



GOVERNMENT OF KERALA

Abstract

Nodal Officer of Centralized Public Grievances Redressal and Monitoring System (CPGRAMS) - Appointed -Orders issued.

LOCAL SELF GOVERNMENT (DC) DEPARTMENT

G.O.(Rt)No.1940/2021/LSGD Dated,Thiruvananthapuram, 07/10/2021

Read 1 Letter No.M-12016/01/2021/NSAP(376021) dated 26.07.2021 of Department of Rural Dvelopment (NSAP- Division), GoI

2 Letter No.PAN/14136/2019-DBT1(DP) dated 14.08.2021 of the Director of Panchayat

ORDER

As per the letter read as 1st paper above, Department of Rural Development (NSAP- Division), GoI has directed to take necessary action to nominate and entrust state level, district level / block level nodal officers in Centralized Public Grievances Redressal and Monitoring System (CPGRAMS)7.0 Version to resolve public grievances more effectively.

2. Government are pleased to appoint Under secretary, LSG(DC) Department as the Nodal Officer of Centralized Public Grievances Redressal and Monitoring System (CPGRAMS). Under Secretary, LSG(DC) Department is also authorized to handle petitions on National Family Benefit Schemes and Annapoorna & Social Security Pensions (widow, handicapped and oldage pensions) and to file Monthly Progress Report on National Security Assistance Programe (NSAP).

3. Government are also pleased to appoint the Deputy Director of Panchayat as the District Level Nodal Officers of the Districts concerned, for the above mentioned purpose.

(By order of the Governor)

Jayasree M

Deputy Secretary

To:

The Director of Panchayat

All Deputy Director of Panchayat (through Director of Panchayat)

The Principal Accountant General (A&E) Kerala Thiruvananthapuram
The Accountant General (GSSA/ ERSA) Kerala Thiruvananthapuram
The Information Officer, I&PRD (Web & New Media)
The Executive Director, Information Kerala Mission.
Stock File / Office Copy.

Forwarded /By order

Section Officer

Copy to :

PS to Honble Minister for LSGD
PA to Additional Chief secretary, LSGD
PA to Principal Secretary (Urban), LSGD
CA to Special Secretary, LSGD
Under Secretary, LSG(DC) Department