	0%	80)%	100)%	90)%		
,	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)		
	82%	100%	81%	100%	87%	100%	78%	85%	80%	100%	79%	80%	89%	92%	82%	85%		<u> </u>
Storm Water																		
Benchmarks		overage o	f storm wa 100		ge network			Incider	ce of Water		oding	·						
benchmarks	Circ	ent (2017-			gets (2018	10)	<u></u>	rrent (2017	0 num		gets (2018	10)				<u> </u>		
							ı Cu		- 101									

Sd/-Secretary -Kozhikode Corporation

	,			14th Fi	nance	Commis	sion: De	claration	of Servi	ce Level	Standar	ds Notifi	cation Fo	ormat				
Name of the	city/ULB	s	tate	Name	of the Mur	icipal Commi Officer	ssioner/ Chief	Executive		ostal Addres	s with PIN co	de	F	hone & Fax n	os		Email id	· · ·
KUNNAM		<u> </u>	RALA			MANOJ H	κ.		KUNNAN	IKULAM POS	T, 680503			488522222	1	kunnamk	ulamseci ail.com	
Nater Suppl	y Indicator	'S	·															
		of Water onnections	Per Capita wat			f metering of onnections		on revenue ater	Continuity of	water supply	Quality of w	ater supplied		redressal of complaints		rery in water services	of water	y in collection supply related surges
Benchmarks	10	0%	135	pcd	1	00%	20	0%	241	ours	10	0%	80	0%	10	0%	 	90%
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	. Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-	Targets (2018-19)
	94%	100%	0	0	78%	100%	30%	20%	24	· 24	100%	100%	90%	90%	70%	100%	0%	0%
Sewage Man	agement (Sewerage	and Sanit	ation)								<u> </u>				<u> </u>		<u> </u>
•	Coverage	of Toilets	Coverage of network s			efficiency of age network		of sewage t capacity		f sewage ment -	recycling	reuse and of treated rage		redressal of complaints		st recovery in anagement		in collection
Benchmarks	10	0%	100	%	1	00%	10	0%	10	0%	20)%	80)%	10	0%		90%
	Current (2017-18)	Targets (2018-19)	Сигге nt (2017-18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	. Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017- 18)	Targets (2018-19
•	100%	100	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste	manageme	ent					<u> </u>		<u> </u>								<u> </u>	⊢ •
	Househ coverage of manageme		Efficiency of of municip	oal solid	of mun	segregation icipal solid raste		unicipal solid ecovered	disposal o	scientific f municipal waste		redressal of complaints		st recovery in services		collection of charges		
Benchmarks	100	0%	100	%	1:	00%	80)%	10	0% '	. 80)%	10	0%	90	1%		
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets		-
	90%	100%	92%	100%	70%	.100%	70%	100%	70%	100%	100%	·100%	30%	100%	90%	100%		
Storm Water																		-
)	c	overage of	storm water		ge netwo	rk	. •	Incider		er logging/fl	ooding							
Benchmarks			100%			A 181			0 nur									
	. Cur	rent (2017 55%	-10)	gets (201 100%	18-19)	Cur	rent (2017- 0	·18)	Tar	gets (2018- 30	-19)							
	L	00.0		<u>.</u>	100,70						30			(edi.)				

· · · · · · · · · · · · · · · · · · ·				14t	h Finance	e Commis	sion: Dec	laration	of Servic	e Level S	tandards	Notificat	ion Form	ıat				.
Name of the	city/ULB	. s	tate	Name of th	e Municipal	Commissione	er/ Chief Exec	utive Officer	Р	ostal Addres	s with PIN co	de	PI	поле & Еах п	nos	<u> </u>	Email id	
Malappuram N	Municipality	Ke	erala		N	.K.Krishna ku	mar		Municip	al office, Mai 676505	appuram-		Phor	ne- 0483-273	4228		munci@gma munci@yah	
Water Supply	/ Indicator	s					•											
•		e of Water onnections	Per Capita wa			metering of nnections	Extent of no wa	-		y of water oply		of water olied	redre	ency in ssal of complaints	water	covery in supply vices	collection supply	ency in n of water related rges
Benchmarks	10	0%	135	lpcd	10	10%	20	%	24 h	ours	10	0%	8	0%	10	0%	90	0%
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Сиптепt (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)
	80%	% 85% 135 ment (Sewerage and Sanitation			90%	100%	18%	10%	10	12	90%	100%	30%	100%	75%	100%	80%	100%
Sewage Man	agement (Sewerage	and Sanita	ıtion)	· .		I								•			
	Ī		Coverage network	of sewage		efficiency of ge network	Adequacy treatment	-		of sewage tment	- recycling	reuse and of treated		in redressal er complaints	in se	ost recovery wage gement		in collection e charges
Benchmarks	10	0%	100	0%	10	00%	100	0%	10	0%)%	8	0%		0%	90	0%
				Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)
	100%	100	NIL	25	NIL	25	NIL	30	NIL	- 50	NIL	15	NIL	50	NIL	25	NIL	25
Solid Waste I	Managem	ent			ř													
	coverag	nold level ge of solid anagement vices	collec municip	ncy of tion of oal solid ste	of munic	segregation cipal solid aste	Extent of solid waste	municipal recovered	disposal d	f scientific of municipal waste	of cus	in redressal stomer plaints	recover	t of cost y in SWM vices	collectio	ency in n of SWM irges		
Benchmarks	ì	00%	T	0%	10	00%	80	%	. 10	0%	80)%	10	00%	9	0%		
	Current (2017-18)	Targets (2018-19)	Сиггепt (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Сиптепt (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)		
	85%	100%	85%	100%	85%	100%	30%	80%	60%	90%	75%	80%	50%	100%	50%	80%		
Storm Water	Drainage	Indicators	3				-										<u> </u>	
		Coverag	e of storm v	vater drain	age network	k		Incide	nce of Wa	er logging/f	looding			ļ	<u> </u>			
Benchmarks	17.2	<u> </u>	11	00%					0 nu	mbers				ļ		<u> </u>	 	
	Cı	urrent (201	7-18)	Ta	argets (201	8-19)	Cui	rent (2017-	18)	Та	rgets (2018	-19)		,	<u> </u>	ļ	<u> </u>	ļ
	de C	80%		l	90%		<u> </u>	5			10			<u> </u>		<u> </u>	1	<u> </u>

(sd/-) Secretary

		•		14	th Finance	e Commi	ssion: De	claration	of Service	Level St	andards	Notification	on Forma	at	···			
Name of the	e city/ŪLB	ş	tate	Name of	the Municipa	l Commiss Officer	ioner/ Chief	Executive	Po	stal Addres	s with PIN o	code	F	hone & Fax n	os		Email id	
Mananti	havady '	· K	erala		C.Jayacha	ndran, Sup	erintendent			Office, Man yanad -670				04935 24025	3	mndy	nunicipality	@gmail
Water Supply	y Indicators											· · · · · · · · · · · · · · · · · · ·						-· · · · · · ·
	Coverage of Conne		Per Capita	supply of water	Extent of mete		Extent of non	revenue water	Continuity of	water supply	Quality of w	vater supplied		in redressal of a		very in water services	water su	n collection of pply related arges
Benchmarks	100)%	13	lpcd	100)%	2	0%	24 h	ours	10	00%		80%	10	00%	9	0%
	Current (2017-18)	Tärgets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)
	55%	65%	90	100	55%	65%	15%	. 5%	16	20	85%	100%	55%	20%	-55%	50%	50%	90%
Sewage Man	agement (Se	werage a	nd Sanitati	on)	•					1.	•		•	1		<u> </u>		
	Coverage	of Toilets		e of sewage k services	Collection effices			of sewage at capacity	Quality of sew	age treatment		reuse and reated sewage		in redressal of er complaints		st recovery in nanagement		n collection of e charges
Benchmarks	100)%	1	00%	100)%	10	0%	10	0%	2	0%		80%	10	00%	9	0%
•	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Сипепt (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)
	0%	0	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste I	Managemen	t ·									<u>.</u>		.,	<u> </u>		1		
	Household le of solid waste serv	managemen		of collection of solid waste	Extent of sec municipal s			unicipal solid ecovered		ntific disposal I solid waste		redressal of complaints		cost recovery in A services		n collection of charges		-
Benchmarks	100)%	10	00%	100	1%	. 80	0% .	10	0%	8	0%	1	00%	9(0%		
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-	Current (2017-18)	Targets (2018-19)		
	15%	25%	30%	45%	30%	45%	10%	20%	0%	10%	15%	30%	25%	50%	25%	50%		
Storm Water	Drainage in	dicators						**********		-								٠
		Coverag	e of storm v	vater drainag	e network			Incide	nce of Wate	r logging/flo	oding							
Benchmarks			1	00%		,			0 num	bers					,			
	Curi	rent (2017	-18)	Targ	ets (2018-1	9)	Cu	irrent (2017-1	18)	Та	rgets (2018	-19)						
		15			30%			0.2			· 0		<u> </u>	L		<u> </u>	<u> </u>	L

(sd/-) Secretary

			····	14th	Finance	Commi	ssion: De	claratio	n of Sen	rice Leve	I Standa	rds Notific	ation For	mat			1	•
Name of the	city/ULB	St	ate	Name		nicipal Com		Chief	Po	stal Addre	ss with PIN	code	Ph	one & Fax r	ios		Email id	
Manjeri Mu	nicipality	Ke	rala			, Manjeri M				67	6121			4832766238		musec	manjeri@q	mail.com
Water Supply	/ Indicators	3			•	- ·										•		
	Coverage supply Co		Per Capita wa		water co	netering of nnections	Extent revenue	e water	. su	y of water oply	su	of water		tomer	Cost rec water supp		of water	in collection er supply
Benchmarks	100	0%	135	lpcd	10	0%	20	%	24 h	ours	1	00%	80	%	100		9	0%
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)	Current (2017-18)	Targets (2018-19)
	80%	90%	120%	130%	100%	100%	NIL	NIL	22%	24%	100%	100%	80%	80%	NIL	NIL	90%	90%
Sewage Man	agement (S	Sewerage	and Sanita	tion)													•	
	Coverage	of Toilets	Covers sewage serv	network	of the	efficiency sewage work	sewage t	acy of reatment acity		f sewage ment	recycling	f reuse and g of treated wage	of cus	n redressal stomer slaints	Extent recovery i manag	n sewage		in collection ge charges
Benchmarks	10	0%	100	0%	10	0%	100	0%	10	0%	2	20%	80)%	100		9	0%
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-	Current (2017-18)	Targets (2018-19)
	100%	100	30%	50%	20%	40%	30%	40%	20%	40%	10%	10%	70%	80%	NIL	NIL	NIL	NIL
Solid Waste	Manageme	nt	<u></u>	<u> </u>	<u> </u>	<u> </u>	<u> </u>	1,	<u> </u>	<u> </u>	4	£ , , ,		<u> </u>	<u> </u>	<u> </u>		-
	coverage waste ma	old level e of solid nagement vices	collect municip	ncy of tion of pal solid ste	of munic	segregation cipal solid iste	solid ¹	municipal waste vered	disposal o	scientific f municipal waste		in redressal er complaints		ost recovery services	Efficie collection char	of SWM		
Benchmarks	10	0%	10	0%	10	0%	80)%	10	0%		30%	10	0%	90	%		
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-		
	50%	80%	60%	80%	80%	90%	60%	80%	100%	100%	50%	80%	60%	80%	60%	80%		
Storm Water	Drainage I	ndicators					-											
	Ι	Coverage	of storm w	ater draina	ge network			Incid	ence of Wa	ater logging	/flooding							
Benchmarks	100%									umbers						ļ		
	Cu	rrent (2017	7-18}	Ta	rgets (2018	-19)	Cui	rrent (2017	<u>'-18)</u>	T	argets (201	8-19)		 	L	 	 -	
		30%			40%		Į.	NIL			NİL	•	NIL	NIL	NIL	NIL	ŀ	

Ситепt (2017-18)

Storm Water Drainage Indicators

Benchmarks

Targets (2018-19)

100%

Current (2017-18)

Current (2017-18)

97%

Coverage of storm water drainage network

100%

Targets (2018-19)

100%

Current (2017-18)

100%

Targets (2018-19)

100%

Targets (2018-19)

100%

Current (2017-18)

87%

Targets (2018-19)

100%

Current (2017-18)

5

	,										RKKAD Keraia JUHEE MARIA TOM y Indicators Coverage of Water Connections 100% 135 pcd 100% Current (2017-18) (2018-19) (2017-18) (2018-19) (2018-19) (2018-19) Coverage of Toilets Coverage of Sewage network services Courrent Sewage network services Current Targets Current Sewage network services Current Targets Current Sewage network services Courrent Targets Current Current Targets Current Current Targets Current Current Targets Current Current Current Targets Current Current Current Current Targets Current Cur											
			018-2019	Format 2	ification	dards Not	vel Stan	Service Le	ration of S	State Name of the Municipal Commissioner/ Chief Executive Kerala JUHEE MARIA TOM Cators erage of Water Connections 100% Per Capita supply of water Connections 100% 135 lpcd 100% 209 Irrent Targets Current Targets Current Targets Current												
Email id	Em	,	hone & Fax no:	P		with PIN code	ostal Address	F	ve Officer	Coverage of Water Supply Per Capita supply of water Extent of metering of water Connections Extent of non reconnections Current (2017-18) (2018-19) (2017-18) (2												
arkkadpkd@gmail.co	ddpmannarkka		4924222336		?	POST, 678582	ANNARKKAD	м	<u> </u>	ОМ	HEE MARIA	Name of the Municipal Common										
:											State Name of the Municipal Commissioner/ Ch NAMARKKAD Kerala JUHEE MARIA TOM Supply Indicators Coverage of Wate Connections arks 100% 135 lpcd 100% Current (2017-18) (2018-19) (201											
Efficiency in collectervices water supply religible charges	y in water supply services	Cost recovery		Efficiency in customer of	er supplied	Quality of war	water supply	Continuity of	revenue water	Extent of non	•	ſ	opply of water	ANNARKKAD Coverage of Water Supply Per Capita Supply of water Connections Coverage of Water Supply Per Capita Supply of water Connections Targets (2017-18) (2018-19) (2017-18) (2017-18) Coverage of Toilets Coverage of Sewage network services Current (2017-18) Coverage of Coverage of Sewage network services Current (2017-18) (2018-19) (2017-18) (2018-18) NA NA NA NA NA NA NA								
90%	100%)%	80	%	100	ours	24 h)%	20	0%	10	Connections Per Capita supply of water ks 100% 135 lpcd Current Targets Current (2017-18) (2018-19) (2018-19) (2018-19)									
3-19) Current Ta (2017-18) (20	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)								Connert (2017-18) 100% 100% 100% Coverage Coverage Current (2017-18)					
93% 10	100	100	100%	97%	100%	100%	24	24	0%	5%	100	100	(2017-18) (2018-19) (2017-18) (2018-19) 100% 100% 135 135									
							•					(2017-18) (2018-19) (2017-18) (2018-19) (2017-18) 100% 100% 135 135 100 ge Management (Sewerage and Sanitation)										
vage Efficiency in collect sewage charg	ost recovery in sewage management			Efficiency in customer of		Extent of re recycling of tre		Quality of treatm	-						ilets	verage of To						
90%	100%	• •	1%	80	6	209)%	100	0%	10	0%	10	0%	100		100%	marks					
3-19) Current Tai (2017-18) (201	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)													
NA 1	NA	NA	NA	NA	· NA	NA .	NA	. NA	NA	NA	NA	NA	NA	NA	NA	\						
					•									aste Management Indicators								
VM .	r in collection of SWM charges	Efficiency i		Extent of cos		Efficiency in r customer co		Extent of scien of municipal	inicipal solid covered	Extent of mo	(2017-18) (2018-19) (2017-18) (2018-19) (2017-18) (2018-19) (2017-18) (2018-19) (2017-18) (2018-19) (2017-18) (2018-19) (2017-18) (2018-19) (2017-18) (2018-19) (2017-18) (2018-19) (201											
	90%	•	0%		6			100	1%			10		100	Waste Management Indicators Household level coverage of solid waste management							
- B	ost recovery in sev management 100% Targets (2018 NA vin collection of SV charges	Current (2017-18)	redressal of complaints 19% Targets (2018-19) NA	Efficiency in customer of 80 Current (2017-18) NA	Targets (2018-19) NA	Extent of rerecycling of tre 209 Current (2017-18) NA	sewage nent)% Targets (2018-19) NA httfic disposal solid waste	Current (2017-18) NA Extent of scier of municipal	of sewage t capacity 0% Targets (2018-19) NA	Adequacy treatment 10 Current (2017-18) NA Extent of me, waste re	Coverage of Water Supply Per Capita supply of water Connections Targets (2017-18) (2018-19) Coverage of Tollets Coverage of Services Coverage of Tollets Coverage of Services Coverage of Tollets Coverage of Services Coverage of Tollets Coverage of Services Coverage of Tollets Coverage of Services Services Services Coverage of Services				marks (

Secretary

Mannarkkad Municipality

Current (2017-18)

Targets (2018-19)

NA

Targets (2018-19)

100%

Current

(2017-18)

Incidence of Water logging/flooding

0 numbers

Current (2017-18)

93%

Targets (2018-19)

0

Targets (2018-19)

100%

Current (2017-18)

100%

Targets (2018-19)

100%

	· · ·			14th	Financ	e Commi	ission: D	eclaratio	n of Sen	vice Leve	el Standa	rds Noti	fication I	Format			
Name of the		Ş	State	Name	of the Mun	icipal Commi Officer	ssioner/ Chief	Executive		Postal Addres			T	hone & Fax n	nos	1	Email i
Maradu Mu			erala		Subha	sh.P.K.Munci	pal Secretary.		Kundanoo	r,MaraduP.O.:	PIN:682304		0	484-27065	44	secretary	maradu
Water Supply	y Indicator	S	•	•				,					<u> </u>		······································		
	Coverage supply Cor		Per Capita wat			f metering of onnections		non revenue ater	Continuity of	f water supply	Quality of w	ater supplied		redressal of complaints		ery in water services	Efficiency water s
Benchmarks	100	%	135	pcd	10	00%	20	0%	24 1	nours	10	0%	80	0%	10	0%	· · ·
	Current (2017-18)	90% 95% 110 120 100% 100ment (Sewerage and Sanitation)					Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2917-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017- 18)
	[*] 90%·	ent (Sewerage and Sanitation)				100%	20%	20%	6	10	85%	90%	60%	70%	20%	25%	
Sewage Man	agement (Sewerag	e and San	itation)		<u>.</u>	<u> </u>	<u> </u>	. <u></u>		<u> </u>	<u>. </u>	!	1		Î	l
·	Coverage	of Toilets						of sewage at capacity		of sewage Iment .	recycling	reuse and of treated rage		redressal of complaints		st recovery in anagement	Efficiency sewa
Benchmarks	100	OVERAGE OF LOUEIS I				00%	10	0%	-10	0%	·)%	80)%	10	0%	
•	Current (2017-18)	100% 100%				Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017- 18)
	50%	75	85%	90	65	70	50	60	70	80	0	<u> </u>	70	75	0		0
Solid Waste	Manageme	nt		<u> </u>	_			<u>L</u> .	<u> </u>	<u>. </u>		l. <u>.</u>	<u></u>	<u> </u>	<u> </u>	<u> </u>	
/ Maradu Muncipality	Househo coverage waste man service	ld level of solid agement	Efficiency of of municip	al solid	of muni	segregation icipal solid aste		unicipal solid ecovered	disposal of n	f scientific nunicipal solid iste	,	redressal of complaints		st recovery in services		collection of charges	
Benchmarks	100	%	100	%	10	00%	80)%	10	0%	80)%	10	0%	90)%	
	Current (2017-18)	Targets (2018- 19)	Current (2017-18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	
-	95%	100%	50%	50%	0%	0%	60%	60%	0%	0%	70%	80%	70%	70%	65%	65%	
Storm Water	Drainage I	ndicator	'S						_		L		-				
	Co	verage o	f storm wat	er draina	ge netwr	ork		Incider	nce of Wate	er logging/fl	nodina						
Benchmarks			100		30 HOUN			cidei		nbers	oounig .			 			
	Curr	ent (2017	'-18)	Tar	ets (201	8-19)	Cur	rent (2017-			gets (2018	-19)					
. 1		80%			80%			20			25						

