

Regn. No. KERBIL/2012/45073 dated 5-9-2012 with RNI

Reg. No. KL/TV(N)/634/2018-20

# കേരള ഗസററ് KERALA GAZETTE

## അസാധാരണം EXTRAORDINARY

## ആധികാരികമായി പ്രസിദ്ധപ്പെടുത്തുന്നത് PUBLISHED BY AUTHORITY

വാല്യം 7	തിരുവനന്തപുരം, തിങ്കൾ	2018 ഒക്ടോബർ 1 1st October 2018 1194 കന്നി 15	നമ്പർ } 2482	
Vol. VII	Thiruvananthapuram, Monday	15th Kanni 1194 1940 ആശ്വിനം 9 9th Aswina 1940	No.	

#### GOVERNMENT OF KERALA

#### Abstract

LOCAL SELT GOVERNMENT DEPARTMENT—FIXATION OF SERVICE LEVEL STANDARDS FOR DELIVERY OF PUBLIC SERVICES IN MUNICIPAL CORPORATIONS AND MUNICIPALITIES—NOTIFIED—ORDERS ISSUED

#### LOCAL SELF GOVERNMENT (DC) DEPARTMENT

G. O. (Ms.) No. 141/2018/LSGD.

Dated, Thiruvananthapuram, 30th September, 2018.

#### **ORDER**

Service delivery has been a priority item under People's Plan for the Local Self Governments of Kerala. Hence it is necessary to fix relevant standards for delivery of Public Services in the Municipal Corporations and Municipalities in respect of the following four sectors:

- 1. Water Supply;
- 2. Sewerage Management (Sewerage and Sanitation);
- 3. Solid Waste Management;
- 4. Storm Water Drainage.

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Government are pleased to notify the Service Level Standards for delivery of Public Services in the Municipal Corporations and Municipalities annexed to this order for the year 2016-17 (targeted year 2017-18).

By order of the Governor,

T. K. Jose,

Additional Chief Secretary:

To

All Secretaries of Municipal Corporations and Municipalities (through Director of Urban Affairs).

The Director of Urban Affairs, Thiruvananthapuram.

The Accountant General (A&E)/(Audit), Thiruvananthapuram.

The Managing Director, Kerala Water Authority.

The Mission Director, AMRUT.

The Joint Secretary to Government of India, Ministry of Urban Development, Nirman Bhavan, New Delhi.

The Executive Director, IKM.

The Executive Director, Suchitwa Mission.

The I&PR (Web and New Media) Department.

Stock File / Office Copy.

Copy to: -

PS to Minister, LSGD.

PA to Additional Chief Secretary, LSGD.

CA to Special Secretary, LSGD.

#### 1-Adoor

		14tl	n Finar	nce Co		sion: F	)eclara	etion o	f Servi	ce l ev	rel Sta	ndards	s Notif	ication	Form	at		l-Adoo
Name of the c	ity/ULB		tate		of the Mur		nmissione				with PIN			one & Fax			Email ld	1
Adoor Munic	ipality	Ke	erala		R	.K Deepes	sh		Adoc	or P.O. 65	1523		04734-	228362.	228228	Secya	adr@gm	ail.com
Water Suppl	y Indica	itors																
	Covera Water s Connec	upply	1	ta supply rater	Extent of w			of non e water		y of water oply	Quality supp		redres	ency in ssal of omer daints	water	covery in supply rices	collection	ency in on of water y related arges
Benchmarks	100	%	135	lpcd	10	0%	20	)%	24 h	ours	100	0%	80	%	10	0%	9	0%
	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18
		·																
Sewage Mar	nageme	nt (Se	werage	and Sa	nitation	) )				_								
	Covera Toile	_	sewage	rage of network rices	efficient	ection by of the network	sewage	Jacy of Ireatment acity	1 ′	f sewage ment	and rec	of reuse yeling of sewage	redre:	ency in ssal of omer	recov	of cost ery in age	collection	iency in n of sewage arges
Benchmarks	100	%	10	0%	10	0%	10	0%	10	0%	20	)%	80	)%	10	0%	9	0%
	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18
	nil .	nil	nil	níl	nis	nìl	nil	níl	nil	nìl	nil	nil	nii	nil	nil	nil	nil	nil
Solid Waste	Manage	ement							_				_					
	Househo coverage was manage servi	of solid ite ement	collec municip	ency of clian of pal solid aste	segreg municip	ent of ation of oal solid iste	solid	municipal waste vered	dispo municij	scientific osal of pal solid iste	redres	ency in ssal of omer plaints	recovery	of cost in SWM ices	collection	ency in n of SWM rgas		
Benchmarks			10	0%	10	0%	80	0%	10	0%	80	)%	10	0%	90	)%		

									4						•			
	Current (2016- 17)	Targe is (2017- 18)	Current (2016- 17)	Targets (2017- 18)		Targets (2017- 18)		Targets (2017- 18)			Current (2016- 17)	Targets (2017- 18)		Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)		
	20%	50%	80%	100%	70%	100%	50%	80%	50%	80%	80%	80%	80%	100%	90%	90%		
Storm Water	r Draina	ge Ind	licators															
	Cover	age of	storm w	ater dra	inage n	etwork	In	cidence	of Wate	er loggin	g/floodir	ng	·					
Benchmarks			10	00%					0 nur	nbers	·							
	Curre	nt (201	16-17)	Targ	ets (201	7-18)	Curre	ent (201	6-17)	Targe	ets_(201	7-18)						
																	2.7772	

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### 2-Alappuzha

																	Z-Alapp	
			14	th Finan	ce Comn	nission: l	Declarati	on of S	ervice l	Level Sta	andards f	Notifica —	tion For	mat				
Name of the city/ULB		State		Name of the Municipal					Postal Address				Phone & Fax nos			Email id		
АІарриг			rala		5	S.Jahamgeer				Municipal Off	ice. Alappuzh:	a	0	477-225179	92	secretar	yalappuzha <u>m</u>	@gmail.co
Water Supply	Indicators		ı								1		1		1			
	Coverage of Conne	Water supply ections	Per Capita si	upply of water	Extent of n water cor	netering of nections	Extent of no wat			ity of water upply	Quality of supp		Efficiency in of cus comp	tomer	Cost rec water supp	,	water sup	collection of oply related orges
Benchmarks	10	0%	135	Ipcd	100	0%	20	%	24	hours	100	%	80	%	100	)%	90	)%
	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016- 17)	Targets (2017-18)	Current (2016-17)	Targets (2017- 18)	Current (2016-17)	Targets (2017- 18)	Current (2016-17)	Targets (2017- 18)	Current (2016-17)	Targets (2017-18)
	80%	90%	70 ipcd	135 ipcd	90%	100%	35%	25%	24hrs	24hrs		100%	60%	70%			80%	90%
Sewage Mana	gement (S	ewerage a	nd Sanitat	lon)				•							1			
	Coverage	e of Toilets		of sewage services		iclancy of the network	Adequacy treatment			of sewage atment	Extent of n recycling of sewa	of treated	Efficiency in of cus comp	lomer	Extent recovery manag	n sewage		collection of
Benchmarks	10	0%	10	0%	10	0%	100	)%	1	00%	201	%	80	%	100	2%	90	0%
	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016- 17)	Targels (2017-18)	Current (2016-17)	Targels (2017- 18)	Current (2016-17)	Targets (2017- 18)	Current (2016-17)	Targets (2017- 18)	Current (2016-17)	Targets (2017-18)
cá	95.7%	100%	0	20%	0	20%	0	20%	0	95%	10%	10%	20%	55%	0	0	0	0
Solid Waste N	<del>Vanageme</del> r	nt Indicato	1'5														1	
	of solid	evel coverage d waste ent services	Efficiency of	f collection of solid waste	1	gregation of solid waste	Extent of mu waste re		disposal	of scientific of municipal d waste	Efficiency in a customer of		recovery	of cost in SWM ices	Efficiency in of SWM	n collection charges		
Benchmarks	10	0%	10	0%	10	0%	80	%	1	00%	80	%	100	0%	90	)%	]	
	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targels (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016- 17)	Targels (2017-18)	Current (2016-17)	Targets (2017- 18)	Current (2016-17)	Targets (2017- 18)	Current (2016-17)	Targets (2017- 18)		
	86%	100%	83%	95%	81%	100%	60%	80%	88%	100%	65%	97%	30%	65%	30%	60%		

Storm Water I	Orainage Indicators			
		rater drainage network	Incidence of Wa	ter logging/flooding
Benchmarks	10	00%	0 nu	mbers ·
	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)
	24%	50%	1800%	8

																	3-Aluva	
			14 <sup>th</sup> Fi	nance	Comm,	ission:	Declai	ration o	f Servic	e Level	Standa	rds N	lotifica	tion Fo	rmat			
Mame of th ULB	e City	State		l	of the Mu sioner/C		cutive	Postal Ac	ldress wi	th PJN co	de	Phone	& Fax N	Nos	Email II	)		
Aluva		Kerala		Arun R	Rangan			MUNICI 683 101	PAL OF	FICE, AL	UVA -	0484-2	2623756		aluvamui	nicīpaloffi	ce(g·yalio	o.com
Water Supp	oly Indica	ators																
	Cover	•	Per ca	-		nt of	Exten	t of non		nuty of	Qualit	*	ı	ency in	ı	overy in	l	ency in
	water		supply o					ue water		supply	water su			ssal of		supply		tion of
Benchmark	100		1351	$\overline{}$	100		Curren	0%	24h	OUTS	100	1	_	7		0%	90	
	Current	Targets	Current	Target s	Current	Targets	Curren	Targets	Current	Targets	Current	Targe ts	Current	Targets	Current	Targets	Current	Targe
	(2016 –	(2017 –	(2016 –		(2016 –	(2017	(2016	(2017	(2016 -	(2017 –	(2016 -	(2017	(2016 -	(2017 –	(2016 –	(2017 –	(2016 -	(2017
	17)	18)	17)	- 18)	17)	18)	- 17)	18)	17)	18)	17)	<u> </u> 18)	17)	18)	17)	18)	17)	18)
	82%	90%	16	18	83%	90%	10%	8%	10	12	93%	99%	82%	90%	55%	65%	50%	60%
Sewage Ma	nagemen	t (Sewer	age and S	anitatio	on):	NII.						J			<u> </u>			
	Cover toi	age of lets	Cover: sew netw serv	age ork	Colle efficienc sewage		sev	uacy of wage atment pacity	sew	lity of vage tment	Extent of and reco	ycling ated	redres	ency in ssal of omer blaints	recov	of cost very in vage ement	I	ency in tion of charge
Benchmark	100	0%	100		100	)%	10	00%	10	0%	209	_		)%	10	0%	90	)%
	Current	Targets	Current	Target s	Current	Targets	Curren t	Targets	Current	Targets	Current	Targe ts	Current	Targets	Current	Targets	Current	Targe
	(2016 –	(2017 –	(2016 -	(2017	(2016 -	l ·	(2016	(2017 –	(2016 –	(2017 –	(2016 -	(2017	(20)6 -	(2017 ~	(2016 –	(2017 -	(2016 –	(2017
	17)	18)	17)	- 18)	17)	18)	- 17)	18)	17)	18)	17)	- 18)	17)	18)	17)	18)	17)	18)
	100%	100%	80	90	72%	80%	20%	30%	15	20	0%	10%	52%	60%	10%	25%	0%	`10

olid Was	te Manage	ment Ind	licators															
	T																	
		coverage wa manag	old level z of solid iste gement	collec munici	ency of ation of pal solid	Exter segrega municip wa	ition of al solid	Exte Municip waste re	al solid	scientific of Munic	ent of c disposal cipal solid aste	redro cou	iency in essal of stomer plaints	recovery	of cost in SWM vices	collec	ency in tion of charges	
		100	0%	10	0%	100	%	80	%	100	0%	8	0%	10	0%	90	%	
		Current	Targets	Curren t	Targets	Current	Target s	Current	Targets	Current	Targets	Curre nt	Targets	Current	Targets	Current	Targets	
			(2017		(2017 –		(2017		(2017 –		(2017 –		(2017 -		(2017 –		(2017	
		(2016 -	18)	(2016	18)	(2016 –	- 18)	(2016 –	18)	(2016 –	18)	(2016	18)	(2016 –	18)	(2016 –	18)	
		17)		<b>– 17</b> )		_17)		17)		17)		- 17)		17)		17)		
		90%	95%	80%	90%	65%	75%	50%	50%	80	90	65%	75%	40	50	40	50	
torm Wa	ter Drain	age Indica	ators															
	Water Drainage Indicators  Coverage of strom				om wate	r drainage	network			1n	cidence o	of water k	ogging/flo	oding				
	Benchmarks				00%						0							
				Curr	ent (2015	5-16)	Targ	gets (2016	-117	Curre	nt (201	5-16)	Tai	rgets (201	6-17			
					70			80			10			8%				

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### 4. Angamali

Name of the Municipal Commissioner / Chief

Name of the ci	ty/ULB	State	Name of		icipal Con cutive Off		r / Chief	Posta	l address	with PJN	code	Pho	ne & Fax	nos.	_	Ema	il id.	
Angama	y	Kerala		S.N	ARAYAN	IAN			IUNICIPA Ngamai		I	04	84-245230	57	sec	retaryagly	@gmail.co	om
Water Supply	Indicator	S				,												
	Coverage of water supply Connections		Per e supply o	•	meter wa	nt of ing of ter ctions	Extent revenue	of non e water	Contin water	•	Quality supp	of water olied	l		Cost rec water	supply	collect water s	ency in tion of supply- charges
Benchmarks	10	0%	135	lpcd	100	)%	20	%	24 h	ours	_100	)%_	80	%	100	)%	90	%
	Current (2016 – 17)	Targets (2017– 18)	Current (2016 – 17)	Targets (2017– 18)	Current (2016 – 17)	Targets (2017–	Current (2016 – 17)	Targets (2017– 18)	Current (2016 – 17)	Targets (201718)	Current (2016 – 17)	Targets (2017- 18)	Current (2016 – 17)	Targets (2017– 18)	Current (2016 - 17)	Targets (2017– 18)	Current (2016 – 17)	Targets (2017–
Angamaly	41	45	95	110	100	100	20	20	15	16	100	100	95	98	98	99	90	95
	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets
	(2016 –	(2017-	(2016	(2017-	(2016	(2017-	(2016 –	(2017-	(2016	(2017-	(2016	(2017–	(2016 –	(2017–	(2016	(2017	(2016 –	(2017–
	17)	18)	- 17)	18)	- 17)	18)	17)	18)	- 17)	18)	- 17)	18)	17)	18)	- 17)	18)	17)	18)
	4)	45	106	115	100	100	j 20	20	16	18	100	100	90	95	85	99	90	90

Sewage Manag	gement (Se	ewerage a	nd Sanita	tion)														
	toil	age of lets	sewage serv	rices	sewage	y of the network	sew treat capa	ment icity	Quali sew treat	age ment	and recy treated	of reuse veling of sewage	Efficie redres custo comp	ssal of omer laints	recov sew manag	ement	Efficie collect sewage	tion of charges
Benchmarks -	100	0%	100	)%	100	)% 	100	P/0	100	0/0	20	0/0	80	%	100	7%	7901	0/0
	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets
	(2016 –	(2017–	(2016	(2017-	(2016	(2017-	(2016 –	(2017-	(2016	(2017	(2016	(2017-	(2016 –	(2017-	(2016	(2017-	(2016 -	(2017-
	17)	18)	- 17) ·	18)	- 17)	18)	17)	18)	- 17)	18)	<u> </u>	18)	17)	18)	17)	18)	17)	18)
Angainaly	85	90	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets
	(2016 –	(2017-	(2016	(2017-	(2016	(2017-	(2016 –	(2017–	(2016	(2017-	(2016	(2017 -	(2016 -	(2017	(2016	(2017–	(2016 -	(2017-
	17)	18)	- 17)	18)	- 17)	18)	17)	18)	- 17)	18)	- 17)	18)	17)	18)	- 17)	18)	17)	18)
	95	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	•																	

	cover solid manag	old level age of waste gement vices	collect municip	ency of tion of toal solid ste	Exte segrega municip wa	ition of al solid	Exte municip waste re		scier dispo municij	nt of atific sal of oal solid aste	redres custo	ency in ssal of omer laints	Extent recove SWM s		Efficie collect SWM c	
Benchmarks	100	0%	100	)%	100	)%	. 80	%	100	0%	80	%	100	1%	90	%
	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets
	(2016	(2017-	(2016	(2017–	(2016 –	(2017–	(2016	(2017-	(2016	(2017	(2016 =	(2017-	(2016	(2017–	(2016 –	(2017-
	- 17)	18)	- 17)	18)	17)	18)	- 17)	18)	- 17)	18)	17)	18)	- 17)	18)	17)	18)
Angamaly	25	75	95	100	25	75	25	50	25	75	75	90	nil	50	nil	50
	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets
	(2016	(2017-	(2016	(2017-	(2016 ~	(2017-	(2016	(2017-	(2016	(2017-	(2016 –	(2017-	(2016	(2017-	(2016 –	(2017-
	- 17)	18)	- 17)	18)	17)	18)	- 17)	18)	- 17)	18)	17)	18)	- 17)	18)	17)	18)
	50	80	96	100	26	75	30 .	50	40	75	75	95	0	50	0	50
Storm Water Drainage Indicators	_			-												
	Cc	overage of	storm w	ter drain	age netwo	rk		Inciden	e of wate	r logging/	flooding					
Benchmarks			100	0%						0						
		Current			Targets			Current			Targets					
	l /	2016 - 12	'	1 .	(2017 18)	١	l ,	2016 17	`\	1	(2017 19)	١				

	Coverage of storm wa	ter drainage network	Incidence of wate	r logging/ flooding	
Benchmarks	100	%		0	
	Current (2016 – 17)	Targets (2017–18)	Current (2016 – 17)	Targets (2017– 18)	
Angamaly	43	50	0	0	
	Current (2016 – 17)	Targets (2017– 18)	Current (2016 – 17)	Targets (2017– 18)	
	44	60	0	0	

		•		14th	Finance	Comm	ission: Γ	)eclarat	ion of S	ervice I	.evel St:	andards	Notific	ation Fo	ormat		5. A	untboor
Name of		St	ate		of the Mu Chief Ex	,			Postal .	Address	with PI	N code	Phone	& Fax	nos		E	Email id
Anthoo Municopa	or ality		rala	1	M K GIR						ipality, I D. Dhart		0497	7 27804:	50	<u>anth</u>	<u>oormuni</u>	cipality(agmail.com
Sewage Man	agemen	t (Sewe	rage an	ıd Sanita	ation)													
	Covera Water s	supply	Per C supp wa		Exter meteri war	ng of	Extent		Contin	,	_	ity of upplied	Efficie redres custo comp	sal of omer	reco water	Cost very in supply vices		ency in collection of supply related charges
Benchmarks	100	)%	135	lpcd	100	}%	20	1%	24 h	ours	100	)%	80	%	10	00%		90%
	Curren t (2016- 17)	Targe ts (2017- 18)	Curren t (2016 17)	· ·	1 (2016)	Target s (2017- 18)	Curren t (2016- 17)	Target s (2017- 18)	Ситтел t (2016- 17)	Target s (2017- 18)	Curren t (2016- 17)	Target s (2017- 18)	Curren t (2016- 17)	Target s (2017- 18)	Curr ent (201 6- 17)	Target s (2017- 18)	Curren 1 (2016- 17)	Targets (2017-18)
		60%		84%		96%				6 ho	ours	99%		50%		99%		
Sewage Man	agemen	t (Sewe	erage at	nd Sanit	ation)													
	Covera Toi	~	seu	age of vage work	Colle efficie the se	ncy of	sew	acy of age ment		ity of age ment	and red	of reuse cycling cated	redres	ency in ssal of omer	cost r	ent of ecovery ewage	1	ency in collection of sewage charges
Benchmarks	100	)%	10	0%	100	)%	100	0%	10	0%	20	)%	80	)º/n	10	00%		90%
	Curren t (2016 17)	Targe ts (2017- 18)	Curren		Curren t (2016 17)	Target s (2017- 18)	Curren t (2016- 17)		Curren t (2016- 17)	Target s (2017- 18)	Curren t (2016- 17)	Target s (2017- 18)	Curren t (2016 17)	Target s (2017- 18)	Curr ent (201 6- 17)	Target 5 (2017- 18)	Curren t (2016- 17)	Targets (2017-18)

		100%													•	
Solid Waste	House level co of solid manag serv	ehold verage waste ement	municipal solid waste  100%  Curren		Exte segrega	nt of ation of oal solid	Exte municip wa	nt of pal solid ste vered	municip	ntific sal of	redres	ency in ssal of omer laints	1	of cost ery in services	collec	iency in ction of WM arges
Benchmarks	100	}%	100	0%	10	0%	80	)%	100	0%	80	)%	10	0%		0%
	Curren t (2016- 17)	Targe ts (2017- 18)	+ (2016)	5	Curren t (2016- 17)		. (2016)		Curren t (2016- 17)	١ ،	Curren 1 (2016- 17)	l s	+ (2016	l 6	ent	Target s (2017- 18)
		65%		30%		10%		15%		25%		70%				20%
Storm Water	Drains	ge Ind	icators			•										
	Cove	rage of	storm w	ater dra	inage ne	twork	Ir	<u>icidence</u>	of Wate	r loggin	g/floodi	ng				
Benchmarks				0%		7 10				nbers	(201	2.101	-			
	Curre				28%	/-18 <u>)</u>	Curr	ent (201	6-1/)	l arg	ets (201 2	/-1 <u>8)</u>	1			

14th	Financ	e Co	mmis	sion: [	)eclara	ation o	of Serv	ice Le	vel Sta	andaro	ls Noti	ficatio	n Fori	mat		7. Cha	lakku	dy
Name of the ci	ity/ULB	S	tate	Name o	the Mun Exe	icipal Con culive Off		r/ Chief	Posta	al Address	with PIN	code	Pho	ne & Fax	nos		Email id	
Chalakku	dy	Ke	erala															
Water Suppl	y Indica	tors																
	Covera Water s Connec	uppły	Per Capit of w		Extent of of w	ater		of non e water		y of water oply	Quality (		redres	ency in ssal of omer slaints	Cost rec water serv	supply	collection supply	ency in on of water y related arges
Benchmarks	100	%	135	135 lpcd 100%				)%	24 h	ours	100	0%	80	)%	100	0%	9	0%
	Current (2016- 17)	Targe ts (2017- 18)	/2016-	urrent Targets Current Ta 2016- (2017- (2016- (2		Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18
	60	65	105	110	100	105	10	14	23	24	100	100	100	100	90	100	100	100
Sewage Mar	nageme	nt (Se	werage	and Sa	ınitatior	1)				ı								
-	Covera Toile	-	sewage	age of network	efficienc	ction by of the network	sewage	uacy of treatment acity	,	if sewage ment	and rec	of reuse yeling of sewage	redre	ency in ssal of omer	I	of cost very in vage	collection	iency in n of sewage arges
Benchmarks	100	%	10	0%	10	0%	10	0%	10	0%	20	)%	80	)%	10	0%	9	0%
	Current (2016-	Targe ts (2017	Current (2016-	Targets (2017-	Current (2016-	Targets (2017-	(2016-	Targets (2017-	(2016-	(2017-	(2016-	Targets (2017-	Current (2016-	Targets (2017-	(2016-	Targets (2017-	Current (2016-	Targets (2017-18
	17)	18)	17)	18)	17)	18)	17)	18)	17)	18)	17)	18)	17)	18)	17)	18)	17)	
	100	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste	Manag	emen	t Indica	tors					,		1							
	Househo covera solid v manage servi	ge of vaste ement	collec		segreg	int of atton of pal solid iste	munici	ent of pal solid ecovered	dispo municij	scientific esal of pal solid este	redre: cust	ency in ssal of omer plaints	recover	of cost y in SWM vices	collection	ency in n of SWM rges		
Benchmarks			ent waste		10	0%	80	0%	10	0%	80	)%	10	0%	90	)%	1	

Targets (2017-18)

	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)												
	50	60	100	100	85	90	90	100	90	100	90	100	40	50	40	50
Storm Water	Draina	ge Ind	dicators													
	Covera	age of	storm w	ater dra	iinage n	etwork	In	cidence	of Wate	er loggin	g/floodi	ng				
Benchmarks			10	00%					0 ทบก	nbers	·	·				

Current (2016-17)

3

Targets (2017-18)

75

Current (2016-17)

70

				14	th Financ	e Commi	ssion: De	claration	of Servic	e Level S	tandards	Notificati	on Form	nt	8	. Changa	ляѕѕету	-
Name of the cit	y/ULB	S	tate		the Mun		nmsssione				with PIN			ne & Fax	nos		Email id	
changanass	сгу	Ke	erala		R.F	tahesh Ku	таг		Munici	ipal Office	e. Changai	павесту	04	81-24213	11	secretar	ychsry@g	mail.com
Water Supply I	Indicato	ors																
	Water	rage of supply ections		ta supply vater	Extent of w	aler	Extent revenu	of non e water		uity of supply	Quality supp			sal of omer		overy in supply ices	collection supply	nency in on of water y related arges
Benchmarks	10	()%a	135	lpcd	100	)%	20	1%	24 h	ours	10	0%	80	1%	10	0%	9	0%
	nt	Target s (2017- 18)	Current (2016- 17)	Targets Current Targets (2017- (2016- (2017- 18) 17) 18)		Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18)	
-	75	80	125	126	96 100		14	15	11	13	99	100	55	60	80	85	88	100
Sewage Manag	ement	(Sewers	age and S	anitation	)						•							
	1	rage of ilets	sewage	rage of network	Colle efficient sewage	y of the	sewage	reatment		of sewage micni	and recy	of reuse cling of sewage	rødres	ency in ssal of omer	rccov	of cost cry in rage	collection	iency in n of sewago arges
Benchmarks	10	0%	10	0%	10	0%	10	0%	10	0%	20	)%	80	)%	10	0%		0%
	Curre nt (2016- 17)	Target s (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18
	99	100	0	0	0	0	0	0	0	0	0	0	0	0	0	()	0	0
Solid Waste M	anagen	nent Inc	licators											•		•		
	level c of soli mana	sehold overage id waste gement vices	collec munici	ency of ction of pal solid aste	segregation of		munics	ent of pal solid ecovered	scientific	ent of c disposal cipal solid aste	redre cust	ency in ssal of omer plaints	recovery	of cost in SWM vices	collec	ency in tion of charges		
	-	00%	-	100% 100%			<u> </u>		_	00%		)%		0%	-	3%	-	

-	nt	Target s (2017- 18)	(2016-	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)										
	67	70	82%	90%	85%	90%	72%	75%	49%	60%	75%	80%	25	50%	40	50%
Storm Water D	rainag	e Indica	ators													
	C	Coverage	of storm	water dra	nage netw	ork/		Incidenc	e of Wate	τ logging/	flooding					
Benchmarks				100%					0 nur	nbers						
	Сит	rent (20	16-17)	Таг	gets (2017	-18)	Curi	rent (2016	-17)	Tarį	gets (2017	-18)				
		75			9()			5			3					

Name of the c	ıy/ULB		tale		of the Mun		nmissioner	dtion o			with PIN			ne & Fax			Email id	
Chavakkad Mu	nicipality	Ke	erala		C	A.T.(MIZ.YC	J				Municipalii Thrissur -		04	87-25073	 76	chavak	kadseci mail.co	elary@c
Water Suppl	y Indica	tors																
	Covera Water s Connec	upply	Per Capi of w		Extent of of w	ater	Extent revenu	of non e water	Continuity sup	· .	,	of water plied	Efficie redres custo comp	sal of omer	Cost red water : serv		collection (qque	iency in on of water y related arges
Benchmarks	100		135	lpcd	100	0% -	20	)%	24 հ	ours	10	0%	80	%	10	2%	9	0%
	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18
	N.A	N.A	N.A	N.A	N.A	N.A	N.A	N.A	N.A	N.A	N.A	N,A	N.A	N.A	N.A	N.A	N.A	N.A
Sewage Man	agemer	nt (Sev	verage a	nd San	itation)													
	Covera Toile	_	sewage	age of network Ices	Colle efficiend sewage	y of the	sewage	uacy of treatment acity	, ,	f sewage ment	recycling	reuse and of treated vage		ssal of omer	recovery	of cost n sewage pement	collection	iency in n of sewag arges
Benchmarks	100	%	10	0%	100	0%	10	0%	10	0%	20	)%	80	)%	10	0%	g	0%
	Ситепt (2016- 17)	Targe ts (2017-	Current (2016-	Targets (2017-	Current (2016-	Targets (2017-	Current (2016-	Targets (2017-	Current (2016-	Targets (2017-	Current (2016-	Targets (2017-	Current (2016-	Targets (2017-	Current (2016-	Targets (2017-	Current (2016-	Targets (2017-1
	N.A	18) N.A	N.A	N.A	N.A	N.A	N.A	N.A	N.A	N.A	N.A	N.A	N.A	N.A	N.A	N.A	N.A	N.A
Solid Waste	Manage	ment	 Indicate	rs														
	Househo coverage was manage servi	old level of solid ste ement	Efficie collec municip	ency of tion of pal solid	segreg municit	ent of allon of pal solid este	solid	municipal waste vered	dispo municij	scientific esal of pal solid este	redre cust	ency in ssal of omer plaints	recovery	of cost in SWM vices	collection	ency in n of SWM rgas		
		)%	1.5	0%	1.0	0%	-	0%		0%	-	3%	1.5	0%	-	)%	1	