Secretary

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· · · · · · · · · · · · · · · · · · ·				14	th Finar	nce Comm	nission: D	eclaratio	n of Servi	ce Level	Standard	s Notific	ation Fo	rmat'				
Name of the	e city/ULB	s	itate	Name o	of the Municip	al Commission	er/ Chief Execu	tive Officer	. ,	Postal Address	with PIN code	·	<u> </u>	Phone & Fax r	ios		Ernail id	
MATTANUR MU	UNICIPALITY	KE	RALA			M SURESHA	AN		MUNICIPAL (OFFICE MATT	ANUR 670702	670702		497247122	6	mun	ofmtnr@gr	nail.com
Water Supply	y Indicator	\$						····				L	l			J		
		Water supply ections	Per Capita , wa			etering of water nections	Extent of non	revenue water	Continuity of	water supply	Quality of w	ater supplied		n redressar of complaints		very in water y services		y in collection of ly related charge:
Benchmarks	10	0%	135	lpcd	16	00%	20	0%	24 h	ours	10	0% .	8	0%	1	00%		90%
	Current (2017-18)	Targets (2018-19)	Targets (2018-19) Current (2018-18) (2018-19) Target (2018-18) Collection (2018-19) Target (2018-19) Tollets Coverage of sewage network services			Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targēts (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2016 19)
•	14%	15%	ewerage and Sanitation) f Toilets Coverage of sewage C			100%	17%	.15%	6.25	6.75	100%	100%	85%	100%	27%	30%	83%	80%
Sewage Mana	agement (S	ewerage a	and Sanitat	ion)		<u> </u>	<u> </u>	<u> </u>		•	<u>[</u>	<u></u> ,	<u> </u>	L		<u></u>		l
	Coverage	of Toilets				fficiency of the e network		of sewage t capacity	Quality of sew	age treatment	Extent of recycling sew			redressal of complaints		ost recovery in nanagement		in collection of ge charges
Benchmarks	10)%	100)%	10	00%	10	0%	100	0%	20	1%	86	0%	10	00%	 	90%
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018 19)
-	0%	0	0%	0	0	0	0 .	0	0	0	0	0	0	0	0	0	0	0
Solid waste M	lanageme:	nt				<u>. </u>	l	-		<u></u>	٠		<u> </u>			<u> </u>		·
	Household le of solid manageme	waste	Efficiency of municipal s			egregation of solid waste		unicipal solid ecovered	Extent of scler of municipal		Efficiency in customer of		Extent of co	st recovery in services		n collection of charges		
Benchmarks	100)%	100	1%	10	00%	80	1%	100)%	80	%	10	0%	9	0%		~ .
	Си пе пt (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)		
	90%	100%	90%	100%	80%	90%	50%	70%	80%	100%	80%	100%	60%	80%	80%	100%		
Storm Water [Drainage I									i	<u> </u>	•						
	•	Coverage	of storm wa	ter drainaç	ge network		,	Incider	nce of Water	logging/floc	oding							
Benchmarks			100)%			-		· 0 num	bers								
	Cur	rent (2017-	18) -	Ta	rgets (2018	3-19)	Cu	rrent (2017-	18)	Tar	gets (2018-	19)	v	·				
		1%			1%			0			0							

Secretary

Mattanur Municipality

		,		14th	Finance (Commiss	ion: Dec	laration of	Service	Level St	andards	Notification	on Forma	ıt				
Name of the c	ity/ULB	Si	tate	Name of	the Municip	al Commiss Officer	sioner/ Chie	ef Executive	Po	stal Addres	ss with PIN o	ode	Pr	none & Fax n	ios		Email id	
Mavelika	ra	Ke	erala			Binuji G			Municipa		avelikara, A - 690101	lappuzha,	. 0	479-230221	8	* <u>secret</u>	arymmc@g	mail.com
Water Supply In	dicators -					-									-			
		e of Water onnections	Per Capita wa		4	netering of nnections	Extent of w	non revenue /ater		y of water oply		of water plied	of cu	in redressal stomer plaints	water	covery in supply vices	of water si	in collection apply related
Benchmarks								-		· · · · ·		•••						
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)
	80	95	50	75	90	100	25	20	24	24	95	100	75	80	40	60	65	80
Sewage Manage	ment (Sev	verage and	Sanitation)															
	Coverage	e of Toilets		-	1	efficiency of je network		y of sewage nt capacity		f sewage ment	recycling	reuse and of treated age	of cu	in redressal stomer plaints	recovery	of cost in sewage gement		in collection je charges
Benchmarks	10	0%	100)%	10	D%	10	00%	10	0%	20)%	8	0%	10	0%	9	0% .
	Current (2017-18)				Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)
	99.4	100	0	0	0	0	0	0 .	0	0	0	0	0	0	0	0	0	0
Solid Waste Mar	nagement	•										•		-		, .		
	coverag waste ma	nold level se of solid anagement vices	Efficiency o of munici was	pal solid		egregation ipal solid ste		f municipal te recovered	disposal of	scientific f municipal waste	of cus	n redressal stomer plaints		ost recovery I servicés	collection	ency in n of SWM arges		,
Benchmarks	10	00% .	100)%	10	0%	. 8		10	0%	. 80)%	10	00%	91	0%		
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)		
	98	100	95	98	78	90	60	75	59	75	92	98	50	60	72	80		-
Storm Water Dra	iinage Indi	cators									<u>L</u>							
		Coverage	e of storm wa	ater drainag	je network			Incide	nce of Wate	er logging/f	looding							
Benchmarks			100	0%				•	0 กนา	nbers			مممرين		<u> </u>			
•	Cı	urrent (2017	'-18)	Ta	rgets (2018-	19)	Cı	urrent (2017-	18)	Та	rgets (2018	-19)						
		24			50			0		1	0		1					

			·	14	lth Finar	ice Com	mission	: Decla	ration	of Servi	ce Le	vel Stand	lards I	Notificati	on Fo	rmat			
		of the /ULB	·s	State	Name of	the Municipa	Commissio Officer	ner/ Chief E	xecutive	Pos	stal Addre	ess with PIN co	ode	Phor	ne & Fax	nos		Ema	nil id
	мик	KAM	K	erala	ļ	N. K. H	areesh - Sec	retary				ility, Mukkam e. 673602		2	297132		mukka	mmunic	ipality@gma
W	ater	Supply	Indicator	's	·		-			F.U.,	NOZNIKOO	e. 673602	_	L		·		<u>co</u>	<u>m</u>
_	┼-	Ι		T .		<u> </u>		<u>,</u>	<u> </u>										
			age of Water Connections		a supply of iter		metering of nnections		of non e water	Continuity sup		Quality o suppl		Efficien redressal of compla	customer	water	covery in supply vices		cy in collection supply related charges
	hch rks	1	100%	: 135	lpcd	10	0%	20)%	24 h	ours	100	%	80%	6	10	0%		90%
		Curre nt (2017- 18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Target s (2018- 19)	Current (2017-18)	Target s (2018- . 19)	Current (2017-18)	Target s (2018- 19)	Current (2017- 18)	Targets (2018- 19)	Curren t (2017- 18)	Targets (201
		60%	80%	85	· 100	40%	70%	5%	10%	12	24	90%	100%	40%	60%	10%	30%	30%	50%
èе	wag	e Mana	gement (Sewerage a	nd Sanita	tion)		l		<u> </u>	ı		<u> </u>	<u>,</u>	l	<u> </u>	<u> </u>	L	
_	_	Covera	ge of Toilets	Coverage network		Collection of the sewag		Adequacy treatment	of sewage capacity	Quality of treatm		Extent of re recycling of sewar	treated	Efficiend redressal of a compla	customer	recovery	of cost in sewage gement		cy in collection or rage charges
	nch rks	1	00%	100	0%	100	0%	100	0%	100	%	20%		80%	5	10	0%		90%
		Curre nt (2017- 18)	100% 100% Targets Current (2018-19) (2017-18) (2018-19)			Current (2017-18)	Targets (2018-19)	Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Target s (2018- 19)	Current (2017-18)	Target s (2018- 19)	Current (2017-18)	Target s (2018- 19)	Current (2017- 18)	Targets (2018- 19)	Curren t (2017- 18)	Targets (201 19)
		90%	100	50%	75	30	50	50	70 -	50	70	5	10	40	60	10	50	10	20
o	id W	aste N	lanageme	nt				·			L								
		House covera waste m	ehold level ige of solid nanagement ervices	Efficiency of municipal s		Extent of sec municipal s		Extent of a solid v	vaste	Extent of s dispos municipa was:	al of al solid	Efficiency in i of custo complai	mer	Extent of recovery in service	SWM	- Efficie collection char	of SWM		
е	nch	_	00%	100	1%	100	1%	80	%	100	%	80%	, 	100%	,	90	%		
		Curre nt (2017- 18)	Targets (2018-19)	Targets (2018-19)	Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Target s (2018- 19)	Current (2017-18)	Target s (2018- 19)	Current	Target s (2018- 19)	Current (2017- 18)	Targets (2018- 19)		,			
		60%	80% 50% 70% 50% 70%					40%	60%	40%	80%	50% •	80%	10%	20%	5%	10%		
to	rm V	Nater C	rainage Ir	ndicators			···												
e	nch		Coverage	of storm w		age network	K	(ncidence	of Water	logging	g/flooding							
- 1	rks		_	. 10	0%		ŀ			0 num	bers -	• .							
Ţ		C	urrent (201	7-18)	Targ	jets (2018-	19)	Curre	ent (2017	-18)	Tar	gets (2018-	19)		-+		·		
I			70%	ĺ		90%			0			0							

Secretary

Mukkam Municipality

		HA KERALA Cators Grage of Water supply Per Capita surface water 100% 135 lpcc Current Targets (2018-19) (2017-18) (2 100% 95% 100 Coverage of Toilets Coverage of services (2018-19) (2017-18) Coverage of Toilets Coverage of services (2018-19) (2017-18) (2018-19) Coverage of Toilets Coverage of services (2018-19) (2017-18) (2018-19) (2017-18) (2018-19) (2017-18) (2018-19) (2018			14th Fi	nance Com	mission: [Declaration (of Service I	evel Stand	lards Notific	ation Form	at					
Name of the	ne city/ULB	Sta	ate	Name of th	e Municipal (Commissione	er/ Chief Exe	cutive Officer	F	ostal Addres	s with PIN co	de	PI	none & Fax i	nos		Email id	
MUVATT	UPUZHA	KER	ALA		٧٧	LATHESHKU	JMAR		.KACHERIT	NICIPAL OFI HAZHAM,ML IA,PIN -68661	JVATTUPUZ			994731758)	muvattupuzi	namunicipality com	@vahoomail.
Water Supply	/ Indicators		ē															
					1	metering of nnections		non revenue ater		y of water oply		of water plied		ency in ssal of		ery in water services	Efficiency in of water sup	n collection pply related
Benchmarks	100)%	135 !	pcd	10	0%	2	0% .	24 h	ours	10	0%	80)%	10	0%	90)%
	Current (2017-18)			Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)
	90%	95%	100	110	100%	100%	10%	8%	20	21	100%	100%	80%	90%	90%	95%	85%	90%
Sewage Mana	agement (Sew	erage and S	anitation)		-	'							,					
	Coverage	of Toilets			of the :	efficiency sewage work		y of sewage nt capacity		f sewage ment	recycling	reuse and of treated rage	redres	ncy in ssal of complaints		ost recovery wage Jement	Efficiency in of sewage	
Benchmarks	100)%	100	%	10	0%	10	00%	10	0%	20)%	80	1%	10	0%	90	%
	Current (2017-18)			Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)
	100%	100	0%	100	0	20	0	20	0	20	0	10	0	15	0	15	0	15
SOLID WAST	E MANAGEMI	ENT																
	of solid	waste	of munici	pal solid	of munic	egregation ipal solid iste		f municipal e recovered	disposal o	scientific f municipal waste		in redressal r complaints	recovery	of cost in SWM rices		n collection charges		
Benchmarks	100)%	100	%	10	0%	8	0%	10	0%	80)%	10	0%	90)%		
	Сиптепt (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)		-
	60%	95%	90%	95%	60%	100%	80%	80%	70%	85%	70%	80%	70%	100%	60%	90%		
Storm Water	Drainage Indi	cators								····	·							
		Coverage o	f storm water	drainage r	etwork			Incide	ence of Wat	er logging/fl	ooding							
Benchmarks			100%						0 nu	mbers								
	. Cu	rrent (2017-1	8)	Ta	rgets (2018	-19)	C	ırrent (2017-	18) .	Та	rgets (2018-	19)			•		•	

Secretary

27-10-18

50%

100%

MUVATTUPUZHA MUNICIPALITY

0

60

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the	city/ULB	s	tate	Name of	the Municip	oal Commiss Officer	ioner/ Chie	f Executive	Pa	stal Addres	s with PIN co	ode	Ph	one & Fax	nos	;	Email id	
Neduma	ngad	K€	erala	,	Beena S ku	ımar, Munici	pal Secreta	iry		ipal office, S n,Ndd,Tvm			0	472-28022	38	nde	dsec@gma	l.com
Water Supply I	ndicators					=			• • • •		- •		·			<u> </u>		
	. 4	e of Water onnections		a supply of ater		metering of onnections		non revenue rater		ty of water pply	1 7	of water olied .	redre	ency in ssal of complaints	water	covery in supply vices	of water s	in collection upply related arges
Benchmarks	10	00%	135	lpcd	10	00%		20%	24 1	nours	100	0%	80	0%	10	00%	9	0%
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	.Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Сиятепt (2017-18)	Targets (2018-19)
	90%	95%	100	110	90%	100%	15%	0%	20	24	95%	100%	98%	100%	73%	80%	89%	90%
Sewage Manag	jement (Se	werage and	Sanitation) · ·	<u> </u>	L	1	<u> </u>		L	<u> </u>	I	<u> </u>		<u> </u>	<u> </u>	<u> </u>	
,	Coverage	e of Toilets		of sewage services		efficiency of ge network		y of sewage nt capacity		of sewage Iment	Extent of recycling sew	of treated	redre	ency in ssal of complaints	recovery	t of cost in sewage gement		in collection ge charges
Benchmarks	10	0%	10	0%	1(00%	10	00%	10	0%	20	%	80)%	10	00%	9	0%
	Ситтепt (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)
	89%	100	25%	100	15	70	20	70	25	70	5	15 '	50	70	50	90 -	50	70
Solid Waste ma	anagement		·		· 		<u> </u>		-	I	1	l]	<u>i</u>	<u>!</u>	1		
	coverag waste ma	oid level e of solid nagement ices	of munic	of collection ipal solid ste	of muni	segregation cipal solid aste		f municipal e recovered	disposal o	scientific f municipal waste	Efficiency ir of customp	tomer	recovery	of cost in SWM	collection	ency in n of SWM irges		
Benchmarks	10	0%	100	0%	10	00%	8	0%	10	0%	80	%	10	0%	9	J% ·		
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Сипе nt (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)		
	95%	98%				100%	70%	75%	75%	90%	70%	80%	80%	90%	70%	80%		
Storm Water Di	rainage Ind	cators	-	,	<u> </u>					L		L						
······································		Coverage	e of storm wa	ater drainag	e network			Incide	nce of Wate	er logging/flo	oodina				· · · · · · · · · · · · · · · · · · ·			
Benchmarks				0%						nbers								
•	Cu	rent (2017-	-18)	Tar	gets (2018	-19)	C	ırrent (2017-	18)	Tai	gets (2018-	19)			,			

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the c	ity/ULB	St	ate	Name		nicipal Con ecutive Off		/ Chief	Pos	tal Address	s with PIN	code	Pho	one & Fax r	no,s		Email id	
Neyyattink	kara	Ke	rala		Saji.	S. S. (Secr	etary)		Municipat	office, Ne	yyattinkara	695121	047	71 22222	242	. <u>secreta</u>	rynytamc@	gmail.com
Water Supply	y Indicat	ors		<u> </u>	· **····		· · · · · · · · · · · · · · · · · · ·	-					l		-	Į.		
•		of Water innections	Per Capita wa	supply of ter	of v	metering vater ections	1	of non e water		y of water oply	, ,	of water plied	redres cust	ency in essal of omer plaints	water	covery in supply vices	of water s	in collection upply related arges
Benchmarks	. 10	0%	135	lpcd	10	0%	20)%	24 h	ours	10	0%	80)%	10	0%	9	0%
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)		Current (2017-18)		Current (2017- 18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017- - 18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)
	60%	100%	50	100	70%	100%	8%	20%	16 ·	24	80%	100%	60%	80%	75%	100%	70%	90%
Sewage Man	agemen	t (Sewer	age and	Sanitat	ion)					·	L.,,,,				<u> </u>	L		
	Coverage	of Toilets	sewage	age of network ices	of the	efficiency sewage work	sewage 1	acy of reatment acity	,	f sewage ment	recycling	reuse and of treated vage	redres cust	ency in ssal of omer elaints	recovery	of cost in sewage gement	,	in collection ge charges
Benchmarks	100	0%	10	0%	10	0%	10	0%	10	0%	20)%	80)%	10	0%	9	0%
	Current (2017-18)		Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)			Targets (2018-19)	Current (2017- 18)	Targets (2018-19)	Current (2017-18)		Current (2017- 18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)
	100%	0	50%	100	0	80	20	80	5	1/)0	5	-20	40	80	30	100	30 .	90
Solid Waste	Manager	ment	·		I	L				·	L		<u>l</u>					,
	Househo coverage waste mai serv	e of solid nagement	collec municip	ncy of tion of pal solid ste	segreg municip	ent of ation of oal solid iste		municipal waste /ered	dispo municis	scientific sal of oal solid ste	redre: cust	ency in ssal of omer plaints		of cost in SWM rices	collectio	ency in n of SWM irges	,	-
Benchmarks	100	0%	10	0%	10	0%	. 80	1%	10	0%	80)%	10	0%	90	0%		
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017- 18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017- 18)	Targets (2018-19)		, ,
	80%	100%	80%	100%	65%	100%	50%	80%	50%	100%	75%	80%	0%	100%	0%	90%		
Storm Water				<u>- </u>													<u> </u>	
	Cove	erage of	storm wa		nage net	work	I	ncidence		er logging	g/floodin	g						
Benchmarks			100						0 nun							•		
	Curre	ent (201 ⁻ 0%	7-18)	Targ	ets (201	B-19)	Curr	ent (201)	7-18)	Targ	ets (201	8-19)					-	-
	L	υ%			80%	T		12	•	L	0		<u> </u>	<u> </u>		L		

					14th	Finance	Commis	sion: Dec	laration of	Service I	.evel Star	dards N	otificatio	n Forma	ì	•			·
Name of the	city/UL	В	St	ate	Name o	f the Munic	ipal Commis Officer	ssioner/ Chie	ef Executive	Pos	stal Address	with PIN or	ode .	Ph	one & Fax	nos	<u> </u>	Email id	
Nilambur Mu	ınicipali	ty	Ke	rala			Aakash A	ıs	<u> </u>	NILAME	UR MUNICI NILAMBUR		679329	4	193122036	5	<u>nilambum</u>	unicipality@	omail.cor
Water Supply	Indicat	ors										•					<u> </u>		
			of Water		a supply of ater	E	metering of nnections	F	non revenue atér		ty of water pply		of water plied	redres	ency in ssal of complaints	water	covery in supply vices	collectio supply	ency in n of water related arges
Benchmarks		100	0%	135	lpcd	10	00%	2	0%	. 241	nours	10	0%	80)%	10	0%	9	0%
	Curre (2017-		50% 135 135 100% 100%					Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)
-	39%		50% 135 135 100% 1009 (Sewerage and Sanitation)					12%	10%	24	24	100%	100%	100%	100%	80%	100%	80%	100%
Sewage Mana	gemen	(Se	ewerage a	nd Sanitati	on)	٠.	<u> </u>	,		<u> </u>						L	l		L.,,,,,,,,
·	Cover	age	of Toilets	. ~	of sewage services	of the	n efficiency sewage work		of sewage		of sewage Iment	recycling	reuse and of treated vage	redres	ency, in ssal of complaints	recovery	of cost in sewage gement	collection	ency in of sewage
Benchmarks		100)%	10	0%	10	10%	10	00%	10	0%	20)%	80)%	10	0%	90	0% .
	Curre (2017-		Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Силепt (2017-18)	Targets (2018-19)	Сиптепt (2017-18)	Targets (2018-19)	Сиггепt (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)
	0%		10%	0%	10%	0%	10%	0%	10%	0%	10%	0%	10%	0%	10%	0%	10%	0%	10%
Solid Waste M	angen	ent								-		•			. ,				
	cove waste	rage	old level of solid nagement ices	collec	incy of tion of solid waste	of munic	segregation cipal solid aste		unicipal solid ecovered	disposal o	scientific f municipal waste	redre	ency in ssal of complaints		of cost in SWM rices	collection	ency in n of SWM rges		
Benchmarks		100)%	10	0%	10	0%	8	0%	10	0%	80)%	10	0%	90)%		
	Curre (2017		Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)		,
	35%	,	80%	30%	60%	20%	50%	10%	60%	0%	65%	40%	65%	0%	50%	0%	50%		
Storm Water D	rainag	e Ind	dicators			····		 	·			de.							•
			Coverage	of storm wa	·	ge network		[Inciden	ce of Water	logging/floo	ding							
Benchmarks					0%					0 numi	ers								
· <u>·</u>	-	Cur	rent (2017-	18)	Tai	rgets (2018	-19)	Cı	urrent (2017-1	8)	Targ	gets (2018-	19)						
			30%			100%			0			3							

(sd/-) Secretary

Nilambur Municipality

		1	4 th Fin	ance C	ommiss	sion : D	eclara	tion of	Servic	e Leve	l Stand	iards N	otifica	tion Fo	ormat			
Name of	the ULB		States		Name of the	ne Municipa Executivo		ioner/Chlef		stal Address			Ph	one & Fax	nos		Email !D	
Nileshy	varam		Kerala			T Mana	(kumaa		Nileshw		•	god(Dist),		4670 000	iaa	nileshwa	rammity@	ogmail.
Water Supp		<u> </u>	KAIGIA		<u>!</u>	T.Mano	Kumar		<u> </u>	Kerala	671314		02	4672 2803	560	L	om ·	
vvater Supp	Coverage supply Co	of Water	, ,	a supply of ater	Extent of ri water cor	netering of nnections		it of non ue water		y of water plied		of water oplied		ency in ssal of complanis		covery in bly services	Efficie collection supply chai	of water related
Benchmarks	100)%	135	lpcd	100	0%	2	0%	24 1	ours .	10	0%	80%		100%		90	%
•	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017- 18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018- 19)
	72	72 75 103 110 80 rement (Sewerage and Sanitation					20	- 20	18	18	95	95	70	70	70	70	80	80
Sewage Mar	nagement (Sewerage	and Sani	tation								•				<u> </u>		
	Coverage	of Toilets		of sewage . services	Collection e the sewag			of sewage		f sewage ment	recycling	reuse and of treated wage		ncy in ssal of omer	recovery	of cost in sewage gement	Efficie collection char	of sewage
Benchmarks	100)%	10	0%	100%			00%	10	0%	2	0%	80)%	100%		90	
	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	(2017- 18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	1arget (2018- 19)
	98	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste	Managem	ent														•		
	Househo coverage watse mai serv	of soild		of collection Il solid waste	Extent of s of munic wa			f municipal se recoverd	disposal o	scientific f municipal waste	of cu	in redressal stomer plaints	recovery	of cost in SWM rices	collection	ency in of SWM rges		
Benchmarks	100)%	10	0%	100	0%	8	0%	10	 0%	8	0%	100	0%	90)% ·		
	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017- 18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)		
	80					75	60	60	70	80	80	. 80	60	60	80	80	,	
Storm Wate	r Drainage	Indicator	B		<u> </u>		L	<u>. </u>	<u> </u>	<u> </u>	<u>. </u>	<u> </u>			L	<u> </u>	L	
				rainage netw	ork			ncidence of	Water logg	ing /Floodin	1g							
Benchmarks			100%				-		0 numbers			,						
	Current (2017-18)	Ţ	arget (2018-1	19)	Cur	rent (2017	-18)	Ta	rget (2018-	19)							
	6	0		60			0	· ·		0								

Secretary Nileshwaram Municipality

				14	th Financ	ce Comm	ission: (Declaratio	n of Servi	ice Level	Standar	ds Notifi	cation Fo	ormat				
Name of the	city/ULB	St	ate	Name of	the Municip	al Commissi Officer	oner/ Chief	Executive	Pos	stal Address	with PIN co	de	F	hone & Fax n	os		Email	id
NORTH PA	RAVUR	KER	ALA		•	NEETHULAL	8		N PA	RAVUR, 68:	3513			0484-244232	7	northpara	vyrmunicipa	ality@gmail.com
Water Supply	Indicators		-															
	Coverage of V			a supply of ater		metering of nnections		non revenue ater	Continuity of	water supply	Quality of w	ater supplied		n redressal of r complaints	Cost recoversupply :	ery in water services		n collection of water related charges
Benchmarks	100	%	135	lpcd	10	0%	2	0%	24 h	ours	10	0%	. 8	0%	10	0%		90%
	Current (2017-18)	Targets (2018-19)	Сиптепt (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Сипепt (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)
	100%	100%	150%	150%	90%	100%	25%	20%	24%	24%	100%	100%	85%	100%	80%	100%	75%	100%
Sewage Mana	agement (S	ewerage a	nd Sanitat	lon)								•		-		·		
	Coverage	of Toilets		of sewage services		efficiency of ge network		of sewage at capacity	Quality of treate		recycling	reuse and of treated rage		n redressal of complaints	Extent of co in se- manag	•		y in collection of age charges
Benchmarks	100)%	10	0%	10	0%	. 10	0%	· 100	1%	20	1%	8	0%	100	0%		90%
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)
	90%	100%	NA	NA	NA.	NA	NA	NA	NA	NA	NA	NA	70%	80%	95%	100%	95%	98%
Solid waste M	lanagemen	t				۸.			· · · · · · · · · · · · · · · · · · ·		•	<u> </u>				•		
•• /	Househo coverage waste mar serv	of solid	collec municip	ency of tion of oal solid iste	of munic	segregation cipal solid aste		municipal e recovered	Extent of disposal of solid v	municipal		ency in ssal of complaints		ost recovery 1 services	Efficie collection char			
8enchmarks	100)%	10	0%	10	0%	8	0%	100	1%	80)%	. 10	00%	90	1%		
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)		
	90%	100%	90%	100%	90%	100%	75%	80%	90%	100%	78%	80%	90%	100%	86%	90%		
Storm Water	Drainage in	dicators					* •											
		Coverage	of storm w	ater drainag	e network			Incid	ence of Water	logging/floo	oding							
Benchmarks	<u> </u>		10	0%					0 num	bers	•							
	Cur	rent (2017-	18)	Ta	rgets (2018-	19)	C	urrent (2017-	18)	Та	rgets (2018-	19)						
		68%			78%	•		21			10		<u> </u>	<u> </u>		<u></u>	<u> </u>	<u> </u>

Secretary

									_						•		
_			14	4th Finar	nce Comm	ission: D	eclaratio	n of Servi	ce Level	Standard	s Notific	ation Fo	rmat				-
dty/ULB	s	iate	Name o	of the Municip	al Commissione	or/ Chief Execu	tive Officer	, F	Postal Address	with PIN code	a	. ,	Phone & Fax n	03		Email id	
lunicipality	. К	erala		Secret	ary ottapalam k	funicipality		Ottapa Thottakkara(p	lam Municipal o), Palakkad(o 679102	Office , llst),Kerala,pin					sec	otolm@am	ail.com
Indicators	3						-					·				, .	
						Extent of non	revenue water	Continuity of	water supply	Quality of w	ater supplied						y in collection of ly related charge
100	0%	135	pcd	10	00%	20	0%	24 h	ours	10	0%	8	0%	10	00%	 	90%
Current (2017-18)	Targets (2018-19)	Ситепt (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (201 19)
70%							15%	7	12	97%	100%	80%	90%	75%	90%	90%	100%
agement (S	ewerage a	and Sanitat	ion)									•		,		<u> </u>	<u> </u>
Coverage	of Tollets							Quality of sew	rage treatment	recycling	of treated						r in collection of ige charges
100)%	100)%	10	00%	. 10	0%	100	0%	20)%	86	0%	10	00%	<u> </u>	90%
Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (201 19)
99%	100	0%	0	0	0	0	0	0	0	0	0	58	70	0	0	0	0
Manageme	nt				<u> </u>	l ,			<u> </u>		<u>. </u>	l	1		<u> </u>	-	
of solid	waste																•
100)%	100)%	10	00%	80	1%	100	0%	80)%	10	0%	9	0%		·
Current (2017-18)	Targets (2018-19)	Сштепt (2017-18)	Targets (2018-19)	Ситепt (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)		
56%	65%	62%	70%	40%	50%	69%	75%	30%	40%	53%	62%	12%	30%	12%	30%		
Drainage (r	ndicators			·					1		·			Ì		 	
	Coverage			ge network			Incide			oding							
Cur	rent (2017-			rgets (2018	k-19)		rrent (2017.			nete /2019	10\				<u> </u>		
			, ,	.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	.,,,,		TOTA (2017		191	· · · · · · · · · · · · · · · · · · ·	13)						
	Coverage of Connect (2017-18) 70% Igement (S Coverage 100 Current (2017-18) 99% Fanageme 100 Current (2017-18) 56% Oralnage In	Coverage of Water supply Connections 100% Current (2017-18) 70% 85% Igement (Sewerage of Toilets 100% Current (2017-18) 100% Current (2018-19) 99% 100 Imagement Household level coverage of solid waste management services 100% Current (2017-18) Targets (2018-19) 56% Current (2018-19) 56% Current (2018-19) 56% Coverage	Indicators Coverage of Water supply Connections 100% 135 Current (2018-19) (2018-19) (2017-18) 70% 85% 100 Igement (Sewerage and Sanitat Coverage of Toilets Coverage network 100% 100 Current (2017-18) (2018-19) (2017-18) 99% 100 0% tanagement Household level coverage of solid waste management services 100% 100 Current (2017-18) (2018-19) (2017-18) 56% 65% 62% Oralnage Indicators Coverage of storm waste coverage of stor	city/ULB State Name of unicipality Kerals Indicators Coverage of Water supply Per Capita supply of water 100% 135 lpcd Current (2017-18) (2018-19) (2017-18) (2018-19) 70% 85% 100 100 Igement (Sewerage and Sanitation) Coverage of Tollets Coverage of sewage network services 100% 100% Current Targets (2017-18) (2018-19) 99% 100 0% 0 fanagement Household level coverage of solid waste management services 100% 100% Current Targets (2017-18) (2018-19) 100% 100% Current Targets (2017-18) (2018-19) 56% 65% 62% 70% Oralnage Indicators Coverage of storm water draina-100%	city/ULB State Name of the Municipal sunicipality Kerala secret Indicators Coverage of Water supply Per Capita supply of water conscions Toomections Per Capita supply of water conscions Toomections Per Capita supply of water conscions Toomections Per Capita supply of water conscions Toomections Per Capita supply of water conscions Toomections Current Targets (2018-19) (2017-18) (2018-19) (2017-18) (2018-19) (2017-18) Town 85% Too Toomection Coverage of sewage network services sewage network services 100% Toomection of water (2017-18) (2018-19) (2018-19)	city/ULB State Name of the Municipal Commissione unicipality Kerala secretary ottapalam in the indicators Coverage of Water supply Connections 100% 135 lpcd 100% Current (2017-18) (2018-19) (2017-18) (2018-19) (2017-18) (2018-19) 70% 85% 100 100 100 100% 100% Ingement (Sewerage and Sanitation) Coverage of Toilets Coverage of sewage network services 100% Current Targets (2017-18) (2018-19) (2018-19) (2017-18) (2018-19) 99% 100 0% 0 0 0 Ingement (Sewerage and Sanitation) Current Targets (2018-19) (2017-18) (2018-19) (2018-19) (2018-19) 99% 100 0% 0 0 0 0 Ingement Efficiency of collection of municipal solid waste management services 100% Current Targets (2018-19) (2017-18) (2018-19) (2017-18) (2018-19) 100% 100% 100% Current Targets (2018-19) (2017-18) (2018-19) (2017-18) (2018-19) 56% 65% 62% 70% 40% 50% Oralinage Indicators Coverage of storm water drainage network	city/ULB State Name of the Municipal Commissioner/ Chief Executivities and Connections State Secretary ottapalam Municipality Indicators Coverage of Water supply Connections Per Capita supply of water connections 100% 135 [pcd 100% 20] Current (2017-18) Current (2017-18) (2018-19) (2017-18) (2018-19) (2017-18) (2018-19) (2017-18)	Coverage of Water supply Connections Targets (2017-18) Targets (2018-19) Coverage of Tollets Coverage of Tollets Coverage of Tollets Targets (2018-19) Coverage of Tollets Coverage of Tollets Targets (2018-19) Coverage of Tollets Targets (2018-19) Coverage of Tollets Targets (2018-19) Coverage of Tollets Coverage of Tollets Targets (2018-19) Coverage of Tollets Targets (2018-19) Coverage of Tollets Coverage of Tollets Targets (2018-19) Coverage of Tollets Targets (2018-19) Coverage of Tollets Targets (2018-19) Coverage of Tollets Targets (2018-19) (2018-19) (2018-19) (2018-19) Coverage of Tollets Targets (2018-19) (2018-19) (2018-19) (2018-19) (2018-19) Coverage of Tollets Targets (2018-19) (2018-19) (2018-19) (2018-19) (2018-19) Coverage of Tollets Targets (2018-19) Coverage of Tollets (2018-19) (2018-19) (2018-19) Coverage of Tollets (2018-19) (2018-19) (2018-19) Coverage of Tollets (2018-19) (2018-19) (2018-19) Coverage of Tollets (2018-19) (2018-19) Coverage of Tollets (2018-19) (2018-19) (2018-19) Coverage of Tollets (2018-19) (2018-19) Coverage of Tollets (2018-19) (2018-19) Coverage of Tollets (2018-19) Coverage of Tollets (2018-19) (2018-19) Coverage of Tollets (2018-19) Coverage of Tollets (2018-19) (2018-19) Coverage of Tollets (2018-19) Coverage of Tollets (2018-19) (2018-19) Coverage of Tollets (2018-19) (2018-19) Coverage of Tollets (2018-19) (2018-19) Coverage of Tollets (2018-19) (2018-19) Coverage of Tollets (2018-19) (2018-19) Coverage of Tollets (2018-19) (2018-19) Coverage of Tollets (2018-19) (2018-19) Coverage of Tollets (2018-19) (2018-19) Coverage of Tollets (2018-19) (2018-19) Coverage of Tollets (2018-19) Coverage of Tollets (2018-19) (2018-19) Coverage of Tollets (2018-19) Coverage of Tollets (2018-19) Coverage of Tollets (2018-19) (2018-19) Coverage of Tollets (2018-19) Coverage of Tollets (2018-19) Coverage of Tollets (2018-19) Coverage of Tollets (2018-19) Coverage of Tollets (2018-19) Coverage of Tollets (2018-19) Coverage of Tollets (2018-19) Coverage of Tollets	city/ULB State Name of the Municipal Commissioner/ Chief Executive Officer Ontapa Unicipality Kerala Secretary ottapalam Municipality Thotakkaralp Per Capita supply of water connections Coverage of Water supply Connections 100% 135 Ipcd 100% 20% 24 P Current (2017-18) (2018-19) (2017-18) (2018-19) (2017-18) (2018-19) (2017-18) (2018-19) 70% 85% 100 100 100% 100% 20% 15% 7 Igement (Sewerage and Sanitation) Coverage of Toilets Coverage of sewage network services not of services of solid waster (2017-18) (2018-19) (city/ULB State Name of the Municipal Commissioner/ Chief Executive Officer Postal Address Ortapatam Municipality Kerala secretary ottapatam Municipality Secretary ottapatam Municipality Thottakkara(po), Palakkara(po), city/ULB State Name of the Municipal Commissioner/ Chief Executive Officer Postal Address with PIN cod Unapatam Municipal Office Protections Part of Protections Part	city/ULB State Name of the Municipal Commissioner/ Chief Executive Officer Postal Address with PIN code Unicipality Rerals secretary ottapalam Municipality Rerals Secretary ottapalam Municipality Per Capita Supply of Secretary ottapalam Municipality Rerals Secretary ottapalam Municipality Per Capita Supply of Secretary ottapalam Municipality Per Capita Supply of Secretary ottapalam Municipality Per Capita Supply of Secretary ottapalam Municipality Per Capita Supply of Secretary ottapalam Municipality Per Capita Supply of Secretary ottapalam Municipality Per Capita Supply of Secretary ottapalam Municipality Per Capita Supply of Secretary ottapalam Municipality Per Capita Supply of Secretary ottapalam Municipality Per Capita Supply of Secretary ottapalam Municipality Per Capita Supply of Secretary ottapalam Municipality Per Capita Supply of Secretary ottapalam Municipality Per Capita Supply of Secretary ottapalam Municipality Per Capita Supply of Secretary ottapalam Municipality Per Capita Supply of Secretary ottapalam Municipality Per Capita Supply of Secretary ottapalam Municipality Per Capita Supply of Secretary of Secretary ottapalam Municipality Per Capita Supply of Secretary Ottapalam Municipal Secretary Ottapalam Municipality Per Capita Supply Ottapalam Municipal Secretary Ottapalam Municipality Per Capital Supply Ottapalam Municipal Secretary Ottapalam Municipality Of Water Supply Ottapalam Municipal Secretary Ottapa	Coverage of Value Coursent Coverage of Severage and Sanitation	Accordance Contraction C	Contract Contract	Control Cont	Controlled State Name of the Manifoldial Commissioner Chief Executive Officer Postal Address with PIN code Phone & Fax nos Email of Code	

Secretary

					14	th Finan	ce Comm	ission: D	eclaratio	n of Servi	ce Level	Standard	ds Notific	ation Fo	rmat				
Name of th	ne ci	ity/ULB	s	itate	Name of	the Munic	ipal Commis Officer	sioner/ Chie	f Executive	Pos	stal Address	with PIN o	ode	PI	none & Fax	nos	<u> </u>	Email id	· · · · · · · · · · · · · · · · · · ·
PA	LA		KE	RALA ,			NAVAS.A	4		MUNIC	IPAL OFFIC	E,PALA	686575		482221232	8	muns	ecpala@g	nail.com
Water Suppl	ly Ir	dicators	i 										· !						
		upply Co	of Water nnections	Per Capita wa			metering of onnections		non revenue ater		y of water pply		of water plied	redre	ency in essal of complaints	eupph	very in water services	of water	y in collection supply relate harges
Benchmarks	-	100	%	135	lpcd .	11	00%	20	0%	24 1	nours	10	0%	8	0%	11	00%		90%
•		017-18)	Targets (2018- 19)	Current (2017-18)	Targets (2018- 19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017- 18)	Targets (2018-19)
		85%				72%	84%	18%	10%	18	20	80%	96%	65%	75%	35%	45%	68%	90%
Sewage Man	age	overage of Toilets Coverage of si			tion)					<u> </u>	 .				L	L	<u> </u>		l
	С	ment (Sewerage and Sanitation) overage of Toilets Coverage of service network service 100%					efficiency of ge network		of sewage at capacity		f sewage ment	recycling	reuse and of treated /age	redre	ency in ssal of complaints	recovery	t of cost in sewage gement		y in collection age charges
Benchmarks	L	100	%	100		1(00%	10	0%	10	0%	20	1%	- 80	0%	· ·	00%		90%
٠.		network			Targets (2018- 19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	. Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017- 18)	Targets (2018-19)
	,	100%	100	0%	0	.0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste	Ma	nagemen	nt	<u> </u>				L	<u>. </u>		<u> </u>					i			
	╽┆	Househo overage aste man	of solid	Efficier collect municip	ion of	of munic	segregation cipal solid		municipal recovered	Extent of disposal of solid	municipal	Efficie redres customer o	sal of	recovery	of cost in SWM		in collection 1 charges	-	
3enchmarks		100	% .,	100	%	10	0%	80	1%	100		80			0%	. 9	0%		
		Current 017-18)	Targets (2018- 19)	Current (2017-18)	Targets (2018- 19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)		
<u>. </u>		19) (2017-18)			84%	45%	85%	35%	58%	55% '	80%	70%	87%	40%	60%	. 50%	65%		
Storm Water	Dna	rainage Indicators							<u> </u>			l		_					
		Coverage of storm water				je network		•	Incider	ce of Water	logging/floo	oding							
Benchmarks.	T	100%							· ·	0 num	bers								
	1					gets (2018	-19)	Cu	rrent (2017-	18)	Targ	gets (2018-	19)						
		45% 70%							15			5							

(sd/-) Secretary

					14th Fina	nce Com	mission: I	Declarati	on of Sen	/ice Leve	l Standa	ds Notif	ication F	ormat				
Name of	f the city/ULB	St	ate	Name of	the Municipal	Commissioner	/ Chief Executi	ve Officer	. Р	ostal Address	with PIN code		Р	hone & Fax no	s		Email id	
Pa	ilakkad	Ke	rala			Raghuraman			Municipal (Office, Palakk	ad-678001		o	491253463	4	secy	pkd@gma	il.com
Water S	Supply Indic	cators																-
	Coverage of V Connec		Per Capita wa	a supply of ster		tering of water ections	Extent of no wat		Continuity of	water supply	Quality of wa	iter supplied		redressal of complaints		ery in water services	water su	n collection of pply related arges
Bench marks	100	% ,	135	lpcd	10	00%	20	%	24 h	ours	100	0%	. 80)%	10	0%	9	0%
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)
	95%	100%	120	125	100%	100%	15%	18%	18	20	96%	98%	70%	75%	85%	85%	85%	90%
Sewage	e Managem	agement (Sewerage and Salverage of Toilets Coverage of Salverage of Sa			n) :- Don't	have STP P	lant											
	Coverage	of Toilets		of sewage services		fficiency of the e network	Adequacy treatment		Quality of sew	age treatment		reuse and of treated age		redressal of complaints		st recovery in anagement		n collection of e charges
Bench marks	100	1%	10	0%	10	00%	100)%	100)%	20	%	80)%	10	0%	9	0%
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)
								<u> </u>										
Solid W	Vaste Mana	-	· ·				r				T		1		·			
	Household lev of solid managemer	waste	Efficiency of	f collection of solid waste		egregation of solid waste	Extent of mu waste re		Extent of scie of municipal	*		redressal of complaints		st recovery in services		collection of charges		
Bench	100)%	10	0%	10	00%	80	%	10)%	80	1%	10	0%	90)%		
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Сиптепt (2017-18)	Targets (2018-19)		
	90%	95%	95%	95%	98%	100%	75%	80%	95%	95%	79%	80%	95%	95%	85%	90%		
Storm \		ter Drainage Indicators Coverage of storm water								<u> </u>				.				
		Coverage	of storm w	vater drain	age networ	<u>k</u>	ļ	Incide	ence of Wate	r logging/flo	oding		<u> </u>	·				
Bench marks	,	100%							0 nun	bers								
	Curr	ent (2017-	18)	Ta	rgets (201	8-19)	Cu	rrent (2017	'-18)	Tar	gets (2018-	19)			<u> </u>			
		85%			90%		1	10		1	10	-		I ′		I	Į	i