	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)												
	20	60	60	80	30	70	25	45	60	80	60	95	10	40	70	95
Storm Water	Draina	ge Indi	cators													
	Cover	rage of	storm w	ater dra	inage ne	etwork	Ir	icidence	of Wate	er loggin	g/floodin	9				
Benchmarks			10	00%					0 nur	nbers						

Current (2016-17)

0

Targets (2017-18)

0

Current (2016-17)

NA

Targets (2017-18)

NA

10. Chengannur

Cheno	annur	Ke	rala	Sn. I	Muhamme	d Shafi Mi	unicipal Se	cretary	Municina	al Office C	hengannur	-689121	04	179-24522	60	seccon	rml(y@gm	ail com
`	pply indica					0 0/1011, ///		Cicliny	Widinespa		- Grigarii (Gr	003121		*** 5 2 3 5 2 5	-	30000	···	JII.GO(III
Water 30		of Water	Per Capita wa	a supply of iter		metering ater ctions		of non e water		y of water oply	Quality of	-	Efficie redres custi	ssal of	water	covery in supply vices	Efficie collection supply	ol wate
Benchmar ks	10	0%	135	lpcd	10	0%	20	)%	24 h	ours	100	0%	80	)%	10	0%	90	%
_	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-1
	72%	74%	83	120	97%	100%	20%	20%	12 Hrs	12 Hrs	100%	100%	80%	80%	85%	100%	75%	90%
Sewage N	Manageme	nt (Sewer	age and S	anltation)	- N.A													
	Coverage	of Toilets	1	age of	Collection of the s		Adequ sewage t	realment	1 1	f sewage menl	Extent of recycling	reuse and of treated		ency in ssal of		of cost in sewage	Efficie collection	•
Benchmar ks	10	100% 100%		0%	10	0%	10	0%	10	0%	20	<b>)</b> %	80	)%	10	0%	90	%
	Current (2016-17)	Targets (2017-18)	Current (2016-17)		Current (2016-17)		Current (2016-17)	Targets (2017-18)		Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18
Solid Wa	ste Мапад	ement Ind	licators															
	coverag	old level e of solid magement vices	collec municip	ency of ition of pal solid	segreg municit		solid	municipal waste vered	dispo municip	scientific sal of sal solid	redres custo	ncy in ssal of omer laints	recovery	of cost in SWM vices	collection	ency in n of SWM rges		
Benchmar ks	10	10%	10	00%	10	0%	80	)%	10	00%	80	)%	10	0%	90	0%		,
	Current (2016-17)	Targets (2017-18)	Сигтепt (2016-17)	Targets (2017-18)	Current (2016-17)	Targels (2017-18)	Curreni (2016-17)	Targels (2017-18)			Current (2016-17)	Targels (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)		
	NA	NA	75%	90%	70%	85%	50%	60%	25%	50%	30%	45%	70%	90%	MIL	Nil		

Storm Wa	ter Drainage Indicators						
	Coverage of storm wa	ater drainage network	Incidence of Water	er logging/flooding			
Benchmar ks	10	0%	0 nur	nbers			
	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)			
	55%	85%	10	6			

		14th	Finan	ce Cor	nmiss	ion: D	eclara	tion of	Servi	ce Lev	el Sta	ndards	s Notif	ication			rpulas	seri
Name of the c	ity/ULB	St	ate	Name	of the Mun Exe	icipal Cor cutive Off		al Chief	Posta	al Address	with PIN	code	Pho	ine & Fax	nos		Email id	
chemoulass	sery	Ke	rala		vij	jayalakshi	<b>ግ</b> ዝ											
Water Suppl	y Indica	ators (1	NII)		_			_					-					
	Covera Water : Conne	supply	Per Capi of w	ta supply <i>r</i> ater	Extent of of w			of non e water	Continuit sur	y of water oply	Quality of supp		redres	ency in ssal of omer laints	water	covery in supply vices	collectic supply	ency in in of water related irges
Benchmarks	100		135	Ipcd	100	0%	20	)%	24 h	ours	100	0%	80	1%	100	0%	9	0%
	Current (2016- 17)	Target s (2017- 18)	7- (2016- (2017- (2016- (2017- 17) 18)		Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18		
Sewage Mar	nageme	nt (Sev	verage	and Sa	nitation	)												
	Covera Toil	•	sewage	aga of network rices	l	ction by of the network	sewage	Jacy of Irealment acity	Quality o	f sawage ment		of reuse ycling of sewage	redre:	ency in ssal of omer	recov	of cost ery in age	collection	ency in of sewage arges
Benchmarks	100	)%	10	0%	10	0%	10	0%	10	0%	20	)%	80	)%	10	0%	9	0%
	Current (2016- 17)	Target s (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18
		100%	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL
Solid Waste	Manag	ement	Indicate	ors	•							·			•	•		
	Househo coverage was manag	of solid ste ement	collec municip	ency of ition of pal solid iste	segreg municit	int of ation of pal solid ste	municip	ent of pal solid ecovered	dispo	scientific sal of pal solid ste	redres custo	ancy in ssal of omer alaints	recovery	of cost in SWM vices	collection	ency in of SWM rges		
Benchmarks	100	0%	100%		10	0%	80	)%	10	0%	80	)%	10	0%	90	)%		

	Current (2016- 17)		/2016	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)		Current (2016- 17)		Current (2016- 17)		Current (2016- . 17)		Current (2016- 17)	
	50%	100%	50%	100%	50%	100%	NA	NA	NIL	NIL	NIL	NIL	25%	50%	25%	50%
Storm Water	r Draina	ige Ind	icators													
	Cover	age of	storm w	ater drai	inage ne	etwork	ln:	cidence	of Wate	er loggin	g/floodii	ng				
Benchmarks	-		10	0%					0 nun	nbers						

Current (2016-17)

NIL

Targets (2017-18)

NIL

Current (2016-17)

NIL

Targets (2017-18)

NIL

.

#### 12 Charthal

					14	th Finance	Commission	n: Declaratio	on of Service	e Level Stan	dards Noti	fication For	nat				12	. Che <i>r</i> thala
CHER	THALA	Kei	rala	V	.M.Lalacha	n, Secreta	ry-In-charg	le	Municipal	Office, Ch	enhala, Pl	n-688 524	6	307502371	7	secretar	ycmc1@gr	nail com
Water Su	ipply Indic	ators																
	Coverage supply Co		Per Capita wa	supply of ter	Extent of of w	ater	Extent	of non e water	Continuity sug	•		of water plied	redres cust	ency in ssal of omer blaints	water	covery in supply vices	collection supply	
Benchma rks	100	0%	135	lpcd	100	0%	20	)%	24 h	ours	10	0%	80	)%	10	0%	90	)%
	Current (2018-17)	Targels (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18
	80	90	85	100	90	100	20	18	10	20	95	100	30	50	95	100	90	95
Sewage	Managem	ent (Sewe	rage and S	anitation)					'									
	Coverage	of Toilets	sewage	age of network vices	of the	efficiency sewage vork	sewage I	acy of realment acity		if sewage ment	recycling	reuse and of treated vage	redre: cust	ency in ssai of omer blaints	recovery	of cost in sewage gement	collection	ency in of sewage rges
Benchma rks	10	0%	10	0%	10	0%	10	0%	10	0%	2	0%	80	0%	10	00%	90	0%
	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18
	100	100	0	0	0	0	0	0	0	0	0	0	Ö	0	0	0 _	0	0
Solid-We	este Mana								-									
	coverage waste ma	old level e of solid nagement vices	collec	ency of stion of pal solid este	of segregation of			municipal waste vered	dispo municij	scientific sal of pal solid iste	redre cust	ancy in ssal of lomer plaints	recover	of cost in SWM vices	collection	ency in n of SWM irges		
Benchma rks	10	0%	10	00%	10	0%	80	0%	10	00%	. 8	0%	10	00%	90	0%		
	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)		Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	<b>)</b>	
	-	100	80	100	60	100	60	100	-	-	-							
				100										1				

Storm W	ater Drainage Indicators				-		
	Coverage of storm wa	iter drainage network	Incidence of Wate	er logging/flooding			
Benchma rks	10	0%	<b>0</b> nur	nbea			
	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)			
	80	100	5	0			

															13. C	hittoor T	hathama	angalam
Name of th	e city/ULB	Sta	3le	Name		nicipal Con eculive Off		/ Chief	Post	al Addres:	s with PIN	code	Ph	one & Fa	x nos		Email Id	
Chittor Thath	amangalam	Kei	rala								_							
Water Supply	Indicators						h.		l				•			•		
	Coverage of W Connec		Per Capita wate		ofw	metering rater ections		of non e water	Continuity sup	y of water oply		of water pliad	redre:	ncy in ssal of omer		very in water services	water sug	n collection of oply related arges
Benchmarks	1000	%	135 1	pcd	10	0%	20	)%	24 h	ours	10	0%	80	)%	10	10%	9	0%
	Current (2016- 17)		Current (2016-17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)
	95	100	132	135	95	100	18	20	95	100	98	100	78	80	85	90	30	45
Sewage Mana	agement (Sev	verage an	d Sanltati	on)													•	
	Coverage of	f Toilets	Coverage o	_	efficienc	ection by of the rietwork	sewage	acy of treatment acity	Quality o	l sewage meni	recycling	reuse and of treated rage	redre:	ency in ssal of omer		osi recovery management		n collection of charges
Benchmarks	100	6 1009		%		0%	10	0%	10	0%	20	)%	80	)%	10	00%	9	0%
	Current (2016 17)	Targets (2017-18)	Current (2016-17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targels (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current	Targets (2017-18)	Current (2016-17)	Targets (2017-18)
	99	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste I	Management	Indicators	5					•	•			•						
	Household levi of solid waste n service	nanagement	Efficier collecti municipal s	on of	segreg municij	ent of pation of pat solid aste	solid	municipal waste vered	dispo municit	scientific sal of sal solid sale	redre cust	ency in ssat of omer olaints	recovery	of cost in SWM vices	,	in collection I charges		
Benchmarks	100	%	100	1%	10	0%	80	)%	10	0%	80	)%	10	0%	9	0%	]	
	Current (2015 17)	Targets (2017-18)	Current (2016-17)	(2017-	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targels (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current	Targets (2017-18)		
	50	75	50	75	70	80	50	70	50	100	70	80	25	40	25	40	]	
Storm Water	Drainage Ind	icators				<u> </u>										•	_	
			orm water	drainage	network	k		ncidence	e of Wat	er loggir	ng/floodir	ng						

Benchmarks	100%		0 nur	nbers
	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)
	25	40	0	0

		141	th Fina	nce Co	ommis	sion: [	Declara	ition o	f Servi	ce Lev	el Star	ıdards	Notific	cation	Forma	-	4. Eloc	or
Name of the ci	ty/ULB	S	tale	Name	of the Mun Exe	icipal Com cutive Offi		/ Chief	Post	al Address	with PIN o	code	Pho	one & Fax	nos		Email id	
Eloor		Ke	ırala															
Water Supply	y Indica	tors																
	Covera Water s Connec	upply	Per Capil of w		Extent of of w	aler	Extent		Continuity sup	y of water oply	Quality o	I		ssal of omer	Cost rec water	/	collectio supply	ency In in of water related arges
Benchmarks	100	%	135	lpcd	100	0%	20	%	24 հ	ours	100	)%	80	%	100	0%	9	0%
	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18
	95	100	135	0	85	100	40	0	24	0	100	0	90	100	0	100	600	100
Sewage Man	agemer	nt (Sev	verage a	and San	itation)													
	Covera Toile	0	sewage	age of network ices	Colle efficient sewage	cy of the	Adequ sewage I	•	·	f sewage ment	Extent of a recycling sew	of treated	Efficie redres custo		recovery	of cost in sewage gement	collection	ency in of sewage arges
Benchmarks	100	%	100	0%	10	0%	100	0%	10	0%	20	1%	80	)%	10	0%	9	0%
	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Ситепt (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18
	73	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

	Househo coverage was manage serve	of solid ste ement	Efficie		segreg: municip	ent of alion of pal solid ste		municipal waste vered	Extent of dispo municip wa	sal of pal solid	custo	ssal of	Extent recovery serv		Efficíe collection char	of SWM
Benchmarks	100	1%	100	0%	100	0%	80	)%	100	<b>0%</b>	80	1%	10	0%	90	1%
	Current (2016- 17)	Targe ts (2017- 18)	Ситепt (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)
	85	95	85	95	65	70	50	60	80	90	65	70	0	50	0	0
Storm Water	Draina	ge Indi	cators						-						70.70	V 1

		14	lth Fin	ance C	ommis	ssion:	Declar	ation o	of Serv	ice Le	vel Sta	ındard	s Notif	icatior	·Form		15. Era	ettupetta
Name of city/UL		Si	tate	Name		-	Commis Officer	sioner/	Postal	Address	s with Pl	N code	Phon	e & Fax	nos		Email	id .
Erattupet	ta	Kε	arala		Kav	ritha S. Ku	mar			Eralli Koitaya 686			048	322 27206	33	etpae	tpaktm@	<u>)gmail.com</u>
Water Suppl	y Indica	tors																
	Coverage of Water supply Connections			la supply vater	Extent of of w			of non e water	Continuity sup	y of water oply		of water plied	redres custo	ency in ssal of omer laints	water	ecovery in r supply vices	water s	y in collection of supply related charges
Benchmarks	100	100% 135 \		łpcd	10	0%	20	)%	24 h	ours	10	0%	80	0%	10	00%		90%
	Current ts Current Targe (2016-17) . 18)				Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Curre nt (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (201 18)
									N/A									
Sewage Mar	agemei	nt (Sev	verage a	and San	itation)													
	I Inites I					ection by of the network	sewage	Jacy of treatment acity		of sewage ment	recycling	reuse and of treated vage	redres cust	ency in ssal of omer blaints	reco se	nt of cost overy in wage agament		y in collection of age charges

Benchmarks	100	%	10	0%	100	0%	10	0%	100	0%	20	>%	80	1%	10	00%		90%
_	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017-18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18)	Current (2016- 17)	Targets (2017- 18)	Curre nt (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017
Name of the	city/ULI			1 00 /3							<u> </u>							
	Househo coverage was manage servi	of solid ite ement	collec municis	ency of ition of oal solid iste	segreg: municip	ent of ation of pal solid ste	solid	municipal waste vered	Extent of dispo municipal wa	sal of al solid	redre: cust	ency in ssal of omer olaints	recovery	of cost in SWM rices	colle	lency in ction of charges		
Benchmarks	100	%	10	0%	106	0%	80	)%	10	0%	80	)%	10	0%	9	0%		
1.	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Curre nt (2016- 17)	Targets (2017- 18)		
						60%												
	Deales	ge Indi		•														
Storm Water						-4	1 1	ncidence	of Wate	er loggin	g/floodir	חמ	I	I	i	I	1	I
		age of	storm w		iinage ne	etwork		Torderice			9,1100011	19						
Storm Water Benchmarks	Cover	rage of	10	00%	ets (201	_		ent (201	0 nur	nbers	ets (201							

	14	th Finance Commission : Dec	claration of Service Level	Standards Notificatio	16. ETTUMANOOR
Name of the city/ULB	State	Name of Municipal Commissioner/ Chief Executive Officer	Postal Address with PIN code	Phone & Fax Nos	Email Id
ETTUMANOOR	Kerala	N.K. VRIJA	Municipal Office. Ettumanoor, Kottayam	0481 - 2535565	etingsecretary@gmail.com

	Wa Sup	age of iter oply ections	Per C Supp Wa	ly of	Extermeter wa	ing of ter		nt of non ue water	continu water s	•	Quali wa supp	ter	redre cust	ency in essal of comer plaints	in su	ecovery water pply vices	Efficency collection of supply rela charges	water ated
Bench marks	100	)%	135	lpcd	100	)%	2	0%	24 h	ours	100	)%a	80	0%	10	0%	90%	
	Curre nt 2016- 17	Targe fs (2017- 18)	Curren t 2016- 17	21	Curre nt 2016- 17	Targe ts (2017- 18)	nt	Targets (2017- 18)	Curren t 2016- 17	Targe ts (2017~ 18)	ш	612	Curre nt 2016- 17	Targets (2017- 18)		Target s (2017- 18)	Current 2016-17	Targe ts (2017- 18)
	100%	100%	135	135	100%	100%			6 hrs	10hrs	100%	100%	80%	100%	100%	100%	80%	100%

						s	ewage [	Managemo	ent (Sew	егаде а	nd Sani	itation)	)					
		rage of	Covers sew netw serv	age ork	Colle efficie the se netw	ncy of wage	Se trea	uacy of wage atment pacity	Quali sew treat	age	Exter reuse recycli frea sew:	and ing of ited	redre cust	ency in essal of tomer plaints	recov	t of cost very in vage gement	Efficency collection of s charge	sewage
Bench marks	1 10	0%	100	1%	100	)%	10	00%	100	%	20	º/o	81	0%	10	0%	90%	
	Curre nt 2016- 17	Targe (5 (2017- 18)	t 2016-	fs.	Curre nt 2016- 17	Targe ts (2017- 18)	n(	Targets (2017- 18)	Curren t 2016- 17	ts	Curre nt 2016- 17	ets	Curre nt 2016- 17	Targets (2017- 18)	Curre nt 2016- 17	Target s (2017- 18)	Current 2016-17	Targe ts (2017- 18)
	Nil	8362	Nil	Nil	Nil	Nil	Nit	Nil	Nil	Na	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil

						Solid	Waste N	<b>Janageme</b>	nt Indic	ators						
	cover solid mana	ebold vel rage of waste gement	Efficie collect muni solid	ion of cipal	Extense segregor of mut solid	gation nicipal	munic	ent of ipal solid ecovered	Extenscien dispos munic solld v	tific sal of cipal	Efficie redres custo comp	sal of mer	recov	t of cost very in vage gement	collec sev	ency in ction of vage orges
Bench marks	. 10	0%	100	1%n	100	)%a	8	0%	100		80	,		00%		0%
	nt	Targe ts (2017- 18)	t 2016-	Targe ts (2017- 18)	nt	Targe ts (2017- 18)	Curre nt 2016- 17	Targets (2017- 18)	Curren t 2016- 17	Targe ts (2017- 18)	пс	ets	Curre nt 2016- 17	Targets (2017- 18)		Targe s (2011 18)
	Nil	Nii	Nil	Nil	NiI	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil

	Storm Water Drainae Indicators														
		_	f stom w e networ		Incidence of wateer logging/ flooding										
Bench marks		10	0%		0 numbers										
		nt 2016- 7	Targets		Cur 2010		Targets (2017- 18)								
	Nil	Nil	Nil	Nil	Nil Nil		Nil	Nil							

		14+	n Fina	nce Cr	mmiss	sion· Γ	)eclara	ation o	f Servi	ce l ev	vel Sta	ndards	. Notifi	ication	Form	at	17. F	eroke	
Name of the c	ily/ULB		late		of the Mun		nmissione		I		s with PIN			ne & Fax		Email id			
FEROKE Kerala				M.DINESH				FEROKE MUNICIPALITY 673631				04	95 24822	43	ferokemunicipality@gm: il.com				
Water Suppl	y Indica	tors														_			
	Covers Water s Connec	upply	Per Capita supply of water		of water			Extent of non revenue water		Continuity of water supply		Quality of water supplied		ncy in sal of omer faints	Cost recovery in water supply services		Efficiency in collection of water supply related charges		
Benchmarks	100			łpcd	100	)% ·	20	)%	24 h	OUTS	10	0%	80	1%	10	0%	90%		
	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18	
	50	75	90	120	100	100	20	20	24 hours	24hour s	100	100	75	80	90	100	90	90	
Sewage Mar	nageme	nt (Se	werage	and Sa	nitation)			-				•							
	Covera Toile	_	sewage	rage of network vices	Colle efficienc sewage	y of the	Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer		Extent of cost recovery in sewage		Efficiency in collection of sewage charges		
Benchmarks	100	%	100%		100% 1		10	0%	100%		20%		80%		100%		90%		
	Current (2016-	Targe ts	Current (2016-	Targets (2017-	Current (2016-	Targets (2017-	Current (2016-	Targets (2017-	Current (2016-	Targets (2017-	Current (2016-	Targets (2017-	Current (2016-	Targets (2017-	Current (2016-	Targets (2017-	Current (2016-	Targets	
	17)	(2017- 18)	17)	18)	17)	18)	17)	18)	17)	18)	17)	18)	17)	18)	17)	18)	17)	(2017-18	
	100	100	40	75	40	75	40	75	40	75	40	75	80	80	100	100	90	40	
Solid Waste	Manage	ement	Indicat	ors															
	Househo coverage was manage service	of solid ite ament	collec municip	ency of otton of pal solid liste	ncy of Extent of on of segregation of al solid municipal solid		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of cuslomer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges				
Benchmarks	100	1%	10	0%	100%		80%		100%		80%		100%		90%		1		

	Current (2016- 17)	1 10 1	Current (2016- 17)					Targets (2017- 18)		Targets (2017- 18)		Targets (2017- 18)		Targets (2017- 18)		Targets (2017- 18)
	40	80	50	75	50	75	40	60	40	75	60	70	100	100	90	90

Storm Water Drainage Indicators

	Coverage of storm w	vater drainage network	Incidence of Water logging/flooding						
Benchmarks	10	00%	0 numbers						
	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)					
	40	50	0	0					

		141	n Finar	nce Co	mmis	sion: F	)eclara	ition o	f Servi	ice I ex	el Sta	ndards	Notifi	ication	Form		Guruv	ayoor	
Name of the c	ty/ULB		tate		of the Mun		nmissione				s with PIN		Phone & Fax nos			Email id			
Guruvay	ur	Κŧ	erala		J R Raj				PC	,	ur, Thrissu 80101	Ol,	0487-2556375			guruvayursecretary@gr			
Water Suppl	y Indica	itors				•													
,	Waler supply		ta supply rater	Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply related charges			
Benchmarks	100		135	lbcg	100	0%	20	)%	24 h	ours	10	0%	80	)%	10	0%	90%		
I	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18)	
	15.5	30	36	135	38	100	43	70	3	8	90	100	70	90	40	100	82	90	
Sewage Mar	ageme	nt (Se	werage	and Sai	nitation)	)													
	Covera Toile	•	sewage	rage of network rices	Collection Adequacy of efficiency of the sewage treatment capacity		Quality of sewage treatment Extent of reuse and recycling of treated sewage		ycling of	Efficiency in redressal of customer		Extent of cost recovery in sewage		Efficiency in collection of sewage charges					
Benchmarks	100	%	100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2016-	Targe Is (2017	Current (2016-	Targets (2017-	Сипепt (2016- 17)	Targets (2017-	Current (2016- 17)	Targets (2017-	Current (2016-	Targets (2017-	Current (2016- 17)	Targets (2017-	Current (2016-	Targets (2017-	Current (2016-	Targets (2017- 18)	Current (2016-	Targets (2017-18)	
	0	30	0	30	0	30	0	30	0	30	0	25	0	30	0	30	0	30	
Solid Waste	Manage	ment	Indicate	ors										ı	I				
	Household level coverage of solid waste management services		tion of oal solid	Extent of segregation of municipal solid waste recovered			wasle	dispo municij	scientific sal of oal solid iste	Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks	100		10	0%	100	100% 80%		100% 80%		100%		90%							

	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)												
	100	100	80	100	80	100	70	80	80	100	70	80	60	100	80	90
Storm Water	Draina	ge Ind	icators													
	Cover	age of	storm w	ater dra	inage n	etwork	in	cidence	of Wate	er loggin						
Benchmarks			10	0%	_				0 กบท	nbers						
	Current (2016-17) Targets (2017-18)							ent (201	6-17)	Targ	ets (201	7-18)				
	55 60							. 5 0								



19. Harippad

			1	L4th Fin	ance Co	mmissi	on: Decl	aration	of Servi	ce Leve	i Standa	rds Not	ification	<u> Forma</u>	t			
Han	ppad	Ke	rāla	RC F	AJESH KU	JMAR, Mur (Incharge)		elary	Municipal	office , Hai	ripad.P O. /	Alappuzha	04	179-241278	66	secretai	vharipad .com	d@gmail
Water S	Supply Ir	dicator	s (Detail:	s given i	by KWA,	Haripad	1)											
	Coverage supply Co		Per Capita wa	a supply of ster	Extent of of w	ater		of non e water		y of water oply	Ouality supp	of water plied	custo	ency in ssal of omer laints	water	covery in supply uces	collection supply	ency in of water related rges
Bench marks	10	0%	135	lpcd	100	0%	20	%	24 h	ours	10	0%	80	)%	10	0%	90	)%
	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targels (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)
	40	42	70	120	99	100	10	5	20	20	100	100	80	80	80	100	75	90
Sewage	Manag	ement (S	Sewerag	e and S	anitation	i) - Not	Applica	ble										
	Coverage	of Toilets	sewage	age of network rices	Collection of the s	-	Adequ sewage t cap:	reatment	Quality o	f sewage ment	recycling	reuse and of treated rage	custo	ency in ssal of omer laints	recovery	of cost in sewage gement	coflection	ency in of sewage rges
Bench marks	. 10	0%	10	0%	100	0%	10	0%	10	0%	20	)%	80	1%	10	0%	90	)%
	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targels (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)
				1														
Solid W	aste Ma	nageme	nt Indica	ators											ı			
4	coverage waste ma	old level e of solid nagement rices	collec municip	ency of tion of pal solid iste	Exte segreg municip wa	al solid	Extent of solid recov		di spo municij	scientific sal of sal solid ste	redre: cust	ency in ssal of omer blaints	recovery	of cost in SWM	collection	ency in n of SWM rges		
Bench marks	10	0%	10	0%	10	0%	80	1%	10	0%	80	)%	10	D%	90	)%		

	Current (2016- 17)	Targets (2017- 18)															
	10	50	50	75	20	80	20	75	Nil	80	Nil	60	25	75	Nil	75	
Storm V	Vater Dr	ainage l	ndicator	s													
	Cov	erage of	storm wa	eter drair	nage net	work	Į	ncidence	of Wate	er logging	g/flooding	9					
Bench marks			10	0%					0 nun	nbers							
	Curr	ent (2016	6-17)	Targ	ets (201	7-18)	Curre	ent (2016	3-17)	Targ	ets (201	7-18)					
		20			30	·		18			10						

		14	lth Fi	inance	Com	nmissi	on: De	clarati	on of S	Service	Level	Standa	ards No	otificat	ion Fo		injalak	kuda
	ne of the y/ULB	Sta	te	Name of		nicipal Co ecutive Of	mmissione ficer	r/ Chief	Post	al Address	with PIN o	code	Pho	ne & Fax r	nos		Email Id	
,	alakuda iicipality	Ken	ala		0.	N, Ajdhku	ımar		Irinja	Municipa lakuda, Irir PIN - 6	ijalakuda F	° O.,	04	80-282523	38	secreta	oryijk@ga	amìl.com
Water	Supply	Indicat	ors															
	Coverage of support Connection	oly		Capila of water	mete	ent of ening of rater ections	Extent revenue		Continuity sup	y of water oply	Quality supp	of water olied	redres custo	ency in ssal of omer plaints	water	covery in supply vices		in collections supply charges
Benc hmar ks	100	%	138	5 lpcd	10	00%	20	%	24 h	ours	100	0% .	80	)%	10	0%	9	0%
	Current (2016-17)	Target s (2017 18)	Curre nl (2016- 17)	Targets (2017- 18)	Curre nt (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targels (2017-18)
	60	80	115	120	65%	75%	15	18	6	8	70%	75%	60%	65%	50%	60%	60%	65%
Sewa	ge Mana	gemen	t (Sev	verage a	and Sa	nitation	1)		•			•			-			
	Covera Toile	•	sewag	arage of e network rvices	efficie	lection ncy of the e network	Adequ sewage t capa	realment	1 1	l sewage ment	recycling	reuse and of treated rage	redres cust	ency in ssal of omer plaints	reco	t of cost very in wage gement		in collection ge ch <b>a</b> rges
Benc hmar ks	100	% .	1(	00%	10	00%	100	)%	10	0%	20	)%	80	)%	10	00%	9	0%
	Current (2016-17)	Targets (2017- 18)	Curren t (2016- 17)	Yargets (2017-18)	Current (2016- 17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016- 17)	Targets (2017-18)	Current (2016-17)	Targels (2017-18)
	100	100	Nil	Nil	Nil	Nìl	Nil	Nil	Nil	Nil	Nìl	Nil	Nil	Nil	Nil	Nii	Nil	Nil

**Solid Waste Management Indicators** 

	Househol coverage wast manage service	of solid le ment	colle munic	iency of ection of cipal solid vaste	segre munic	tent of gation of ipal solid raste	Extent of solid vieces	waste	dispo municip	scientific sat of pal solid ste	redres	ency in ssal of omer plaints	recovery	of cost in SWM rices	collectio	ency in n of SWM irges
Benc hmar ks	1009	%	10	00%	16	00%	80	%	10	0%	80	)%	100	0%	9(	0%
	Current (2016-17)	Targets (2017- 18)			Current (2016- 17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targels (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016- 17)	Targels (2017-18)
	41%	75%	71%	95%	65%	100%	23%	45%	55%	50%	65%	75%	26%	80%	64%	80%

Storn	Water Drainage Ind	cators		
	Coverage of storm w	ater drainage network	Incidence of Water	er logging/flooding
Benc				
hmar	10	0%	0 nur	mbers
ks				
	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)
	20%	40%	Nil	Nil

		14	th Fin	ance (	Commi	ssion	Decla	ration	n of Se	rvice	l evel Star	ndards Notific	ation	Form	at	2	1. Irit	ty
Name of the city	/UL8	State		Name of Executive	the Mun	icipal Co	mmission	er/ Chief	Postal Ad	ldress will	h PIN code	Idai do Hotiiic	Phone &			Email id		
Iritty Municipality	,	Kerala				-												
Water Supp	ly Indic	ators							•									
	Covera Water s Connec	upply		la supply Jater	Extent of of w		Extent revenue		1	y of water oply	Quality of	f water supplied	Efficier redres custo compl	sal of mer	in wate	ecovery er supply vices	collec water	ency in tion of supply charges
Benchmark	100%		135 lpc	d	100%		20%		24 hou	rs	100%		80%		100%		90%	
	Current (2016- 17)	Targe ts (2017- 18)			Current (2016- 17)	Targets (2017- 18)		Target s (2017- 18)		Targets (2017- 18)	Current (2016-17)	Targets (2017- 18)	Current (2016- 17)	Targe ts (2017- 18)	Curre nt	Target s (2017- 18)		Targe ts (2017- 18)
	40%		40 LPCD		30%		25%	/	8 hrs		Filtered and Che	emically treated 100%	70	-,	10		70	, ,
Sewage Ma	nageme	nt (Se	werage	and Sa	nitatio	n)		•										
	Covera Toda	ige of	Cover	rage of network rices	Colle efficient	ection by al the network	sewage I	acy of realment	1 1	if sewage ment	I	use and recycling of led sewage	Efficier redres custo	sal of	reco	t of cost very in wage	collec	incy in tion of rage
Benchmark s	100%		100%		100%		100%		100%		20%		80%	- 4	100%	•	90%	
	Current (2016- 17)	Targe ts (2017 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Target s (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016-17)	Targets (2017- 18)	Current (2016- 17)	Targe ts (2017- 18)	nt	Target s (2017- 18)	Curre nt (2016- 17)	Targe ts (2017-
	100	100	0	0	0	О	0	0	0	0	0	o	0	0	0	0	0	0
Solid Waste	Manag	emen	t Indica	tors	1	<u>I</u>	1			1	<u> </u>	1	1	٠			I	
	Househo covers solid v manage	old level age of vaste ement	Efficie collec munici	ency of stron of pal solid iste	segreg municir	ent of ation of pal solid iste	municip	nt of pal solid ecovered	dispo municij	scientific sal of pal solid aste	Efficiency in n	edressal of customer omplaints	Extent of recover SWM so	ery in	colle	ency in clion of charges		
Benchmark	100%	LBS	100%		100%		80%		100%		80% -		100%		90%		1	

.

	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Target s (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016-17)	Targets (2017- 18)	Current (2016- 17)	ts	nt	Target s (2017- 18)
	30	100	75	100	50	100	60	100	20	100	80	100	20	100	20	100
Storm Wate	r Draina	ige Inc	dicators									_				
	Covera	ge of s	stom wa	ater drai	nage ne	twork	Inciden	ice of W	ater log	ging/flo	oding		1			
Benchmark	100%			_			0 numb	ers			-		1			
	Current	(2016	5-17)	Targets	(2017-	18)	Curren	t (2016-	·17)	Targets	(2017-18)					
	40%			100%			40%			100%						

•

		14th	Financ	ce Con	nmiss	ion: De	eclara	tion of	Servi	ce Lev	el Sta	ndards	s Notif	ìcatior	n Form		alama	ssery
Name of the city	ULB	State		Name of Executive	the Mur	nicipal Co	mmission	er/ Chiel	Postal Ad	Idress with	PIN code	е	Phone &			Email id		
Kalamassery		Kerala		A.Sreaku	maran				Municípa Nagar P.	al Office O, Cochir	, Chang: 1-682033	ampuzha	0484-253	2026		00.co.i	<u>n</u> arykalar	ry@yah nassery
Water Suppl	y Indica	ators		_														
	Tarnet				of w	metering ater ctrons	Extent	of non e water		y of water oply	Quality supp	of water plied	custo	ency in ssal of omer daints	water	covery in supply ices	collection supply	ency in on of water y related arges
Benchmarks	100%		135 lpc	d	100%	_	20%		24 houi	rs	100%		80%		100%		90%	
	Current (2016- 17)	Target s (2017- 18)	Current (2016- 17)			Targets (2017- 18)		Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18
	100%	100%	NA	NA	NA	NA	NA	ΝA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Sewage Mar	ageme	nt (Sev	verage	and Sar	nitation	)							_			_		
	Covera Toil		sewage	age of network rices	efficiend	ction cy of the network	sewage 1	eacy of reatment acily		f sewage ment	and rec	of reuse ycling of sewage	redres	ency in ssal of omer		of cost ery in rage	collection	ency in n of sewage arges
Benchmarks	100%		100%		100%	_	100%		100%		20%		80%		100%		90%	
	Current (2016- 17)	Target s (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18
	(2016- s) (2017- 17)			NIL	NIL	NIL	NIL	NIL	NIL	NJL	NIL	NIL	NA	NA	NA	NA	NA	NA

NA

Solld Waste Management Indicators

NA

NA

	Househol coverage waste managem services	of solid	LEfficiency	of	Extent segregali municipal waste		Extent municipal waste rec	of solid sovered	disposal	of solid	Efficiency redressal customer complain	of	Extent	in SWM	Efficiency collection charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2016- 17)	Target s (2017- 18)	/2016-	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Сипелt (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)
	100%	100%	100%	100%	100%	100%	80%	80%	100%	100%	80%	80%	100%	100%	90%	90%
Storm Water	r Draina	ge Ind	cators	_			_									
	Covera	ge of s	torm wa	ter drair	age net	work	Inciden	ce of W	ater log	ging/floo	oding					
Benchmarks	100%						0 numb	ers			_		]			
	Current	(2016	-17)	Targets	(2017-	18)	Current	(2016-	17)	Targets	(2017-	18)				

NA

		14th F	inanc	e Con	ı <u>missi</u>	on: De	eclara	tion of	Servi	ce Lev	/el Sta	ndard	s Noti	ficatio	n Fori		23. Kal	petta
Vame of the city		State			the Mur			er/ Chief		ddress wit			Phone &			Email id		
Kalpetta		Kerala																
Water Supp	ly Indic	ators																
8	Water	age of supply ections	Per Capi of w	la supply aler	of w	metering later lotions		of non le water	ı	uity of supply	,	of water ofled	redres	ancy in ssal of omer plaints	water	covery in supply rices	collection supply	iency in on of wate y related arges
Benchmark	100		135	lpcd	10	0%	20	)%	24 h	ours	10	0%	80	)%	10	0%	9	0%
	Current (2016- 17)	Target s (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)		Current (2016- 17)	Targets (2017- 18)
Sewage Ma	nageme	ent (Se	werage	and Sa	nltation	1)												
	Covera		Cover sewage serv		efficiend	ction by of the network	sewage	acy of Irealment acity	, ,	f sewage ment	and rec	of reuse yeling of sewage	redres	ency in ssal of omer	recov	of cost ery in rage	collection	iency in of sewa arges
Benchmark s	100%		100%		100%		100%		100%		20%		80%	1	100%		90%	
	Current (2016- 17)	Target s (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017= 18)	Current (2016- 17)	Target: (2017- 18)
	100%	100%	-0%-	50%	0%,	50%	0%	50%	-0%	100%	0%	15%	0%	50%	0%	60%	0%	50%
Solld Waste			Indicat	ors												•		
	Househo coverage was manag	sle ement			segreg municip	ation of sal solid ste	municij	ent of pal solid ecovered	dispo municip	scientific sal of oal solid ste	redre: cust	ency In ssal of omer daints	recovery	of cost in SWM vices	collection	ency in n of SWM rges		
Benchmark	100		100	0%	10	0%	80	)%	10	0%	80	)%	10	0%	90	)%	-	
Benchmark C	Current (2016- 17)	Target s (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017,- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)		

	30%	100%	70%	100%	45%	100%	50%	75%	0%	100%	50%	80%	40%	80%	30%	80%
				itorm W	ater Di	ainage	Indicat	ors		_						
	Covera	age of s	torm wa	iter draii	nage ne	twork	Inciden	ce of W	ater log	ging/flo	oding					
Benchmark	100%						0 numb	ers								
	Curren	t (2016-	-17)	Targets	(2017-	18)	Curren	(2016-	17)	Targets	(2017-	18)				
	60%			100%			25%			5%		·				

	_	14th	Finan	ce Co	mmiss	ion: D	eclara	tion o	f Servi	ce Lev	vel Sta	ndard	s Notif	ficatio	n Forn		nhang	ad
Name of the city	/ULB	State			the Mur		ommission				h PIN cod		Рһоле &			Email id		
Kanhangad		Kerala		MANOHA	AR.K SEC	RETARY			Kanhang Kanhang	ad and (P.O)		unicipality	4672204	530		knhdml	lty @gm	ail.com
Water Suppl	y Indica	ators																
	Covera Water s Connec	upply		ta supply vater	Extent of of w		Extent	of non e water		y of water oply		of water plied	redres	ency in ssal of omer daints	1	covery in supply ices	collection suppl	iency In on of water y related arges
Benchmarks	100	%	135	lpcd	100	0%	20	)%	24 h	ours	10	0%	80	)%	100	0%	9	0%
	Current (2016- 17)	Targe ts (2017 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18
	25.23	-	70	-	-	-	-	-	-	100%	100%	50	50	80	-	80	80	-
Sewage Mar	nageme	nt (Se	werage	and Sa	nitation	1)									J			
	Covera Tolle	•	sewage	age of network rices	efficienc	oction by of the network	sewage	racy of trealment acity		l sewage ment	and rec	of reuse ycling of sewage	redres	ency in ssal of omer slaints	sew	of cost ery in rage jement	collection	iency in n of sewage arges
Benchmarks	100	%	10	0%	100	0%	10	0%	10	0%	20	)%	80	)%	10	0%	9	0%
	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)	THE PERSON NAMED IN COLUMN	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18
	100	-	15%	25%	10%	20%	20%	30%	10%	20%	10%	25%	40%	60%	-	-	-	-
Solid Waste	Manag	emen	Indica	tors														
	Househo covera solid v manage servi	ge of vaste ement	collec municij	ency of ston of cal solid aste	segreg municip	ent of ation of oal solid ste	munici	ent of pal solid ecovered	dispo municij	scientific sal of pal solid ste	redre: cust	ency in ssal of omer plaints	recovery	of cost in SWM	collection	ency in n of SWM rges		
Benchmarks	100		10	0%	10	0%	80	)%	10	0%	80	)%	10	0%	90	)%	]	

	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)												
	30%	50%	30%	60%	-	-	35%	50%	-	-	40%	60%	-	-	-	-
Storm Water	r Draina	ige Ind	dicators	;												
			storm w		inage ne	etwork	Inciden	ce of W	ater log	ging/floo	oding	·				
Benchmarks	100%						0 numb									
	Curren	t (2016	S-17)	Targets	(2017-	18)	Curren	(2016-	17)	Targets	(2017-	18)				
	55%			60%		•	5			5	•	·				

	,	14th I	Financ	e Con	ımissi	on: De	clarat	ion o	f Servi	ice Lev	/el Sta	ndar	ds Not	ificatio	on For	mat	25. Ka	annur
Name of the city	/ULB	State		Name of Executive	the Muni	cipal Con	nmissione	r/ Chief	Postal Ad	dress will	PIN code	÷	Phone &			Email id		
Kannur Corporation	Municipal	Kerala		Radhakni	shnan P				Municipa	Office , K	(annur 67(	0001	0497-270	0141		munofk	nr@gm	ail.com
Water Suppl	y Indica	ators																
	Current Targe Current Targ					metering ater ctions	Extent o		l	y of water oply	Quality of supp		Efficie redres custo comp	sal of omer	l .	sovery in supply lices	collection supply	ency in on of water y related arges
Benchmarks	100	%	135	{pcd	10	2%	20	%	24 h	ours	100	1%	80	1%	10	0%	9	0%
	Current (2016- 17)	te -	Current (2016- 17)		Current (2016- 17)	Targels (2017- 18)	Current (2016- 17)	Targe is (2017- 18)		Targets (2017- 18)	Current (2016- 17)	Target s (2017- 18)	Current (2016- 17)		Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18
	90	100	90	135	95	100	25	20	12	15	100	100	85	90	80	100	90	100
Sewage Mar	nageme	nt (Se	werage	and Sa	nitation	1)			_									
	Covera Toile	_	sewage	rage of network vices	efficiend	ction by of the network	Adequa sewa treatr capa	age nent		if sewage ment	Extent of and recy treated s	cling of	redres	ency in ssal of omer slaints	recov	of cost ery in rage gement	collection	iency in n of sewage arges
Benchmarks	100	)%	10	0%	10	0%	100	1%	10	0%	20	%	80	)%	10	0%	9	0%
	Current	Targe ts		Targets				Targe ts -		Targets		Target s	Current					Targets
	(2016- 17)	(2017- 18)	(2016- 17)	(2017- 18)	(2016- 17)	(2017- 18)	(2016- 17)	(2017- 18)	(2016- 17)	(2017- 18)	(2016- 17)	(2017- 18)	(2016- 17)	(2017- 18)	(2016- 17)	(2017- 18)	(2016- 17)	(2017-18
	99	100	0	50	0	50	0	50	0	50	0	50	0	50	0	25	0	25

Solid Waste	Manag	emen	Indica	tors												
	Househo coverage solid managen services	ld level of waste	Efficiency collection municipa waste	y of	Extent segregati municipa waste		Extent municipa waste red	to I solid	disposal	of	Efficiency redressal customer complain	of	Extent		Efficiency collection charges	/ in of SWM
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2016- 17)	18)	(2016- 17)	(2017- 18)	(2016- 17)	(2017- 18)	Current (2016- 17)	Targe ts (2017- 18)	(2016- 17)	Targets (2017- 18)	(2016- 17)	Target s (2017- 18)	(2016- 17)	18)	(2016- 17)	(2017- 18)
	50	100	80	100	80	100	5	50	0	90	30	50	0	50	0	50
Storm Wate	r Draina	ige In	dicators	5									_			
	Covera	ge of	storm w	ater drai	inage ne	etwork	Inciden	ce of V	Vater lo	gging/flo	ooding		]			
Benchmarks	100%						0 numb	ers					]			
	Curren	t (2016	5-17)	Targets	(2017-	18)	Curren	(2016	5-17)	Targets	5 (2017-	18)	]			
	30			80	<u> </u>		3			2						

		14t	h Fina	nce C	ommis	sion:	Declar	ation o	of Serv	ice Le	vel Sta	ndard	s Notif	ficatio		6. Kar nat	unaga	ppally
Name of the city/	ULB	State		Name of Executive	the Mur Officer	nicipal Co	ommission	er/ Chief	Postal Ad	dress with	PIN code		Phone &	Fax nos		Email Id		
KARUNAGAPPA	LLY	Kerala		SHERLA	BEEGUM	s			Karunaga Karunaga		Mc 0 - 690 518	inicipality, B	0476 262	0 243		secknp	ym <u>07@</u>	mail.com
Water Supply	y Indica	itors																
	Covera Water s Connec	supply		ita supply rater	Extent of of w	aler		of non e water	1	y of water oply	,	of water blied	redres custo	ericy in ssal of omer daints		covery in supply vices	of water	y in collection supply related narges
Benchmarks	100	1%	135	lpcd	100	0%	20	)%	24 h	ours	10	0%	80	)%	10	0%		90%
KARUNAGAPPA	LLY	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)		Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18)
Sewage Man	ageme		Cove	age of	Colle	ection		Jacy of	Quality o	í sewage		of reuse	1	incy in		of cost	Efficienc	y in collection
	Toile	•	1	network vices		network		lreatment acity	treat	menl		ycling of sewage		ower ezal ol	1	rery in rage	of sew	age charges
Benchmarks	. 100	)%	10	0%	10	0%	10	0%	10	0%	20	)%	80	)%	10	0%	!	90%
KARUNAGAPPA	LLY	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)		Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18)
	70	80	120	135	60	85	15	20	12	12	80	100	75	80	70	80	60	70
Solid Waste			Indicat	ors														
	Househo coverage was manage	of solid ste ement	collec	ency of ction of pal solid aste	segreg municis	ant of ation of pal solid aste	solid	municipal waste vered	dispo municij	scientific osal of oal solid isle	redre cust	ency in ssal of omer plaints	recovery	of cost in SWM vices	collection	ency in n of SWM irges		
Benchmarks	services waste waste				)%	10	0%	80	)%	10	0%	90	)%	1				

KARUNAGAPPALLY	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	(2016-	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	(2016-	Targets (2017- 18)
72 Storm Water Dra	80	120	135	62	85	17	20	12	15	82	100	76	80	72	80

Storm Water Drainage Indicators

	Coverage of storm wa	iter drainage network	Incidence of Water logg	ing/flooding
Benchmarks	100%		0 numbers	
	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)
	80	90	75	90

				1th Eine		mmles	ion: Do	olarati	on of S	nevice l	oval 9	tanda	rde Not	ificatio	n For		asarag	od	
Name of the	e city/ULB	State	14		f the Mu								Phone &		n Fori	EmailId			
Kasaragod Municipality		Kerala		SAJIKUM	IAR V. MU	NICIPAL S	SECRETA	₹Y	Municipal Kerala - 6		e, Kas	saragod,	04994230	051		secreta	ryksdkm	c@yaho	o.co.ın
Water Su	ipply Inc	llcator	\$				1		1				Frc.:		I				
	Covera Water s Connec	supply		Capita y of water	of w	metering valer ections		ol non e water	Continuit	y of water oply	Quality of supp	-	redre:	ency in ssal of omer daints	water	covery in supply vices		ncy in collection	
Benchm arks	100	%	13	5 lpcd	10	0%	20	)%	24 h	ours	100	)%	80	1%	10	00%		90%	
	Current (2016- 17)	Current ts nt Targets Current (2016- (2017- 7) 18) 17) 18) 17) 18) Targets Current (2016- (2017- 18) 17) 18)			Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)		Targets (2017- 18)	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Curre nt (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets	(2017-	
	53	54	55	56	97	98	23	24	5.7	5.9	100	100	90	95	76	80	86	90	
Sewage	Manage	ment (	Sewe	rage and	d Sanita	tion)													
	Covera	_	sewag	erage of e network rvices	efficien	ection cy of the network	sewage	uacy of freatment acity	Quality o	f sewage	Extent of and recy treated s	cling of	cust	ssal of omer plaints	se	very in wage	1	ncy in collect	
Benchm arks	100	)%	1	00%	<u> </u>	0%		0%	10	0%	20		80	)%		00%		90%	
	Current (2016- 17)	Targe ts (2017- 18)	nt	Targets -(2017- .18)	Current (2016- 17)	Targets (2017- 1 <u>8</u> )	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Curre nt (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets	(2017-
	92	100	0 .	0	0	0	0	0	0	0	0	0	0	0	0	0	6	0	
Solid Wa	aste Man	agem	ent In	dicators	ì												-		
	_	of solid ste ement	of solid collection of segregation of municipal solid maste waste			ation of pal solld	solid	municipal waste vered	dispo municij	scientific isal of pal solid iste	Efficie redres custo comp	sal of mer	recover	of cost in SWM vices	colle	iency in ction of charges			
Benchm arks	100%	management waste waste waste				80%		100%		80%		100%		90%					

	Current (2016- 17)	ts	(2016-	Targets (2017-	Current (2016- 17)	Targets (2017-18)	Current (2016- 17)		Current (2016- 17)	"	Current (2016- 17)		Current (2016- 17)	Targets (2017- 18)		Targets (2017-
	16	20	90	95	11	20	10	15	6	6	10	10	6	6	0	0
Storm W	ater Dra	inage	Indica	tors												
	Covera	ge of s	torm w	ater dra	inage n	etwork	Inciden	ce of Wa	ater logg	ing/flood	ding		]			
Benchm													1			
arks	100%						0 numb	ers								
	Current	(2016	-17)	Targets	(2017-1	18)	Current	(2016-1	17)	Targets	(2017-	18)	1			
	11			15			Ū			0			1			

		14th 1	Financ	ce Con	nmissi	ion: D	eclara	tion o	f Serv	ice Le	vel Sta	ndard	ls Noti	ificatio	on For		attapp	Julia
Name of the city	//ULB	State		Name of Executive		icipal Co	mmissior	er/ Chief	Postal A	dress wit	h PIN cod	le	Phone &	Fax nos		Email id		
Kattappana		Kerala			nnakumar ana Munic		tary in	Charge	Secretar Kallappa	y, Kattap na P O. k	pana Mu Jukki, Pin	nicipality, - 685508	0486827	2235		munse om	cklpna((	<u>Dgmail</u> .
Water Supp	ly Indic	ators		•					•				•				,	
	Covera Water s Connec	supply		ita supply vater	1	metering ater ctions	Extent	of non e water		nuity of supply		of water olied	redres	ency in ssaf of omer plaints	water	overy in supply lices	collection supply	iency in on of wal y related arges
Benchmark	100	)%	135	lpcd	100	0%	20	)%	24 h	ours	100	0%	80	)%	10	0%	9	0%
	Current (2016- 17)	Current (2016- 17) Targ Current (2016- 17) (2017- 18) Current (2017- (2016- 17) (2016- 17) (2016- 17) (2016- 17)				Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)		Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)		Current (2016- 17)	Targets (2017- 18)
	25	35	100	100		25	15	25	60	75	85	90	90	95	50	60	100	100
Sewage Mai	nageme	ent (Se	werag	e and S	anitatio	n)												
	Covera Toil	•	sewage	age of network vices	efficiend	ction by of the network	sewage	pacy of treatment acity	1 ′	of sewage Iment	and rec	of reuse yeling of sewage	redres	ency in ssal of omer	recov	of cost ery in rage	collection	iency in n of sewa arges
Benchmark s	100	)%	10	0%	100	0%	10	0%	10	0%	20	)%	80	)%	10	0%	9	0%
	Current (2016- 17)	Targ ets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	- <del>Targets</del> (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)
	99	100	10	25	15	30	10	25	10	30	10	20	100	100	10	40	10	30
Solid Waste	ste Management Indicators							1			l							
	Househo covers solid v manag servi	old level age of vaste ement	Efficiency of Extent of collection of municipal solid municipal solid waste waste			munici	ent of pal solid ecovered	dispo munici	scientific osal of pal solid uste	redres cust	ency in ssal of omer plaints	recovery	of cost in SWM vices	collection	ency in n of SWM rges			

Benchmark	100	%	10	0%	10	0%	80	%	100	0%	80	)%	10	0%	90	)%
	Current (2016- 17)	Targ ets (2017- 18)		Targets (2017- 18)		Targets (2017- 18)			Current (2016- 17)		Current (2016- 17)	Targets (2017- 18)		Targets (2017- 18)		Targets (2017- 18)
	30	80	100	100	75	100	75	90	75	90	100	100	100	100	50	90
Storm Wate	r Draina	ge In	dicator	s												
	Covera	ge of	storm w	ater dra	inage n	etwork	Inciden	ce of W	ater log	ging/flo	oding					
Benchmark	100%						0 numb	ers								
	Curren	t (201	6-17)	Targets	(2017-	·18)	Curren	t (2016-	17)	Targets	3 (2017-	18)				
	0			15	·		0			30						

		14tl	n Finar	nce Co	mmiss	sion: D	eclara	ition o	f Servi	ce Lev	el Sta	ndards	s Notif	ication	29 Form	•	amkula	ım
Name of the c	ity/ULB	s	tate	Name (	of the Mun Exe	lcipal Con cutive Off		r/ Chief	Post	al Address	with PIN	code	Pho	one & Fax	nos		Email id	
KAYAMKUI	LAM	Ke	rala	`		SAJI.L.S			MUNICIF	_	E , KAYAN 90502	IKULAM,	4	79244506	0	kylmse	cretary@ <u>m</u>	gmail.co
Water Suppl	y Indica	itors															_	
	Covera Water s Connec	upply	Per Capi of w	ta supply rater	Extent of working			of non e water		y of water oply	Quality supp	of water olied	redres	ency in ssal of omer slaints	water	covery in supply rices	collectic supply	ency in on of water y related arges
Benchmarks	100	%	135	ipcd	100	0%	20	)%	24 հ	ours	100	0%	80	)%	10	0%	9	0%
	Current (2016- 17)	Targe ts (2017) 18)	/2016-	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18)
	70%	80%	135	135	80%	100%	10%	15%	16	24	90%	100%	50%	70%	80%	90%	76%	84%
Sewage Mar	ageme	nt (Se	verage	and Sar	nitation)										_			
	Covera Toile	•	sewage	age of network ices	efficienc	ction cy of the network	sewage	uacy of Irealment acity		f sewage ment	and rec	of reuse yeling of sewage	redre:	ency in ssal of omer	recov	of cost ery in vage	collection	ency in n of sewage arges
Benchmarks	100	%	10	0%	10	0%	10	0%	10	0%	20	)%	80	)%	10	0%	9	0%
	Current (2016- 17)	Targe ts (2017-	Current (2016- 17)	Targets (2017-	Current (2016-	Targets (2017-	Current (2016-	Targets (2017-	Current (2016- 17)	Targels (2017-	Current (2016-	Targets (2017-	Current (2016- 17)	Targets (2017-	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18)
	,	18)	.,,	10,		,	,		.,,	10,	.,,	.0,	.,,	10,	,,,	107		
Solid Waste	Manage	ement	Indicate	ors													<u> </u>	
	Househo coverage was manage servi	of solid ste ament	collec municip	ency of tion of pal solid ste	segreg municit	ent of ation of pal solid ste	solid	municipal waste vered	dispo municip	scientific esal of esal solid este	redre: cust	ency in ssal of omer olaints	recovery	of cost of SWM vices	collection	ency in n of SWM rges		
Benchmarks	100	%	10	0%	10	0%	80	0%	10	0%	80	)%	10	0%	90	)%	1	

	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)												
	95	95	95	95	65	65			80	80	80	80	80	90	85	87

Storm Water Drainage Indicators

	<u> </u>			
	Coverage of storm v	vater drainage network	Incidence of Wate	er logging/flooding
Benchmark	10	00%	0 nur	nbers
	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)
	70%	100%	8	zero