(sd/-) Secretary Palakkad Municipality

			i			14th Fin	ance Con	nmission:	Declarat	on of Ser	vice Leve	el Standa	rds Notif	ication F	ormat				
Na	me of the	e city/ULB	s	tate	Nam		unicipal Co xecutive Of		r/ Chief	Post	al Address	with PIN	code	Ph	one & Fax	nos		Emai	ll id
	Panda	alem	Ke	rala			S.Sanil			Panda	ılam Muni	cipality, 6	89501	/ O-	1734-2522	51	pandalan	nmunicíp	ality@gmalt.com
Wat	er Suppi	y Indicators													•		•		
;		Coverage supply Co		Per Capita wa			metering of innections		iter iter		y of water oply		of water plied	redressal	ency in of customer plaints		very in water services		cy in collection of oply related charges
Ben	hmanks	100	%	135	locd	10	00%	20)%	24 h	ours	10	0%	8)%	10	00%		90%
		Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Ситенt (2017-18)	Targets (2018-19)	Сителі (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)
		85%	90%	90 LPCD	110 LPCD	60%	80%	20%	18%	20	24	30%	95%	100%	100%	75%	100%	75%	90%
Sew	age Man	agement (S	ewerage	and Sanital	ion)				•	L		<u></u>		L	l			٠.	L
	,	Coverage	of Toilets	Coverage network			efficiency of ge network		of sewage t capacity	Quality o	f sewage ment	recycling	reuse and of treated rage		redressal of complaints		ost recovery in management	Efficiency i	n collection of sewage charges
Bend	hmarks,	100	%	100)%	10	00%	10	0%	100	0%	20)%	80)%	10	00%		90%
		Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Taigets (2018-19)	Current (2017-18)	Targets {2016-19}	Current (2017-18)	Targets (2018-19)	Ситепt (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Сытелt (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)
		100%	100%	0%	0	0	0	. 0	0	0	o ´	0	0	0	0	0	0	0	0
Solid	Waste	Manageme	nt			:		<u> </u>	l		J		l			l	ļ		·
		Househo coverage waste mar servi	of solid agement	Efficier collect municip was	ion of al solid	of munic	segregation cipal solid aste		municipal recovered	Extent of disposal of solid t		redres	ency in ssal of complaints		of cost in SWM rices		in collection I charges		<u>L</u>
3enc	hmarks	100	%	100	1%	10	0%	80	1%	100)% .	. 80)%	10	0%	9	Ю%		
		Сигтеп 1 (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Taigets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)		
		25	50	80	100	80	100	70	80	70	90	70	80	80	100·	85	90		
Stor	n Water	Drainage Ir	dicators		٠.					•									
		С	overage o	of storm wa	iter draina	ige netwo	rk		Inciden	ce of Water	logging/flo	ooding							
Benç	nmarks			100)%					0 num	bers								
		Curr	ent (2017-	18)	Та	rgets (2016	J-19)	Cu	rrent (2017-	18)	Tar	gets (2018-	19)						
			70%			100%			10			5							

Secretary
Pandalam Municipality

		1	4th Finan	ice C	ommissio	on: Dec	laration o	of Serv	ice Leval	Standa	ards No	tificat	ion Fo	a	t			
Name of th	e city/ULB		State	Name	of the Municip	oal Commis Officer	sioner/ Chief E	xecutive	Postal	Address w	ith PIN cod	e	Phor	ne & Fa	ıx nos		Email id	-
Panoor Mu	unicipality	K	(erala		Santho	osh Kumar	Mambally		Panoo	r PO 6706	92		049	0 231	1340		rmunici @gmail	
Water Supp	ly Indicator	rs																
	Coverage of supply Conf		Per Capita se water		Extent of m water con		Extent of non water		Continuity of suppl		Quality supp		Efficier redress custo	sal of	wate	ecovery in r supply rvices	collection	ency in n of water related
Benchmark s	100	%	135 lp	cd	100	%	20%	,	24 hou	urs	. 100)%	809	%	· 10	00%	90	0%
	Current (2017-18)	Targets (2018- 19)	Current (2017-18)	Target s (2018-	Current (2017-18)	Targets (2018- 19)	Current (2017-18)	Target s (2018 19)	Current (2017-18)	Targets (2018- 19)	Current (2017- 18)	Target s (2018 19)	Current (2017- 18)	Targ ets (201	Current (2017- 18)	Targets (2018- 19)	Curren t (2017- 18)	Targets (2018- 19)
	63	8 5	- 71	82	81	90	9	15	19	22	94	99	67	76	88	94	78	81
Sewage Ma	nagement (Sежега:	e and San	tation)			AL 21.				<u> </u>	1				4 — — — — — — — — — — — — — — — — — — —	×
	Coverage o	f To Jus	Coverage of network se		Collection et the sewage	,	Adequacy of treatment c	- 1	Quality of s	•	Extent of and recy		Efficier redress			it of cost in sewage		ency in ction of
Benchmark s	100	%	100%	6	.100	%	100%	6	100%	/ ₆	20	%	80	%	10	00%	. 90	0%
	Current (2017-18)	Targets (2018- 19)	Current (2017-18)	Target s (2018-	Current (2017-18)	Targets (2018- 19)	Current (2017-18)	Target s (2018 19)	Current (2017-18)	Targets (2018- 19)		Target s (2018 19)		Targ ets (201	Current (2017- 18)	Targets (2018- 19)		Targets (2018- 19)
	96	100	0	0	0	0	Ō	0	0	0	0	0	0	0	0	0	0	0
Solid Waste				(i				*					·					
	Househole coverage of s management	olid wasta	Efficienc collection municipal sol	n of	Extent of seg municipal se		Extent of mu solid waste re		Extent of so disposal of m solid wa	nunicipal	Efficie redres custo	sal of	Extent of recover SWM se	ery in	collection	iency in on of SWM arges		
Benchmark	1009	%	100%	0	100	%	80%	,	100%	%	80		100			0%		
	Current (2017-18)	Targets (2018- 19)	Current (2017-18)	Target s (2018-	Current (2017-18)	Targets (2018- 19)	Current (2017-18)	Target s (2018 19)	Current (2017-18)	Targets (2018- 19)	Current (2017- 18)	Target s (2018 19)	Current (2017- 18)	Targ ets (201	Current (2017- 18)	Targets (2018- 19)		
	15	32	42	52	0	0	0	0	0	0	0	0	0	0	0	0		
Storm Wate				- 4 - 1		1.	· ·											
Benchmark	Cov	erage of	storm wate		age netwon	<u>.</u>	- I	ncidence	of Water lo 0 numbe		oding		-		 	-		
- OTTOTAL N	Curre	ent (2017			rgets (2018	B-19)	Curr	ent (201			ets (2018	3-19)	 		 		 	
		20%			35%		70	0			0	<u>,</u>				,		

	•																	
	•				14th Fina	nce Comr	nission: D	eclaration	of Service	e Level Si	andards N	lotificatio	Format		<u>-</u>		, .	•
Name of th	e city/ULB		State	Name of	the Municip	al Commis Officer	sioner/ Chie	ef Executive	Pe	ostal Addres	s with PIN o	code .	Ph	one & Fax n	os		Email id	
Parappa	nangadi		Kerala		. V	iswanathan	K.B			anangadi To	adi Municipa own, Malapp 6303			4942410239	· ,	parappan	angadimuniona ail.com	cipality@g
Water Supply	Indicators										<u></u>	<u>.</u>	·	<u> </u>		<u> </u>		
	Coverage supply Cor			a supply of iter		metering of nnections		non revenue ater	1.	ty of water pply		of water plied	Efficiency in customer	redressal of complaints		covery in oly services	Efficiency of water su	
Benchmarks	100	%	135	lpcd (. 10	0%	2	0%	24 1	hours	10	0%	80	%	,10	0%	90	0%
	Current (2017-18)	Targets (2018-19		Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19
٠.	80%	100%	100	110	80%	90%	10%	5%	24	24	94%	100%	80%	80%	90%	100%	90%	90%
Sewage Mana	gement (Sew	erage ar	d Sanitation)	<u> </u>	<u></u>	<u>L</u>	!		<u> </u>	<u> </u>	<u> </u>	<u> </u>				10070		. 30 /6
	Coverage o	of Toilets	Coverage network		of the	efficiency sewage vork		of sewage		of sewage Iment	recycling	reuse and of treated	Efficiency in customer of	redressal of		of cost n sewage	Efficiency in	n collectio
Benchmarks	100	%	100	0%		0%	10	0%	10	0%		/age)%	80			ement	90	
	Current (2017-18)	Targets (2018-19	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19
	100%	100%	65%	80%	70%	80%	0%	0%	0%	. 0% .	0%	0%	80%	90%	0%	0%	0%	0%
Solid Waste M	anagement l	dicator	<u>. </u>	<u> </u>	<u> </u>				<u></u> .	<u> </u>	<u>.</u>	l		<u> </u>	<u></u>	<u></u>		
	Househol coverage waste mana servic	of solid gement	Efficiency o		Extent of s of munic wa	ipal solid		municipal recovered	disposal o	scientific f municipal waste	Efficiency in of cus		Extent of co		Efficie collection char	of SWM	÷	
3enchmarks	,100%	<u> </u>	100		100		80)%	· 10	0%	80	%	100	%	. 90	%		•
	Current (2017-18)	Targets 2018-19	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)		
	80	90	90	80	90	· 70	80	40	50	70	80	80	90	90	90			
itorm Water D	rainage Indic	ators			•		-			-				· · · · · · · · · · · · · · · · · · ·				,
	C	overage	of storm wat		e network			Inciden	ce of Wate	r logging/f	looding		÷			•		•
Benchmarks	Curr	ent (2017	1009 '-18)		gets (2018-	19)	Cin	rent (2017-1	0 nun		mate (2010		•	,				
		80		. 31	100	-/-	Cui	20		<u>i ar</u>	gets (2018- 5	(8)					-	

Secretary

Name of Municipality

<u>-</u>			_															
				14th	Finance	Commis	sion: Dec	laration o	f Service I	Level Star	ndards N	otification	Format		 -			
Name of the	e city/ULB	St	ate	Name		inicipal Cor ecutive Off		/ Chief	Pos	tal Address	with PIN	code	Ph	one & Fax	nos		Email id	
Paravur Mı	uncipality	ke	ala .			Noushad A	4		Para	vur P O ,Kc	ilam	691301	0-	474-25123	40	secypara	vur@gma	il.com
Water Supply	Indicators								•				-					
	Coverage supply Co	of Water nnections		supply of iter		metering of		on revenue iter	Continuit sup	-		of water oplied	redressal	ency in of customer plaints	water	covery in supply vices	collection supply	ency in n of water related irges
Benchmarks	10	0%	135	lpcd	10	00%	20)%	24 h	ours	10	00%	8	0%	10	0%	90	0%
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)
	90%	100%	98	100	100%	100%	20%	20%	24	24	100%	100%	78%	80%	95%	. 98%	88%	90%
Sewage Mana	agement (Se	werage an	d Sanitation	ר)		•										•		
	Coverage	of Toilets		of sewage services	of the	n efficiency sewage work		of sewage t capacity		f sewage ment	recycling	reuse and of treated wage	redressal	ency in of customer plaints	recovery i	of cost in sewage gement	collection	ency in of sewage
Benchmarks	10	0%	10	0% .	10	00%	10	0%	10	0%	2	0%	1 80	0%	10	0%	90	0%
	Сигтепt (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Сипелt (2017-18)	Targets (2018-19)
	100%	100	25%	30	25	25	· 20	20	65	70	12	14	23	25	30	32	70	72
Solid Waste A	/anagement					•										•		
	waste ma	of solid	of munic	of collection ipal solid iste	of munic	segregation cipal solid aste		municipal e recovered	disposal of	scientific f municipal waste	of cu	in redressal stomer plaints	recover	of cost in SWM vices	collection	ency in n of SWM ' rges		
Benchmarks	10	0%	10	0%	10	00%	80)%	10	0%	8	0%	10	0%	. 90)%		
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	·	
	85%	90%	100%	100%	100%	100%	80%	80%	88%	90%	75%	80%	75%	80%	65%	75%		
Storm Water	Drainage Inc	licators											•					
	1	Coverage	of storm wa	ater draina	ge networl	k		Incide	nce of Wate	er logging/fi	looding							
Benchmarks		· · · · · · · · · · · · · · · · · · ·	. 10				İ		0 nur	nbers								
	Cu	rent (2017-	18)	Tai	gets (2018	-19)	C	urrent (2017	·18)	Та	rgets (2018	-19)					 	
	<u> </u>	25%			70%		L	0	·	<u> </u>	0		<u> </u>	L	·			

			. 1	l4th Fir	nance (Comm	ission	: Decla	ration o	f Servi	ce Leve	el Stan	dards N	lotifica	tion Fo	rmat			
Name of the	e ci	y/ULB		State	Name		Aunicipal (Executive	Commission Officer	er/ Chief	Po	stal Addres	ss with PIN	l code	Ph	one & Fax r	nos		Email id	
Pathana	mth	itta	к	erala			A M Mun	nthaz	-	Р	athanamth	itta	689645			,=	pathanam 11	ıthittamu @omail.	
Water Supp	ply	Indica	tors								10.0.		·	<u> </u>		 .			
		overage pply Con			a supply of ater	meterin	tent of ng of water nections		non revenue /ater		ty of water		y of water pplied	redre	ency in essal of complaints	wate	recovery in er supply ervices	collecti suppl	iency in on of water y related arges
Benchmark		100	%	135	lpcd	10	00%	2	0%	24 h	nours	1(00%	8	0%	1	00%	ç	0%
	(2	Current (017-18)	Targets (2018- 19)	Current (2017-18)	Targets (2018-19)	Current (2017- 18)	Targets (2018- 19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017- 18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017- 18)	Targets (2018-19)	Current (2017- 18)	Targets (2018-19)
	_	100%					95%	10%	18%	24	24	100%	100%	80%	80%	100%	100%	85%	90%
Sewage Ma	na	gement (Sewerage and Sanit				tion)							.		- 	<u> </u>			55,0
	c	overage o	f Toilets		of sewage services	efficier	ection ncy of the e network		y of sewage nt capacity		of sewage tment	recycling	f reuse and of treated wage	redre	ency in essal of complaints	recover	nt of cost y in sewage agement	collection	iency in of sewag arges
Benchmark		100	%	10	0%	10	00%	10	00%	10	0%	2	0%	 	0%		00%	_	0%
		100% 100% Current (2018- 19) Current (2017-18) (2018-19)				Current (2017- 18)	Targets (2018- 19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017- 18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017- 18)	Targets (2018-19)	Current (2017- 18)	Targets (2018-19)
		100%	100%	100%	100	100	100	95	100	82	100	100	100	10	0	100	100	, 82	90
Solid Waste	e N	lanage	ment						<u> </u>	<u> </u>	!					_ 100	100	- 02	30
		Household overage d aste mana servic	of solid igement	Efficie collect municipal s	tion of	segreç munici	ent of gation of pal solid aste		municipal e recovered	dispo municit	scientific esal of eal solid este	redre	ency in essal of complaints	recovery	of cost y in SWM vices	collecti	iency in on of SWM arges		,
Benchmark		1009	·	100)%		0%	80	0%	100	0%	- 80	0%	10	0%	- 0	0%		
	(2	100% 100% Current (2018-19) Current (2017-18) (2018-19) (2017-18)				Current (2017- 18)	Targets (2018- 19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017- 18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017- 18)	Targets (2018-19)		
			% 100% 100% 100%				100%	85%	100%	100%	100%	45%	0%	100%	100%	90%	90%		
Storm Wate	r C		rainage Indicators Coverage of storm water drain													55,0	0070		
Benchmark	4	Covera	ige of s			ge net	work		Incidence			/flooding							
Denominark	+	Curren	4/004	1009		(00.				0 num									
	+		ent (2017-18) Targets (2018-19 100% 100%					Curr	ent (2017- 100	-18)	Targ	ets (201	8-19)						
	7		. 50 /5			10070			100		#	100			_				

				14th	Finance	Commiss	ion: Dec	laration (of Service	Level S	tandards	Notificat	ion Form	nat		· · · · · · · · · · · · · · · · · · ·		
Name of th	e city/ULB	St	ate	Name of	the Municipa	l Commissio	oner/ Chief I	Executive	Po	stal Addres	s with PIN c	ode	F	hone & Fax	nos		Email id	
Pattambi m	unicipality	Ke	rala	Phi	lipose panic	ker Municipa	al secretary	NC	Me	le pattambi	РО	679301	0	4662 2122	233	pattamb	imunicipa	ality@gma
Water Sup	ply Indica	ators ·					,								,			
		of Water innections		a supply of ater		metering of nnections		on revenue ater	Continuity sup			of water plied	of cu	in redressal stomer plaints	Cost recove supply s		of water s	in collection upply related arges
Benchmar ks	, 10	0%	135	lpcd	10	0%	20)%	24 h	ours	10	0%	8	0%	100)%	9	0%
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017- 18)	Targets (2018- 19)	Current (2017-18)	Targets (2018- 19)	Current (2017-18)	Targets (2018-19)	Current (2017- 18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018-19)
	100%	100%	135 lpcd	135 lpcd	100%	100%	20%	20%	24	24	100%	100%	70%	80%	70%	80%	80%	90%
Sewage M	anageme	ent (Sewerage and		Sanitation	n)									•	·			
	Coverage	of Toilets	_	of sewage services		efficiency of ge network		of sewage t capacity	Quality of treati	•	recycling	reuse and of treated rage	of cu	in redressal stomer plaints	Extent of co in sev manag	vage		in collection ge charges
Benchmar ks	100	0%	10	0%	10	0%	10	0%	100)%	20)%	. 8	0%	.100)%	9	0%
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017- 18)	Targets (2018- 19)	Current (2017-18)	Targets (2018- 19)	Current (2017-18)	Targets (2018-19)	Current (2017- 18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018-19)
	100%	100%	0%	0	0	0	0 .	0	0	0	0	0	0	0	0	0	0	0
Solid Was	te Manag	ement									<u> </u>			<u> </u>	`			
	Househo coverage of manageme	solid waste	Efficiency of municipal	of collection I solid waste	of munic	egregation ipal solid ste		municipal recovered	Extent of disposal of solid v	municipal	Efficiency i of customer	n redressal complaints	recover	t of cost y in SWM vices	Efficiency in of SWM			
Benchmar	100	0%	10	0%	100	0%	80)%	100)%	80)%	10	0%	90	%		
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017- 18)	Targets (2018- 19)	Current (2017-18)	Targets (2018- 19)	Current (2017-18)	Targets (2018-19)	Current (2017- 18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)	4	
	20%	80%	70%	80%	80%	100%	70%	80%	70%	90%	70%	80%	20%	40%	80%	90%		
Storm Wat		Drainage Indicators										·						
Benchmar	C	overage o	f storm wa		ge netwo	rk		Inciden	e of Wate	er logging	/flooding						• •	
ks									0 nur	nbers								
	Curr	ent (2017	-18)	Targ	ets (2018	-19)	Curi	rent (2017	7-18)	Tar	gets (2018	3-19)						
		30%			50%			0			. 0						,	

					14th	Finance	Commis	sion: Dec	laration	of Service	e Level S	tandards	Notifica	tion Form	nat	•			
Name of the	e city	ULB	s	tate			pal Commiss Officer				ostal Addres				hone & Fax	nos		Email id	
Payyanur M	lunici	pality	Ke	erala		Aji. K F	R, Municipal :	Secretary		ſ	Payyanur P.0	o	670307		498520206	7 .	. secy	/pynr@gma	il.com
Water Suppl	ly In	licato	rs		·							•	<u> </u>	·		·	. <u>I</u>		
			e of Water onnections	Per Capitz wa	supply of ter		metering of innections	1 '	on revenue ater		y of water oply		of water oplied		in redressal er complaints		ery in water services	of water su	in collectio rpply relate
Benchmarks		10	00%	135	lpcd	10	0%	20)%	24 h	ours	. 10	00%	8	0%	10	0%	9	0%
, , , ,		rrent 17-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19
	8	0%	100%	. 100	135	100%	100%	20%	15%	24	24	100	100%	50%	80%	0%	25%	50%	70%
Sewage Mar	nage	ment	(Sewerage	and Sanita	tion)		<u> </u>			·	1	L	٠		<u> </u>		<u> </u>		L
	Ca	verage	of Toilets	Coverage network		1	efficiency of ge network		of sewage t capacity		f sewage ment	recycling	reuse and of treated wage		in redressal r complaints	in se	ost recovery wage gement		in collection le charges
Benchmarks		10	0%	100)%	10	0%	10	0%	10	0%	. 2	0%	8	0%	10	0%	9	0%
		network service 100% 100% Trent Targets Current Targ (7-18) (2018-19) (2017-18) (2018				Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)
	1	0%	100	0%	20	0.	20	0	25	0	25	0	-0	0	50	0	50	0	50
Solid Wate N	Vana	geme	nt				!			,		1	<u> </u>			<u> </u>	1		
•	c	verag ste ma	old level e of solid magement vices	Efficiency of municipal			egregation of solid waste	Extent of solid waste	municipal recovered	Extent of disposal of solid			in redressal r complaints		ost recovery I services		in collection charges	-	<u> </u>
Benchmarks		10	0%	100)%	10	0%	80)%	101	0%	81	0%	` 10	10%	90	D%		
		rent 17-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	i	
	11	ю%	100%	100%	100%	100%	100%	70%	80%	100%	100%	100%	100%	100%	100%	100%	100%		,
Storm Water (Drain	ge In	dicators	•			-										1		
			Coverag	e of storm w	ater drainage	e network			Incide	ence of Wate	r logging/flo	oding							-
Benchmarks				10	0%			_		0 nun	nbers								
		Cı	ırrent (2017-	-18)	Ta	rgets (2018-	19)	Ci	rrent (2017-	18)	Та	rgets (2018-	-19)						
			Nil			25%		•	Nil ·			0				•	1		

(Sd/-) Secretary Payyanur Municipality

				14	lth Finan	ce Comm	ission: D	eclaratio	n of Servi	ce Level :	Standard	s Notific	ation Fo	mat				
Name of the	e city/ULB	S	itate	Name o	f the Municipa	I Commissione	r/ Chief Execu	tive Officer	F	Postal Address	with PIN code	•	,	hone & Fax n	os .	<u> </u>	Email id	-
PAYYOLI MU	NICIPALITY	KE	RALA			JESITHA P	J		SECRETARY	, PAYYOLI MU PAYYOLI	JNICIPALITY,	673522	Ò	4960 26020	43	payyolim	unicipality(@gmail.com
Water Supp	oly Indicate	ors	Ţ.,.			• .						•	•	,	,			·
	Coverage of Conne		Per Capita wa			etering of water ections	Extent of non	revenue water	Continuity of	water supply	Quality of w	ater supplied		redressal of complaints		very in water y services		y in collection of ly related charges
Benchmarks	100)%	135	lpcd	. 10	00%	20	0%	24 h	ours	10	0%	8	0%	10	00%		90%
•	Силепt (2017-18)	(2017-18) (2018-19) (2017-18) (2018-19) (2017-					Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-
	35%	45%	100	110	50%	60%	5%	3%	24	24	80%	85%	85%	90%	80%	85%	60%	65%
Sewage Ma	nagement	(Sewera	ge and Sa	nitation)		· · · · · · · · · · · · · · · · · · ·	1			1			L	L		L		L.,
	Coverage	of Toilets	Coverage network			fficiency of the a network		of sewage t capacity	Quality of sew	age treatment		reuse and of treated /age		redressal of complaints		ost recovery in nanagement		in collection of ge charges
Benchmarks	100		100)%	10	00%	10	0%	100	0%	. 20)%	80	0%	10	00%		90%
·.	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	. Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)
	100%	100	10%	20	10	20	0	0	0	0 '	0	0	80	90.	80	90	100	100
Solid Waste	Manageme	nt	L					1	<u> </u>	1		Ļ <u>.</u>				L		
	Household le of solid manageme	waste	Efficiency of municipal s			egregation of solid waste		ecovered	Extent of scie of municipal		Efficiency in customer of			st recovery in services		n collection of charges		
Benchmarks	100)%	100)%	10	00%	80)%	100	0%	80	1%	10	0%	9	0%	-	
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current . (2017-18)	Targets (2018-19)		
	75%	80%	100%	1,00%	75%	80%	80%	90%	· 25%	35%	85%	90%	25%	35%	100%	100%	,	
Storm Wate	r Drainage	Indicato	ors				-											
		Coverage	of storm wa		ge network		· · · · · · · · · · · · · · · · · · ·	Incide	nce of Water	logging/flo	oding				:			
Benchmarks			100		10011	10			0 num	bers								
\	Cur	rent (2017-	-18}	la	rgets (2018	-19)	Cu	rrent (2017	18)	Tar Tar	gets (2018-	19)			L			
,	<u> </u>	60%		•	70%			30		<u> </u>	15							.

Secretary

Payyoli Municipality

					14th Fin	ance Co	mmissio	n: Decla	ration of	Service	Level St	andards	Notificat	ion For	ņat				,
Name of the	e city/UL	В	St	ate	Name of th	ne Municipa	al Commiss Officer	ioner/ Chie	f Executive	Pos	tal Addres	s with PIN	code /	Р	honé & Fax	nos		Email id	
PERINTHA	LMANN		KEF	RALA		ABI	OUL SAJEE	M.S			ERINTHAL	AL OFFICE LMANNA F PERINTHA	2.0		04933-2273	363		annamunic hoo.co.in mlty@gma	
water supply	/ indica	tors					_									•	-		
•		Coi	of Water nnections	wa			metering of innections	1	of non e water		y of water oply		of water oplied	redre	ency in essal of complaints	supply	ery in water services	collection supply	ency in n of water related
Benchmarks		100	1%	135	lpcd	10	0%	. 20	1%	24 h	ours	10	00%	8	0%	10	0%	90	0%
	Curre (2017-	1 -	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017- 18)	Targets (2018-19)	Current (2017- 18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)
	70%		80%	60	70 ·	70%	80%	60%	70%	90	. 96	100%	100%	100%	100%	75%	85%	. 75%	85%
Sewage Mana	gement	Sev	verage and	Sanitation)				*	<u> </u>			•	<u> </u>			<u> </u>	1	L	-
	Cove	age	of Toilets	Coverage network		of the	n efficiency sewage work	Adequacy treatment	of sewage t capacity	Quality o treat	f sewage ment	recycling	reuse and of treated vage	redre	ency in essal of complaints	in se	ost recovery wage gement	collection	ency in of sewage irges
Benchmarks		100	%	100)%	10	0%	100	0%	100	0%	20	0%	. 8	0%	10	0%	90	0%
	Curre (2017-		Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017- 18)	Targets (2018-19)	Current (2017- 18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)
. ,	100%		100	0%	Ō	0	. 0	0	0	0	. 0	0	0	0	0	0	0	O	0
Solid Waste M	lanagem	ent		·			·		•						· .	1			
	coverag	e of	old level solid waste nt services	Efficiency of municity was	pal solid	segreg municis	ent of ation of pal solid iste	Extent of solid variety	waste	Extent of dispo municip wa	sal of al solid	redre	ency in ssal of complaints	recover	t of cost y in SWM vices		n collection charges		-
Benchmarks		100	%	100)%	10	0%	80	%	100	0%	80	0%	10	00%	90)%		
	Currer (2017-		Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017- 18)	Targets (2018-19)	Current (2017- 18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)		
	40%		60%	90%	95%	80%	90%	70%	80%	70%	75%	80%	85%	70%	80%	80%	90		·
Storm Water D	rainage	Indi	cators						,				· · · · · · · · · · · · · · · · · · ·	,		<u> </u>			
		c	overage of	f storm wate	er drainage	network			Incidend	e of Wate	r logging/	flooding			<u> </u>				
Benchmarks				100%	<u> </u>		· · · · · · · · · · · · · · · · · · ·		·	0 num	hers				 	 			
- 1		Cur	rent (2017-1 40%			ets (2018-	19)	Cur	rent (2017-			gets (2018	-19)						

Name of the c	SERIED	Ct		Marra	35 a 14	10					el Stand		micatio	n rom	nat			
realine of the C	ity/UEB	Sta	Ife	Name of	tre Munic	ipal Commis:	sioner/ Unief	Executive			ess with PIN c	ode	Pho	ne & Fax	nos		Ema	ait id
Perumbay		Ker	ala			U.S. Sathees	san				Perumbayoor, , Ernakulam ala	683542	048	34-2522	30	perum		municipality@ l.com
Water Supply	y Indicat	tors														L		
	supply C	e of Water onnections		iter		metering of onnections	Extent of nowa	on revenue ter	L	ly of water pply	Quality of wa	ater supplied	redre: cust	incy in ssal of omer laints	wate	ecovery in or supply rvices		ncy in collection of ir supply related charges
Benchmarks	10	00%	135	ipcd	1(00%	20	%	24 h	ours	100	0%	80	%	1	00%	!	90%
	Current (2017- - 18)	Targets (2018-19) (2017- 18) (2018-19) (2018-19) (2018-19) (2018-18) (2018-1			18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018- · 19)	Current (2017- 18)	Targets (2018-19)	Current (2017- 18)	Targets (2018-19
	68%	Targets (2017-18) (2017-18) (2018-19) (2017-18) (2018-19) (2018-			100%	100%	15%	20%	- 8	24	100%	100%	50%	100%	85%	100%	88%	90%
Sewage Man	agemen	coverage of Toilets Coverage of sewage network		Sanitation	on)	•		-						 	1			
	Coverage	e of Toilets	sewage	network	•	efficiency of ige network	Adequacy treatment		,	of sawage ment	Extent of recycling of sew	of treated .		ncy in sal of omer	recovery	nt of cost y in sewage agement		ncy in collection of wage charges
Benchmarks	10	00%	100	0%	10	00%	100	0%	10	0%	20	%	80	%	10	00%	†	90%
	Current (2017- 18)	Coverage of sewage network services 100% 100% Targets (2018-19) (2017- 18) 100 50% 100 50%			Current (2017- 18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018- 19)	Current (2017-18)	Targets (2018-19)	Current (2017- 18)	Targets (2018- 19)			Curren t (2017- 18)	Targets (2018-
1	100%	Targets (2017-18) (2018-19) (2017-18) (2018-19) (2018-19) (2018-19) (2018-19) (2018-19) (2018-18			85	100	0	0	0	.0	0	0	75	90	0	0	0	0
Solid Waste I	Manage	ment								. •				30_				0
	Housel coverag waste ma	nold level- ge of solid anagement vices	Efficie colleci municip wa:	tion of al solid	of muni	segregation cipal solid aste	Extent of solid waste	•	dispo municip	scientific sal of pal solid ste	Efficiency in customer of		Extent recovery serv	in SWM	collection	iency in on of SWM arges		
Benchmarks	10	0%	100)%	10	00%	80	%	100	0%	80	%	100)%	9	0%	<u> </u>	
·	Current (2017- 18)	100% 100% urrent 7017-18) Targets (2018-19) (2018-19) (2018-19)			Current (2017- 18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018- 19)	Current (2017-18)	Targets (2018-19)		Targets	Curren t (2017- 18)	Targets (2018- 19)		
	90%	(% 100% 100% 100% 1				100%	80%	80%	90%	100%	80%	80%	80%	100%	52%	90%		
Storm Water		% 100% 100% 100% 100% nage Indicators Coverage of storm water drainage netwo												,,,,,,		00,0		
	Co	verage of	storm w	ater drair	nage net	work	•	Incidend	e of Wa	ter loggir	g/flooding	_		, ,				
Benchmarks				0%					0 nu	mbers						-		
	Curr	ent (2017	-18)	Targ	ets (201	8-19)	Curre	ent (2017-	18)	Ta	rgets (2018	-19)						·
		80%			100%			7			0	-						

Secretary Municipality

Name of the city Piravom Water Supply in		s	tate	1	4th Fina	nce Comn	nission: D	eclaratio	n of Servi	ce Level :	Standard	- Notific	tion For	mat				
Piravom Water Supply in		s	tate									5 NOUNCE	ition For	ıııaı ,				
Water Supply in		1	State Name of the Municipal Commission Kerala Anilkumar					ive Officer	· F	ostal Address	with PIN code)	ſ	hone & Fax no	os		. Email id	
1.		Ke	erala			Anilkumar B		-	Piravom	P.O.,Piravom	686664	686664	0	485-22423	39	piravomn	nunicipality	@gmail.com
Co	ndicator			_					,				·			<u> </u>		
00		Water supply ections	Per Capita su	rpply of water		etering of water ections	Extent of non	revenue water	Continuity of	water supply	Quality of w	ater supplied		n redressal of complaints		very in water services		y in collection of ty related charge
Benchmarks	10	0%					20	9%	24 h	ours	10	0%	8	0%	1	00%	├ ┈─	90%
	Current 2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2016 19)
	80%	100%	80	100	85%	100%	99%	100%	24	24	100%	100%	95%	. 95%	100%	100%	80%	100%
Sewage Manage	ement (\$	Sewerage a	nd Sanitat	ion)	•			L	<u> </u>	<u> </u>	· .		1	L <u></u>	L		L	<u> </u>
	Coverage	e of Toilets				Adequacy treatment		Quality of sew	age treatment		reuse and of treated		redressal of complaints		ost recovery in nanagement		in collection of ge charges	
Benchmarks	10	0%	100)%	10	00%	100	0%	100)%	20	1%)%	10	00%	 	90%
	Current 2017-18	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018 19)
,	100%	100	80%	100	95	100	80	100	100	100	20	100	80	100	100	100	90	100
Solid Waste Mar	nageme	nt		<u> </u>	L				<u> </u>	<u> </u>		L			l			·`
į.	of solic	evel coverage I waste ant services	Efficiency of municipal s			egregation of solid waste	Extent of mu waste re		Extent of scient of municipal		efficiency in customer e			st recovery in services		n collection of charges		
Benchmarks	10	0%	100)%	10	0%	80	%	100	%	80	%	10	0%	9	0%	1	
	Curren 2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	-	
-	99%	100%	100%	100%	95%	100%	80%	80%	90%	100%	80%	100%	100%	100%	100%	100%		
Storm Water Dra	alnage I							··				<u> </u>						
			of storm wa		ge network			Incide	nce of Water	logging/floc	oding							
Benchmarks		- t	100		(00.15	40.			0 num									· ·
	Cui	Tent (2017-18) Targets (2018-19) 100% 100%			Cu	ment (2017- 100	18)	Tan	gets (2018- 100	19)								

(sd/-) Secretary

				٠.	14th	Finance Co	mmission	: Declarat	ion of Serv	ice Level S	itandards I	Votificat	ion Form	ızt				
	e of the //ULB	Sta	la	Nam		inicipal Com acutive Offi		Chief	Post	al Address	with PIN co	de	Ph	one & Fax	nas ·		Email id	
рог	nnani	ken	واو		s.	A.vinod kum	iar		ponnani	Municipality south	,,pormani			494266633	6	ponna	nisecv@ar	nail.com
ponnan	1															<u> </u>		
		e of Water ornections		ita supply vater		metering of nnections		of non a water	śo	uth	Quality of suppli		redre cus	ency in essal of tomer plaints	water	covery in supply vices	water sup	collection of ply related rges
Bench (marks	10	0%	135	lpcd	10	0%	20	%	24 h	ours	1005	*	8	0%	10	00%	90	1%
	Current (2017-18)	Targets (2018-19)	Current (2017- 18)	Targets (2018- 19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Target s (2018- 19)	Current (2017- 18)	Targets (2018-19)	Current (2017- 18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)
, -	59%	65%	70	80	98%	100%	30%	2%	16	16	70%	80%	60%	70%	20%	30%	60%	70%
Sewage	Managen	nent (Sewe	rage and	Sanitatio	n)	'												
	Coverage	Coverage of sewage network services Collection efficiency of the sewage network			Adequ sewage t cap:			f sewage ment	Extent of and recyc treated so	ling of	redre	ency in issal of tomer	recovery	t of cost in sewage gement	Efficiency in sewage	collection of charges		
Bench marks	10	0%	10	0%	10	0%	10	0%	10	0%	209	6	8	0%	10	00%	90	1%
	Current (2017-18)	Targets (2018-19)	Current (2017- 18)	Targets (2018- 19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)	Current (2017-18)	Targets (2018-19)	Сштепt (2017-18)	Target 3 (2018- 19)	Current (2017- 18)	Targets (2018-19)	Current (2017- 18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)
	90%	95	nil	nii	nil	uji	иij	nii	nid	nit	lin	nil	nil	nii	nji	μij	nıl	
Solid W	aste Mana	gement		·														
	coverag waste ma	old level e of solid inagement vices	collec munici	ency of ction of pal solid aste	of munic	segregation Ripal solid Iste	Extent of solid recov	waste	disposal o	scientific f municipal waste	Efficien redress custor compla	al of ner	recover	l of cost y in SWM vices	collectio	ency in In of SWM arges		•
Bench	10	0%	10	0%	10	0%	80	%	10	0%	809		10	00%	9	0%		
	Current (2017-19)	Targets (2018-19)	Current (2017- 18)	Targets (2018- 19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Target 5 (2018- 19)	Current (2017- 18)	Targets (2018-19)	Current (2017- 18)	Targets (2018-19)		
	90%	100%	95%	100%	96%	100%	75%	78%	90%	95%	74%	78%	90%	90%	80%	85%	·	
Storm V	Vater Drain	nage Indica																
		Coverage	of storm v	vater drain	age networ	k		Inciden	ce of Wate	logging/flo	oding							
Bench marks			10	00%	-				0 num	pers								•
	Cun	rent (2017-	18)	Ta	irgets (2018	l-1 9)	Cu	rent (2017	-18)	Targ	ats (2018-1	9)						
		30% 50%						nit			nil							

(sd/-) Secretary Ponnani Municipatity

					14	ith Finan	ce Comm	ission: D	eclaratio	of Service	ce Level S	Standard	s Notific	ation For	mat			_	····
Name of the	e city/UL	.6	St	ate	Name of	the Munici	pal Commis Officer	sioner/ Chief	Executive	Pos	tal Address	with PIN co	ode	Ph	one & Fax	nos	Ι.	Email id	
Puna	alur `		Ke	rala			Renukadevi	.G ·		Municipal (Office,Punal	ur,Kollam,F	in-691305	0	475-222268	83	sec	vpnlr@gma	il.com
Water Supp	ly Indi	cators	•																
			Water	Per Capita wa		•	metering of onnections	Extent of no		Continuity sur			of water plied	redressal	ency in of customer plaints	41	very in water services	of water	y in collection supply related narges
Benchmarks		100%		135	pcd	. 10	00%	20	1%	24 h	ours	10	0% .	. 80	0%	11	00%		90%
	Curre (2017-	դու լ ա	argets (2018- 19)	Current (2017-18)	Targets (2018- 19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017- 18)	Targets (2018-19)
	25		100	80	135	100	100	28	20	12	24	100	100	80	100	90	100	78 ⁻	100
Sewage Ma	nagem	ent (S	ieweraç	ge and Sa	nitation)												<u>. </u>	l , , <u>, _ </u>	
·	Cover	ge of	e of Toilets Coverage of sewage Collection efficiency of the sewage network				Adequacy treatment		Quality of treatr	_	recycling	reuse and of treated rage	redressal o	ency in of customer plaints	in s	cost recovery ewage agement	Efficienc	y in collection ige charges	
Benchmarks		100%	100% 100% 100%			100	0%	100)%	20)%	80	0%	10	00%		90%		
,	Curre (2017-	กเเ.	Targets Current Targets Current Targets		Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017- 18)	Targets (2018-19)			
	100		100	0	į O	. 0	0	0	0	0	0	0	Ō	0	0	0	. 0	0	0
Solid Waste	Mana	gemei	nt		i							<u> </u>	•			<u> </u>			
	cove waste	age of	old level Efficiency of e of solid collection of nagement municipal solid Extent of segregation of municipal solid				cipal solid	Extent of solid waste		Extent of disposal of solid v	municipal	Efficie redres customer d	sal of	recovery	of cost in SWM vices		in collection I charges		
Benchmarks		100%	j	100	%	. 10	00%	80	%	100)%	80	1%	10	0%	9	0%		
	Curre (2017-	nt į ,	argets (2018- 19)	Current (2017-18)	Targets (2018- 19)	Current (2017-18)	. Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)		
	95	i	100	100	100	100	100	65	100	90	100	70	100	70	100	80	100	·	
Storm Wate	r Drair	age Ir	ndicato	rs <u> </u>													,		· .
		Coverage of storm water drainage network						<u></u>	Incider	nce of Water	logging/floo	oding							
Benchmarks		100%								0 numi	bers								
		Current (2017-18) Targets (2018-19)				-19)	Cu	rrent (2017-	18)	Tar	gets (2018-	19)							
			80			·100			15			0							