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	the city/ULB Kochi		State	Name of th	e Municip		ssione			ddress w			ndards			tion K		nail id.	
	Corporati on	Kera		ANUJA A	5				Cochin Avenue l	Corp Road.Coo	oration,f thin	- 1	2369007		k	Cochicorp	secretary	v@gmail.	com
Water Su	pply Indic	cators	,																
		_	of water nections	Per capita wat	.,.	Exten meterii wate connec	l	of non e water	Contin water	uity of supply		of water plied	Efficie redres custo compl	sal of mer	Cost rec water	supply	of wa	y in collection ter supply- ed charges	
Benchma s	rk	100%	/a	135 (	ped	1009	/ <sub>0</sub>	20	)% _	24 h	ours	10	0%	80	%	100	<b>)</b> %		90%
	Сигг	ent	Targets	Сиггепі	Targets	Current	Targe Is	Current	Targels	Current	Targets	Current	Targets	Current	Target s	Current	Targets	Current	Targets
	(2016	- 17)	(2017 – 18)	(2016 – 17))	(2017 – 18))	(2016 – 17))	(2017 – 18))	(2016 ~ 17)	(2017 – 18)	(2016 – 17))	(2017 – 18)	(2016 – 17))	(2017 - 18))	(2016 17)	(2017 – 18))	(2016 – 17)	(2017 – 18))	(2016 – 17))	(2017 – 18))
Kochi Corporat	tio 85		90	145	145	96	100	46.7	30	19	21	99	100	75	80	44	60	80	90
Sewage N	Nanageme	nt (Se	ewerage a	and Sanitatio	on)														
	-		- 0		,	Collec	tion	Adeq	acy of					Efficie	псу іл	Extent	of cost		
	Cove	rage (	of toilets	Coverage of		efficien the sev netwo	age	treat	vage Iment acity	sew	ity of age ment	and rec	of reuse yeling of I sewage	redres custo comp			ery in age gement		y in collection
Benchma s	ırk	1001	<b>/</b> 6	100	n/g	1009	/a	10	0%	100	0%	20	0%	80	%		) <sup>1</sup> / <sub>4</sub>		90%
	Curr	rent	Targets	Current	Targets	Current	Targe ts	Current	Targets	Current	Targets	Current	Targets	Current	Targe	Current	Targets	Current	Targets
	(201 17	-	(2017 – 18))	(2016 – 17))	(2017 <b>–</b> 18)	(2016 – 17))	(2017 - 18)	(2016 – 17))	(2017 – 18))	(2016 – 17)	(2017 - 18)	(2016 – 17)	(2017 – 18))	(2016 – 17)	(2017 – 18))		(2017 – 18)	(2016 – 17))	(2017 – 18)
Kochi Corporat	tio 98.6		100	3	6	100	100	4.5	6	100	100	0	2	60	70	0	2	0	0

Solid Waste Management Indi	cators															
	Househo coverage waste mai	of solid	Efficien collection municipa was	on of I solid	segreg munici	ent of ation of pal solid	Exte municip waste re		scier dispo municij	nt of ntific sal of oal solid este	Efficient redress custo compl	sal of mer	Extent recove SWM s	ery in		cy in collection VM charges
Benchmarks	100	%	1005	<b>%</b>	10	0%	80	%	100	0%	801	<b>%</b>	100	)%		90%
	Current	Targets	Current	Targe 1s	Current	Targets	Current	Targets	Сиптелі	Targets	Current	Target 5	Current	Targets	Current	Targets
	(2016 – 17))	(2017 – 18))	(2016 – 17)	(20 <u>ĺ</u> 7 – 18))	(2016 – 17))	(2017 – 18))	(2016 – 17))	(2017 18)	(2016 – 17))	(2017 - 18)	(2016 – 17)	(2017 - 18)	(2016 17)	(2017 – 18)	(2016 – 17)	(2017 – 18)
Kochi Corporation	90	95	98	100	85	90	60	65	64	80	75	80	10	20	65	75
Storm Water Drainage Indica	tors				_											
	Coverage	of storm w	ater drain	age ne	twork		Incidenc	c of wate	er loggins	e∕ floodin	g					
Benchmarks	Coverage of storm water drain			IT			0			Programa						
	(2016 - 17	\		(2017			(2016 –	171		Targets (2017 –	18)		1			
Kochi Corporation	60			80	- (0)		40	, , ,		20	,		1			

		14th	Finan	ce Co	mmiss	ion: D	eclara	tion o	f Servi	ce l ev	el Sta	ndard	s Noti	ficatio		31. Ko	dunga	allur
Name of the city	/ULB	State	1 111(2)		the Mur			ne/ Chiné					Phone &			Email id		
Kodungallur Municipality		Kerala		_					Kodungal	llur, Thnss	sur - 680 6	64	0480-280	02341			@yahoo rykdlrmi	o.com, ty@gmail
Water Suppl	ly Indica	ators																
	Covera Water s Connec	supply		ita supply vater	Extent of of w	ater	Extent revenu		Continuit sur	y of water oply	,	of water	redres	ency in ssal of omer slaints	water	covery in supply vices	collectic	ency in on of water y related arges
Benchmarks	100	%	135	lpcd	10	0%	20	%	24 h	ours	10	0%	80	)%	10	0%	9	0%
	Current (2016- 17) 18) Current Targets Current (2017- 17) 18) Current Targets (2017- 17) 18) Targets (2017- 17) 18) Targets (2017- 17) 18) Targets (2017- 17) 18)					Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targels (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18)	
	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL
Sewage Mar	nageme	nt (Se	werage	and Sa	nitatlo	1)							_					
	Coverage Toilets	e of	Coverage sewage services	e of network	Collection efficiency sewage r	of the	Adequact sewage capacity		Quality of treatment	of sewage	Extent and rec treated s	ycling of	Efficiency redressa customer	l of	Extent recovery sewage		Efficiency collection charges	of sewage
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%	•	90%	
	Current Targe Current Targets Current Targ				Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targels (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18)	
	NIL	NIL	Nir	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL .	NIL	NIL	NIL	NIL	NIL	NIL	NIL
Solid Waste	Manag	emen	t Indica	tors											'-			
	Household level Efficiency of Extent coverage of collection of segregation						Extent municipa waste red		disposal		Efficienc redressa custome complain	l of	Extent		Efficienc collection charges	y in n of SWM	1	

Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)												
	60%	80%	70%	80%	70%	80%	20%	40%	50%	70%	40%	60%	0%	50%	0%	50%
Storm Water	r Draina	ge Ind	dicators	5												
				ater drai	inage ne	etwork	Inciden	ce of W	ater log	ging/floo	oding		ĺ			
Benchmarks	100%						0 กบฑ๖									
	Curren	t (2016	3-17)	Targets	(2017-	18)	Curren	(2016-	17)	Targets	(2017-	18)				
	NîL			NIL		_	NIL			NIL		•				

		14th	Finan	ce Co	mmiss	ion: D	eclara	ition o	f Servi	ce Lev	∕el Sta	ndard	s Noti	ficatio	n Forn	nat.	32. Ko	duvall
Name of the city	/ULB	State		Name of Executive		nicipal Co	mmission	ner/ Chief	Postal Ad	idress will	n PIN code	e	Phone &	Fax nos		Email id		
Koduvally Munic	ipality	Kerala		And Kum	ar A M					/ Municipa Kozhikode	ality, Kodu Dist	vally PO,	0495 221	0238		koduva gmail.c	llymunic om	ipality@
Water Supp	ly indic	ators										_						
	Covera Water s Connec	supply		ita supply vater	Extent of of w			t of non le water		y of water oply	,	of water plied	redres	mcy in ssal o <sup>r.</sup> omer laints	water	covery in supply vices	collectic supply	ency in on of water y related arges
Benchmarks	100	)%	135	lpcd	10	0%	20	0%	24 h	ours	10	0%	80	%	10	0%	9	0%
	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18
·	35	65	35	65	40	60	35	65	24	24	40	60	40	60	30	40	20	60
Sewage Mai	nageme	nt (Se	werage	and Sa	nitation	1)												_
	Covera		sewage	rage of network vices	efficienc	ection by of the network	sewage	uacy of treatment acity	,	i sewage ment	and rec	of reuse yeling of sewage	redres	ncy in ssal of omer	recov	of cost very in vage	collection	ency in of sewag
Benchmarks	100	)%	10	0%	10	0%	10	0%	10	0%	20	)%	80	)%	10	0%	9	0%
	Current (2016- 17)		Gurrent (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18
	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste	Manag	emen	Indica	tors								_						
	Househo covere solid v manag	age of waste ement	collec munici	ency of clion of pal solid aste	segreg	ent of ation of pat solid aste	munici	ent of pal solid ecovered	dispo municij	scientific sal of pal solid iste	redre:	ency in ssal of omer plaints	recovery	of cost in SWM vices	collection	ency in n of SWM irges		-
Benchmarks			100%	·	100%		80%		100%		80%		100%		90%		1	
																	-	

	172016- 1	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)												
-	0	40	30	70	70	30	10	30	10	40	0	0	0	0 '	0	0
Storm Wate	r Draina	ge Ind	ilcators													
	Covera	ge of s	storm wa	ater drai	nage ne	etwork	Inciden	ce of W	ater log	ging/floo	oding					
Benchmarks	100%						0 numb	ers								
	Current	(2016	S-17)	Targets	(2017-	18)	Curren	(2016-	17)	Targets	s (2017-	18)				
	38			62			20			60						

		14	th Fina	ince C	ommis	sion: I	Declara	ation o	f Servi	ce Lev	el Star	ndards	Notifi	cation	Forma	ıt	33. Kd	llam
Name of the c	ity/ULB		tate		f the Mun		nmissione			al Address				one & Fax			Email id	
Kollam Co	orpn	K	erala	V.	R.Raju, Co	orporatio	n Secret	ary	Kolla	m Corpo	ration 69	1 001	_	74-27421 0474-276		secreta @gmai	<u>ry</u> kollam l.com	1
Nater Suppl	y Indica	itors																
	Covera Water : Conne	supply		la supply valer	Extent of of w			of non e waler	1	y of water oply	Quality supp	of water olled	redres	ency In ssal of omer laints	water	covery in supply rices	collection suppl	iency in on of water y related arges
Benchmarks	100	)%	135	lpcd	100	0%	20	)%	24 h	ours	100	0%	80	)%	10	0%	9	0%
	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17).	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18
	40%	50%	65	65	78%	88%	30%	25%	3hr/da y	3hr/da y	90%	95%	90%	95%	85%	85%	67%	70%
Sewage Mar	nagemei	nt (Sev	verage a	and San	itation)				· -									
	Coverz Toild		sewage	age of network rices	I	ction by of the network	sewage	ecily	,	f sewage ment		reuse and of treated rage	redre: cust	ency in ssal of omer slaints	recovery	of cost in sewage gement	collection	iency in n of sewag arges
Benchmarks	100	)%	100	0%	100	0%	10	0%	10	0%	20	1%	80	)%	10	0%	9	0%

	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18)
	97%	100	Ni)	Nil	Nil	Nil	Nil	Nil	NA	NA	Nil	Nil	NA	ΝA	Nil	N{I	NA	Nil
Name of the	city/ULI	3					_											
	Househo coverage was manage servi	of solid te ement	Efficie collec municip wa	tion of	Exte segrega municip wa	ation of al solid		municipal waste vered	Extent of dispo municip wa	sal of	redres custo	ency in ssal of omer slaints		of cost in SWM	Efficie collection chai			
Benchmarks	100	%	100	0%	100	0%	80	1%	10	0%	80	)%	10	0%	90	)%		
	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)		_
	80%	####	100%	100%	100%	100%	80%	85%	80%	85%	80%	90%	100%	100%	80%	80%		
Storm Water	Draina	ge Indi	cators															
	Cover	age of	storm w	ater dra	inage ne	etwork	ſr	ncidence	of Wate	er loggin	g/floodir	ng						
Benchmarks			10	00%					0 nur	nbers								
	Curre	Current (2016-17) Targets (2017-1						ent (201 40 Nos.	6-17)	Targ	ets (201 20 Nos.	7-18)						_

	1	4th F	inance	e Com	missio	n: De	claratio	on of S	Service	e Leve	l Stan	dards	Notific	ation	Forma		34. Ko	ondotty
Name of the city/ULf	3	State		Name of Executive	the Mur Officer	nicipal Co	mmission	er/ Chief	Postal Ad	ldress will	h PIN code	9	Phone &	Fax nos		Email id		
Kondotty		Kerala		Feroskha	in.A				Secretary	/. Kondott	y Municipa	ality	8075330	225		kondott gmail.c		asabha@
Water Supply I	ndicator	s																
	Target					ater		of non e water		y of water	, ,	of water plied	redres custo	ency in ssal of omer plaints	water	covery in supply rices	collection suppl	iency in on of water y related arges
Benchmarks	100	)%	135	1pcd	100	0%	20	)%	24 h	ours	10	0%	80	)%	10	0%	9	0%
	Current (2016- 17)	Target s (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18
	0	0	0	0	0	0	0	0	٥	0	0	0	0	0	0	0	0	0
Sewage Manag	ement (	Sewera	age and	Sanita	tion)													
	Covera	J -	sewage	rage of network vices	efficient	ction by of the network	sewage	Jacy of (reatment acity	, ,	f sewage ment	and rec	of reuse yeling of sewage	redres	ency in ssal of omer	recov	of cost ery in age	collection	iency in n of sewage arges
Benchmarks	100	)%	10	0%	10	0%	10	0%	10	0%	20	)%	80	%	10	0%	9	0%
	Current (2016- 17)	Target s (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targels (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)				Current (2016- 17)	Targets (2017-18
	100%	100%	O	50%	0	50%	0	50%	0	0	0	0	10%	0	0	0	0	0
Solid Waste Ma	nageme	nt Ind	cators															
	Househo coverage wa manag	e of solid ste ement	collec munici	ency of clion of pal solid aste	segreg	ent of alion of pal solid aste	municij	ent of pal solid acovered	- dispo	scientific sal of pal solid ste	redre: cust	ency in ssal of omer blaints	recovery	of cost in SWM rices	collection	ency in n of SWM rges		
Benchmarks	100		10	0%	10	0%	80	)%	10	0%	80	)%	10	0%	90	)%	1	

	Current (2016- 17)	Target s (2017- 18)	Current (2016- 17)	Targets (2017- 18)												
Only Biodegradable Waste	50%	90%	50%	100%	50%	80%	50%	80%			60%	80%	50%	50%	0	
Storm Water Dr	ainage	ndicat	ors													
	Covera	ge of s	torm wa	ter drair	nage ne	twork	Inciden	ce of W	ater log	ging/floo	oding					
Benchmarks	100%						0 numb	ers								
	Curren	t (2016	-17)	Targets	(2017-	18)	Curren	t (2016-	17)	Targets	(2017-	18)				

		14t	h Fina	nce Co	ommis	sion; [	Declara	ition o	f Servi	ce Lev	el Stai	dards	Notific	cation			hattuk	ulam
Name of the co	ity/ULB	St	ate	Name		nicipal Con eculive Off	nmissionei icer	/ Chief	Posi	al Address	with PIN	code	Pho	one & Fax	nos		Email id	
Koothattuku Municipal		Ke	rala		Ra	jasree P N	lair		Koolhalt	ukulam P (	D., <b>Ema</b> ku 36662	lam Dist,	4	85225235	0	kklmmı	unicipalit com	y@gmai
Water Supply	y Indica	tors			_													
	Covera Water s Connec	supply	Per Capi of w	ta supply vater		metering valer ections		of non e water	ı	y of water oply	,	of water plied	Efficie rédres custo	sal of	water	covery in supply rices	collectio	ency in in of water y related
Benchmarks	100		135	lpcd	100	0%	20	)%	24 h	ours	100	0%	80	%	10	0%	9	0%
	Current (2016- 17)	Target s (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18
	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA .	NA	NA	NA	NA	NA	NA	NA
Sewage Man	agemer	nt (Sew	erage a	nd Sani	tatlon)													
	Covera Toil	-	sewage	age of network rices	efficiend	ection by of the network	sewage	acy of treatment acity	, ,	f sewage ment	recycling	reuse and of treated rage	redres	ency in ssal of omer	recovery	of cost in sewage jement	collection	ency in of sewage arges
Benchmarks	100	)%	10	0%	10	0%	10	0%	10	0%	20	)%	80	1%	10	0%	9	0%
·	Current (2016- 17)	Target s (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18
	NA	NA:	NA	NA	NA	NA.	NA	NA	NA	NA	NA .	NA	NA	NA_	NA.	NA	NA	NA:
Solid Waste	Manage	ment l	ndicato	rs														
	Househo coverage was manag servi	of solid ste ement	collec	ency of thon of cal solid iste	segreg	ent of ation of pal solid ste	solid	municipal waste vered	dispo municij	scientific esal of oal solid este	redres custo	ency in ssal of omer plaints	recovery	of cost in SWM rices	collection	ency in n of SWM rges		
Benchmarks	100	)%	10	0%	10	0%	80	)%	10	0%	80	)%	10	0%	90	)%		

	Current (2016- 17)		/2016-	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)		Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)
	48%	100%	80%	100%	70%	100%	50%	100%	60%	100%	95%	100%	100%	100%	65%	100%
Storm Water	Draina	ge Indi	cators		_ ,									_		
	Cove	rage of	storm w	ater drai	nage ne	twork	Ir	ncidence	of Wate	er loggin						
Benchmarks			10	00%					0 nur	nbers						
	Curre	Current (2016-17) Targets (2017-18)							Current (2016-17) Targets (2017-18)							
		61% 80%							32							

		14th	Finan								vel Sta		s Notif	ficatio			thupar —	amba	
Name of the city/ULB State			State Name of the Municipal Commissioner/ Chief Executive Officer							Postal Address with PIN code				Phone & Fax nos			Email id		
Kuthuparamba	Kerala		Secretary	ecretary				Kuthupar	amba (Po	). 670 643		0490-236	1246		kpbamly@gmail.com				
Water Suppl	y Indica	ators	•																
	Coverage Water sup Connectio		r supply		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		water	covery in supply nces	oply collection of wa		
Benchmarks	100%		135	lpcd	100%		20%		24 hours		100%		80%		100%		90%		
	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)		Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)		Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18	
	50	100	135	135	5	50			24 hrs.	24 hrs.	90	100	60	70	60	90	60	80	
Sewage Mar	nageme	nt (Se	werage	and Sa	nitatio	ר)				<u> </u>						l .			
		Coverage of sewage network services		network	Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		ery in collection of se		
Benchmarks	100	100% 100		0%	100%		100%		100%		20%		80%		100%		90%		
	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets '(2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)		Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18	
	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Solid Waste	Manag	ement	Indica	tors												•			
	coverage of collect solid waste municipal management was		iciency of Extent of segregation of icipal solid municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges						
Benchmarks	services 100%				100% 80		80	)%	100%		80%		100%		90%		1		

•

									74							
	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)		Current (2016- 17)		(2016-			(2017-		Targets (2017- 18)				Targets (2017- 18)
	45	100	60	100	90	100	60	100	50	100	60	100	5	100	40	90
Storm Water																
	Coverage of storm water drainage network   Incidence of W								ater log	ging/floc	oding					
Benchmarks	100%				_		0 numb	ers								
							Current	(2016-	17)	Targets (2017-18)						
							0 0									

		14th	Finan	ce Co	mmiss	ion: D	eclara	tion o	f Servi	ice Lev	∕el Sta	ndard	s Notii				ngala	m
Name of the city/	ULB	State		Name of Executive	the Mur Officer	nicipal Co	mmission	er/ Chief	Postal Ac	dress wil	n PIN code	•	Phone &	Fax nos		Email id		
Kothamangalam Municipality		Kerala		Dr. Samji	David.				Secretary Kothama	/. Mu ngalam - 6	inicipal 886691	Office.	0485-282	2260		secreta m@gm		nangala
Water Suppl	y Indica	ators																
	Coverage Water Connection	supply	Per Capi of water	ita supply	Extent of of connection	water	Extent revenue		Continuit supply	y of water	Ouality of supplied	of water	Efficiency redressal customer complain	01	Cost red water services	covery in supply	Efficiency collection supply charges	
Benchmarks		Taras							24 hou	rs	100%		80%		100%		90%	
	Current (2016- 17)	Targe   Current   Targe   (2017   18)			Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)		Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18
	82	91	86	90	99	100	15	10	8	12	100	100	85	90	75	85	90	100
Sewage Mar	nageme	nt (Se	werage	and Sa	nitation	1)					,							
	Coverage Toilets	e of	Coverage sewage services	e of network	Collection efficiency sewage r	of the	Adequac sewage capacity	,	Quality of	of sewage t	Extent of and rectored set	ycling of	Efficiency redressal customer	of	Extent recovery sewage		Efficiency collection charges	of sewag
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Targe		Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current ( <del>2016=</del> 17)	Targets <del>(2017-</del> 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18	
	100	100	o	0	0	0	0	0	0	0	0	0	80	80	60	65	85	90
Solid Waste				tors	,				1								1	
	Househo coverage solid manager	of waste	collection	n of	Extent segregati municipa waste		Extent municipa waste rea		disposal	_	Efficiency redressal customer complain	i of			Efficiency collection charges	y in n of SWM	I .	
Benchmarks	Services				80%		100%		80%		100%		90%		1			

	Current (2016- 17)	Targe ts (2017- 18)	1/2016-	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	(2016-	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)
	30	50	100	100	30	50	35	40	0	50	35	40	65	75	90	90
Storm Water	r Draina	ige Ind	dicators												_	
	Covera	ge of	storm w	ater dra	nage ne	etwork	Inciden	ce of W	ater log	ging/floo	oding					
Benchmarks	100%						0 numb	ers								
	Current	t (2016	3-17)	Targets	(2017-	18)	Curren	t (2016-	17)	Targets	(2017-	18)				
	68			75			15			0						

_		14	ith Fin	iance (	Comm	ission	: Decla	aration	of Se	rvice	Level (	Standa	ırds N	otifica	tion F	ormat	38	. Kotta	kkal
Name of the city	/ULB	State		Name of	the Mur					Idress with			Phone &			Email id		•	
KOTTAKKAL		Kerala		A NOUS	AD				SECRET MUNICIP 676503	ARY, 'ALITY,KC		ITAKKAL L,PIN	0483-274	32221		secreta	rykottak	kal@gma	ail.com
Water Suppl	y Indica	ators																	
-	Covera Water s Connec	upply		ta supply rater	connections revenue water  100% 20%					y of water oply	Quality supp	of water plied	redres cusic	ency in ssal of omer plaints	water	covery in supply ices		ncy in collection	
Benchmarks	100	%	135	lpcd				24 h	ours	10	0%	80	)%	10	0%		90%		
	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)	ts Current Targets Current Targe		(2017-	Current (2016- 17)		Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)		Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets 18)	(2017	
	600	680	135	135	100	100	NIL	NIL		4HOUR S DAILY	100	100	80	90	80	90	90	100	
Sewage Mar	nageme	nt (Se	werage	and Sa	Initation	1)													
	Covera	ige of	Cover	rage of network	Colle	ection by of the network	sewage t	acy of reatment acity		if sewage ment	and rec	of reuse yeling, of sewage	redres	ency in ssal of omer	recov	of cost ery in age	l	ncy in collect wage charg	
Berichmarks	100	%	10	0%	10	0%	10	0%	10	0%	20	)%	80	)%	10	0%		90%	
	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)		Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Сипепt (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets 18)	(2017
	NIL		NIL		17) 18) 17) 18)		NIL	-	NIL	~	NIL	-	NIL	-	NIL	100			

	Househo covera solid w manage service	ge of vaste ement	collec municip	ency of tion of pal solid ste	segreg	ent of alion of oal solid ste	municip	ent of pal solid acovered	dispo municit	scientific sal of oal solid ste	redres cust	ency in issal of omer ilaints	recovery	of cost in SWM vices	collection	ency in n of SWM rges
Benchmarks	100	%	10	0%	10	0%	80	)%	10	0%	80	)%	10	0%	90	)%
	Current (2016- 17)	Targe Is (2017- 18)	(2011)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	(2017-	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)
	NIL	-	90	100	100	100	NIL	-	NIL	-	NIL	-	NIL	-	NIL	-

Storm Water Drainage Indicators

Coverage of storm water drainage network | Incidence of Water logging/flooding |
Benchmarks 100% | 0 numbers |
Current (2016-17) | Targets (2017-18) | Current (2016-17) | Targets (2017-18)

					_												39. Ka	ottarakkara
					14th Flna	nce Com	mission: De	claration	of Service L	evel Stan	dards Not	tification F	ormat					
Kottara	akkara	К	erala		D.V	/. Sanal K	umar						04	74 24523	366	koltara	karagp@c	mail.com
Water Sup	pły Indicate	ors																
	Coveraç Water si Connec	upply	Per Capita of wal		Extent of m water con		Extent of revenue		Continuity supp			of water plied	Efficie redres custo comp	sal of omer	water:	overy in supply lices	collection supply	ency in in of water y related arges
Benchmark s	1009	6	135 lp	cd	100	%	209	%	24 ha	ours	10	00%	80	%	104	0%	9	0%
	Current (2016-17)	Target s (2017- 18)	Current (2016-17)	Target s (2017- 18)	Current (2016-17)	Targels (2017- 18)	Current (2016-17)	Targets (2017- 18)	Current (2016-17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targels (2017-18)
	25%	40%	135	135	100%	100%	30%	10%	6hr/day	6hr/day	95%	100%	100%	100%	80%	90%	80%	90%
Sewage M	anagement	(Sewe	age and Sa	anitatio	1)								•					
	Coveraç Toile		Coverage n sewage n servic	etwork	Collection efficiency		Adequa sewage Ir capa	ealment	Quality of Irealn	3	and rec	of reuse cycling of sewage	Efficie redres custo comp	sal of omer	recov sew	of cost ery in rage gement	collection	ency in of sewage arges
Benchmark s	1009	4	100%	%	100	%	100	%	100	%	2	0%	80	%	10	0%	9	0%
	Current (2016-17)	Target s (2017- 18)	Current (2016-17)	Target s (2017- 18)	Current Targets		Current (2016-17)	Targets (2017- 18)	Current (2016-17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targels (2017- 18)	Current (2016- 17)	Targets (2017-18)
	100%	nil	60%	NH		nii	nil	กมี	nil	nit	nil	nil	nil	nil	riil	ภูป	nil	niì
Solld wast	e Manager	nant																
	Househol coverage wast manage service	of solid le ment	Efficien collection municipa wasi	on of I solid	Exter segrega municips was	ition of	Extent of r solid v recov	vaste	Extent of s dispos municipa was	sal of al solid	redre cust	ency in issal of tomer plaints	Extent recovery serv	ın SWM	Efficie collection chai	_		
Benchmark s	1009	Ya	1009	%	100	1%	80	%	100	9%	8	<b>0</b> %	100	3%	90	)%		

									81									
		14t	h Fina	nce Co	ommis	sion: E	Declara	ation o	f Servi	ce Lev	el Sta	ndards	s Notifi	cation	Form		otyaya	am
Name of the city	//ULB	State		Name of	the Mun	icipal Co	mmission	er/ Chief	Postal A	ddress wi	th PIN cod	de e	Phone &	Fax nos		Email (d		
KOTTAYAM		Kerala	_	P.K.\$AJI		ETARY			Municipa Kottayan	office, n-686001	Kottaya	sm P.O.	48125666	665		ktmmu l.com	inicipali	ty@gmai
Water Supply	y Indica	tors																
	Covera Water s	supply	, - , ,	ita supply vater	of w	metering rater ections		of non e water		y of water	Qualify supp	of water	cusk	ency in ssal of omer daints	water	covery in supply	collection suppl	lency in on of water y related arges
Berichmarks	100	)%	135	lpcd	10	0%	20	)%	24 h	ours	100	0%	80	)%	10	0'%	9	0%
	Current (2016- 17)		Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18)
	85	95	90	100	95	100	20	18	10	20	95.5	100	35	50	95	100	90	95
Sewage Mar	ageme	nt (Se	werage	ge and Sanitation) verage of Collection														,
	Covera	ets .	sewage	rage of network rices	efficien	ection by of the network	sewage	uacy of treatment acity	,	f sewage ment	Extent of and rec- treated	- •	redres custo	ency in ssal of omer olaints	recovery	of cost in sewage gement	collection	iency in n of sewage arges
Benchmarks	100	)%	10	0%	10	0%	10	0%	10	0%	20	)%	80	)%	10	0%	9	00%
	Current (2016- 17) 99.5	Targe ts (2017- 18) 100	Current Targets -(2016- (2017- 17) 18)		Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18
	33.3	1100	0	0	0			Į v	10	<u> </u>		Jo	U	<u> </u>	<u></u>		10	
Solid Waste	Manag	ement	Indicat	ors														
	Househo coverage was manage	of solid ste	collec	ency of ction of pal solid iste	segreg munici	ent of ation of oal solid aste	solid	municipal waste vered	dispo munici	scientific sal of sal solid isle	redres	ency in ssal of omer plaints	recovery	of cost in SWM vices	collection	ency in n of SWM irges		
Benchmarks	100	)%	10	0%	10	0%	80	0%	10	0%	80	)%	10	0%	90	0%		
	Current (2016- 17)	1	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)		
C4			_		30	10	40	190	40	1/3	1/0	100	10	30	10	1,0	-	<del>                                     </del>
Storm water			e Indicators					00.0614	ator las	nina 4) s -	dine		-					
Benchmarks.	100%	rage of storm water drainage network				0 numb		ater log	ging/100	ung		-				├		
Delicilitation	100%   Current (2016-17)   Targets (2017-18)						t (2016-	17\	Tarnet	(2017-	18\	-	<del>                                     </del>	<del>                                     </del>		<del>                                     </del>		
	Current (2016-17) Targets (2017-1					7	. 12010	,	0	12017								

.