				. 1	TOT FINAL	nce Comn	nasion, L	eciaratio	n of Servi	ice revei	Standard	is Notific	ation Fo	rmat 🕟				
Name of the	city/ULB	5	State	Name	of the Municip	al Commission	er/ Chief Execu	itive Officer		Postal Addres	with PIN cod	e	-	Phone & Fax r	105	<u> </u>	Email id	
Ramenati		<u> </u>	erata ————			SURESH KUM	AR N		Ramanat	tukra , Kozhiko	de 673633		(495-24400	95	ramana	tukaracity	Damail.com
Water Supply	y indicators	<u> </u>														.l		
	Coverage of Conne			a supply of Iter		etening of water rections	Extent of non	revenue water	Continuity of	f water supply	Quality of w	rater supplied		n redressal of complaints		overy in water y services		in collection of y related charges
Benchmarks	100	0%	135	lpcd	1	00%	20	0%	241	nours	10	0%		0%		000/		
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	00% Targets (2018-19)	Current (2017-18)	90% Targets (2018 19)
<u></u>	70%	75%	135	135	35%	35%	35%	20%	12	15	100%	100%	80%	85%	80%	85%	85%	90%
Sewage Mana	agement (S	ewerage a	and Sanitat	ion)	<u> </u>	<u>. </u>	<u> </u>	-	<u> </u>		<u> </u>	<u>. </u>	L	L				0070
	Coverage		Coverage of sewage network services Collection efficiency of the sewage network				of sewage t capacity	Quality of sew	rage treatment	recycling	reuse and of treated rage		redressal of complaints		ost recovery in nanagement		in collection of ge charges	
Benchmarks	100)%					10	0%	10	0%)%	. 80)%	11	00%		90%
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	ets Current Targets Cu		Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-
·	100%	100	100%	100	60	70	60	70	40	60	0	10	75	80	0	35	0	90
Solid Waste M	lanagemer	nt										L						-
	Household lev of solid managemen	waste	Efficiency of municipal s			egregation of solid waste	Extent of mu waste re		Extent of scient of municipal		Efficiency in customer of			st recovery in services		n collection of charges		
Benchmarks	100	%	100	%	10	0%	80	%	100)%	80	% .	. 10	0%	9	0%		
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)		
	80%	100%	90%	100%	60%	100%	0%	25%	0%	50%	50%	80%	0%	50%	0%	80%		
Storm Water D								<u>+</u>		·	J	<u> </u>					<u> </u>	
2000 Paradia		Coverage		storm water drainage network				Incider	ce of Water	logging/floo	oding			·				
3enchmarks	C	ent (2017-	100	-	10011			rrent (2017-	0 num	bers		1						
			17-18) Targets (2018-19) 70%							gets (2018-								

(sd/-)

Secretary

Ramanattukara Municipality

Value Supply Indicators Value Supply Control Supply S			ormat	cation F	Notific	dards	/el Star	ice Lev	of Serv	aration	n: Decla	missior	e Comi	Finance				
Value Val	Email id	<u> </u>								f Executive	sioner/ Chie	al Commiss	he Municip	Name of ti		St		
Coverage of Supply Indicators Coverage of Supply of	homur1@gmail.cor	secretary	27	46622224		ranur	cipality,Sho	ranur Munic	Sho		(Pramod K			eral			<u> </u>
Supply Connections Water Water connections Water Water connections Water					<u> </u>	<u>'</u>	<u>auu-01312</u>	, alak								icators	ipply ind	Water S
Ark Current Targets Current Targets Current Targets Current Targets Current Collection of file Sewage Current Collection of municipal solid waste marks	Efficiency in collection of water supply related	supply	water se	ssal of	redre	olied		•	1		1							
Courrent Courrent	charges 90%	1%	100	0%	. 80)%	100	nours	24 !	0%	2	00%	10	lpcd	135	00%	1	
Sewage Management (Sewerage and Santation) Sewage Coverage of Sewage network Sewage network Sewage network Sewage network Sewage network Sewage network Sewage network Sewage network Sewage network Sewage Network Sewage Network Sewage Network Sewage Network Sewage Network Sewage Network Sewage	Current Targets (2017-18) (2018-19	(2018-		Targets (2018-19)	Сиггеnt (2017-18)				(2017-						(2017-18)) (2018-19)	(2017-1	
Coverage of Toilets Coverage of Soldwate Targets (2017-18) Coverage of Soldwate Targets (2017-18) Coverage of Soldwate Targets (2017-18) Coverage of Soldwate Targets (2017-18) Coverage of Soldwate Targets (2017-18) Coverage of Soldwate Targets (2017-18) Coverage of Soldwate Targets (2017-18) Coverage of Soldwate Targets (2017-18) Coverage of Soldwate Targets (2017-18) Coverage of Soldwate Targets (2017-18) Coverage of Soldwate Targets (2017-18) Coverage of Soldwate Targets (2017-18) Coverage of Soldwate Targets (2017-18) Coverage of Soldwate Targets (2017-18) Coverage of Soldwate Targets (2017-18) Coverage of Soldwate Targets (2017-18) Coverage of Soldwate Targets (2017-18) Coverage of Soldwate Targets (2017-18) Coverage of Soldwate Targets (2017-18) Targets (2017-18) Coverage of Soldwate Targets (2017-18) Targets (2017-18) Targets (2017-18) Targets (2017-18) Targets (2017-18) Targets (2017-18) Targets (2017-18) Targets (2017-18) Targets (2017-18) Targets (2017-18) Targets (2017-18) Targets (2017-18) Targets (2017-18) Targets (201	70% 90%		80%	80%	60%	100%	80%	18	12	20%	15%	100%	80%					Sawage
Coverage of Toilets Coverage of Toilets														nitation)	age and Sa	ent (Sewera	managen	Sewage
Ark Current Targets Current Targets (2017-16) (2018-19) (2017-18) (2018-19) (2018-19) (2018-19) (2018-19) (2018-19) (2018-19) (2018-19) (2018-19) (2017-18) (2018-19) (2018-19) (2017-18) (2018-19) (2017-18) (2018-19) (2017-18) (2018-19) (2017-18) (2018-19) (2017-18) (2018-19) (2017-18) (2018-19) (2017-18) (2018-19) (2017-18) (2018-19) (2017-18) (2018-19) (2017-18) (2018-19) (2017	Efficiency in collection of sewage charges	sewage	recovery in	ssal of	redres	of treated	recycling of					sewage	Coverage of sewage network services Collection efficiency of the sewage network				Covera	Danka
Courrent Courrent	90%	%	1009	0%	, 80	%	20	0%	10	0%	10	0%					1	
Solid Waste Management Household level coverage of solid waste marks arks Current (2017-18) (2018-19) (2017-18) (2018-19) (2017-18) (2018-19) (2017-18) (2018-19) (2017-18) (2018-19) (2017-18) (2018-19) (2017-18) (2018-19) (2017-18) (2018-19) (2017-18) (2018-19) (2017-18) (2018-19) (2	Current Targets 2017-18) (2018-19)	(2018-		Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	(2017-	Targets (2018-19)	Current (2017-18)				Сипепt (2017-18)			
House hold level coverage of solid waste management Efficiency of collection of municipal solid waste marks 100%				90	80			10	0	0	0	- 10	0	10	0%	100	100%	
Coverage of solid waste management services September Coverage of solid waste management services Coverage of solid waste management services Coverage of solid waste management services Coverage of solid waste municipal solid waste municipal solid waste municipal solid waste municipal solid waste recovered September solid waste recovered September solid waste recovered September solid waste recovered September solid waste recovery in SWM services Septem	0 0			- 00	50											gement	ste Mana	Solid Wa
Current (2017-18) Targets (2018-19) (2017-18) (2018-19) (2017-18) (2018-19) (2017-18) (2018-19) (2017-18) (2018-19)		of SWM	collection o	in SWM	recovery	sal of mer	redress custo	sal of al solid	dispo municip	waste	solid v	ation of pal solid	segrega municip	tion of	collect	e of solid inagement	covera waste m	
Courage of storm water drainage network Courage of Storm water drain	· · · · · · · · · · · · · · · · · · ·		90%	0%	100	6	80%)%	. 100	%	80	0%	100	0%	100	0%	. 10	
10% 15% 70% 80% 50% 70% 30% 40% 40% 80% 75% 80% 15% 20% 0% 10%		(2018-	Current	Targets (2018-19)		Targets 2018-19) ((2017-			Targets (2018-19)				Targets (2018-19)		
Storm Water Drainage Indicators Coverage of storm water drainage network Incidence of Water logging/flooding			0%	20%	15%	80%	75%	80%	40%	40%	30%	70%	50%	80%		1		
	· · · · · · · · · · · · · · · · · · ·		+				,					-					ter Drain	Storm Wa
							oding	logging/flo	e of Water	Incidenc			network	ter drainage	of storm wat	Coverage of		
arks 100% 0 numbers								hers	O num			Ţ		%	100	•		Benchm
Current (2017 19) Tanan (2010 10)				-:			-1- (0010 :			ent (2017 4	C	19)	ets (2018-1	Taros	8) I	rent (2017-1	Cu	, GIRD
15% 20%	i]					9)		ı argı	0)		Cuil			. Jigi			-	
				(sd/-)	(10		<u> </u>	m			4070	-				

Secretary

Municipality

		-			14th Finan	ce Commi	ssion: De	claration	of Service	Level Sta	ındards No	tification	Format			<u></u>		
Name of the	city/ULB	St	ate	Name	of the Muni Exe	cipal Comr cutive Offic		Chief	Pos	tal Addres	s with PIN c	code	Pho	one & Fax	nos	<i>,</i>	Email id	
Sreekanda	apuram	Ke	rala		· F	Praveen A			Sre	ekandapu	ram	670631	04	460 223020	61	skpm.	gov@gma	il.com
Water Supp	ly Indicat	ors																
		e of Water onnections	Per Capita wa		Extent of m water con	~		of non se water		y of water oply	Quality of supp	of water blied	of cus	in redressal stomer plaints	Cost red	covery in bly services	collection supply	ency in of water related rges
Benchmarks	10	0%	135	lpcd	100)%	20	0%	24 h	ours	100	0%	· 80	0%	10	0%	90)%
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)
	20%	25%	120	130	100%	· 0%	40%	30%	24	0	100%	0%	70%	80%	10%	30%	10%	30%
Sewage Man	agement (Sewerage	and Sanitat	ion)	<u></u> .	<u> </u>	l		•			,				<u>.</u>		
	Coverage	e of Toilets	Coverage network	of sewage services	Collection effi sewage	•		of sewage nt capacity		of sewage Iment	,	reuse and of treated rage		redressal of complaints	Extent of co	ost recovery nanagement		n collection e charges
Benchmarks	10	00%	100	0%	, , 100)%	10	00%	10	0%	. 20)%	8	0%	10	0%	90)%
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)
	80%	100	0%	0	0	0	0	0	0	0	0	. 0	0	0	0	0	0	0
Solid Waste	Managem	ent	<u> </u>				•											
	coveraç waste m	hold level ge of solid anagement vices	Efficiency of municipal	collection of solid waste	Extent of se municipal s	~ ~	1	f municipal e recovered	disposal o	f scientific of municipal waste		redressal of complaints		ost recovery services		n collection of charges		
Benchmarks	1	00%	10	0%	. 100	0%	. 8	0%	10	00%	80	0%	10	00%	9	0% .	-	
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18).	Targets (2018-19)		
	70%	80%	100%	70%	80%	90%	60%	70%	60%	70%	70%	90%	70%	90%	70%	80%		·
Storm Water	r Drainage	Indicators		,														
		Cover	age of storm		ge network			Inc		ater logging/fl	ooding		 	 	 	-	 	-
Benchmarks				00% .		·	ļ		<u></u>	umbers			ļ	<u> </u>	<u> </u>		-	
	C	urrent (201	7-18)	T:	argets (2018-	19)	Cı	urrent (2017	-18)	Ta	rgets (2018-	-19)	 	 			<u> </u>	
	1	10%		<u> </u>	15%	·		3		<u> </u>	1	-	1	(sd/-)	-y-			J

Secretary

Municipality

					14	4th Finar	nce Comm	nission: D	eclaratio	n of Servi	ce Levei	Standard	s Notific	ation Fo	rmat				
Name of the	e city/ULB		St	tate	Name o	of the Municip	al Commission	er/ Chief Execu	tive Officer	F	ostal Address	with PIN code			Phone & Fax n	os	<u> </u>	Email id	
SULTHAN	BATHERY		KEF	RALA			Sri. N.K.ALI AS	HUR		SULTHAN B	ATHERY P.O	, WAYANAD	DT - 673592		493622024	0 .	batheryn	nunicipality	@gmail.com
Water Suppl	y Indica	ters			•		-												
	Coveragi Co	of Wate			a supply of ter		etering of water nections	Extent of non	revenue water	Continuity of	water supply	Quality of w	ater supplied		n redressal of complaints		overy in water y services		in collection of ly related charges
Benchmarks		100%		135	lpcd	10	00%	. 20	0%	24 h	ours	10	0%	8	0%	1	00%	 	90%
	Currer (2017-		argets 018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets	Current (2017-18)	Targets (2018-
	97%	Ш	00%	125	130	98%	100%	19%	20%	24	24	100%	100%	79%	90%	96%	98%	87%	90%
Sewage Man	agemen	t (Sew	erage a	nd Sanitat	ion)			-1	1 .	<u>. </u>	·		-	1		1	L	1	<u>L</u>
			ge of Toilets Coverage of sewage Collection efficiency of the sewage network					of sewage t capacity	Quality of sew	age treatment	recycling	reuse and of treated rage		redressat of complaints		ost recovery in nanagement		in collection of ge charges	
Benchmarks	<u> </u>	100%					10	0%	100)%	20	%	8	0%	10	00%		90%	
·	Currer (2017-1	1 1 -	argets (18-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)
	100%		100	50%	90	50	80	50	80	50	80	20	20	70	90	50	80	50	80
Solid Waste	Manage	rent						L	L			l			l				
		level co did wast ment ser	ie Č	Efficiency of municipal s			egregation of solid waste	Extent of mu waste re		Extent of scier of municipal		Efficiency in customer of			st recovery in services		n collection of charges		
Benchmarks		100%		100	%	10	0%	80	%	100	1%	80	%	10	0%	9	0%	,	
	Curren (2017-1		rgets 18-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	.]	
	100%	11	00%	100%	100%	100%	100%	79%	100%	100%	100%	80%	90%	80%	100%	90%	100%		
Storm Water	Drainag								·										
Benchmarks		1 00/	verage o	of storm wa		je network			Incider	ce of Water		oding							
		urrent	(2017-1			gets (2018	-19)	Cu	rrent (2017-	0 numl			10)						
		_	rrent (2017-18) Targets (2018-19) 100% 100%				Cu	15	18)	iarg	gets (2018- 0	19)							
		1	100%								·	<u> </u>			Ļ				

(sd/-)

Secretary

Sulthan Bathery Municipality

				14	Ith Finance	e Commis	sion: Decl	aration of	Service L	evel Stand	ards Notifi	ication Fo	mat					
Name of the	e city/ULB	Sta	ate	Name of	the Municipa	Officer	ioner/ Chief	Executive	Po	stal Address	s with PIN co	ode '	Ph	one & Fax	nos		Email id	
Talipara	amba	Ker	ala		Abhil	ash K(Secr	etary)			Taliparamb	pa - 670141		,	460220225	9	secthalig	paramba@c	mail.com
Wate Supply in	ndicator											,		•		<u>.</u>		- · · · · · · · · · · · · · · · · · · ·
	Coverage supply Co			a supply of ater	Extent of ri water cor	•	Extent of n wa	on revenue iter	1	y of water oply	,	of water plied	redre:	ency in ssal of complaints	water	covery in supply vices	collectio	ency in n of water related
Benchmarks.	, 100% 135 lpcd 100% 20%							1%	24 1	ours	. 10	0%	80)%	10	0%	91	0%
	Current (2017-18)	Targets (2018-19)	Сиггепt (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19
	58	75	77	96	92	93	23	19	19	21	95	97	96	97	61	68	87	91
Sewage Manag	gement (Sew	erage and S	ianitation)						· · · · · · · · · · · · · · · · · · ·			•			•	1	1	
	Coverage	of Toilets		of sewage services	Collection of the s netv	ewage	Adequacy treatmen	-		f sewage ment	recycling	reuse and of treated /age	redres	ency in ssal of complaints	recovery	of cost in sewage gement	collection	ency in of sewage irges
Benchmarks	100)%	10	0%	100)% .	100	0%	10	0%	20)%	80)%	10	0%	90	0%
,	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)
	100	100	51	61	Nil	Nil	52	62	75	85	2.5	5	50	65	Nil	25	Nil	25

	Househouse of manageme	solid waste	1	of collection sipal solid aste	of munic	egregation ipal solid ste	Extent of	municipal recovered	disposal of		1	n redressal stomer slaints	Extent recovery serv		collection	ency in n of SWM rges
Benchmarks	100%		10	0%	10	0%	. 80	%	10	0%.	80)%	100)%	. 90)%
•	Сиптепt (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)
· .	60	100	70	90	40	82	20	50	30%	55	60	80	Nil	70	Nil	50

Storm Water Drainage Indicators

	Coverage of storm wa	ter drainage network	incidence of Water	r logging/flooding
Benchmarks	100	%	0 nun	bers
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)
	35	50%	5	2

Sd/-

Secretary

Thaliparamba Municipality

				•	14th Fina	nce Comi	mission: C	Declaration	n of Servi	ce Level	Standard	ls Notific	ation Fo	mat			· · · ·	
Name of the	city/ULB	. s	tate	Name o	f the Munici	pal Commis Officer	sioner/ Chief	Executive			with PIN c	ode '	PI	none & Fax	nos		Email id	<u>-</u>
Thalas	sery	Ke	erala			Sri. Manoha	r.K.			nicipal Offi assery, 670				490320051	-	thalasse	rymunicipalit	y@gmail.com
Water Supply	Indicator	s									-							
	Coverage of Contr	f Water supply ections	Per Capita su	apply of water		tering of water actions	Extent of non	revenue water	Continuity of	water supply	Quality of w	ater supplied		redressal of complaints		ery in water services		collection of water lated charges
Bench marks	10	00%	135	lpcd	10	0%	20)%	24 h	ours	10	0%	. 80)%	10	0%	,	90%
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	†argets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)
	90	90	102	105	90	90	5	5 -	- 24	24	100	100	70	75	80	85	75	75
Sewage Mana	gement (Sewerage a	ınd Sanitati	ion)		•				,								
<u>.</u>	Coverag	e of Toilets	Coverage network			ficiency of the network		of sewage t capacity	Quality of treatr		recycling	reuse and of treated rage		redressal of complaints	Extent of cos	st recovery in anagement		ollection of sewage parges
Bench marks	10	0%	100	0%	10	0%	10	0%	100	%	20)%	80)%	100	0%	9	30%
	Current (2017-18)	Targets (2018-19)	Сигтепt (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	. Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Силепt (2017-18)	Targets (2018-
	100	100	0.	0 .	0	0	. 0	0	0	0	0	0	0	. 0	0	0	ó	0
Solid Waste N	fanageme	nt						1	<u></u>	<u>.</u>	<u>L</u>	<u> </u>			L			
	of soli	evel coverage d waste ent services	Efficiency of municipal s			gregation of solid waste		unicipal solid	Extent of scier of municipal		Efficiency in customer (Extent of cos SWM s	st recovery in services	Efficiency in SWM c		-	,
Benchmarks	9 10	0%	100	0%	10	0%	80	1%	100	%	80	%	100	0%	90	%	, .	
•	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Сиптепt (2017-18)	Targets (2018-19)		
	40	50	20	30	25	30	80	85	35	40	65	70	0.	0	-0	0		
Storm Water I	Drainage I	ndicators											· · · · · · · · · · · · · · · · · · ·			· ·		
		Coverage	verage of storm water drainage network					Incidenc	e of Water I	ogging/floo	ding							
Benchmarks			100%						0 numb									
	Cu	rrent (2017-	-18)	Ta	gets (2018-	19)	Cu	rrent (2017-1	18)	Tar	gets (2018-	19)					, ,	
_		40		-	. 50			20			20		,					

		-															· · · · · · · · · · · · · · · · · · ·	
·	•	,	<u>.</u>		4th Finan	ce Commi	ission: De	claration	of Service	Level St	andards N	iotificatio	n Format					•
Name of the	city/ULB	· s	tate	Name of the	Municipal C	ommissioner	/ Chief Exec	utive Officer	Pt	ostal Address	with PIN co	ode	P	hone & Fax	nos		Email id	
Tanur Muni	cipality	Ke	erala			Secretary			Railway :	station road,	Tanur Po	676302		0494-24402	35	tanumnu	nicipality@o	mail.com
Water Supply	Indicators	i			- 1			•									•	
	Coverage supply Co		Per Capitz wa	supply of ter		metering of nnections		on revenue iter		- ty of water pply		of water oplied	of cu	in redressal stomer plaints		ery in water services	of water s	in collection upply related arges
Benchmarks	100	0%	135	lpcd	10	0%	20)%	24 1	10Urs	10	00%	8	0%	10	0%	9	0%
	-Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets . (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)
	100%	100%	93.87	93.87	10%	100%	2%	1%	10	12	100%	100%	2%	0%	0%	0%	0%	0%
Sewage Mana	gement (S	ewerage a	and Sanitati	on)	•		•	<u> </u>										
	Coverage	of Toilets	Coverage network			efficiency of ge network		of sewage t capacity		of sewage Iment	recycling	reuse and of treated vage	of cu	in redressal stomer plaints		st recovery in anagement		in collection ge charges
Benchmarks	100)%	100	0%	10	0%	10	0%	10	0%	2	0%	84	0%	10	0%	. 9	0%
•	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)
	100%	100	0%	0	0	,0	0 .	0	0	. 0	. 0	0	o,	0	0	. 0	0 :	0
Solid Waste m	nanagemei	nt					•	•		•	· · · · · · · · ·	,		<u> </u>	<u></u>			
	Househo coverage waste mai servi	of solid nagement	Efficiency of municipal :	collection of solid waste		gregation of solid waste		municipal recovered	disposal o	f scientific of municipal waste		in redressal er complaints		ost recovery services		collection of charges		<u> </u>
Senchmarks :	100	0%	10	0%	10	0%	80)%	10	0%	8	0%	10	10%	90	0%		
	Current (2017-18)	Targets (2018-19)	Синтепt (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)		·
	× 100% 100% 80% 100% 0%					100%	80%	100%	0%	100%	0%	100%	0%	0%	0%	0%		
Storm Water [Orainage Ir	ndicators	•		•	,						•						
		Covera	age of storm w	rater drainage	e network			Incid	ence of Wat	er logging/flo	oding				-			
Benchmarks			10	0%					0 nu	mbers		•					<u> </u>	
	Current (2017-18) Targets (2018-19)						a	нтелt (2017-	18)	Та	rgets (2018-	·19)					1	
		60%			100%	1		0	,		0							

						y	ķī.	- / Co.				<u> </u>				-			
				•	•									•	•				
				<u> </u>			14th Fina	nce Comm	ission: Declar	ration of Se	rvice Level St	andards No	tification F	ormat	· · · · · · · · ·		<u>.</u>		
Name o			St	ate	Name	of the Mu	nicipal Co		r/ Chief	Po	stal Address	with PIN co	ode	Ph	one & Fax 1	nos		Email id	
Thirus			Kę	rala			BIJU S			Thiru	ıvalla Munici	pality	689101	0-	469-263121	8	secretarytyl secretarytyl	~·	
Water Suppl	ly Indi	cator	rs														•		
		-	of Water nnections	Per Capita wa	t supply of iter	Extent of n		4	non revenue /ater		ty of water pply		of water plied		in redressal r complaints		very in water services	water su	in collection of pply related arges
Benchmarks		100	%	135	lpcd	100)%	, 2	:0%	24	hours	10	0%	80)%	10	00%	9	90%
	Cun (2017		Targets (2018-19)	Current (2017-18).	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)	Current (2017-18)	Targets (2018- 19)	Current (2017-18)	Targets (2018-19)	Силепt (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-	Сштепt (2017-18)	Targets (2018-
	, 80	6	100%	135	135	90%	100%	30%	20%	12	24	100%	100%	80%	80%	93%	100%	90%	90%
Sewage Man	nagem	nt (S	ewerage a	and Sanitat	ion)	·····					<u> </u>								<u> </u>
·	Cove	age o	of Toilets	Coverage network	of sewage services	Collection of the s netw	ewage	-	y of sewage nt capacity		of sewage tment	recycling	reuse and of treated vage	Efficiency of customer	in redressal complaints		cost recovery management	-	n collection of e charges
Benchmarks		100	%	10	0%	100)%	10	00%	10	00%	. 20)%	80)%	10	00%	Ģ	90%
•	Сып (2017-		Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)	Current (2017-18)	Targets (2018- 19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)	Current (2017-18)	Targets (2018- 19)
•	100	%	100	0%	0	0	0	0	0	0	0	.0	0	0	0	0	0	. 0	0
Solid Waste	Mana	geme	nt																
· • .	сочега	e of s	ld level solid waste it services		collection of solid waste	Extent of seg municipal s			nunicipal solid recovered		entific disposal al solid waste		n redressal of complaints	Extent of cos	st recovery in services		n collection of charges		
Benchmarks		100	%	10	0%	100	1%	8	30%	10	00%	80)%	10	0%	9	0%		
	Curv (2017-		Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)	Ситепі (2017-18)	Targets (2018- 19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)		-
	65%		100%	80%	100%	100%	100%	75%	* 80%	20%	100%	70%	80%	85%	100%	0% .	50%		
Storm Water	r Drai	age										·							
		Ĺ	Coverage	of storm w	ater drainag	e network			Incid	ence of Wate	er logging/floo	ding							
Benchmarks			•	10	0%					0 nu	mbers								
		Cur	rent (2017-	-18)	Tar	gets (2018-1	9)	C	Current (2017-1	18)	Tar	gets (2018-1	9)						
	l -	Ι -	100%	-		100%			0			. 0					1		

				14	h Finan	ce Comn	nission: (Declaratio	n of Servi	ce Level	Standard	s Notifica	ition For	mat	<u> </u>			
Name of the	e city/ULB	,s	tate				ssioner/ Ch	lef Executive		stal Address				hone & Fax	nos		Email Id	
TIR	UR	KE	RALA	,		A. S NAIS	AM .		TIRUR N TRIKKAN	MUNICIPAL IDIYUR. P.C 676104	OFFICE,), TIRUR -			0494 24223	103	secretar	vtirmun@gr	nall.com
Water Supply	y Indicators											<u> </u>			_	'		
	Coverage of Conne	Water supply ictions		a supply of _ oter		metering of innections	Extent of nor	revenue water	Continuity of	water supply	Quality of w	vater supplied		n redressal of complaints		y in water supply	water sur	n collection of oply related arges
Benchmarks	100	0%	135	lpcd	10	0%	2	0%	241	ours	10	0%	8	0%	10	00%	90	0%
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19
	90%	100%	135	135	100%	100%	20%	20%	24hrs	24hrs	100%	100%	70%	80%	70%	100%	90%	90%
Sewage Mana	agement (S	ewerage a	nd Sanitati	lon)		<u> </u>		· <u> </u>	<u>. </u>	<u> </u>	1	·	!	1	<u> </u>	ı	1	<u></u>
	Coverage	of Toilets	Coverage network			efficiency of ge network		y of sewage nt capacity	Quality of sev	vage treatment		reuse and reated sewage		n redressal of complaints		ost recovery in nanagement		collection o
Benchmarks	100)% T	100	0%	10	0%	10	0%	10	0%	20	0%,	8	0%	10	00%	90)%
	Current .(2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Сиптепt (2017-18)	Targets (2018-19
	98%	100%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
Solid Waste n	nanagemen	t indicato	3		·	 	·	·	! .	1	<u> </u>	1	L <u></u>		<u>L</u>			 -
	Household le of solid manageme	waste	Efficiency of municipal s		Extent of se municipal	gregation of solid waste		unicipal solid ecovered		ntific disposal I solid waste		redressal of complaints		st recovery in services		n collection of charges		!
Benchmarks	100	1%	100	0%	10	0%	80	0%	100	0%	80)%	10	0%	9	0%	<u> </u>	
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Сителt (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)		
	0%	50%	100%	100%	100%	100%	70%	80%	90%	100%	80%	80%	80%	100%	90%	90%		
Storm Water (Drainage In	dicators					•							<u>.</u>				
		Coverage o	f storm was	ter drainag	e network			Incide	nce of Wate	r logging/flo	oding					_		
Benchmarks			100	%					0 num	bers					•			
	Cur	rent (2017- 60%	18)	Tar	gets (2018-	-19)	Cı	rrent (2017-	18)	Tar	gets (2018-	19)			<u> </u>			
	L	00%			100%			0						·				

(Sd/-)

Secretary, Tirur Municipality

		,				Ash Fine								<u> </u>					
<u> </u>			Т				nce Comn			n of Servi	ce Level :	Standards	S Notifica	tion For	mat				
Name of th	ne c	ity/ULB	s	state	Name of	the Munici	ipal Commis: Officer	sioner/ Chie	f Executive	Pos	stal Address	with PIN co	ode	PI	none & Fax	nos		Email id	i
Tirurangadi	Mu	nicipality	K	erala			Nassim E	· ·		Tirurangad	i,-676306, M dt, kerala	lalappuram	676306	, ()494 24603	39	tirurang	adiurban@	omail.com
Water Supp	oly	ndicato	rs							<u> </u>		<u> </u>	I	<u> </u>	_	•		-	
			of Water	Per Capita wa			metering of onnections		on revenue iter	1	y of water oply		of water plied	of cu	in redressa stomer plaints	Lost reco	very in water services	of water	y in collection supply related harges
Benchmarks		. 100	0%	135	lpcd	10	00%	20)%	24 h	ours	10	0%	8	0%	1	00%	<u> </u>	90%
		Current 2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Сиггепt (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018 19)
		82%	95%	90%	95%	82%	95%	12%	15%	12	24	100%	100%	60%	65%	0%	0%	0%	0%
Sewage Ma	naç	ement	(Sewerag	e and Sani	tation)	L	L-,	<u> </u>		<u> </u>	·	<u>. </u>	· .	i	·	<u> </u>	I	<u> </u>	<u> </u>
		Coverage	of Toilets	Coverage network			efficiency of ge network		of sewage t capacity	Quality o	f sewage ment	Extent of recycling sew	of treated		redressal of complaints		ost recovery in nanagement		in collection of ge charges
Benchmarks	_	100)%	100)%	. 10	00%	10	0%	100	0%	20		86	D% ·	11	00%	· ·	90%
		Gurrent 2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018 19)
		85%	90%	0%	25%	0	25%	0	25%	0	25%	0	5%	0 .	5%	0	5%	0	5%
Solid Waste	M	anagem	ent'								1	ll	·			l		<u> </u>	
		Househo coverage aste mar servi	of solid agement	Efficier collect municip was	ion of al solid	of munic	segregation cipal solid aste	Extent of solid waste		Extent of disposal of solid v	municipal	Efficie redres customer c	sal of	recovery	of cost in SWM vices		in collection I charges		
Benchmarks		1,00	%	100	%	10	0%	80	%	100)%	80	%	10	0%	9	0%		
		Current 2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets , (2018-19)		
		78%	80%	60%	75%	50%	100%	50%	60%	60%	70%	60%	75%	0%	50%	0%	25%		
Storm Water	r Di																		
Description 1	L		Coverage	of storm wa		ge networl	k		Inciden	ce of Water		oding							
Benchmarks			· · · · · · · · · · · · · · · · · · ·	100						0 num									
		Cun	ent (2017- 65%	18)	Ta	gets (2018	-19)	Cui	rrent (2017-	18)	Tan	gets (2018-1	19)						
	<u> </u>	+	05%		-	75%	<u>·</u>		0			1						·	

(sd/-) Secretary Tirurangadi Municipality

			14th	Finan	ce Com	mission	n: Decla	ration	of Serv	ice Lev	rel Star	ıdards	Notific	ation F	ormat		· · · · · · · · · · · · · · · · · · ·	
Name of the ci	ity/ULB	Sta	ate	١	lame of the	Municipal C	ommissione	г	Posi	al Address	with PIN c	ode	Pho	one & Fax	nos		Email id	
Thodupuzha Mu	nicipality	Ker	rala		١	A Jayakum	ar		Municipa	l Office,Tho	odupuzha	685584	Ph.	8078392	2711	<u>mun</u> :	sectdpa@c	mail.com
Water Supply	/ Indicat	ors		·					·				L. <u></u>					
	•	of Water onnections	Per Capita wat			metering of nnections	Extent of no wat		, Continuit sur	y of water oply	Quality of supp	of water plied	Efficie redres custo	sal of		very in water services		collection of water lated charges
Benchmarks	10	0%	135 (lpcd '	· 10	0%	20	%	24 h	ours	100	0%	80	%	10	00%		90%
	Current (2017- 18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)
	80%	95%	130	135	68%	80%	0%	0%	16	20	80%	95%	100%	100%	0%	0%	68%	80%
Sewage Man	agemen	t (Sewera	ge and S	anitatio	n)		<u> </u>											
,	Coverage	of Toilets	Coverage of network s	•	•	efficiency of ge network	Adequacy of treatment	_	•	f sewage ment	recycling	reuse and of treated age	Efficie redres custo	sal of	in s	cost recovery ewage gement		in collection of ge charges
Benchmarks	10	0%	100)%	10	0%	100)%	10	0%	20)%	80	%	. 10	00%		90%
,	Current (2017- 18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)
	100%	0	0%	0	0	0	ō	0	0	Ö	0	0	0	0	0	0	0	0
Solid Waste	Manage	ment	·	<u> </u>						_						_		
	coverag	iold level ie of solid inagement	Efficies collect municipal s	ion of	of munic	segregation cipal solid aste	Extent of r solid waste	nunicipal recovered	Extent of disposal o solid	scientific I municipal waste	Efficie redres custi	ncy in ssal of omer	Extent recovery serv	in SWM		in collection of charges		
Benchmarks	10	0%	100)%	10	0%	80	% ·	10	0%	80)%	100	0%	9	0%		
•	Current (2017- 18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018-	Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018-19)		
	60%	80%	50%	50%	70%	80%	50%	80%	55%	85%	70%	80%	20%	80%	20%	70%	ļ	
Storm Water										•							ļ	ļ
0	Co	overage o	f storm wa		age netv	vork		ncidence	of Wate		<u>/floodina</u>	•	<u> </u>	<u> </u>	ı	 	-	
Renchmarks	Cur	rent (201			gets (201	8-19)	Curre	ent (2017			ets (2018	8-19)						
		80%			95%			15			10							

100 irrent 17-18)	Ker Water supply ections	Per Capita su 135 Current (2017-18)	Name o	Extent of me	P.S. Shibu etering of water ections	r/ Chief Executi	····	F	Postal Address Municipality, Ka	with PIN code		F 0	Phone & Fax no	33 Cost reco	very in water	om Efficiency in	pality@gmail.c
cators crage of V Conner 100 irrent 17-18)	Water supply ections O% Targets (2018-19)	Per Capita su 135	pply of water	Extent of me conn	P.S. Shibu	Extent of non		Thrikkakara i	Municipality, Ka	ikkanad P.O	682030	O Efficiency in	484-242238	33 Cost reco	very in water	caramunici om Efficiency in	collection of water
cators Connect 100 irrent 17-18)	Water supply ections 0% Targets (2018-19)	Per Capita su	pcd'	. com	stering of water ections		revenue water					Efficiency in	redressal of	Cost reco	very in water	om Efficiency in	collection of water
100 Lonner	Water supply actions 0% Targets (2018-19)	135 Current	pcd'	. com	ections		revenue water	Continuity of	water supply	Quality of wa	ater supplied					Efficiency in	
100 Lonner	Water supply actions 0% Targets (2018-19)	135 Current	pcd'	. com	ections		revenue water	Continuity of	water supply	Quality of wa	ater supplied						
100 irrent 17-18)	0% Targets (2018-19)	135 Current	pcd'	. com	ections		revenue water	Continuity of	water supply	Quality of wa	ater supplied						
rrent 17-18) 1%	Targets (2018-19)	Current	Targets		00%	20						customer	complaints	Supply	services	aupply re	elated charges
17-18) 1%	(2018-19)			Current			%	24 h	ours	10	0%	80	0%	1(00%		90%
	85%		(2010-10)	(2017-18)	Targets (2018-19)	Сиптепt (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-
A4 /S	"	85	90	92%	95%	65%	70%	73	. 80	75%	80%	55%	70%	80%	65%	60%	65%
ioile (a	Sewerage a	nd Sanitati	on)						<u> </u>			·			L	!	
Coverage of Toilets							Quality of sew	age treatment	recycling	of treated						r in collection of ge charges	
100	0%	100	1%	10	00%	100)%	100)%	20	1%	80)%	10	00%		90%
rrent 17-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-
)%	0	0%	0	0	, 0	0	. 0	70	75	50	55	78	85	45	50	22	25
ILB																	
d waste	management																
100	0%	100	1%	10	00%	80	%	100)%	80	%	10	0%	· 9	0% ,		
rrent 17-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)		
0%	75%	80%	90%	60%	75%	. 70%	80%	50%	· 70%	55%	70%	45%	50%	65%	70%		
iage In	/																
+	Coverage			ge network			Incide			oding	•						
Cur	rrent (2017-			rgets (2018	3-19)	Cu	ment (2017-			gets (2018-	19)		*	<u> </u>		 	
	45%		,	55%	7.11.	· ·	35			40				•			
177 177 0'	100 rent 100 rent 100 rent 118)	Targets 7-18) Targets 7-18) Targets 7-18) Targets 7-18) Targets 7-18) Targets 100% Tent Targets 100% Tent Targets 100% Tent Targets 100% Tent Targets 7-18) 7-5% Tent Coverage Current (2017-	rent Targets (2017-18) Targets (2018-19) O O% B Hold level coverage waste management services 100% Targets (2018-19) Targets (2017-18) Targets (2018-19) Targets (2017-18) Targets (2017-18) Targets (2017-18) Targets (2017-18) Targets (2017-18) Targets (2017-18) Targets (2017-18)	rent Targets (2018-19) (2017-18) (2018-19) Targets (2018-19) (2017-18) (2018-19) Targets (2018-19) (2017-18) (2018-19) Targets (2018-19) (2017-18) (2018-19) Targets (2018-19) (2017-18) (2018-19) Targets (2018-19) (2017-18) (2018-19) Targets (2018-19) (2017-18) (2018-19) Targets (2018-19) (2017-18) (2018-19) Targets (2018-19) (2017-18) (2018-19) Targets (2018-19) (2017-18) Targets (2018-19)	Coverage of Toilets	Coverage of Sewage Collection efficiency of the sewage network	Coverage of Toilets	Coverage of sewage Collection efficiency of the sewage restwork Adequacy of sewage treatment capacity	Coverage of Toilets	Personal Provinces of Sewage of Toilets	Personal Processing of Toilets Coverage of Sewage network services sewage network services sewage network services 100% 100% 100% 100% 100% 100% 100% 100	refrage of Toilets Coverage of sewage network 100%	verage of Tollets Coverage of sewage network services 100%	Perage of Toilets Coverage of sewage relations and recycling of treated sewage relations and recycling of treated sewage relations and recycling of treated sewage relations and recycling of treated sewage relations. Targets (2018-19) 100% 100% 100% 100% 20% 80% 100% 100% 100% 20% 80% 100% 100% 100% 100% 20% 80% 100% 100% 100% 100% 100% 100% 100	Coverage of sewage retwork services Coverage of sewage retwork 100% 1	Per page of Toriests Coverage of sewage network services Coverage of sewage network Coverage of	Verage of Tollets Coverage of sewage retwork services Collection efficiency of the sewage retwork services 100%

Sd/-

Secretary

				14	th Finan	ce Comm	ission: D	eclaratio	n of Service	e Level 9	Standard	s Notific	ation For	mat '			•	,
Name of the	e city/ULB	s	tate			pal Commiss Officer			, 	tal Address			· · · · · ·	one & Fax	nos	i i	Email id	
Tripunithura (Municipality	Ke	erala	A	bhilash Ku	mar.H, Muni	cipal Secret	агу	Municipal C	office, Tripui	nithura, Pin-		0	484-278031	18	musectri	iounithura@	ogmail.com
Water Supply	y Indicators			· · · · · · · · · · · · · · · · · · ·		 			<u> </u>			<u>. </u>	L	,				
	Coverage of Conne		Per Capita was			tering of water ections	Extent of non	rev enue water	Continuity of	water supply	Quality of wa	ater supplied		redressal of complaints		very in water services		r in collection of ly related charges
Benchmarks	100)%	135	lpcd	10	0%	20	1%	24 h	ours	10	0%	80	0%	1(00%		90%
	Current (2017-18)	Tergots (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)
	90%	100%	135	135	80%	90%	40%	30%	20 hrs	24 hrs	90%	100%	80%	80%	80%	90%	75%	90%
Sewage Man	agement (S	ewaraga a	end Sanitat	ion)				L,	·		·			L		L	.1	<u> </u>
	Coverage	of Tollets	Coverage of network :			ficiency of the network	Adequacy treatment		Quality of sew	age treatment	Extent of recycling sew	of treated		redressal of complaints		ost recovery in nanagement		in collection of ge charges
Benchmarks	100)%	100)%	10	0%	100	0%	100)%	20	1%	80	0%	10	00%		90%
	Current (2017-18)	Targets (2018-19)	Сиптепт (2017-18)	Targers (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18),	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targels (2018 19)
-	90%	100%	0%	10%	0%	10%	0%	10%	0%	10%	0%	10%	0%	10%	0%	10%	0%	10%
Solid Waste	Manageme	nt		\				I.	·			·				L		
	Household le of solid manageme	waste	Efficiency of municipal s			egregation of solid waste		unicipal solid scovered	Extent of scie of municipal		Efficiency in customer (st recovery in services		n collection of charges		
Benchmarks	100)%	100)%	10	0%	80	%	100)%	80	%	10	0%	9	0%	j	
•	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)		
	60%	80%	90%	100%	80%	100%	60%	80%	70%	80%	70%	80%	75%	90%	80%	85%		
Storm Water	Drainage I																	
Benchmarks		Coverage	of storm wa		ge network			Incide	nce of Water 0 num		oding						1	
·	Cur	rent (2017			rgets (2018	-19)	Cu	rrent (2017-			gets (2018-	19)	7					
		80%			90%													L