					mmiss						vel Sta					nat		
Name of the c	ity/ULB	S	tale	- Name (		cutive Off		,,, Onio	Post	al Address	s WITH PIN	code	Pho	ne & Fax	nos		Email id	1
koyılandy		Kerala		cheryl ire	ne solomo	n			Municipa	l Office Ko	oyılandy 67	73305	0496-262 0496-262			secreta I.com	rykl <u>dy@</u>	<u>rediffma</u>
Water Suppl	y Indica	ators																
	Covera Water s Connec	upply		la supply aler	of w	metering rater ctions		of non e water	ı	y of water oply	Quality supp	of water plied	redres cust	ency in ssal of omer daints		covery in supply rices	collectic suppl	iency in on of water y related arges
Benchmarks	100			lpcd	Targets Current Targets			)%	24 h	icilis	10	0%	80	%	10	ე%	9	0%
	Current (2016- 17)	(2017- 18) 17) 18) 17) 18)		Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)		Current (2016- 17)	Targets (2017-18			
	82	84	97	98 100 100 1		16	18	100	100	100	100	88	90			96	98	
Sewage Mar	nageme	nt (Se	werage	and Sa	nitation	ר)					·							_
	Coverage Toilets	e of	Coverage sewage services		Collection officiency sewage r	of the	Adequac sewage capacity		Quality of treatment	of sewage t	Extent of and recurrent sections of the section of the sections of the section of the sections of the sections of the sections of the sections of the section of the secti	ycling of	Efficiency redressal customer	of	Extent recovery sewage		Efficiency collection charges	i of sewag
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%	•	90%	
	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18
	95	100			0	0	0	0	0	o	0	0	0	0	0	0	o	0
Solid Waste	Manag	emen	Indica	tors														
	Househo covera solid w manage	ge of vaste ement	collec municij	ency of tion of pal solid	segreg municip	nt of ation of sal solid ste	munici	ent of pal solid ecovered	dispo	I scientific osal of pal solid oste	redre: cust	ency in ssal of omer blaints	recovery	of cost in SWM vices	collection	ency in of SWM rges		
Benchmarks	SALVICAS		10	0%	80	0%	10	0%	80	)%	10	0%	90	)%	1			

	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2047- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)
	70	90	95	100	95	100	75	80	80	90	50	80	80	90	80	90
Storm Water	Draina	ge Ind	licators													
	Covera	ge of s	storm w	ater drai	nage ne	etwork	Inciden	ce of W	ater log	ging/floo	oding					
Benchmarks	100%						0 numb	ers								
_	Curren	(2016	5-17)	Targets	(2017-	18)_	Curren	(2016-	17)	Targets	(2017-	18)				
	3			4	<u>.</u>		0		·	0						

				14th Fin	ance Co	mmiss	ion: De	claratio	п of Se	rvice L	evel Sta	andard	s Notific	ation F	ormat		42. 1	Kozhikode
Name of the	e city/ULB	S	até	Name of	the Municipal	Commissio Officer	ner/ Chief E	xecutive	Pos	stal Addres	s with PIN c	ode	Pho	one & Fax n	05		Emall ld	
Koznikode Co	orproration	Ke	rala		Mrír	ımayi JOSI	<del>()</del>						049	95-263504	40	Secyadr@g	mail.com	
Water Sup	ply Indic	ators																
	Coverage supply Co			a supply o! ater	Extent of m water con			on revenue Ner	Continuity		Quality of supp		Efficiency i of cus comp			overy in water ly services		in collection of related charge
Benchmar ks	100	0%	135	Ipcd	100	1%	20	)%	24 h	ours	100	)%	80	3%	1	00%	!	90%
	Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018- 19)	Current (2017-18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018-19)	Current (2017-18)	Targets (201 19)
	70%	61%	135	135	90%	90%	20%	20%	24	22	100%	100%	83%	90%	60%	62%	90%	94%
Sewage M	anageme	ent (Sew	erage an	d Sanitati	on)			•			,		•					
	Coverage	of Toilets		of sewage services	,				Quality of		Extent of r recycling of sew	of treated	Efficiency is of customer			cost recovery in management		m collection of ge charges
Benchmar ks	100	)%	10	00%	100	1%	10	0%	101	0%	20	%	80	)%	1	00%	,	90%
	Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018- 19)	Current (2017-18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018-19)	'Current (2017-18)	Targets (201) 19)
	97%	98	0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Name of th	se city/UI	LB							l									
	Househo coverage waste mai serv	of solid	of mum	of deflection tipal solid aster	Extent of se of municipal			municipal e recovered	dispo municip	scientific sal of pal solid ste	Efficiency i of cus comp	forner	recovery	of cost in SWM rices		in collection of d charges		
Benchmar ks	100	0%	10	00%	100	)%	80	)%	10	0%	80	%	10	0%		90%		
	Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018- 19)	Current (2017-18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018-19)		
	82%	84%	81%	83%	87%	91%	78%	80%	80%	76%	79%	87%	8992%	94%	82%	83%		

Storm Wat	ter Drainage Indicators						
	Coverage of storm	water drainage network	Incidence of Wate	er logging/flooding		_	
8enchmar ks	1	00%	0 nur	nbers			
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)			
	40%	80%	,				

		14th	ı Finaı	nce Co	mmiss	sion: D	eclara	ition o	f Servi	ce Lev	el Sta	ndards	Notifi	cation			namkı	
Name of the city/	ULB	State		Name of Executive	the Mur Officer	nicipal Co	mmission	er/ Chief	Postal Ad	dress with	PIN code		Phone & !	Fax nos		Email id		
Kunnamkulam		Kerala				•												
Water Supply	y Indica	itors																
	Covera Water s	supply		ita supply vater	Extent of of w			of non e water	Continuit sur	y of water oply		of water plied		ssal of omer	water	covery in supply vices	collection	ency in on of wate y related arges
Benchmarks	100%		135 lpc	d	100%		20%		24 hou	's	100%		80%		100%		90%	
	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)		Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-1
	Nil	Nil	Nil	Nil	Nil	NìI	Nil	Nil	Nii	Nii	Nil	Nil	Nil	Nil	Nil	Níl	Nil	Nil
Sewage Man	ageme	nt (Se	werage	and Sai	nitation													
	Covera	~	sewage	rage of network vices	efficienc	ection by of the network	sewage	Jacy of Irealment acity		i sewage meni	and rec	of reuse ycling of sewage		ency in ssal of omer	recov	of cost very in vage	collection	iency in n of sewaç arges
Benchmarks	100	)%	10	0%	10	0%	10	0%	10	0%	.20	)%	80	)%	10	0%	9	0%
	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targels (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Target (2017-1
_	Nii	Nil	Nii	Nil	Nil	Nil	Nil	Nir	Nii	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Níl
Solid Waste	Manag	ement	Indicat	ors														
	Househo coverage was manag servi	of solid ste ement	collec munici	ency of ction of pal solid aste	segreg municis	ent of ation of pal solid este	solid	municipal waste vered	dispo munici	scientific esal of eal solid este	redre cust	ency in ssal of omer plaints	recovery	of cost rin SWM rices	collectio	ency in n of SWM irges		
Benchmarks	100	)%	10	0%	10	0%	80	<b>)</b> %	10	0%	80	0%	10	0%	90	0%	1	

	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)												
	10%	100%	50%	100%	30%	100%	20%	80%	60%	100%	60%	100%	40%	100%	80%	90%
Storm Water	Draina	ge Ind	licators												l	l
			storm wa		nage net	work	Inciden	ce of W	ater logg	ing/floo	ding					
Benchmarks	100%						0 numb									
	Current	(2016	i-17)	Targets	(2017-	18)	Current	(2016-	17)	Targets	(2017-	18)				
	60%			100%			2 Nos.			0 Nos.						

Name of the co	ty/ULB	S	ate	Name o		icipal Con cutive Offi		/ Chref	Post	al Address	with PIN	code	Pho	ne & Fax	nos.		Email id	1
Malappuram Mu	nicipality	Kerala		N,K,Krishi	na kumar				Municipal	Office M	alappuram		Phone- 04	183-27342	228	<u>.in</u>		yahoo.co mail.com
Water Suppl	y Indica	itors									1						1	
	Covera Water s Connec	upply		ta supply vater		metenng raler ections	Extent revenu			y af wəter oply	Quality supi	of water plied	Efficie redres custo comp	sal of omer	water	overy in supply nces	collectic supply	iency in on of wate y related arges
Benchmarks	100	%	135	lpcd	100	0%	20	%	24 h	ours	10	0%	80	%	100	0%	9	0%
	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)		Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-1
	60	80	0	0	60	80	5	10	5	15	50	70	0	0	0	0	0	0
Sewage Mar	ageme	nt (Se	werage	and Sar	nitation)	)												
	Covers	9	sewage	rage of network vices	efficienc	ection by of the network	sewage I	pacy of treatment acity	,	of sewage ment	and rec	of reuse yeling of sewage		ncy in ssal of omer	recov	of cost very in rage	collection	lency in n of seway arges
Benchmarks	100	)%	10	0%	10	0%	10	0%	10	0%	20	)%	80	1%	10	0%	9	00%
	Current (2016- 17)	Targe ts (2017- 18)		Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)		Targels (2017- 18)	Current (2016- 17)		Current (2016- 17)	Targets (2017-1
	0	0	0	0	0	0	0	0	0	0	0	0	70	78	0	0	0	О

	Househo coverage was manage servi	of solid ste ement	collec	ency of tion of pal solid aste	segreg	ent of ation of pal solid aste	Exte municip waste re		dispo municip	scientific esal of eal solid este	redre: cust	ency in ssat of omer plaints	recovery	of cost in SWM vices	collection	ency in a of SWM rges
Benchmarks			10	0%	10	0%	80	%	10	0%	80	)%	10	0%	90	)%
		Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)		Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)
	70	85	60	75	60	80	65	60	40	60	55	40	60	70	60	70
Storm Water	r Draina	ge Inc	licators													
	Covera	ige of s	storm wa	ater draii	nage ne	twork	Inciden	ce of W	ater log	ging/floc	ding					
Benchmarks	100%						0 numb	ers			· • •		]			
	Curren	t (2016	3-17)	Targets	(2017-	18)	Current	(2016-	17)	Targets	(2017-	18)	1			

	1	4th F	inand	ce Con	nmissio	on: De	 clarat	ion of	Serv	ice L	evel S	Stand	ards N	lotific	ation F	45. Ma ormat	nantha	vadi
Name of the cr	ty/ULB	State		Name of Executive	the Munic Officer	ipal Com	missione		Postal A	ddress v	wi(h PIN	code	Phone &	Fax nos		Email id		
Mananthavady	ı	Kerala		Vimalkum	ar G.				Muncipa V	,	Manani J-67064:	, .	04935 24	40253, 99	947277238	mndym	unicipalit	y@gmai
Water Sup	ply India	ators													1			
	Waters	Coverage of Vater supply Per Capita supply of water connections  100% 135 lpcd 100%				ster	Extent revenu	of non e water	Continuous water s	•	1 ′	of water plied	Efficie redres custo comp	sal of omer	Cost rec water : serv	supply	collection supply	ency in n of water related arges
Benchmar ks	100% 135 lpc			Incd	100	10/.	20	)%	24 h	OUES	10	0%	80	٥/,	10/	0%	a	0%
, no	Current (2016- 17)	Target s	Curre nt	<u> </u>		Targets (2017- 18)	Curren t (2016- 17)	Target s		Targe ts	Curre	Target s	Current (2016- 17)	Target	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18
	85	100	90	100	95	100	17	100	20	22	95	98	70	90	95	100	85	90
Sewage Ma	anag <u>em</u>	ent (Se	werag	ge and S	anttatlo	n)												
	Covera Toil	<b>~</b>	Coverage of Sanktation)  Coverage of Collection  sewage network Services Sewage network  services Sewage network		y of the	sew treat	acy of vage ment acity	Qual sew treat	age	and rec	of reuse cycling of sewage	Efficie redres custo comp	ssal of omer	Extent recovery i manag	0	collection	ency In of sewage arges	
Benchmar ks	100	)%	10	00%	100	)% ———	10	0%	100	0%	20	0%	80	)%	10	0%	9	0%
	Current (2016-	1,	nt (2016-	(2017-	(2016-	Targets (2017-	t (2016-	Target s (2017-	Curren t (2016-	ts (2017-	nt (2016-	1.	Current (2016-	(2017-	Current (2016-	(2017-	Current (2016-	Targets
l	(2016- (2017- (2016- (20 17) 18) 17) 18				17)	18)	17) .	18)	17)	(18)	17)	18)	17)	18)	17)	18)	17)	(2017-

	98	100	80	85	90	95	10	30	0	20	0	0	20	50	0	0	0	(
Solid Was	te Mana	gemen	t Indic	ators										_				_
	Househo coverage was manage servi	of solid sle ement	colle munic	iency of ction of ipal solid aste	segreg municip	nt of alion of pal solid ste	munici	ent of pal solid acovered	scie dispo municia	ent of nuflc isal of oal solid iste	redre	ency In ssal of tomer plaints	,	of cost in SWM ices	collection	ency in of SWM rges		
Benchmar ks	100	)%	10	00%	100	0%	80	0%	10	0%	80	0%	100	0%	90	)%		
	700		Сигге	70		<del></del>		Target	_	-	_	_	+	Target			1	
	Current (2016- 17)	s	nt	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	l l	s (2017- 18)	t	ts	nt	s (2017- 18)	Current		Current	Targets (2017- 18)		
	50	60	60	80	60	80	30	40	0	20	40	50	0	100	0	100		
Storm Wat	ter Drain	age In	dicato	rs														
	Coverage of storm water d				nage ne	twork	Incide	nce of	Waterl	ogging	/floodi	ng						
Benchmar ks	100%					_	0 num			75.5								
	Current	Current (2016-17) Targe				8)	Curre	nt (2016	6-17)	Targe	ts (20	17-18)	]					
	75	100					0.15			0								

		14th	Financ	ce Con	nmissi	on: De	eclarat	ion of	Servi	ce Lev	el Star	ndards	Notif	icatior	Form		46. Ma	njeri
Name of city/UL		Sta	ate	Com	Name o	er/ Chie	ef Exec	utive		co	ess with de			ne & Fas	nos		Email i	d
Manjeri Municipality		Kerala		P.Satho Charge	eesh K	umar (	Secre	tary In	Manjer 676121	i Munic	ipality,	Manjerí	483276	6238		museci om	man <u>jeri(</u>	@gmail.c
Water Supp	ly Indic	ators																
	Covera Water Connec	supply	Per supply water	Canita	Extent meterin water connec		Extent		Continu water s	,	Quality water supplie		Efficier redress custom comple	saÍ of er	Cost re in supply service	water	Efficier collection water related	-
Benchmark s	100%		135 lpc	;d	100%		20%		24 hou	rs	100%		80%		100%		90%	
	Curre nt (2016- 17)	s	nt	Target s (2017- 18)	nt	Target s (2017- 18)	nt	Target s (2017- 18)	Curre nt (2016- 17)	Target s (2017- 18)	nt	Target s (2017- 18)	nt	Target s (2017- 18)	Curre nt (2016- 17)	Target s (2017- 18)	nt	Targets (2017- 18)
	70%	80%	70	120	90%	100%	-	-	18	22	100%	100%	60%	80%	-	-	90%	90%
Sewage Ma	nagem	ent (Se	werage	and Sa	nitatio	1)	•					•		•				
	1	age of lets	sev net	rage of vage work vices	efficie	ection ncy of ewage work	sew treat	acy of age ment acity	sev	lity of vage ment	reuse	ent of e and ling of ated	redre:	ency in ssal of omer staints	recov sew	of cost very in vage gement	colle se	ency in ction of wage arges
Benchmark s	10	0%	10	0%	10	0%	10	0%	10	0%	20	)%	80	)%	10	0%	9	0%
	Curre nt (2016- 17)	Target s (2017- 18)	nt	Target s (2017- 18)	nt	s	Curre nt (2016- 17)	s	Curre nt (2016- 17)	Target s (2017- 18)	nt	Target s (2017- 18)	nt	Target s (2017- 18)	nt	Target s (2017- 18)	nt	Targets (2017- 18)
	99%	100%	30%	30%	20%	20%	30%	30%	20%	20%	10%	10%	50%	50%	-	-	_	-

	cover solid	ehold vel age of waste gement	collec	ency of tion of icipal waste	segreg mun	ent of ation of icipal waste	mun solid	nt of icipal waste /ered	scie dispo muni	ent of ntific sal of icipal waste	redres	ency in ssal of omer laints	recov SV	of cost ery in VM rices	collec	ency in tion of charges
Benchmark s	10	0%	10	0%	10	0%	80	)%	10	0%	80	1%	100	0%	90	)%
	nt	*	лt	s	nt	-	nt	1-	nt	1	nt	s	nt	Target 's (2017- 18)	nt	Target s (2017- 18)
	50%	50%	60%	60%	80%	80%	60%	60%	100%	100%	50%	50%	60%	60%	50%	50%

Storm Wate	er Drainage Indicator	'S		
	Coverage of storm w	rater drainage network	Incidence of Water I	ogging/flooding
Benchmark	100%		0 numbers	
	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)
	18%	30%	Nil	Nil

			14th	Financ	e Comi	ทเรรเกา	n: Dec	laration	of Ser	vice Le	vel Stan	dards N	Intifica		7. Man	narkk	ad	
Name o	f the		1710	Name	of	the		unicipal	10100	1,00 00	ver oran	uai us i		ICIOU I	oi iiiat			
city/ULB		State		Commi	ssioner/			,	Posta) A	Address v	vith PIN	code	Phone	& Fax n	105	Email	id	
Mannarkk	ad	Kerala																
Water Su			rs															
	Cover	rage of supply ections	Per C	apita ly of ter	Exter meteri wat	ng of er		t of non ie water	l	nuity of supply		of water olied	redre cust	ency in ssal of omer plaints	Cost re in w sup serv	ater ply	colle wate	eiency in ection of r supply d charges
Benchma rks		0%		lpcd	100			)%	24 1	hours	10	0%		)%	100	)%	(	90%
	nt	Target s (2017- 18)	Curren ( (2016- 17)	s	Curren t (2016 17)		nt		Curren (2016	Targets (2017-18)	Current (2016- 17)	Targets (2017-	nt	s	Curren t (2016- 17)	ts	nt	Targets (2017-18
	80%	100%	75	135	92	100	24%	)7%	10	24	92%	100%	95%	100%	100	100	80%	100%
Sewage N	lanage	ement (	Sewerng	ge and S	Sanitatio	n)												
		rage of ilets	sew netv	age of vage vork vices	Collect efficient the set netw	icy of wage	sev trea	uacy of vage tment acity	sev	lity of vage tment	and recy	of reuse yeling of sewage	redre cust	ency in ssal of omer plaints	Extent recove sew manag	ery in age	colle	eiency in ection of c charges
Benchma rks	10	0%	100	0%	100	%	10	00%	10	00%	20	)%	80	)%	100	)%	(	00%
	17)	s (2017- 18)	Curren l (2016- 17)	s	Curren t (2016- 17)	ts	Curre nt (2016- 17)	Targets (2017- 18)	I	_	Current (2016- 17)	Targets (2017- 18)		Target s (2017- 18)	t	ts	nt	Targets (2017-18
	NA NA																	NΑ
Solid Wa	ste Ma	nagem	ent Indi	cators														

	le cover solid	ehold vel age of waste gement	muni	tion of	Exter segrega munic solid v	tion of cipal	mun solid	ent of nicipal waste	scie dispo munici	ent of ntific osal of pal solid	redres custo	ency in ssal of omer laints	recov	of cost very in services	Efficie collect SWM c	ion of	
Benchma rks	10	0%	100	0%	100	10%	81	0%	30	0%	80	)%	10	0%	90	%	
	Curre	Target	Curren	Target		Targe	Curre						Сигге	Target	Curren	Targe	
	nt	s	t	s	Curren	ts	nt	Targets	Сигтел	Targets	Current	Targets	nt	s	t ·	ts	
	(2016-	(2017-	(2016-	(2017-	t (2016	(2017-	(2016-	(2017-	t (2016	(2017-	(2016-	(2017-	(2016-	(2017-	(2016-	(2017	
	17)	18)	17)	18)	017- t (2016 (2017- 17) 18)			18)	17)	18)	17)	18)	17)	18)	17)	18)	
	60%	100%	90%	100%	75%	100%	60%	80%	25%	100%	90%	100%	100%	100%	ΝA	NA	
Storm W	ater D	rainage	Indicat	tors						` `							·
	Covera	age of st	orm wa	ter drain	age netv	vork	Incide	nce of W	ater log	ging/floo	ding						
Benchma																	
rks	100%						0 num	bers									
	Curren	it (2016	-17)	Targets	(2017-)	8)	Currer	st (2016-	17)	Targets	(2017-18	)					
	75%									0							

Name of the city/ULB State  Maradu Municipalirty Kerala  Water Supply Indicator  Coverage of Water supply Connections  Bench marks 100%  Curren t (2017 Targets 18) (2018-19  86% 90%  Sewage Management (3)  Coverage of Toilets  Bench 100%	Curre	B.Anil Ku Capita supply of water  35 lpcd Target	External Ext	ent of ring of ater ections	Exter	nt of non	Continuater:	oor,Marac nulty of supply	Ouality o	í waler	484270	ency In ssal of lomer	Cost rea	covery in		o@gmail.com
Water Supply Indicator  Coverage of Water supply Connections Bench 100%  Curren t (2017 Targets 18) (2018-19  86% 90%  Sewage Management (300 Coverage of Toilets  Bench 100%	Curre	Capita supply of water 35 lpcd Target	Externels was connected to the connected	ring of ater actions	reven	iue, water	Continument of the continument o	nuity of supply	Quality o		Efficie redre cust	ency In	Cost rea	covery in		
Coverage of Water supply Connections Bench 100%  Curren t (2017 Targets 18) (2018-19  86% 90%  Sewage Management (3)  Coverage of Toilets  Bench 100%	Water Per C cections 13	35 lpcd Target	mete wa conne	ring of ater actions	reven	iue, water	water	supply			redre cus	ssal of		,	Efficienc	v in collection o
supply Connections Bench marks 100%  Curren t (2017 Targets 18) (2018-19)  86% 90%  Sewage Management (Coverage of Toilets  Bench 100%	curre	35 lpcd Target	mete wa conne	ring of ater actions	reven	iue, water	water	supply			redre cus	ssal of		,	Efficienc	v in collection o
Curren t (2017 Targets (2018-19)  86% 90%  Sewage Management (3)  Coverage of Toilets	Curre	Target		0%	2	:0%	24 5				com	plaints	1	supply vices	water	supply related charges
t (2017 Targets (2018-19)  86% 90%  Sewage Management (Coverage of Toilets)  Bench 100%			Curre				2411	ours	100	%	80	0%	10	0%		90%
Sewage Management (  Coverage of Toilets  Bench 100%	•	)17 (2018- 19)	(2017-	Targets (2018- 19)		Targets	Current (2017- 18)		Curren t (2017-	ets	(2017-		Current (2017- 18)	Targets (2018- 19)		Targets (2018-19)
Coverage of Toilets  Bench 100%	% 102	110	91%	100%	20%	30%	6	10	85%	85%	50%	60%	20%	30%	0%	0%
Bench 100%	ent (Sewer	rage and S	anitat	ion)												
	Toilets sewa	overage of age network services	efficien	ection cy of the network	sewage	quacy of treatment pacity	Qual sew (reat	æge	Extent of and recy treated s	cling of	redre	ency in ssal of lomer	recovery	l of cost in sewage gement		ey in collection o age charges
	6	100%	10	0%	1(	00%	100	0%	209	%	80	0%	10	0%		90%
Curren t (2017-Targets 18) (2018-19	- 1 '	Target en s 017 (2018- 19)		Targets (2018- 19)		Targets	Current (2017- 18)		t (2017-	ets		Targets (2018- 19)	Current (2017- 18)	Targets (2018- 19)	1 ' 1	Targets (2018-19)
10% 12		85	55	65	40	50	50	70	80	100	30	50	90	100	100	100

	covera waste m	shold level ge of solid nanagement rvices	collec municip	ency of tion of pal solid ste	segreç munici	ent of gation of pal solid aste	munic	ent of ipal solid recovered	Exte sciel dispo municip wa:	ntific sal of al solid	Efficier redress custo compl	sal of mer	recover	l of cost y in SWM vices	collectio	ency in n of SWM irges		
Bench																		
marks	100%		100%		100%		80%		100%		80%		100%		90%			
	Curren t (2017- 18)	Targets	t (2017- (2018- 18) 19) 18) 19) 19)			I`		Targets (2018- 19)	Current (2017- 18)		Curren t (2017	ets	Curren t (2017- 18)	Targets (2018- 19)		Targets (2018- 19)		
	85%	95%				50%	60%	0%	0%	70%	70%	70%	80%	65%	70%			
Storm V	Vater D	rainage In	dicato	rs														
	Covera	ige of stori	m water	draina	ge net	work.	Incide	nce of W	ater log	ging/flo	oding			,				
Bench																	1.	٦
marks	100%							bers										
	Curren	t (2017-18	)	Target	s (2018	3-19)	Currer	nt (2017-	18)	Target	s (2018	-19)						
	80%	80%					15			20								

14th Finance Commission: Declaration of Service Level Standards Notification format

Name of the city/ULB	St	tate	C	ommiss	lunicipa ioner/ ive offic		Postal Addı Pir		1	Phone	& FaX			Emai	l id.			
Mattanur — -	Ke	erala		M. Sure	shan		Municipa Mattai 6707	nnur		049024	71226		типоƒт	tnr@gmo	il.com			
Water Supply II	ndicators																	
	Covera water : Conne	supply	Per ਯ supply o		meter wa	nt of ring of iter ections	Extent o			inuity of r supply		of water plied	redre custo	ency in ssal of omer plaints	water	covery in r supply vices	Efficie collect water s related	ion of supply-
Benchmarks	9	6	lp	cd	9	<b>∀</b> a	%	,	H	lours		%	9	%	%		%	
	Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Target 5 (2018- 19)	Curren t (2017- 18)	Targets (2018- 19)	(2017-18)	Targets (2018- 19)	Curren t (2017- 18)	Targets (2018-19)	Curren 1 (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018- 19)	Curren t (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018- 19)
	25 29		55	56	100	100	15	30	6.25	6.75	20%	100%	98	99	50	100	98	100

Sowage Management (Sewerage and Sanitation)

	Covera	•	Covera sew: netw	age Jork	efficie the s	ection ency of ewage work	Adequi sewage tr capa	eatment	se	ality of wage atment	and rec	of reuse ycling of sewage	redre: custo	ency in ssal of omer laints	recov	of cost very in vage gement	Efficie collect sewage	lon of
Benchmarks	94	6	%	;		<b>%</b>	%			%		%	9	%		%	9/	5
	Current (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Target \$ (2018- 19)	Curren t (2017- 18)	Targets (2018- 19)	Current (2017-18)	Targets (2018- 19)	Curren t (2017- 18)	Targets (2018-19)	Curren t (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018- 19)	Curren 1 (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018- 19)
	100	100	0	10%	0	10%	0	10%	0	10%	0	10%	0	0	0	0	0	0

	House leve covera solid w manage servi	el ge of vaste ement	Efficiei collect municip was	lon of al solid	Exten segrega municipa was	tion of	munic	tent of clpal solid recovered	scie dispo munici	ent of ntific osal of pal solid aste	redre	ency in ssal of omer slaints	recover	of cost y in SWM vices	Efficier collecti SWM cl	ion of
Benchmarks	%		%	3	%	. 1-77 (3000)	-	%		%	9	%		%	%	
	Curren t (2017- 18)	Farg ets (201 8- 19)	Current (2017- 18)	Targets (2018- 19)	Current (2017-18)	Targets (2018- 19)	Curren t (2017- -18)	Targets (2018-19)	Current (2017- 18)	Targets (2018- 19)	Current (2017-18)	Targets (2018-19)	Curren t (2017- 18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018- 19)
	70	10 0	80	100	82	100	100	100	100	100	100	100	60	75	100	100

Storm Water Drainage Indicators

	Coverage of storm w	rater drainage network	Incidence of water	er logging/ flooding
Benchmarks		%		0
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-17)
	17%	25%	2%	0%

		141	h Fina	ince Co	ommis	sion: [	Declara	ation o	f Servi	ce Lev	el Star	ndards	Notifi	cation	Forma		Maveli	kkara
Name of the co	ty/ULB	s	late	Name		ncipal Con ecutive Off	nmissionei icer	/ Chief	Post	al Address	s with PIN	code	Pho	one & Fax	nos		Email id	
Mavelikara		Kerala		Biju S					Mavelikara Kerala - 69	a Municipali 10101	ity. Alappuz	ha Dist,	0479 2302	218		secretary	mmc@gmz	ail com
Water Supply	y Indica	tors																
	Waters	Taran						of non a water		y of water oply	Quality supp	of water plied	Efficie redres custo comp	omer	water	covery in supply vices	collection supply	ency in in of water grelated arges
Benchmarks	Toras		Ipcd	100	0%	20	1%	24 h	ours	10	0%	80	%	10	0%	9	0%	
	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18
	75	76	70	70	78	80	27	25	20	20	100	100	92	92	50	60	52	72
Sewage Man	agemer	nt (Sev	verage a	and San	itation)													
	Covera Toìle	_	sewage	age of network vices		ction by of the network	sewage	reatment acity		f sewage ment	Extent of recycling sew			ency in estat of omer	recovery	of cost in sewage gement	collection	ency in of sewag arges
Benchmarks	100	)%	10	0%	100	0%	10	0%	10	0%	20	)%	80	)%	10	0%	9	0%
	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18
	100	258	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

	Househo coverage was manage service	of solid te ement	collec municip	ency of tion of pal solid ste	segreg: municip		Extent of solid recov	waste	Extent of dispo municip wa	al solid	redres custo	ency in ssal of omer ilaints	recovery	of cost on SWM rices	collection	ency in of SWM rges
Benchmarks	100	%	100	0%	100	0%	80	)%	100	0%	80	)%	10	0%	90	1%
	Current (2016- 17)	l tc	Current (2016- 17)	Targets (2017- 18)	Current (2016-, 17)	Targets (2017- 18)		Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)
	95	100	95	98	75	85	55	65	55	70	92	95	45	55	70	75

## Storm Water Drainage Indicators

	Coverage of storm w	vater drainage network	Incidence of Water	er logging/flooding
Benchmarks	1(	00%	<u>0</u> nur	nbers
-	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)
	15	40	0	0

				14th	Financ	e Com	missio	on: Dec	claratio	on of S	ervice	Level	Standa	ırds No	tificati	ion For	mat	51. Mukkam
Name city/(		Sta	ale	Name		ncipal Com culive Offi		Chief	Pos	, lal Address	with PIN	code	Pho	one & Fax	nos			Email id
lukkam_		Kerala		N.K. Hare	esh				Mukkam	P.O.,67360	)2		0495 229	7132		mukkam	municipa	ality@gmail.com
Vater S	upply l	ndicato	rs						-					•				
	Coverage Sup Conne	ply	of v	ita supply vater		molering rater ections		of non e water		y of water pply	Quality sup	of water olled	redres custo	ency in ssal of omer slaints	water	covery in supply vices	Efficienc	cy in collection of water supply relate charges
lench narks	100%		135 lpc	d	100%		20%		24 houi	ſS	100%		80%		100%		90%	
	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18)
-	40	60	35	65	40	60	40	60	24	24	40	60	40	60	30	40	30	40
ewage	e Manag	gement	(Sewer	age and	Sanitat	lon)												
	Cover Tol	age of lets	sewage	rage of e network vices	of the	efficiency sewage work	sewage '	uacy of treatment acity		of sewage Iment	recycling	reuse and of treated age	redres	ency in ssal of omer blaints	recovery	t of cost in sewage gement	Efficie	ncy in collection of sewage charges
Bench narks	10	0%	10	0%	10	0%	10	0%	10	0%	20	)%	80	)%	10	00%		90%
	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18)
	Nii	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Níl	Nil	Nil	Níl	Nil	Nil	Nil	Nil	Nil

Solid	<u>Waste</u>	<u>Manageme</u>	<u>nt Ind</u>	<u>lcators</u>

	coverage wa manag	ald level e of salld ste gement rices	called municip	ericy of ction of pall solid iste	segreg munici	ent of atton of tal solid este	solid	municipal waste vered	dispo munici	scientific osal of oal solid oste	redre: cust	ency in ssal of omer staints	recovery	of cost in SWM rices	collectio	ency in n of SWM arges
Bench marks	100	0%	10	0%	10	0%	8(	)%	10	0%	80	)%	10	0%	9(	0%
	Current (2016- 17)				Current (2016- 17)	Targets (2017- 18)	1	Targets (2017- 18)	Current (2016- 17)			_		Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)
	10	50	10	50	10	50	10	50	10	50		there is no compla int	10	50	10	50

Storm '	Water Drainage Indic	ators		
	Coverage of storm wa	ater drainage network	Incidence of Water to	gging/flooding
Bench marks	100%		0 numbers	
	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)
	40	60	24	40

		14th	n Finar	nce Co	mmiss	sion: D	eclara	ition o	f Servi	ce Lev	el Sta	ndards	s Notifi	ication		2. Muv at	attupu	ızha
Name of the city	ULB	State		Name of Executive	the Mui	nicipal Co	mmission	er/ Chief	Postal Ad	dress with	PIN code		Phone &	Fax nos		Email id		
MUVATTUPUZH MUNICIPALITY	1A	Kerala		V.P.SHIB	U, MUNIC	IPAL SEC	RETARY		MUVATT	UPUZHA						muvattu ty@gm		nunicipa
Water Suppl	y Indica	tors																
	Covera Water s Connec	upply	Per Capi of w	ta supply rater	of w	melenng rater rctions	Extent revenu	of non e wa <u>t</u> er		y of water oply	Quality supp			ssal of omer	water	covery in supply vices	collection supply	ency in on of water y related arges
Benchmarks	100	1%	135	lpcd	10	0%	20	1%	24 h	ours	100	0%	80	1%	10	0%	9	0%
	Current (2016- 17)		(2016-	Targets (2017- 18)	Current (2016- 17)			Targets (2017- 18) -	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)		Targets (2017- 18)	Current (2016- 17)	_	Current (2016- 17)	Targets (2017-1
	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.
Sewage Mar	nageme	nt (Se	werage	and Sar	nitation	)												
,	Covera Toile	•	sewage	rage of network vices	efficien	ection by of the network	sewage	acy of Irealment acity	· ′	f sewage ment	and rec	of reuse yeling of sewage	redres cust	ency in ssal of omer plaints	recov sev	of cost very in vage gement	collection	iency in n of sewag arges
Benchmarks	100	)%	10	0%	10	0%	10	0%	10	0%	20	)%	80	)%	10	0%	9	0%
	Current (2016- 17)	Targe ts (2017- 18)	(2016	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Сителt (2016- 17)	Targets (2017- 18)	Current (2016- 17)		Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-1
	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N,A.	N,A,	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.

	Househo coverage was manage servi	of solid ste ement	collec	ency of stion of pal solid	segreg municip	ent of ation of cal solid este	solid	municipal waste vered	dispo municip	scientific esal of pal solid este	redres cust	ency in ssal of omer slaints	recovery	of cost in SWM vices	collection	ancy in n of SWM rges
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2016- 17)	Targe ts (2017- 18)	/2016 <sub>5</sub>	_	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)		Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)
	20%	60%	90%	100%	70%	100%	20%	60%	30%	70%	70%	80%	30%	60%	80%	90%
Storm Water	Draina	ge Inc	licators													
	Сочега	ge of	storm wa	iter drali	nage ne	twork	Inciden	ce of W	ater logg	ing/floo	ding		1			
Benchmarks	100%						0 numb						1			
	Current	t.(2016	5-17)	Targets	(2017-	18)	Curren	(2016-	17)	Targets	s (2017-	18)	]			
	60%			70%			20%		·	0%						

			141	h Finan	ce Com	missio	n: Decla	ration (	of Servi	ce Leve	Standa	ırds No	tificatio			mangad		
Neduma	angad	Ke	erala	!	Beena.S.Kui	mar, Munici	pal Secretar	у		ngad. Thiru	Sathram Jun Ivananthapur 1541		04	172-280223	8	<u>nddse</u>	ec@gmail.com	
Water Sup	ply Indica	ators																
	Coverage of Water supply Connections Per Capita supply of water connections Extent of metering of water water connections		Continuity sup		Quality o		Efficiency is of cus	tomer	Cost recovery in water supply services		Efficiency in collection of water supply related charges							
Benchmar ks	mər 100%		100% 135 (		100	)%	20	%	24 h	ours	100	)%	80	%	10	00%	90	)%
	Current (2016-17)	Targets (2017- 18)	Current (2016-17)	Targets (2017- 18)	Current (2016-17)	Targets (2017- 18)	Current (2016-17)	Targets (2017- 18)	Current (2016-17)	Targets (2017- 18)	Current (2016-17)	Targets (2017- 18)	Current (2016-17)	Targets (2017- 18)	Current (2016- 17)	Targe(s (2017-18)	Current (2016- 17)	Targets (2017- 18)
	88	89	100	110	100	105	28	30	22	25	100	100	98	100	73	78	89	92
Sewage M	anageme	nt (Sewe	erage and	Sanitati	on)							•						
	Covarage	of Toilets	Coverage network		Collection e the sewag	,	Adequacy treatment	-	Ovality o Ireati	f sewage ment	Extent of r recycling of sewi	of treated	Efficiency if of cus comp	tomer	ın se	gement gemage	collection	ncy in of sewage rges
Benchmar ks	100	0%	100	0%	100	0%	100	0%	10	0%	- 20	%	80	1%	10	00%	90	)%
	Current (2016-17)	Targets (2017- 18)	Current (2016-17)	Targets (2017- 18)	Current (2016-17)	Targets (2017- 18)	Current (2016-17)	Targets (2017- 18)	Current (2016-17)	Targets (2017- 18)	Current (2016-17)	Targets (2017- 18)	Current (2016-17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18)	Current (2016- 17)	Targets (2017- 18)
	88	92	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0-	0
Solid Was	te Manag	ement Ir	ndicators						1		1			-		-		
	Househo coverage waste mail serv	e of solid nagement	Efficiency of of munic wa	lpat solid	Extent of s of munic wa	ipal solid	Extent of solld waste	•	disposal o	scientific I municipal waste	Efficiency in of customp	tomer	Extent of co	,	,	in collection I charges		
8enchmar ks			100%		80%		100%		80%		100%		90%					

	Current (2016-17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18)													
	7	9	77	83	67	85	28	38	28	32	55	60	0	0	0	0	
Storm Wat	ter Draina	ge Indic	ators														
	Co	verage o	f storm wa	ter drain	age netwo	ork		Incidend	e of Wate	r logging,	/flooding						
Benchmar ks	100%								0 nur	nbers				-	_		
	Curr	ent (201	6-17)	Tare	gets (2017	-18)	Curr	ent (201	5-17)	Tar	gets (2017	-18)					
		20			25			0			0						

54. Neyyattinkara

14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of city/UL		St	ate	Name	of the Mi Chief E	unicipal xecutive		sioner/	Postal	Address	s with Pil	V code	Phor	ne & Fax	nos	Email id			
Erattuper	ta	Ke	erala		Kav	itha S. Ku	mar			Kottaya	upetta am Dist. 3121		04	822 2720	63	<u>etpaetp</u>	oaktm@gmail.cc		
Water Suppl	y Indica	tors																	
	Coverage of Water supply Connections  Per Capita supply of water				Extent of metering of water' connections Extent of non revenue water				Continuity	•	Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		collection supply	ency in n of water related arges	
Benchmarks	chmarks 100%		135 lpcd		100	)%	20	)%	24 hours		100%		80	%	100	0%	90%		
	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18)	
Sewage Mar	agemor	15 AV	V01200	and San	ltation\				N/A										
Sewage Mai	ragemer	ii (Sev	verage a	and San	itation)														
				,	0 "	.,							Efficie	ncy in		<u> </u>			
	Covera Toile	•	sewage	age of network aces	Calle efficiènd sewage		sewage	acy of treatment acity	Quality o	f sewage ment	recycling	reuse and of treated age	Efficie redres custo comp	isal of omer	recovery i	of cost in sewage gement	collection	ency in of sewage arges	
Benchmarks	ı	ets	sewage sen	network	efficiènd sewage	cy of the	sewage cap	treatment	, treat		recycling sew	of treated	redres custo	sal of omer laints	recovery i	in sewage	collection cha	of sewage	
Benchmarks	Toile	ets	sewage sen 10	network rices	efficiènd sewage	cy of the network	sewage cap	treatment acity	treat	ment	recycling sew	of treated age	redres custo comp	sal of omer laints	recovery manag	in sewage gement	collection cha	of sewage irges	

Solid Waste	Manage	ment															
	Househo coverage was manage servii	of solid ite ement	collect municip	incy of tion of pal solid ste	segreg municip	ent of ation of oal solid iste		municipal waste vered	Extent of dispo municip wa	oal solid	redre: cust	ency in ssal of omer plaints	recovery	of cost in SWM rices	collection	ency in n of SWM rges	
Benchmarks	100	%	100	0%	10	0%	80	1%	10	0%	80	)%	10	0%	90	)%	
	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	
						60%					·						
Storm Water	Draina	ge Indi	cators														
	Cover	rage of	storm w	ater dra	inage ne	etwork	lr	ncidence	of Wate	er loggin	g/floodir	<u></u>					
Benchmarks			10	00%						nbers							
	Сигге	nt (201	6-17)	Targ	ets (201	7-18)	Curre	ent (201	6-17)	Targ	ets (201	7-18)					

Name of the c	ity/UL8	State		Name of Executive	the Mui	nicipal Co	mmission	er/ Chief	Postal Ad	dress with	PIN code	:	Phone &	Fax nos		Email id			
Nilambur		Kerala	_	Akash M	S				Secretary	Nilambur	Municipal	ity	49312203	365		nilamburmunicipality@gm il.com			
Water Sup	ply Indi	cators	•																
	Covera Water s Conne	supply		ila supply vater	of w	metering rater actions	Extent revenu	of non e water	Continuity sup	y of water oply	,	of water plied	redres custo	incy in ssal of omer laints	water	covery in supply vices	water s	in collection of upply related harges	
Benchmar ks	100	100%		lpcd	100%		20	)%	24 hours		100%		80%		100%		90%		
	Current (2016- 17)	Targe ts (2017- 18)		Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)		Current (2016- 17)	Targets (2017- 18)		Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18)	
S M																			
Sewage M	Covers Tolk	age of	Cover	rage of network vices	Colle efficient	ection by of the network	sewage I	acy of reatment acity	1 ′	f sewage ment	and rec	of reuse ycling of sewage	redres	ency in ssal of omer	recov	of cost very in vage	1 ′	in collection ge charges	
Benchmar ks	100	)%	10	0%	10	0%	10	0%	10	0%	20	)%	80	)%	10	0%	90%		
	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)		Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18)	

Solid	Waste	Management	Indicators
Solid	TTASIC	Management	mulcators

	Household level coverage of solid waste management services		blid waste inagement Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		dispo municip	scientific sal of sal solid sate	redres cust	ancy in ssal of omer plaints	recovery	of cost vin SWM vices	Efficiency in collection of SW charges	
Benchmar ks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2016- 17)	Targe ts (2017- 18)	Current (2016-	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)		Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)
	25	75	25	50	-	50	-	60	-	65	40	60	1	30	-	50

Storm Wat	er Drainage Indicato	rs						
	Coverage of storm wa	ater drainage network	Incidence of Water logging/flooding					
Benchmar ks	100%	_	0 numbers					
	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)				

			14t	h Finai	nce Con	nmissio	on: De	claratio	n of S	ervice L	evel S	tandards	Notific	ation Fo	rmat	56. N	ileshw	ar	
Name of the city/L	LB	State		Name o Executive		nicipal C	ommission	ner/ Chief	Postal Ac	dress with P	N code		Phone &	Fax nos		Email id			
Nileshwar Municip	ality	Kerala		Secretary	, Nileshwar N	Municipality			Nileshwa	r Municipality	. Pln 6713	314	46722803	360		nileshwar	ammity(	@gmail.c	<u>om</u>
Water Supply	Indicate	ors	,																
	su	e of Water pply ections		ita supply rater	Extent of m water con	0		t of non ue water		ity of water upply	1	ty of water upplied	of ci	in redressa! uslomer nolaints	wate	ecovery in r supply rvices		ncy in collect oply related	
Benchmarks	10	0%	135	lp∞d	100	%	2	0%	24	hours	·	00%	8	30%	1	00%		90%	
	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016-17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18)	Current (2016- 17)	Targets (2017-18)	Current (2016- 17)	Targets (2017-18)	Current (2016- 17)	Targets (2017-18)	Current (2016- 17)	Targ (201)	•
	All done	by KW	A in Mur	icipal Ar	ea										`				
Sewage Mana	gement	(Sewera	age and	Sanitat	lon)														
	Coverage	e of Toilets	sewage	rage of network vices	Collection of the s	ewage	sewage	uacy of treatment pacity	, ,	of sewage atment	recycli	of reuse and ng of treated ewage	of ci	in redressal ustomer oplaints	recoven	nt of cost y in sewage agement		ncy in collections wage charg	
Benchmarks	10	0%	10	0%	100	)%	10	00%	1	00%		20%	8	30%	10	00%		90%	
	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016-17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18)	Current (2016- 17)	Targets (2017-18)	Current (2016- 17)	Targets (2017-18)	Current (2016- 17)	Targets (2017-18)	Current (2016- 17)	Targets 18)	(2017
	No		Nil		Nil		Nil		Nii		Nil		Nil		Nil	_	Nil		

	coverag wa manag	old level e of solid ste gement vices	munici;	ency of ton of pal solid este	Extent of se of municip was	pal solid ile	solid	municipal waste vered	disposal	of scientific of municipal i waste		y in redressal ner complaints	recove 90	nt of cost ry in SWM rvices	collectio cha	ency in n of SWM arges
Benchmarks	10	0%	10	0%	100	%	80	)%	1(	00%	1	80%	10	00%	9	0%
	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	/2017-		(2017-	Current (2016- 17)	Targels (2017- 18)	Current (2016- 17)	Targets (2017-18)	Current (2016- 17)	Targets (2017-18)	Current (2016- 17)	arnate	Current (2016- 17)	Targels (2017-18)
	Nil		NA		NA		NA	·	NA		NA	·	NA		NA	

Storm Water	Drainage Indicators	`		
	Coverage of storm wat	er drainage network	Incidence of Water log	gging/flooding
Benchmarks	100%		0 numbers	
	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)
	NIL		Nil	

Name of the city/	ULB	State	<u>i Finar</u>	Name of Executive	the Mur					dress with			Phone &			Email id		_
North Paravur		Kerala																
Water Suppl	y Indica	tors	-															
	Covera Water s	supply		ta supply rater		metering ater ctions		of non e water		y of water oply	Quality supp	of water olied	redres custo	ency in ssal of omer blaints	Cost rec water	supply	collection supply	ency in in of wate related arges
Benchmarks	100	)%	135	lpcd	100	0%	20	)%	24 h	ours	10	0%	80	)%	100	0%	9	0%
	Current (2016- 17)	Target s (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targels (2017-1
	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA .	NA	NA
Sewage Mar	ageme	nt (Sev	verage a	and San	itation)													
	Covera	0	sewage	rage of network vices	efficienc	ection by of the network	sewage	Jacy of treatment acity	1	of sewage ment	and rec	of reuse yeling of sewage	redre:	ssal of omer	recov	of cost rery in rage	collection	ency in of sewag arges
Benchmarks	100	)%	10	0%	10	0%	10	0%	10	0%	20	)%	80	)%	10	0%	9	0%
	Current (2016- 17)	Target s (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-1
	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Solid Waste	Manage	ement	Indicate	ors							<u> </u>			•				
	Househo coverage wa manag	of solid ste pernant	collec munici	ency of ction of pal solid aste	segreg munici	ent of lation of pal solid liste	solid	municipal waste evered	dispo munici	f scientific osal of pal solid oste	redre cust	ency in ssal of lomer plaints	recover	of cost y in SWM vices	collection	ency in n of SWM rges		
Benchmarks	5erv 100		10	0%	10	Q%	8	0%	10	0%	80	0%	10	0%	90	)%	1	

	Current (2016- 17)	Target \$ (2017- 18)	Current (2016- 17)	Targets (2017- 18)												
	48%	100%	80%	10%	70%	100%	50%	100%	60%	100%	95%	100%	100%	100%	65%	100%
Storm Water	Draina	ge Indi	cators												_	
	Covera	ge of st	lorm wa	ter drain	age net	work	Inciden	ce of W	ater logo	ging/floo	ding					
Benchmarks	100%						0 numb				•					
	Current	(2016-	·17)	Targets	(2017-1	18)	Current	(2016-1	17)	Targets	(2017-	18)				
	61%			70%							•	·				

I .	ality Indicat	State Kerala tors		Name of Executive	Officer	nicipal Co	mmission	er/ Chief	Postal Ad	عادر محمد	<b>5</b> 117 :					<u> </u>		
Water Supply li	Indica			M SUGA(	DHAKUMA					iaress with	PIN code		Phone & I	Fax nos		Email id		
		tors				R			Municipal P 0-679		itapalam,T	hottakara	46622443	349		secotph	m@gma	il.com
I .	Causes																	
I .	Water s	,	Per Capi of w	ia supply aler		metering rater ections		of non e water		y of water oply	Quality of supp		Efficie redres custo comp	ssal of omer	water	covery in supply vices	collection supply	ency in on of water y related arges
Benchmarks	100	%	135	lpcd	100	0%	20	)%	24 h	ours	100	0%	80	%	10	0%	. 9	0%
(2	Current 2016- 17)	Target s (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Target: (2017-1
7	70%	100%	80%	100%	90%	100%	15%	20%	24	24	80%	100%	80%	100%	85%	100%	85%	90%
Sewage Manag	gemer	ıt (Sew	erage a	nd Sani	itation)													
	Covera Toile	-	sewage	age of network rices	efficienc	ection by of the network	sewage	sacy of treatment acity		of sewage ment		of reuse yeling of sewage	Efficie redres custo comp	omer	recov	of cost very in vage gement	collection	ency in n of sewag arges
Benchmarks	100	1%	100	0%	10	0%	10	0%	10	0%	20	1%	80	1%	10	0%	9	0%
	2016-	Target s (2017- 18)	Current (2016- 17)	1'	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-1
Ni	lil	Nil	Nil	Nit	Nil	Nil	Nil	NiI	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Níl	Nil	Nit

	coverage wa manag	old level e of solid ste jement ices	collec municip	ency of ition of oal solid iste	segreg municle	ent of attorn of pat solid aste	solid	municipal waste vered	dispo municip	scientific isal of oal solid iste	redre: cust	ency in ssal of omer slaints	recovery	of cost in SWM rices	collection	ency in of SWM rges
Benchmarks	100	0%	10	0%	10	0%	80	)%	10	0%	80	)%	10	0%	90	)%
	Current (2016- 17)	Target s (2017- 18)	Current (2016-	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)
	5%	Nil	20%	100%	60%	100%	60	100%	40	100%	85	100%	10	100%	40	100%
Storm Water	r Draina	ge Indi	cators							-	· -					
	$\overline{}$	_	torm wat	er drain	age net	vork	Inciden	ce of W	ater logg	ging/floo	ding		1			
Benchmarks	100%						0 numb	ers					]			
	Curren	(2016-	-17)	Targets	(2017-	18)	Current	(2016-	17)	Targets	(2017-	18)				
	70			100			Niì			Nil						

		14	kh Fin	ance C	Commis	ssion:	Declar	ation (	of Serv	ice Le	vel Sta	ndard	s Notif	ication	n Form	 at	5	9. Pala
Name of the c	ity/ULB		tate		of the Mun		nmissionei				with PIN			one & Fax			Émail	d
Pala		Ke	erala		8.	Ajayakum	ar		s	tadium Co Kottayan	mplex, Pal 1-686575.	la	04	822 - 2101	114	munsed	pala12@	ogmail.com
Water Suppl	y Indica	tors																
	Covera Water s Connec	upply	Per Capi of w	la supply ater	Extent of w	ater		of non e water	Ι .	y of water oply	,	of water plied	redres	ncy in ssal of omer laints	1	covery in supply	of water s	y in collection supply related narges
Benchmarks	100	%	135	Ipcd	100	0%	20	)%	24 h	ours	100	0%	80	%	100	0%		90%
	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18)
-	70	100	80	135	70	100	15	20	15 hrs.	24	80	100						
Sewage Man	agemer	nt (Sev	verage a	and San	itation)													
	Covera Toile	•	sewage	age of network rices	Colle efficienc sewage	,	sewage	iacy of Irealment acity	Quality o	f sowage ment	recycling	reuse and of treated age	redres	ency in ssal of omer	recovery	of cost in sewage gement		y in collection age charges
Benchmarks	100	)%	10	0%	100	0%	10	0%	100	0%	20	)%	80	)%	10	0%	•	90%
	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targels (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18)
	100	100				•								.,				
Solid Waste	Manage	ment	Indicato	ors				•			_							
	Househo coverage was manage servi	of solid ste ement	collec municip	ency of clion of pal solid isle	segreg municip	nt of ation of sal solid ste	solid	municipa) waste vered	dispo municis	scientific sal of oal solid iste	redre: cust	ency in ssal of omer plaints	recovery	of cost in SWM vices	collection	ency in of SWM irgas		
Benchmarks	100		10	0%	10	0%	8(	)%	10	0%	80	2%	10	0%	90	)%	]	

	Current (2016- 17)	l te	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)		Targets (2017- 18)		Current (2016- 17)		Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)
	100					 		 		 			
Storm Wate	Draina	ge Indi	cators										

				14th Fi	nance C	ommiss	ion: Dec	claration	of Servi	ce Leve	Standa	rds Noti	fication	Format		60	. Palakk	ad
Name of th	ne city/ULB	St	ale	Name of the	e Municipal C	ommissioner	/ Chief Exec	utive Officer	Pı	ostal Address	with PIN cod	đe	Ph	none & Fax no	2		Email id	
Palal Munic		Ke	rala		Ra	ghuram	ian		Se	cretary, Palak Palakkad		ality	0491	2534634, <b>253</b> 2534636	<b>463</b> 5.	<u>secy</u>	pkd@gmai	l.com
1. Water S	Supply Indi	cators	_															
	Coverage supply Con			a supply of aler	Extent of a water con			non revenue aler		y of water oply	,	of water plied		redressal of complaints		very in water services		collection of ply related rges
Benchmar ks	100	%	135	lpcd	100	0%	20	0%	24 h	ours	10	0%	80	)%	10	00%	90	)%
	Current (2016-17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Corrent (2015-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016- 17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18
	95	100	110	120	100	100	18	15	16	18	95	96	60	70	80	85	80	85
2. Sewag	e Manager	nent (Se	werage a	nd Sanitai	tion)											•		
	Coverage t	of Tailets		of sewage services	Collection of	afficiency of ge petwork		of sewage at capacity		of sawage (ment	recycling	reuse and of treated vage		redressal of complaints	in se	ost recovery awage gement	Enicieuch lu	collection to
Benchmar ks	100	%	10	00%	10	0%	10	0%	10	0%	20	)%	80	0%	10	00%	90	)%
	Current (2016-17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Силепt (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016- 17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18
					Don't ha													

	Househot coverage of s menegenem	solid waste		of collection it solld waste				unicipal solid acovéred	disposal o	scientific fimunicipal waste	Efficiency ii of customer		Extent of cos SWM s			n collection charges
Benchma ks	r 100	%	10	0%	100	0%	80	)%	10	0%	80	%	10	0%	90	)%
	Сипепі (2016-17)	Targets (2017- 18)	/2016-	Targets (2017-18)	Current (2016-17)	Targels (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Tørgels (2017-18)	Current (2018-17)	Targets (2017-18)	Current (2016- 17)	Targets (2017-18)
	80	100	70	90	85	100	70	80	75	100	60	80	80	90	70	85

Storm Wat	ter Drainage Indicat	ors			
	Coverage o	f storm water drainage	network	Incider	nce of Water logging/flooding
Benchmar ks	100%			0 numbers	
	Ситепt (2016-17)	Targets (2017- 18)		Current (2016- 17)	Targets (2017-18)
	80	70		5	0

61. Pandalam

#### 14th Finance Commission: Declaration of Service Level Standards Notification Format

				24(11	rinance	Commiss	ion: Deci	aration c	of Service	Level St	andards	Notificat	ion Form	at				
Pandalam	,	Ke	orala			S Sanil			Pai	ndalam Muni	cipality, 689	501	o	47 <b>34</b> -25 <b>22</b> 5	1	pandalan	nmunicipa il.com	lity@gma
Water Supply	Indicato	rs								_								
	Coverage supply Co		Per Capita wa			netering of nnections	Extent of no		Confinuity sug	of water		of water plied	Efficiency of customer	n redressal r complaints		ery in water services	of water su	n collection pply related rges
Benchmarks	10	0%	135	lpcd	10	0%	20	)%	24 h	ours	10	0%	80	)%	10	0%	90	)%
	Current (2016- 17)	Targels (2017- 18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)
Sewage Manag	TO TO THE	Ezawa?	ge and St	nitation)														
Jowago Mana	Coverage		Ĭ	of sewage	Collection e	efficiency of network	Adequacy treatment			í sewage ment	recycling	reuse and of treated vage	,	n redressal r complaints	in se	ost recovery wage gement	,	n collection e charges
Benchmarks	100% 100%			0%	10	0%	10	0%	10	0%	20	0%	80	)%	10	0%	90	)%
	Current (2016- 17)	Targets (2017- 18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targels (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)
Solld Waste M	anagem	ent Indi	cators															
	coverage waste ma	old leve) e of solid nagement rices	Efficiency of municipal		Extent of se municipal s		Extent of solid waste		disposal o	scientific f municipal waste		in redressal r complaints		services	,	in collection I charges		
Benchmarks	10	0%	10	0%	10	0%	-80	)%	10	0%	80	0%	10	0%	90	0%		
	Current (2016- 17)	Targets (2017- 18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targels (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targels (2017-18)	Current (2016-17)	Targets (2017-18)		
	0	0	80	100	50	100	0	0	0	0	0	0	0	0	0	0		
Storm Water D	rainage	Indicate	ors.															
	Coverage of storm water drainage network							Incidend	e of Wate	r logging/	flooding							
Benchmarks			1	00%					0 nur	nbers								
	Cun	rent (201	.6-17)	Targ	gets (2017	'-18)	Curi	rent (2016	5-17)	Tarį	gets (2017	7-18)						

				14 <sup>th</sup> Fi	inance C	ommissio	n: Declar	ation of Se	ervice Le	vel Standa	rds Notifi	ication For	mat			62	. Panur
Name of the city ULB	Sta	ate	Commissioner Chief Executive officer rala Santhosh Kumar		A	Postal ddress with N code		one No & Fax		Email !D	)						
Panoor	Kerala Santhosh Kumar pa mambally Pif		noor PO I 670692	0490	2311340	m	panoor unicipality @gmail.co	2015									
Covera	ge of	Per	capita	Exten	t of	Extent	f Non-	Continu	uity of			Efficien	cy in	Cost recov	ery	Efficienc	y in
water s connec	upply	supply	of water	meteri wat connec	er	Revenue (NR		waters	upply	Quality o		redress custor compla	ner	in water supply services		ollection of supply ref charge	ated
100	%	13	5ipcd	100	%	20	%	24 hc	ours	100	0%	80%	6	100%		90%	
Current	Target	Curren	t Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target
(2016	2017	(2016	_	(2016	2017	(2016	2017	(2016	2017	(2016	2017	(2016	2017	(2016	2017	(2016	2017
17	18	17	18	17	18	17	18	17	18	17	18	17	18	17	18_	17	18
63	85	71	82	81	90	9	15	19	22	94	99	67	76	88	94	78	81

Sewage management( Sewerage and Sanitaion)

Covera toile	•	Covera sewage r servi	etwork	collec efficier sewage r	ncy of	adequa sewa treatr capa	ege nent	qlty of s treatr	_	extent o	cling of	Efficie redres custo compl	sal of mer	exten c recove sewage	ery in	eff in col of sew char	erage
100	)%	100	)%	100	<b>)</b> %	100	1%	100	)%	20	%	80	%	100	)%	90	%
Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target
(2016	2017	(2016	2017	(2016	2017	(2016	2017	(2016	2017	(2016	2017	(2016	2017	(2016	2017	(2016	2017
17	18	17	18	17	18	17	18	17	18	17	18	17	18	17	18_	17	18
96	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

. .