Municipal Secretary

Tripunithura Municipality

				***	14th	Finance	Commis	sion: De	claratio	n of Ser	vice Lev	vel Stanc	lards Not	ification	Format			•	
Name of the	city/ULB		Stat	te	Name of	the Municipa	al Commissio Officer	oner/ Chief E	xecutive	Ро	stal Addres	s with PIN c	ode	Р	hone & Fax r	nos *		Email id	•
Thrissur M Corpora			Kera	ala		Vin	u C Kunjapp	an ·		Corpora		M O Road, 680001	Thrissur		0487 242 0487 242		secretary(@corporati ur.org	onofthriss
Water Suppl	y Indicato	rs							•										
	Coverag supply C	e of Wate onnection		Per Capita wa		1	metering of nnections	Extent of no wat		Continuity sup		, ,	of water plied	of cu	in redressal stomer plaints		very in water services	water sup	collection of ply related rges
Benchmarks	10	00%		135	lpcd	10	0%	209	%	24 hd	ours	10	0%	8	0%	· 10	00%	90)%
	Current (2017- 18)	Target (2018-1		Current (2017- 18)	Targets (2018- 19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)	Current (2017-18)	Targets (2018- 19)	Current (2017-18)	Targets (2018-19)	Current (2017- 18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)
	.75%	80%		128	132	98%	100%	19%	20%	24	24	92%	96%	76%	78%	60%	65%	79%	82%.
Sewage Mar	nagement	Sewerag	je a	nd Sanitati	ion)										1		 		
	Coverage	e of Toile	ts	Coverage network		1	efficiency of ge network	Adequacy of treatment	Ţ	Quality of treatr	•	recycling	reuse and of treated vage	of cu	in redressal stomer plaints		st recovery in nanagement	Efficiency in sewage	collection of charges
Benchmarks	10	00%		100)%	10	0%	100	%	100	1%	20)%	′ 8	0%	. 10	00%	90)%
•	Current (2017- 18)	Target (2018-1		Current (2017- 18)	Targets (2018- 19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)	Current (2017-18)	Targets (2018- 19)	Current (2017-18)	Targets (2018-19)	Current (2017- 18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)
ï	100%	100		0%	10	5	10	2	5	2	5	2	5	60	65	. 8	.10	85	95
Solid Waste		-						· · · · · · · · · · · · · · · · · · ·	<u> </u>									<u> </u>	
	coveraç waste ma	nold level ge of solid anageme vices	,	Efficiency of of munici wa	ipal solid		egregation of solid waste	Extent of n solid waste		Extent of disposal of solid v	municipal		in redressal r complaints		ost recovery I services	· · ·	n collection of charges	•	
Benchmarks	1(00%		100	0%	10	0%	809	%	100	1%	80	0%	. 10	00% ~	9	0%		
	Current (2017- 18)	Targe (2018-1		Current (2017- 18)	Targets (2018- 19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)	Current (2017-18)	Targets (2018- 19)	Current (2017-18)	Targets (2018-19)	Current (2017- 18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)		
	60%	70%		68%	75%	70%	. 75%	70%	75%	45%	55%	75%r	80%	20%	40%	65%	75%		
Storm Water							····												
	C	overag	e o	t storm w	ater drai	nage netw	ork		Inciden	ce of Wate	er loggin	g/flooding							
Benchmarks			٠		00%						mbers	<u> </u>							
	Cur	rent (20		'-18)	Tar	gets (2018	3-19)	Curr	ent (201	7-18)	. Tar	gets (201	8-19)					•	
L	L	35%				40%	•		0 ,	· · · ·	L	0			l		}	<u> </u>	

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Thiruvananthapuram Water Supply Indicators	Kerala	Ms. Deepa L. S	Thiruvananthapuram Municipal Corporation, Vikas bhavan-PO, Trivandrum - 695033	0471 - 2320821/2322470	tvpmcorpn@gmail.com

· ·	_	of water nnections	Per capita wa	• • •	1	netering of nnections	Extent of n wa		l	y of water oply		of water plied	of cus	n redressal tomer laints	Cost recove	ery in water services	of wate	n collectior r supply- charges
Benchmarks	100	0%	135	lpcd	10	0% -	20)%	24 h	ours	. 10	0%	. 80	%	10	0%	90	0%
	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets
	(2017 – 18)	(2018 – 19)	(2017 - 18)	(2018 - 19)	(2017 – 18)	(2018 – 19)	(2017 – 18)	(2018 - 19)	(2017 – 18)	(2018 – 19)	(2017 – 18)	(2018 – 19)	(2017 – 18)	(2018 – 19)	(2017 – 18)	(2018 – 19)	(2017 - 18).	1
	78	90	100	135	100	100	35	33	18	20	92	95	70	75	100	100	60	70.

Sewage Management (Sewerage and Sanitation)

		1																
	Coverage	of toilets		of sewage services	Collection of the sewag	efficiency of e network		of sewage t capacity	' '	of sewage` ment	recycling	reuse and of treated rage	of cus	n redressal tomer laints	1	ost recovery wage gement	Efficiency i	n collection e charges
Benchmarks	10	0%	10	0%	10	0%	10	0%	. 10	0%	20)%	80)%	10	0%	90)%
	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current.	Targets	Current	Targets	Current	Targets	Current	Targets
	(2017 – 18)	(2018 – 19)	(2017 – 18)	(2018 – 19)	(2017 – 18)	(2018 – 19)	(2017 – 18)	(2018 – 19)	(2017 - 18)	(2018 – 19)	(2017 – 18)	(2018 – 19)	(2017 – 18)	(2018 – 19)	(2017 – 18)	(2018 – 19)	(2017 + 18)	(2018 – 19)
	99.5	100	37	40	41	43	95	95	100	100	-50%	30%	60	70	0	0	10	10

Solid Waste Management Indicators

	coverage of	old level f solid waste ent services	of munic	of collection cipal solid aste	of munic	egregation ipal solid iste	Extent of	municipal recovered	disposal o	f scientific f municipal waste	of cus	in redressal tomer plaints	Extent of co	ost recovery services	Efficiency i of SWM	
Benchmarks	10	0%	10	0%	10	Ò%	80)%	10	0%	80)%	10	0%	90	1%
* .	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current .	Targets	Current	Targets	Current	Targets
<u> </u>	(2017 – 18)	(2018 – 19)	(2017 – 18)	(2018 – 19)	(2017 ~ 18)	(2018 – 19)	(2017 – 18)	(2018 – 19)	(2017 – 18)	(2018 – 19)	(2017 – 18)	(2018 – 19)	(2017 – 18)	(2018 - 19)	(2017 – 18)	(2018 – 19)
	Corporation	n has been fo	ollowing dec			ourages on-s ion is also do		nent of biode	gradable dis	scards since	70	1 20	and encourage discards since		nagement of b t recovery and	olodegradable collection of

Storm Water Drainage Indicators

	Coverage of storm wa	iter drainage network	Incidence of water	er logging/ flooding
Benchmarks	10	0%		0
	Current	Targets	Current	Targets
	(2017 – 18)	(2018 - 19)	(2017 – 18)	(2018 – 19)
Thiruvananthapur am	60	80	21	10

	•				14	th Financ	ce Commis	ssion: De	claration	of Service	Level Sta	andards	Notificati	on Form	at	,			
Name of the city/ULB State Name of the Municipal Comm							ipal Commiss Officer	sioner/ Chief	Executive	Pos	tal Address	with PIN co	ode	Phone & Fax nos			Email id		
VAIĶO	ОМ		KEf	RALÁ		REMYA KRISHNAN			MUNICIPAL OFFICE , VAIKOM 686141			04829-232229			munsecvkm@yahoo.co.in				
Water Supply	Indicato	rs	_																
		٠.	ge of Water Per Capita supp Connections water				metering of onnections	Extent of non revenue . water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of custome complaints		Cost recovery in wate supply services		of water	y in collection supply related harges
Benchmarks	'	100)% .	. 135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Сите (2017-		Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets • (2018-19)	Current (2017-18)	Targets (2018-19)	Current • (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)
	92%	,	95%	130	140	84%	90%	20%	18%	24	24	100%	100%	68%	75%	83%	85%	88%	92%
Sewage Mana	gement	(Sev	werage and	l Sanitation)			•										,	
	Cove	rage	ge of Toilets Coverage of se network servi					Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks		00	00% 100%			% 100%		100%		100%		20%		80%		100%		90%	
	Curre (2017-		Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Ċurrent (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)
	98%	,	100%	. 0	0	0	. 0	0	0	0	0	0	0.	0,	0	0	0 ,	0	0
Solid Waste M	lanagem	ent	Indicator						·	.			•			•			
	of	solid	I level coverage of collection of municipal solid waste municipal solid waste municipal solid waste						unicipal solid ecovered	Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	01.01.77.07.770		0%	100	%	1	00%	. 80	0%	10	0%	80)%	10	0%	9	0%		
	Curre (2017-		Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)		
	859		90%	97%	100%	84%	90%	55%	65%	0%	20%	85%	90%	0%	10%	0%	10%		-
Storm Water D	Drainage	Ind	licators			(٠.	•					
			Coverage of storm water drainage network						Incide	nce of Water		oding							
Benchmarks			, , ,	· 100			0.40)			0 num		gets (2018	10)		· ·			 	
	 	Cu	rrent (2017 82%	-18)		argets (201 85%	8-19)		urrent (2017 2	. 10)	·	gets (2018 1	- 1 8)				,		
	1 .	1	-											<u> </u>			١,		

				14th Fi	inance (ommis	sion: De	claration	of Sen	rice Leve	l Standa	rds Notif	ication F	ormat					
Name of th	Name of the city/ULB State . Name of the Municipal Commissione						oner/ Chief Executive Officer Postal Address with PIN code						Ph	one & Fax	nos	· Email id			
Valan	Chery	Ke	rala			. Faisal .A				Valanchen	,	676552	4	9426443	25				
Water Sup	ply Indica	tors					····						·			L			
		of Water Innections		a supply of ater	r water connections		Extent of non revenue water 20%			Continuity of water supply		Quality of water supplied		redressal complaints	Cost recove	ery in water services	Efficiency in collection water supply related charges		
Benchmar ks	10	0%	135	lpcd					24 hours		100%		80%		100%			0%	
,	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	*Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	
	90%	100%	90	100	90%	100%	90%	100%	90	100	90%	100%	90%	100%	90%	100%	90%	100%	
Sewage M	anagemei	nt (Sewera	ige and Sa	nitation)								<u> </u>	.		1		L		
	Coverage	Coverage of Toilets Coverage network		of sewage Collection efficiency services the sewage network			Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges		
Benchmar ks	10	0%	10	100% 100%			100%		100%		20%		80%		100%		90%		
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	
	60%	80	60%	80	60	80	60	80	60	80	60	- 80	60	80	60	80	60	80	
Solid Wast	te Manage	ment							<u> </u>		l	<u> </u>	l		·	L _			
	Househ coverage of manageme	solid waste,	Efficiency of municipal	collection of solid waste	Extent of so of munic war	pal solid	Extent of municipal solid waste recovered		disposal o	of scientific of municipal waste	Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection o SWM charges				
Benchmar	10	100%		0%	100%		80%		100%		80%		100%		90%				
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)	Current (2017-18)	Targets (2018-19)			
	40%	80%	40%	80%	40%	80%	40%	80%	40%	80%	40%	80%	40%	80%	40%	80%	· 40	80	
Storm Wat																			
Donah		overage o	of storm wa	ter drainag	e network			Incider	ice of Wal	ter logging/	flooding								
Benchmar ks			- 100	1%					0 nu	mbers		•	•			 			
	Cur	rent (2017	-18)	Targ	ets (2018-	19)	Curr	ent (2017-	18)	Tar	gets (2018-	-19)							
		90%		•	100%			90			100								

Secretary

Valanchery Municipality

Varkala municipality Kerala Subodh S varkala municipality 695141 9496743562 secvyarks Water Supply Indicators Coverage of Water Supply Connections Benchmarks 100% 135 Ipcd 100% 20% 24 hours 100% 80% 100% 80% 100% Current Targets (2017-18) (2018-19) (2018-19) (2017-18) (2018-19) (2018-19) (2017-18) (2018-19) (20	Prince	
Water Supply Indicators Coverage of Water supply Connections of water supply Extent of mole revenue water supply Connections of water supply Connections of water supply Connections of water connections of water connections and supply connections of water supply Services connections of water supply services connections of water supply services connections of water supply services. Benchman's 100% 135 pcd 100% 20% 24 hours 100% 80% 100% 100% 100% 20% 20% 24 hours 100% 80% 100% 100% 100% 100% 100% 100%	mail id	
Coverage of Water supply of water supply of water supply of water supply of water supply of water supply of water supply of water supply of water supply of water supply of water supply of water supply of water supply services Benchmarks 100% 135 lpcd 100% 20% 24 hours 100% 80% 100% 100% 100% 100% 100% 100%	ala@gmail.com	
Coverage of Water supply Settent of metering of supply Settent of metering Settent of		
Current Targets Current Targets (2017-18) (2018-19) (2018-19)	ficiency in collection of water supply related charges	
(2017-18) (2018-19) (2018-19) (201	90%	
Sewage Management (Sewerage and Sanitation) Coverage of Toilets Sewage network Services Sevage Current Targets Services Services Services Services Services	urrent Targets (2018 017-18) 19)	
Coverage of Toiléts sewage network services and network services network services network services network services network services network services network services network services network services network services network services network services network network network sewage treatment capacity treatment services sewage services network services network network network network sewage treatment services network services network services network	90% 95%	
Coverage of Toilets sewage network services of the sewage reatment capacity treatment cap		
Current (2017-18) Targets (2018-19) Current (2017-18) Targets (2018-19) (2017-18) Current (2017-18) Cu	Efficiency in collection of sewage charges	
(2017-18) (2018-19) (2018-19) (2017-18) (2018-19) (201	90%	
Solid Waste Management Household level coverage of solid waste management services Efficiency of collection of municipal solid waste management services Efficiency of collection of municipal solid waste recovered Extent of scientific disposal of municipal solid waste recovered Efficiency in redressal of customer complaints Extent of cost recovery in SWM charges	urrent Targets (2018 017-18) 19)	
Household level coverage of solid weste management services Efficiency of collection of municipal solid waste management services Extent of segregation of municipal solid waste recovered waste recovered waste recovered Extent of secientific disposel of municipal solid customer complaints Extent of secientific disposel of municipal solid waste Extent of secientific disposel of municipal solid waste SWM services Extent of cost recovery in Efficiency in redressel of customer complaints SWM services SWM charges Current Targets Current Targets Current Targets Current Targets Current Targets Current Targets Current Targets Current Targets Current Targets Current Targets Current Targets Current Targets Current Targets Current Targets Current Targets Current Targets	75 90	
disposal of municipal solid waste management services Benchmarks 100% 100% 100% 80% 100% 90% 100% 90% 100% 100% 100% 100%		
Current Targets Current Targets Current Targets Current Targets Current Targets Current Targets Current Targets Current Targets Current Targets Current Targets Current Targets Current Targets Current Targets Current Targets		
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[2017-18] (2018-19] (2017-18] (2018-19] (2017-18] (2018-19] (2017-18] (2018-19] (2017-18] (2018-19) (2017-18] (2018-19) (2017-18] (2018-19) (2017-18] (2018-19) (2017-18) (2018-19) (2017-18)		
85% 100% 100% 100% 90% 95% 70% 80% 80% 90% 80% 90% 80% 85% 80% 85%		
Storm Water Drainage Indicators	- 	
Coverage of storm water drainage network Incidence of Water logging/flooding		
Benchmarks 100% 0 numbers		
Current (2017-18) Targets (2018-19) Current (2017-18) Targets (2018-19)		
45% 50% 0 0		

(sd/-) Secretary Municipality.

	1	.1.	4(N PIN	,					- Servic	ce Leve	zi Stane	uaras I	VOTITICA	TION F	ormat				
Name of the c	State Name		e of the Municipal Commissioner/ Chief Executive Officer				Postal Address with PIN code				Phone & Fax nos			Email id					
Vatakara Municipality Kerala						K.U. BINI			Municipal Office, Vatakara - 673 103				0496 2512378 <u>secr</u>				taryvatakara@gmail.com		
Water Supply	/ Indicat	ors																	
		overage of Water Per Capita suppopply Connections water			bly of Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		redre: cust	ency in ssal of omer blaints	water	covery in supply vices	of water s	in collection upply related arges	
Benchmarks	enchmarks 100%		135	lpcd	100%		20%		24 hours		100%		80%		100%		90%		
	Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018-19)	
	78	100	120	135	100	100	40	20	8	24	100	100	85	100	60	90	80	100	
Sewage Man	agemen	t (Sewei	rage and	l Sanitat	ion)		·			3	·		\				<u></u>		
-	1	Coverage of sewage network services		of the sewage sewa			Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		ency in ssal of omer	Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%_		100%		100%		20%		80%		100%		9	0%	
	Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2019- 19)	Current (2018- 19)	Targets (2018- 19)	Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018-19)	
	100	100	Nil	Nil	Nil	Nil	Nil	Nil	Nii	Nil	Nil	Nil	Nil	Nil	Nil.	Nil	Nil	Nil	
Solid Waste	Manager	ment Inc	licators							<u> </u>			<u> </u>			•			
	coverage waste ma	old level e of solid nagement rices	collec municip	ency of tion of pal solid iste	segreg municij	ent of ation of oal solid iste	solid	municipal waste vered	dispo municij	scientific sal of pal solid iste	redre: cust	ency in ssal of omer plaints	Extent of cost recovery in SWM services		collection	Efficiency in collection of SWM charges			
Benchmarks	100%		0% 100%		10	0%	80)%	10	0%	80)%	100%		90%]		
	Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018- 19)). 		
	80	90	95	100	96	100	75	80	90	95	70	90	85	95	90	100	1		
Storm Water	Drainag	e Indica	tors	1			·				•	<u> </u>			/	•		-	
	Coverage of storm water drainage network						Incidence of Water logging/flooding]				•		
	ı		40	Λ0/			ı		Λ	whom			1						

Secretary Vatakara Municipality

Current (2017-18)

100%

Targets (2018-19)

Current (2017-18)

Benchmarks

Incidence of Water logging/flooding 0 numbers

Targets (2018-19)

0



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				14	4th Finar	ice Comm	ission: D	eclaration	n of Servic	ce Level S	Standards	s Notifica	ation For	mat				
Name of the city/ULB State Name of the Municipal Co					al Commissione	d Chief Execut	tive Officer	P	ostal Address	with PIN code		F	hone & Fax no	os .		Emáil id .		
Wadakkanchery Municipality Kerata Muhammed Ana					s K.M Wadakkanchery P.				sur - 680582		4884232252			wckymp@gmail.com				
Water Supply	y Indical	tors			•							•		-	,			
		e of Water supponnections	of Water supply nections Per Capita supply water		of Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services			in collection of ly related charges
Benchmarks		100%	135	lpcd .	100%		20%		24 h	ours	100	100%		0%	100%		90%	
	Currer - (2017-1		Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)
	85%	90%	60	. 80	80%	90%	25%	20%	5	12	80%.	100%	25%	70%	80%	90%	70%	90%
Sewage Man	agemen	t (Sewerage	and Sanita	tion)					<u> </u>	<u> </u>	!	<u>I</u>		1		l·		,
	Cover	age of Toilets Coverage of sewage network services			Collection efficiency of the sewage network Adequacy of sewa treatment capacit				Quality of sewage treatment recycl			reuse and of treated rage			Extent of cost recovery in -sewage management			
Benchmarks		100%	00% 100%		10	00%	100%		100%		20%		80%		100%		90%	
	Currei (2017-1		Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)
	1009	6 100	Don't have STP Plant at present					1	!		-		, .				-	
Solid Waste	Manage	ment										·	·	<u> </u>	.			
	of	d level coverage olid waste ment services Efficiency of collection municipal solid waste					Extent of municipal solid waste recovered -		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks		100%	00% 100%		10	00% ·	- 80)%	100	0%	. 80	1%	10	00%	9	0%		
	Сипе (2017-		Current (2017-18)	Targets (2018-19)	Current (2017-18).	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)		. ^ .
	40%	90%	30%	90%	50%	100%	30%	70%	50%	100%	40%	80%	90%	93%	90%	93%		
Storm Water	Draina				·													
Db		Coverag	e of storm w		ge network			Incide	nce of Wate		oding							
Benchmarks		Current (201		0% I та	roets (201)	8-19)		0 numbers Current (2017-18) Targets (2018-19)						<u> </u>		·		'
	 		71% Targets (2018-19)				2 0							<u> </u>	· ·	 	 	<u> </u>

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Secretary

Wadakkanchery Municipality