# Solid waste mgmt indicators

coverage waste	old level e of solid mgmt vices	munici	llection of pal solid aste	Exter segrega municip was	ition of al solid	Exten municipa waste rec	al solid	exter scien dispos municip was	tific sal of al solid	eff in rec of cust vompl	omer	extend of recovery servi	in SWM	eff in col	
10	0%	10	00%	100	0%	809	%	100	)%	809	%	100	)%	909	%
Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target	Current	Target
(2016	2017 18	(2016	2017 18	(2016 17	2017 18	(2016 17	2017	(2016	2017	(2016	2017	{2016	2017	(2016	2017
17		17					18	17	18	17	18	17	18	17	18
15	32	42	52	0	0	0	0	0	0	0	0	0	0	0	0

## Storm water drainage

house hold level coverage of s	torm water drainafge network	incidence of wa	ster logging/flooding
10	0%		0%
Current (2016 17	Target 2017 18	Current (2016 17	Target 2017 18
20	35	0	0

		141	h Fina	nce Co	ommis	sion: [	)eclara	ition o	f Servi	ce Lev	el Star	ndards	Notific	cation			ananga	adi
Name of the ci	ty/UL8	S	tate	Name	of the Mun Exe	icipal Conscitive Offi		/ Chief	Post	al Address	with PIN o	code	Pho	one & Fax	nos		Email ıd	
Parappanan	gadi	Ke	erala	Jes	symole P	V ( Secreta	ary in Char	ge)		nangadi 1	di Municipi own, Mala 76303		4	94241023	9		ananqao y@gmail	
Water Supply	y Indica	tors																
	Covera Water s	opply	Per Capit of w	la supply aler	Extent of w	ater	Extent revenue		Continuity sup	y of water oply	Quality o			,	water	supply suces	collection supply	ency in on of water y related arges
Benchmarks	100% 135 lpcd			lpcd	100	0%	20	%	24 h	ours	100	0%	80	1%	100	0%	9	0%
	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-1
	30%	52	30	60	20	60	20	60	6	12	60	94	60	80	60	90	60	90
Sewage Man	agemer	nt (Sev	verage a	and San	itation)													
	Covera Toile	•	sewage	age of network rices	Colle efficiend sewage	y of the	sewage (	eacy of reatment acity		f sewage ment	Extent of recycling sew	of treated	redres	ency in ssal of omer	recovery i	of cosi in sewage gement	collection	ency in n of sewag arges
Benchmarks					0%	10	0%	10	0%	20	%	80	)%	10	0%	9	0%	
-	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Target (2017-1
	100	100	50	65	60	70	Nil	Nil	NA	NA	Nil	Nil	80	80	Nii	Nil	0	0

	Househol coverage was manage service	of solid le ement	municip	,	Exte segrega municip wa	al solid	Extent of solid recov	waste	_		Efficie redres custo comp	omer	recovery	of cost In SWM rices	Efficie collection char	of SWM
Benchmarks	100	%	100	0%	100	0%	80	1%	100	0%	80	1%	10	0%	90	%
	100%  Current ts (2016-17) (2017-18)		Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)
	80	90	90	90	80	90	70	90	Nil	Nil	90	80	70	80	80	90

Storm Water Drainage Indicators

Coverage of storm water drainage network Incidence of Water logging/flooding

Benchmarks 100% 0 numbers

Current (2016-17) Targets (2017-18) Current (2016-17) Targets (2017-18)

 Current (2016-17)
 Targets (2017-18)
 Current (2016-17)
 Targets (2017-18)

 60
 80
 30
 100

		14	th Fina	nce Co	ommie	sion: [	Declara	ation o	f Servi	ce l ev	el Star	ndarde	Notifi	cation	Forma		aravu	r
Name of the c	ity/ULB		tate		of the Mur		nmissione				with PIN			one & Fax			Email lo	
Paravur Muni	cipality	Ke	erala		SRE	EKANTH	A.S		MUN		FFICE SO AVUR	UTH	. 04	174-25123	40	secypai	ravur@c	ımail.com
Water Suppl	y Indica	tors																
	Covera Water s Connec	supply		Per Capita supply of water connections  135   pcd 100%  Current Targets Current Targets				of non e water		y of water oply	Quality supp	of water olied	redres custo	ncy in ssal of omer lain(s	water	overy in supply ices	collectic suppl	ency in on of water y related arges
Benchmarks	100	%	135	lpcd	10	0%	20	)%	24 h	ours	10	0%	80	)%	10	0%	9	0%
	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18)
	85	90	85	98	100	100	20	20	24	24	100	100	76	78	90	95	85	88
Sewage Man	agemer	nt (Sev	verage a	and San	itation)													
	Covera	~	sewage	age of network nces	efficiend	ection by of the network	sewage	Jacy of treatment acity	,	f sewage ment	recycling	reuse and of treated rage	redre:	ency in ssal of omer	recovery	of cost in sewage gement	collection	iency in n of sewage arges
Benchmarks	100	1%	10	0%	10	0%	10	0%	10	0%	20	)%	80	)%	10	0%	9	0%
	Current (2016- 17)	Targe ts (2017- 18)	Targe ts (2016- (2017-17) 18)		Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18)
	100	100	25	25	25	25.	20	20	60	65	10	12	20	23	25	30	65	70
Solid Waste	Manage	ment	Indicato	rs						<u> </u>								
	Househo coverage was manage servi	of solid ste ement	collec municit	ency of lion of pal solid ste	segreg municip	ent of ation of pal solid iste	solid	municipal waste vered	dispo munici	scientific sal of oal solid iste	redre: cust	ency in ssal of omer plaints	recovery	of cost in SWM rices	collection	ency in s of SWM rges		
Benchmarks	100		10	0%	10	0%	80	3%	10	0%	80	)%	10	0%	90	)%	1	

Сипепt (2016- 17)	Targe ts (2017- 18)	I (2016-	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Сытепt (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)
80	85	100	100	100	100	80	80	85	88	70	80	70	80	60	75

Storm Water Drainage Indicators

	Coverage of storm w	vater drainage network	Incidence of Water	er logging/flooding
Велсhmarks	10	00%	0 nur	nbers
	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)
	20	70%	0	0

#### 65. Pathanamthitta

				140	n rinance	Commissi	OII: Decla	ration of S	service Le	ver standa	ards Notifi	Cation Fol	mat					
pathana munici		Ke	rala		М	UMTHAZ.A	М				_		046	8-2222	249		amthittam @gmail.co	
Water Sup	ply Indica	ators																
		e of Water onnections		a supply of ter	Extent of r water cor	neteding of inections		on revenue ster	Continuit sup	y of water oply	Quality sup	of water olled	Efficier redress custo compli	sal of mer	Cost red water : serv	supply	Efficiency i of water su che	
Benchmar ks	10	0%	135	lpcd	10	0%	20	)%	24 h	ours	10	0%	809	%	100	0%	90	)%
	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targels (2017-18)	Current (2016- 17)	Target s (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016-17)	Targels (2017-18
	35%	48%	135	135	100%	100%	25%	15%	8hr/day	8hr/day	100%	100%	100%	100%	90%	90%	85%	85%
Sewage M	lanageme	nt (Sewer	age and S	SanItation	n)													
	Coverage	e of Tollets		of sewage services	1	afficiency of ge natwork		of sewage t capacity	Quality o	of sewage ment	recycling	reuse and of treated rage	Efficier redress custo compl	sal of mer	Extent recov sew manag	ery in age	Efficiency of sewag	n collection e charges
Benchmar ks	10	0%	10	0%	10	0%	10	0%	10	0%	20	)%	801	%	100	0%	90	0%
	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016- 17)	Target \$ (2017- 18)	Current (2016- 17)	Targets (2017- 18)		Targets (2017-18
	100%	100	nil	Nil	nil	nil	nil	nil	nil	nil	nil	nil	nil	nil	nìl	nil	nil	nil
Name of the					_										_			
	coverag waste ma	nold level le of solid anagement vices	of munic	of collection ipal solid ste	of munic	egregation Ipal solid Iste		municipal e recovered	disposal o	f scientific of municipal waste		n redressal r complaints	Extent of recovery servi	in SWM	Efficie collection char	of SWM		
Benchmar ks	10	00%	10	0%	10	0%	80	0%	10	0%	80	)%	100	)%	90	)%		

	Current (2016-17)	Targets (2017-18)				Targels (2017-18)					Current (2016-17)	rargets		Target s (2017- 18)	Current (2016- 17)	Targets (2017- 18)	_	
		50%	20%	90%	15%	40%	25%	100%	8%	50%	6%	40%	4%	60%	10%	90%		
Storm Wat	ter Draina	ge Indica	tors															
	Co	overage of	storm wa	ter draina	ge netwo	rk		Incidenc	e of Wate	r logging/	flooding							
Benchmar ks			10	0%					0 nur	nbers								
	Curi	rent (2016	-17)	Tare	ets (2017	-18)	Curi	rent (2016	-17)	Tar	gets (2017	-18)						
		15%			60%			nil			0							

		14tl	n Finar	nce Co	mmiss	sion: D	eclara	tion of	Servic	e Leve	el Stan	dards	Notific	ation I	Form		Pattan	nbi
Name of the ci	ty/ULB	SI	ate	Name	of the Mur Exe	nicipal Con ecutive Off		r/ Chief	Posi	al Addres	s with PIN	code	Phor	ne & Fax n	os.		Email id	
Pattamb	i	Ke	rala	SEE	ENA,H Mur	ilcipal sec	retary Gra	de III	Municipa	l Office, P	attambi PC	), 679303	46	62212233		pattam	bimunic mail.co	ipality@d m
Water Suppl	y Indic	ators																
	Water	age of supply ections		ilə supply vəler	of w	metering rater actions		of non e water	l	y of water	1 ′	of water phed	redre: cust	ency in ssal of omer slaints	wate	ecovery in ir supply rvices	collection suppl	ency in on of water y related arges
Benchmarks	10	0%	135	lpċd	10	0%	20	)%	24 h	ours	10	0%	80	)%	10	00%	9	0%
(2	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targels (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Curre nt (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18
	70%	100%	70%	100%	80%	100%	15%	20%	18 hours	24 hours	80%	100%	70%	80%	80%	100%	75%	90%
Sewage Man	ageme	ent (Sev	verage :	and Sar	nitation)	_												
		age of	sewage	age of network vices	efficienc	ection by of the network	sewage	Jacy of treatment acily		f sewage ment	recycling	reuse and of treated rage	redres	ency in ssal of omer	reco	nt of cost overy in wage	collection	lency in n of sewagi arges
Benchmarks	10	0%	100	0%	10	0%	10	0%	10	0%	20	)%	80	)%	10	00%	9	0%
	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targels (2017- 18)	Current (2016- 17)	Targels (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Curre nt (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18
	100%	100%	0%	10%	0%	10%	0%	0%	0%	10%	0%	0%	70%	80%	0%	0%	0%	0%

	coverage wa manag	old level e of solid ste jement dces			Exte segreg municip wa	ation of	solid	municipal waste vered	dispo municit	scientific sal of oal solid ste	redres cust	ency in ssal of omer daints	recovery	of cost in SWM ices	colle	iency in clion of charges
Benchmarks	100	0%	100	0%	100	0%	80	)%	10	0%	80	)%	100	0%	9	00%
	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Curre nt (2016- 17)	Targels (2017- 18)
	0%	10%	40%	50%	40%	50%	10%	20%	0%	20%	50%	70%	0%	0%	0%	0%

#### Storm Water Drainage Indicators

	Coverage of storm w	vater drainage network	Incidence of Wate	er logging/flooding
Benchmarks	10	00%	0 nun	nbers
	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)
	20%	30%	0%	0%

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Name of the c	ity/ULB		tate		of the Mur		nmissionei				el Star		l	one & Fax		: <b>t</b>	Email id	j
Payyanur Mun	icipality	Ke	erala		Muni	Sheri. G. cipal Secr	etaryt				of Officer, r, 670307		_	498520323 498520206		secyp	ynr@gr	nail.com
Water Suppl	y Indica	tors																
	Coverage of Water supply Connections Per Capita sup of water  S 100% 135 lpcd				l	metering rater ections		of non e water	Continuit sup	y of water oply	,	of water plied		-,	water	covery in supply rices	collection suppl	iency in on of water y related arges
Benchmarks	100	%	135	lpcd	10	0%	20	)%	24 h	ours	10	0%	80	)%	10	0%	9	0%
	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18
	6.7	50	30	135	100	100	20	10	7	24	100	100	100	100	100	100	100	100
Sewage Mar	agemer	nt (Sev	verage a	nd San	Itation)		•	•										
	Covera Toile	-	sewage	age of network	efficien	ection by of the network	sewage	lacy of treatment acity		of sewage Iment	recycling	reuse and of treated vage	redres	ency in ssal of omer blaints	recovery	of cost in sewage gement	collection	iency in n of sewage arges
Benchmarks	100	)%	1.0	0%	10	0%	10	0%	10	0%	20	)%	80	)%	10	0%	9	0%

	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18)
	100	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste	Manage	ment	Indicato	rs														
	Management Indicators  Household level coverage of solid waste management services 100% 100%				Exte segrega municip wa	ation of al solid	solid	municipal waste vered	Extent of dispo municip wa	sal of al solid	redres custo	ency in ssal of omer blaints	recovery	of cost in SWM	collection	ency in n of SWM rges		
Benchmarks			100	0%	100	0%	80	)%	10	2%	80	)%	10	0%	90	)%		
	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)		
	20	100	65	75	30	50	30	50	2	10	90	95	0	10	0	10		
Storm Water	Draina	ge Indi	cators														,	
	Cove	rage of	storm w	ater dra	inage ne	etwork	Ir	ncidence	of Wate	er loggin	g/floodin	ng	]					
<b>Benchmarks</b>			10	00%					0 nur				]					
				Targ	ets (201	7-18)	Curr	ent (201	6-17)	Targ	ets (201	7-18)						
	10 10				15			0			0							

		1.44	h Eine	700 C		nion: F	)oola-	stion o	f Cani	00 1 00	el Star	darda	Matiti	natio =	Enrma		68. Pa	yyoli
Name of the c	ty/ULB		lale		of the Mur		missione				with PIN			ne & Fax	-		Emall id	
Payyoli	· ·	Κŧ	erala		J.	ASITHA P	1		Payyoli F	P.O., Pin- 6	573 522. K	ozhikode	4	96260204	3	payyoli	municipa ail.com	ality@gm
Water Suppl	y Indica	tors														•		
	Covera Water s Connec	upply	Per Capi of w	la supply rater	Extent of of w	_		of non e water		y of water oply	Quality supp		Efficie redres custo comp	sal of omer	water	covery in supply vices	collection supply	ency in in of water related arges
Benchmarks	100	%	135	1pcd	10	3%	20	)%	24 h	ours	100	0%	80	%	10	0%	9	0%
	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18)
0 M		. (D.		10	=4-41- · · ·													
Sewage Man	Covera	ge of	Cover	arid San age of network rices	Colle	ction by of the network	sewage	acy of treatment acity		f sewage ment		reuse and of treated rage	redre:	ency in ssal of omer	recovery	of cost in sewage gament	collection	ency in of sewage arges
Benchmarks	100	%	10	0%	10	0%	10	0%	10	0%	20	)%	80	)%	10	0%	9	0%
	Current (2016- 17)	16- ts (2016- (2017- (2016- (2017-		(2017-	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18		
	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL
Solid Waste	Manage	ment	Indicato	rs												•		
	Househo coverage was manage servi	of solid ite ament	bild Efficiency of collection of municipal solid waste Extent of segregation of municipal solid waste		solid	municipal waste vered	dispo munici	scientific esal of eal solid este	redres	ency in ssal of omer plaints	recovery	of cost in SWM rices	collection	ency in n of SWM irges				
Benchmarks	100	1%	10	0%	10	0%	80	0%	10	0%	80	)%	10	0%	90	0%	]	

	Current (2016- 17)	l ts	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)		Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)
	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL
Storm Water	Draina	ge Ind	icators												_	
	Cove	rage of	storm w	ater dra	inage ne	twork	ir	ncidence	of Wate	er loggin	g/floodin	g				
Benchmarks			10	00%				_	0 nun	nbers						
	Curre	nt (201	16-17)	Targ	ets (201)	7-18)	Curre	ent (201	6-17)	Targe	ets (201	7-18)				
									·							

		1	l4th Fi	nance	Comm	ission	: Decla	ration	of Sei	vice L	evel St	tandare	ds Noti	ificatio			thalma	ınna
Name of the	city/ULB	s	tate	Name	of the Mur Ext	icipal Con ecutive Off		/ Chief	Post	al Address	s with PIN	code	Pho	one & Fax	nos		Email	d
Pennthalm	nanna	Κe	erala			K.Pramod					al Office almanna		04	1933-2273	63		almanna @yahoo.	municipality co.in
Water Sup	ply Indi	cators																
	Covera Water s	supply of water connections						of non		y of water oply	· /	of water plied	cust	ency in ssal of omer slaints	, water	covery in supply rices	water s	in collection of upply related harges
Benchmar ks	100	1%	135	lpcd				)%	24 h	ours	10	0%	80	)%	10	0%	:	90%
	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18)
	65	70	93	95	98	99	15	16	18	18	100	100	92	93	80	85	90	90
Sewage Ma	anagem	ent (S	ewerage	e and Sa	anitation	1)												
	Covera		sewage	age of network rices	Colle efficient sewage	y of the	Adequ sewage t capa	,	,	if sewage ment	recycling	reuse and of Irealed /age	redres	ency in ssat of omer	recovery	of cost in sewage gement		in collection of ge charges
Benchmar ks	100	)%	100	0%	10	0%	100	0%	10	0%	20	)%	80	)%	10	0%		90%
	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18)
	100	100	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA

Solid Waste	Management	<b>Indicators</b>
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	Househo coverage was manage servi	of solid ste ement	collec municip	ency of lion of pal solid ste	segreg municip	ent of ation of pal solid ste	solid	municipal waste vered	dispo municip	scientific sal of pal solid ste	redres custo	ency in issal of omer idaints	recovery	of cost in SWM íces		ncy in of SWM rges
Benchmar ks	100	%	10	0%	10	0%	80	)%	10	0%	80	)%	100	0% .	90	1%
	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)		Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)
	25	80	85	95	75	90	65	80	60	75	75	85	60	85	60	90

Storm Water Drainage Indicators

Coverage of storm water drainage network

Benchmar ks

100%

Current (2016-17)

Targets (2017-18)

25

30

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		14t	h Fina	nce Co	ommis	sion: [	)eclara	ition of	f Servi	ce Lev	el Star	ndards	Notific	cation		Peruก t	nbavo	or
Name of the c	ity/ULB	St	ate	Name	of the Mun Exe	icipal Con cutive Off		r/ Chief	Post	al Address	with PIN	code	Pho	one & Fax	nos		Email id	
Perumbay	oor	Ke	rala															
Water Suppl	y Indica	tors			_													
	Covera Water : Conne	supply		ta supply ater	Extent of of w			of non e water	Continuit	y of water	Quality sup	of water plied	redres custo		1	covery in supply ices	collectic suppl	ency in on of water y related arges
Benchmarks	100		135	lpcd	100	0%	20	)%	24 h	ours	10	0%	80	)%	10	0%	9	0%
	Current (2016- 17)	Target s (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18)
	80%	100%	110%	120%	70%	80%	20%	15%	2 times per day	2 times per day	60%	70%	70%	80%	85%	100%	85%	90%
Sewage Mar	agemer	ıt (Sew	erage a	nd Sanf	tation)						<u> </u>							
	Covera Toil	•		age of network	Colle efficiend sewage	-	sewage	acy of reatment acity	1 '	f sewage ment	recycling	reuse and of treated rage	ı	ency in ssal of omer	recovery	of cost n sewage jement	collection	ency in of sewage arges
Benchmarks	100	)%	100	0%	100	0%	10	0%	10	0%	20	)%	80	)% `	10	0%	9	0%
	Current (2016- 17)	Target s (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18)
							N.A											
Solid Waste	<u>M</u> anage	ment l	l ndicator	<u> </u>					<u> </u>		<u> </u>							
	Househo coverage was manag serv	old level of solid ste ement	Efficie collec municip	incy of tion of pal solid ste	segreg: municip	nt of ation of pal solid ste	solid	municipal waste vered	dispo municip	scientific sal of pal solid ste	redre:	ency in ssal of omer plaints	recovery	of cost in SWM	collection	ency in of SWM rges		

>

Benchmarks	100	)%	10	0%	10	0%	80	)%	100	0%	80	)%	100	0%	90	)%
	Current (2016- 17)	Target s (2017- 18)	Current (2016- 17)	Targets (2017- 18)												
	61.34	100%	61%	100%	30%.	80%	60%	80%	70%	80%	50%	80%	60%	100%	60%	90%
Storm Water	Drainag	ge Indic	cators													
	Cove	rage of	storm w	ater drai	nage ne	twork	lr	ncidence	of Wate	er loggin	g/floodir	ıg				
Benchmarks			10	0%					0 nur	nbers						
	Curre	ent (201	6-17)	Targe	ets (201	7-18)	Curr	ent (201	6-17)	Targ	ets (201	7-18)				
		40%			80%			41%			10					

			14th (	Financ	e Com	miesia	n. Dec	laratio	ní of S	envice	امرما	Standa	arde Na	stificat	ion Fo	rmat	7	1. Piravom
Name of the c	ity/ULB	s	tale		of the Mur		nmissioner				with PIN			one & Fax		illat	. Er	nail ıd
Piravom Muni	cipality	Ke	erala			NAVAS A				Mini Civ Piravo Pira	funicipality il Station im P.O vom n -685664	,	04	85-22423	39	piravoi	mmunici	pality@gmail.com
Ernakulam -	6866664	4	_										_					
	Covera Water s Connec	upply	Per Cape of w	ta supply ater	Extent of of w	ater	Extent revenue		1	y of water oply		of water plied	Efficie redres custo comp	ssál of omer	water	covery in supply vices-	l .	y in collection of water ly related charges
Benchmarks	100% 135 lpcd		lpcd	100	2%	<u>)% 20%</u>		24 hours		10	0%	80%		10	0%	,	90%	
	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18)
	80%	90%	140lpc d	140ipc d	100%	100%	20%	15%	8hrs	12hrs	100%	100%	80%	100%	90%	100%	80%	90%
Sewage Man	agemer	nt (Sev	verage a	ind San	itation)													
	Covera Toile	3	Cover sewage serv	network	Colle efficiend sewage	,	Adequacy of sewage treatment capacity				recycling	reuse and of treated rage	Efficie redres custo		recovery i	of cost in sewage gement	Efficiency	in collection of sewage charges
Benchmarks	100	%	100	0%	100	0%	100	0%	100%		20	)%	80	1%	100	0%	_	90%
	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18)
	Nil		Nil		NA		NA		NA		NA		NA		NA		NA	

	Househo coverage was manage	of solid le ement	Efficie collect municip wa	al solid	segreg municip		Extent of solid recov	waste	Extent of dispo municip wa	al solid	Efficie redres custo comp	sal of omer	Extent recovery serv		Efficie collection char	
Benchmarks	100%		100	2%	10	0%	80	%	100	0%	_ 80	%	100%		90	1%
	Current (2016- 17) Targe ts (2017- 18)		Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)
	10%		10%		10%		5%		10%		NA		10%		10%	

Storm Water	Drainage Indicators			
	Coverage of storm w	ater drainage network	Incidence of Wate	er logging/flooding
Benchmarks	10	90%	0 nur	nbers
	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)
	25%	,	0	

			14th F		Comm							ndards			Format		nnani	
Name of the stay/ULB	he	State		Name of t Executive	he Municip Officer	al Commi	ssioner/ Cl	tief	Postal Ad	dress with	PIN code		Phone &	Fax nos		Email id		
		Kerala										1						
Vater Su	pply Indi																-40	
	Coverage supply Co	of Water ennections	Per Capi of w	ta supply vater	Extent of working	ater		of non e water	1	y of waler oply	Quality supp	of water plied	redre cust	ency in ssal of omer olaints	water	covery in supply vices	collection supply	ncy in of water related rges
Benchma ks	10	0%	135	lpcd	100	0%	20%		24 hours		100%		80%		100%		90%	
	(2016- (2017- (201- 17) 18) 17)		Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (20)6- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016-17)	Targels (2017-18
	60%	70%	75LPCD	75LPCD	91%	113%	20%	20%	8	8	90%	90%	75%	80%	100%	100%	74%	80%
Sewage N		nt (Sewer: of Toilets	Coverage		efficien	ection by of the network	sewage	uacy of treatment acity		of sewage iment	recycling	reuse and of treated vage	redre cus	ency in ssal of lomer plaints	recovery	of cost in sewage gement	collection	ency in of sewag rges
Benchma ks	10	0%	10	0%	10	0%	10	()%	10	()%	20	0%	8	0%	10	0%	90	)%
	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016-17)	Targets (2017-18
	Nil	Nij	Níl	Nil	Nil	Níl	Nil	Nil	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
olid Wa	Househ	old level	Effica	ency of		nt of		типістраї		scientific	1	ency in		t of cost	1	ency in	1	
	waste ma	e of solid magement vices	munici	tion of pal solid aste	munici	ation of oal solid iste	1	waste vered	munici	osal of pal solid aste	cust	ssal of tomer plaints	Ι.	vin SWM vices		n of SWM irges		

Benchma	10	0%	10	0%	100	0%	80	1%	100	0%	80	) <sup>1</sup> / <sub>Λ</sub>	100	0%	90%		
rks														_	-		
	Current	Targets	Current	Targets	Сигтепя	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	Current	Targets	
	(20)6-	(2017-	(2016-	(2017-	(2016-	(2017-	(2016-	(2017-	(2016-	{2017-	(2016-	(2017-	(2016-	(2017-	(2016-	(2017-	
	17)	18)	17)	18)	17)	18)	17)	18)	17)	18)	17)	18)	17)	18)	17)	18)	
		Plastic		Plastic	50%	100%	40%	100%	10%	100%	70%	80%	10%	90%	0%	50%	
		100%		100%													
		Biodegra															
		dable															
		waste															
		50%															
Storm Wa	ater Draii	rage Indic	ators														
	Сочетаде	of storm w	ater drain:	age networ	k		Incidence	of Water 1	ogging/floo	nding							
Benchma	100%						0 numbers		_								
rks																	
	Current (2	2016-17)		Targets (2	017-18)		Current (2	2016-17)		Targets (2017-18)							
	55%			65%			15% 5%										

		141	h Finai	nce Co	mmiss	ion: D	eclara	tion of	Servic	e l evi	el Stan	dards	Notific	ation l	Format	73. Pu	nalur	
Name of the co	rty/ULB		ale		of the Mun		nmissjoner				with PIN			ne & Fax			Email Id	
Punalur Munic	cipality	Kei	rala		А	.S Naisar	n		1	•	fiice, Puna in- 691305		04	75-22226	83	secyp	nlr@gm	ail.com
Water Suppl	y Indica	tors																
	Coverage sup Conne	ply	Per Capi of w	ta supply rater	Extent of of w	ater	Extent	of non e water	Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		water	supply does  collection supply suppli		ency in on of water y related arges
Benchmarks	100	0%	135	lpcd	100% 20%		%	24 h	ours	100%		80	%	100%		90%		
	Current (2016- 17)         Targets (2017- 18)         Current (2016- 2017- 17)         Targets (2017- 18)		Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18)		
	84%	90%	70	90	80%	90%	5%	3%	8hrs	16 hrs	99%	100%	75%	80%	90%	95%	80%	90%
Sewage Man	agemer	nt (Sewe	rage ar	d Sanit	ation)										•			
	Coverage	of Toilets	sewage	rage of network rices	efficienc	ction by of the network	sewage I	acy of realment acity	,	of sewage ment	recycling	reuse and of treated rage	redres	ncy in sal of omer	recovery	of cost in sewage jement	collection	ency in n of sewage arges
Benchmarks	100	0%	10	0%	100	0%	10	0%	100%		20%		80%		10	0%	90%	
	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18)
	99	100	Nil	Nit	Nil	Níl	Nil	Nil	Nil	Nil	Níl	Nil	Nil	Nil	Nil	Nil	Nil	Nil
Solid Waste	Manage	ment In	dicator	S							_							
	coverage wa manag	old level e of solid iste gement rices	collec	Efficiency of Extent of collection of segregation of nunicipal solid waste Extent of segregation of municipal solid waste			solid	municipal waste vered	Extent of scientific disposal of municipal solid waste		redre cust	ancy in ssal of omer plain(s	recovery	of cost in SWM rices	Efficiency in collection of SWI charges			. •
Benchmarks	10	0%	10	0%	10	0%	80	)%	10	0%	80	)%	10	0%	. 90	)%	]	

_	Current (2016- 17)	Targets (2017- 18)		Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)		Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)
	85	100%	85	100	90	100	60	75	85	95	95	100	85	90	90	100
Storm Water	Drainag	ge Indic	ators													

Coverage of storm water drainage network

Benchmarks

100%

Current (2016-17)

100%

Current (2016-17)

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Name of the co	ity/ULB		h Fina		of the Mun		ımissionei				el Stan			ne & Fax		t .	Email id	
Ramanattul	kara	Ke	rala		SURE	SH KUMA	AR N				attukara e 673633		04	95-24400	95	ramana	ttukarac I.com	ity@gma
Water Supply	y Indica	tors																
	Coverage sup Conne			ita supply vater	Extent of of w	aler	Extent revenu	of non e water		y of water oply		of water plied	Efficie redres custo comp	sal of omer	water	covery in supply	collection supply	ency in on of water y related arges
Benchmarks	100	0%	135	lpcd	100	0%	20	)%	24 h	ours	10	0%	80	%	10	0%	9	0%
	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18
	70%	75%	135	135	35%	50%	35%	20%	12	15	100%	100%	80%	85%	80%	85%	85%	90%
Sewage Man	ageme	nt (Sew	erage ai	nd Sanii	ation)													
	1	age of lets	sewage	rage of network vices	efficienc	ection by of the network	sewage	uacy of treatment acity .	,	f sewage ment	recycling	reuse and of treated /age	Efficie redres custo	sal of	recovery	of cost in sewage gement	collection	iency in n of sewage arges
Benchmarks	10	0%	10	0%	10	0%	10	0%	10	0%	20	)%	80	%	10	0%	9	0%
	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18
	100%	100%	60%	70%	60%	70%	60%	80%	40%	60%	0%	10%	75%	80%	0%	35%	NA	90%
Solid Waste	Manage	ment Ir	ndicator	rs								•				<u> </u>		
	manag wa coverag	old level e of solid aste gement vices	collec	ency of clion of pal solid aste	segreg municij	ent of ation of pal solld aste	solid	municipal waste vered	dispo	f scientific osal of pal solid oste	redre cust	ancy in ssal of omer plaints	recovery	of cost in SWM	collection	ency in n of SWM irges		
Benchmarks	10	0%	10	0%	10	0%	80	)% _	10	0%	80	0%	10	0%	90	0%	]	

	Current (2016- 17)	Targets (2017- 18)		Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)
	80%	100%	90%	100%	60%	100%	0%	25%	0%	50%	50%	80%	0%	50%	NA	80%
Storm Water	Drainag	ge Indic	ators								_				_	
	Cove	rage of	storm w	ater drai	паде ле	twork	lr	cidence	of Wate	er loggin	g/floodin	<u> </u>				
Benchmarks			10	0%					0 nur	nbers						
	Curre	ent (201	6-17)	∓arg	ets (201	7-18)	Curre	ent (2016	6-17)	Targ	ets (201	7-18}				
		60%			70%			20			10	·				

				1.4+1	Finance	Comm	iccion: F	hoclarati	ion of Se	arvico La	wal Stan	dords )	intificati	on Forma		S. Sboran	шг	-
	of the city JLB	Sta	ite		e of Munic		nission <b>er/C</b>			al Address			Offication	Phone &			E-r	nail Id
	oranur icipality	Ke	rala	E.D. B	ENNY, M	UNICIPAI	L SECRET	ΓARY		NICIPAL : IUNICIPA SHORANE	L OFFICE	Ε,		0466-2	222427			rshornur1@
Water S	Supply Indi	cators					_											
	Coverage of Conne			a Supply of ater	Extent of Met	•	Extent of r	ion revenue ilet	I	ŭ el maici	Quality of w	ater supplied		n redressal of complaints	Cost recove supply	ery in water services		m collection of related charges
Bench marks	100% 135 lpcd 100% 2								24 1	Hours	100	0%	84	ጋ%	10	0%		ንስ%
	Current (2016-17)	irrent Targets Current Targets Current Targets Current						Targets (2017-18)	Сштелі (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-	Current (2016	_	Current (2016-17)	Turgets (2017-
	80%	100%	80%	100%	80%	100%	15	20%	12hrs	18hrs	80%	100%	60%	80%	80%	100%	70%	90%
sewago	Managem		Солецайс	anitation)  of sewage k services	Collection eff		, ,	of sewage Leapacity	1 .	of sewage	recycling	reuse and of treated age		n redressal of comer	1	st recovery in		in collection of
Bench narks	10	)%	10	00%	100	)%	10	0%	10	)O'%,	20	)^ <sub>4</sub>	8	በ' <b>'</b> 'n	10	0%		90%
	Current (2016-17)	100%   100%   100%   100%			Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Curent (2016-17)	Targets (2017-18)	Сштепі (2016-17)	Targets (2017- 18)	Current (2016	Targets (2017-18)	Current (2016-17)	Targets (2017-		
	100%	100%	0%	10%	0%	10%	0%	0%	()%	10%	0%	()%	80%	90%	0%	0%	0%	0%
Solid w	aste Mana	e Management									1							
		coverage of management ices		of collection of solid waste	Extent of se municipal		Extent of maste of	unicipal solid ecovered	disposal d	of scientific of municipal d waste		n redressat of complaints		st recovery in services		collection of Charges		
Bench marks	100% 100% 100% 80						)%	16	0 <b>0</b> %	80	)%	10	00%	20	)¶⁄,			

	Current (2016-17)						Current (2016-17)	Targets (2017-18)	Current (2016-17)		Current (2016-17)*	Targets (2017-18)	Curreni (2016-17)	Targets (2017- 18)	Current (2016 17)	Targe(s (2017-18)
	10%	15%	70%	80%	40%	50%	20%	30%	40%	50%	70%	80%	10%	20%	0%	10%
Storm \	Water Drai	nage Indica	ators													
		(	Coverage	of storm wa	ater drainag	e network					Incide	ence of W	ater loggin	g/flooring		
Bench marks				100	)%							0 1	numbers			
		Current (	2016-17)			Targets (2	2017-18)			Current (2	2016-17)			Targets (	2017-18)	
		20	%			30	%			5	5			(	0	

		141	th Fina	nce Co	ommis	sion: [	Declara	ition o	f Servi	ce Lev	el Star	ndards	Notifie	cation		reekan t	dapura	am
Name of the c	ity/ULB	s	tate	Name	of the Mun Exe	icipal Con culive Off		/ Chief	Post	al Address	with PIN	code	Pho	one & Fax	nos		Email (d	
Sreekandap	uarm	Ke	erala		Sajim	on A Edal	kakra			supenn	dentent					skpm.	gov@gn	nail.com
Water Suppl	y Indica	tors																
	Covera Water s Connec	upply	Per Capi of w		Extent of of w	aler	Extent revenu	-	Continuity sup	,	Quality supp	of water plied	redres custo	ency in ssal of omer daints	· -	covery in supply rices	collectic supply	iency in on of water y related arges
Benchmarks	100	%	135	lpcd	100	)%	20	)%	24 h	ours	10	0%	80	<b>)</b> %	100	0%	9	0%
	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18)
	70%	####			100	100	15%	25%	60%	100%	100%	100%	80%	60%	0%	0%	0%	0%
Sewage Man	agemer	ıt (Sev	ewerage and Sanitation)			<u>'</u>					·	•	-	•	-			
	Covers		sewage	age of network		ction by of the network	sewage	Jacy of Irealment acity	,	f sewage ment	recycling	reuse and of Ireated /age	redre: cust	ency in ssal of omer blaints	recovery	of cost in sewage jement	collection	iency in 1 of sewage arges
Benchmarks	100	1%	10	0%	100	0%	10	0%	10	0%	20	)%	80	)%	10	0%	9	0%
	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18)
	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste	Manage	ment	Indicato	rs	_									<u> </u>	1			l
	Househo coverage was manage servi	of solid te ament	Efficie called municit	ency of ation of pal solid aste	segreg municip	ent of ation of oal solid ste	solid	municipal waste vered	dispo municip	screntific esal of pal solid este	redre cust	ency in ssal of omer plaints	recovery	of cost in SWM vices	collection	ency in 1 of SWM rges		
Benchmarks	100	%	10	0%	10	0%	80	)%	10	0%	80	)%	10	0%	90	)%	j	

	Current (2016- 17)	l 100	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	_	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)		Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)
	65%	75%	65%	100%	100%	100%	0%	0%	0%	0%	70%	100%	0%	0%	70%	100%
Storm Water				/ater dra	ìnage ne	etwork	ir	ncidence	of Wate	er loaain	a/floodin	٥				•
<b>Benchmarks</b>		. u.g u.		00%	go					nbers	9					
	Curre	nt (201	16-17)	Targ	ets (201	7-18)	, Curr	ent (201	6-17)	Targ	ets (201	7-18)				

		141	th Fina	nce Co	ommis	sion: [	Declara	ition o	f Servi	ce Lev	el Star	ndards	Notific	cation			Bathe	ery
Name of the c	ity/ULB	s	tate	Name		icipal Con culive Off	nmissioner icer	/ Chief	Post	al Address	with PIN	code	Pho	one & Fax	nos		Email id	
Sulthan Bai	hery	Ke	erala		!	Praveen A			Sull	han Bathe	ry PO,673	592	4	93622024	0	bathery	municipa ail.com	ality@gm
Water Suppl	y Indica	tors																
	Targe				Extent of of w		Extent revenue			y of water oply	Quality supp		custo	ency in esal of omer laints	water	covery in supply vices	collection supply	ency in in of water y related arges
Benchmarks	100	%	ge Current Targets Current Targets			20	1%	24 h	ours	` 100	0%	80	1%	10	0%	9	0%	
	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18)
	78	97	102	125	90	98	14 .	19	21	24	98	100	72	79	90	96	82	87
Sewage Mar	agemer	nt (Sev	verage a	and San	itation)													
	Covera Toile	0		age of network rices		ection by of the network	sewage	acy of Irealment acity	,	of sewage ment	recycling	reuse and of treated rage	redres cust	ency in ssal of omer plaints	recovery	of cost in sewage gement	collection	ency in i of sewage arges
Benchmarks	100	)%	. 10	0%	10	0%	10	0%	10	0%	20	)%	80	)%	10	0%	9	0%
	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18
	95	100	20	50	20	50	0	50	20	50	20	50	50	70	20	50	20	50

	Househo coverage was manage service	of solid te ament	Efficie collec municip wa	lion of al solid	Exte segrega municip wa	al solid		municipal waste /ered	Extent of disportant d	sal of al solid	Efficie redres custo comp	ssal of omer	Extent recovery serv		Efficie collection chai	• • • • • • • • • • • • • • • • • • • •
Benchmarks	100	%	100	0%	100	0%	80	%	100	0%	80	%	100	0%	90	)%
	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets , (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)
	15	100	95	100	95	100	75	79	90	100	70	80	0	80	0	90

Storm water	Drainage indicators			
	Coverage of storm w	vater drainage network	Incidence of Water	er logging/flooding
Benchmarks	10	00%	0 nur	mbers
	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)
	90	100	0	0

		14t	h Finaı	nce Co	mmiss	ion: D	eclara	tion of	Servic	e Leve	el Stan	dards	Notific	ation F	Format		Than	ur
Name of the c	ity/ULB		ate		of the Mur		nmissione				s with PIN		$\overline{}$	one & Fax			Email 10	ı
Tanur Munic	lipality	Ker	ala			Pramod. K	(		Tanur	Municipali	ty ,Tanur-6	376302	4	94244023	35	<u>tanurmı</u>	onicipalit com	ty@gmail.
Water Suppl	y Indica	tors																
	-	e of Water onnections		la supply valer	of w	metering rater ections		of non e water	l	y of water oply	,	of water plied	redres custo	ncy in sal of omer laints	water	covery in supply vices	collection suppl	iency in on of water y related arges
Benchmarks	10	0%	135	lpcd	10	0%	20	)%	24 h	ours	100	0%	80	%	10	0%	9	0%
				(2017-	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Ситепt (2016- 17)	Targets (201.7- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18)
	Nil	Nif	Nfl	Níš	NìI	Nil	Nil	Nil	Nil	Nit	Níł	Nil	Nil	Nil	Nil	Nil	Nil	Nil
Sewage Man	agemer	ment (Sewerage and Sanitation)								•								
	Coverage	of Tollets	sewage	age of network	efficient	ection by of the network	sewage	acy of treatment acity	,	of sewage Iment	recycling	reuse and of treated /age	redres cusk	ency in issal of omer laints	recovery	of cost In sewage Jement	collection	iency In n of sewage arges
Benchmarks	10	0%	10	0%	10	0%	10	0%	10	0%	20	)%	80	1%	10	0%	9	0%
	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18)
	100%	100%	25%	35%	Nil	Nil	Nil	Niil	Nil	Nil	Nil	Níl	100%	100%	Nil	Nil	Nil	Nil
Solid Waste	Management Indicators									•								
	coverag waste ma	old level e of solid inagement vices	collec	ency of ition of oal solid este	segreg munici¢	int of ation of pal solid ste	solid	municipal waste vered	dispo	scientific esal of eal solid este	redres custo	ency in ssal of omer staints	recovery	of cost in SWM ices	collection	ency in n of SWM rges		

Benchmarks	10	0%	100	0%	100	2%	80	1%	100	0%	80	%	100	0%	90	9%
	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)		Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)		Targets (2017- 18)		Targets (2017- 18)
Storm Water	Nil Drainac	30% ae Indica	60%	80%	60%	80%	60%	80%	40%	Nil	40%	65%	Nil	Níi	Nil	Nil

		14t	h Fina	ance C	ommis	sion:	Declar	ation c	of Serv	ice Lev	vel Sta	ndards	s Notifi	cation	Forma		Thalas	seri
Name of the c	ity/ULB	St	ale	Name	of the Mun Exe	icipal Con culive Off		/ Chief	Post	al Address	with PIN	code	Pho	one & Fax	nos		Email (d	
Thalasse	ry	Ke	rala		Chandrab	hanu.K (li	r Charge)		Municipa	al Office, T 670		Kannur-	04	190 23200	51	secreta	irythalas <u>hoo.co.i</u>	serγ@γa <u>n</u>
Water Suppl	y Indica	tors									`							
	Coverage of Water supply Connections  Per Capita supply of water connections  Extent of metering of water revenue was connections  Extent of metering of water connections  Extent of metering of water connections							Continuit sur	y of water oply	Quality supp	of water plied	redres custo	ency in ssal of omer plaints	water	covery in supply vices	collectic supply	ency in in of water related arges	
Benchmarks							1%	24 h	ours	10	0%	80	)%	10	0% .	9	0%	
•	Current ts t Targets Current Current Targets Current Current Targets Current Targets Current C		Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18					
Thalassery	90	95	90	100	100	100	5	5	24	24	100	100	100	100	90	95	90	90
 Sewage Мап	agemer	ıt (Sev	verage	and Sa	nitatlon)	)												
	Covera Toile	_	sewage	rage of network vices	Colle efficient sewage	y of the	sewage l	acy of realment acily	,	i sewage ment	recycling	reuse and of treated rage	redres	ency in ssal of omer blaints	recovery	of cost in sewage gement	collection	ency in n of sewage arges
Benchmarks	100	%	10	00%	100	0%	100	0%	10	0%	20	)%	80	)%	10	0%	9	0%
	Current (2016- 17)	Targe ts (2017- 18)	Curren t (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18
Thalassery	100	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

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**Solid Waste Management Indicators** 

	Househo coverage was manage service	of solid te ement	colle: munici	ency of clion of pal solid aste	segreg: municip	ent of ation of pal solid ste	0.00	municipal waste vered	Extent of dispo municip wa	al solid	redres custo		recovery	of cost in SWM ices.	Efficie collection char	of SWM
Benchmarks	100			0%		0%	80	<b>%</b>	100	0%	80	}%	10	0%	90	)%
	12016-	W	Curren t (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)
Thalassery	25	50	20	30	20	20	20	25	35	45	60	65	0	0	0	0

Storm Water Drainage Indicators

Coverage of storm water drainage network Incidence of Water logging/flooding

Benchmarks 100% 0 numbers

Current (2016-17) Targets (2017-18) Current (2016-17) Targets (2017-18)

Thatassery 47 49 38 30

	of the	s	tale		of the Mur		nmissionei			al Address				one & Fax			Email	id
	ramba	Ke	erala ·			Secretary			-	Taliparamb	a - 67014	1	4	60220225	9	secthal	iparamb m	a@gmail.co
Water :	Supply I	indicat	ors		_													
	Covera Water s	supply		la supply rater	of w	metering rater ections		of non e water	1	y of water oply	,	of water olied	custo	ency in ssal of omer laints	water	covery in supply	water s	in collection of upply related harges
Bench marks	100	%	135	lpcd	10	0%	20	)%	24 h	ours	10	0%	80	1%	10	0%		90%
	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18)
	55	75	75	95	90	92	25	20	18	20	95	96	95	95	60	65	85	90
Sewag	e Manag	gemen	t (Sewe	rage an	d Sanita	ition)										<u> </u>		
	Covera Toile	~	sewage	age of network rices	efficiend	ction by of the network	sewage (	acy of reatment acity	1 1	f sewage ment	recycling	reuse and of treated rage		,	recovery i	of cost in sewage gement		in collection o
Bench marks	100	1%	10	0%	100	0%	10	0%	10	0%	20	)%	80	1%	10	0%		90%
	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18)
	100	100	50	60	Nil	Nil	50	60	70	80	Nil	2.5	40 '	60	Nil	20	Nil	20

Solid Waste Management Indicators

	Househol coverage was manage service	of solid te ement	Efficie collect municip wa	tion of al solid	segreg. municíp		solid	municipal waste vered	dispo municip	scientific sal of oal solid ste	Efficie redres custo comp	ssal of omer	recovery	of cost in SWM ices	Efficie collection chai	
Bench	100	%	100	0%	100	0%	80	)%	10	0%	80	1%	10	0%	90	%
	Current (2016- 17)	Targe ts (2017- 18)	(2016-	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)
	40	100	50	100	30	80	10	50	20%	50	50	70	Nil	70	Nil	40

Storm '	<u>Water Drainage Indica</u>	ators		
	Coverage of storm w	rater drainage network	Incidence of Water	er logging/flooding
Bench marks	10	00%	0 nur	nbers
	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)
	30	50%	5	2

		14tl	h Finar	nce Co	mmiss	ion: D	eclarat	tion of	Servic	e Leve	el Stan	dards	Notific	ation F	ormat	-	. Thiru	valla
Name of the co	ity/UL8	Sta	ite	Name	of the Mur Exe	ilcipal Con sculive Off		r/ Chief	Post	al Address	with PIN	code	Pho	one & Fax	nos		Email (d	
Thiruvalla Mun	icipality	Ker	ala		Α.	S.Subhag	an		Mu	•	ice. Thiruv 89101	alla	04	169-27013	15	secreta	arytvia@ <u>m</u>	gmail.co
Water Supply	y Indica	tors																
		e of Water connections		ila supply /aler	Extent of of w	ater	Extent revenu	of non e waler		y of water oply		of water plied	redres custo	ency in ssal of omer daints	water	covery in supply	collection suppli	ency in on of water. y related arges
Benchmarks	10	0%	135	lpcd	10	0%	20	)%	24 h	ours	10	0%	80	1%	10	0%	9	0%
	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18)
	70%	100%	135	135	80%	100%	30%	20%	12hr/d ay	24hr/d ay	100%	100%	80%	100%	80%	100%	80%	100%
Sewage Man	agemer	nt (Sewe	rage and	d Sanita	tion)												ı	
	Coverage	e of Yollets	sewage	rage of network rices	efficienc	ction by of the network	sewage I	lacy of freatment acity	,	if sewage ment	recycling	reuse and of treated rage	redres cust	ency in asal of omer laints	recovery	of cost in sewage gement	callection	ency in of sewage arges
Benchmarks	10	0%	10	0%	10	0%	10	0%	10	0%	20	)%	80	)%	10	0%	9	0%
	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18)
	100%	100	0%	30%	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Níi	Nil	Nil	Nil	Nil
Name of the	city/ULi	<u>.                                    </u>								<u> </u>	_	<u> </u>						
	coverag waste ma	nold level e of solid enagement vices	collec municiq	ency of thon of pal solid aste	segreg. municip	nt of ation of pal solid ste	solid	municipal wasle vered	dispo municij	scientific isal of pal solid iste	redres custo	ency in ssal of omer slaints	recovery	of cost in SWM	collection	ency in n of SWM rges		
Benchmarks	10	0%	10	0%	10	0%	80	)%	10	0%	80	)%	10	0%	90	)%		

	Сителt (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)		Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)
	50%	100%	70%	100%	100%	100%	70%	80%	10%	100%	70%	90%	80%	100%	0%	50%
Storm Water	Drainag	e Indica	tors													
	Cove	erage of s	storm wa	iter drair	age net	work	lr	cidence	of Wate	r loggin	g/floodin	g				
Benchmarks			100	)%_					0 ทนก	nbers						
	Curr	епt (2016	3-17)	Targe	ets (201	7-18)	Curre	ent (2016	5-17)	Targe	ets (201)	7-18)				
		Nil			50%			Nil			0	·				

										1	163										
			1.4 <sup>th</sup>	<b>Fina</b>		mmis	oion.	Doolor	estion	of Sov	avion I	aval 6	Stand	· ·	lotific				antha	puran	n
Name of the		s	tate		Name o	of the M ner / Chi Officer	unicipa lef Exec	I		address				hone &	1		COLIIIZ		Emall id		
Thiruvanantha m	pura	K	erala		Ms	. Deepa	L. \$		Mui \	niruvana nicipal ( /ikas bha ivandrum	Corporat avan-PC	ion. ).	0471	- 23208	821/232	2470	in Cost recovery		rpn@gm	nail.com	
Water Supply	Indic	ators																			
		rage o supp onnec	٠ ا	supp	eapita oly of iter	meter wa	nt of ing of ter ctions		of non enue ter	1	uity of supply	_	lity of v supplied		redre: custo	ency in ssal of omer laints	ln w	•	collec sup	fictency tion of v ply- rela charges	water ited
Benchmarks		1009	<b>%</b>	135	lpcd	100	1%	20	°/5	24 ե	ours		100%		80	%	100	0%		90%	
	Cur	Tent	Targets	Curre nt	Target s	Curren	Target s	Curren t	Target s	Curren (	Target	Cur	rent	Target s	Curren	Target s	Curren t	Target s	Curren t	Tarş	gets
	(20	17 – 8)	(2018 – 19)	(2017 – 18)	(2018 - 19)	(2017 – 18)	(2018 - 19)	(2017 18)	(2018 - 19)	(2017 - 18)	(2018 - 19)	(2017	– 18)	(2018 - 19)	(2017 - 18)	(2018 - 19)	(2017 - 18)	(2018 19)	(2017 - 18)	(2018	- 19)
	7	8	90	100	135	100	100	35	33	18	20	9	2	95	70	75	100	100	60	70	0
Sewage Mana	geme	nt (Se	werage a	nd Sa	iitation	)	_	•					•		•		•				
	Cove	rage (	of toilets	sev net	rage of vage work vices	efficie the se	ection ency of ewage work	sew treat	acy of age ment acity	sew	lity of vage tment		t of reu ling of t	reated	redre cust	ency in ssal of omer plaints	recov	of cost ery in age gement	collec	ficiency tion of se charges	ewage
Benchmarks		100	/o	10	0%	10	0%	10	0%	10	0%		20%		80	)º/s	10	0%		90%	

	Curre (2017 18)		Targets (2018 - 19)	nt	Target s (2018 ~ 19)	Curren t (2017 – 18)	Target s (2018 – 19)	Curren t (2017 – 18)	Target s (2018 – 19)	Curren ( (2017 – 18)	Target s (2018 – 19)	`	- 18)	Target 8 (2018 – 19)	t	Target s (2018 – 19)	Curren (2017 18)	Target s (2018 ~ 19)	Curren (2017 – 18)	Targets (2018	
Solid Waste M	99.5 (anag	emení	l Indicat	ors							-										
ond waste:	House d le cove of s wa	sehol evel erage olid este agem	Efficier collect muni- solid	ncy of ion of cipal	segrega mun	nt of ation of icipal waste			•	tific sal of cipal	redre: custo	ency in ssál of omer laints	recov	of cost ery in services	collec	ency in tion of charges					
Benchmarks	100	0%	100	<b>n</b> /o	100	0%	80	%	100	)%	80	<b>º</b> /₀	100	0%	90	%					
	ent	Targ ets	Current		Curren 1	Target s	Curren t	Target s	Curren t	Target s	Curren t	Target s	Curren t	Target s	Curren l	Target s					
	1,	(201 8 – 19)	(2017 – 18)	(2018 - 19)	1 -	(2018 - 19)	(2017 – 18)	(2018 - 19)}	(2017 - 18)	(2018 - 19)	(2017 18)	(2018 19)	(2017 - 18)	(2018 - 19)	(2017 - 18)	(2018 19)					
		-	tion has b		discards				-		70	80	decentral biode 201.	ration has centralize ges on-si- egradable 3. So cost on of SW	d SWM : te manag discards recovery	and ement of since and					
Storm Water		age Ir	dicator	<u> </u>										арри	cabic.						
	_		of storm		drainag	e	Incider	ice of w	ater log	ging/ flo	ooding							-			
Benchmarks			10	00%					(	)			]								
		Сигте			Targets			Current			Targets		1								
Thiruvanantha puram		2017 - 60		(	<u>2018 – I</u> 80	9)	(2	2017 <u>– 1</u> 21	X)	(2	10	9)						-			_

		141	h Finar	nce Co	mmiss	sion: D	eclara	tion of	Servic	e Leve	el Stan	dards	Notific	ation F	83. Format		ipuzha	
Name of the c	ity/ULB	Sta			of the Mun		nmissioner				with PIN			ne & Fax			Email id	
Thodupuz	tha	Ker	ala															
Water Suppl	y Indica	tors																
	Coverage supply Co	e of Water ennections		la supply ater	Extent of of w conne	aler	Extent revenu	of non e water		y of water		of water olied	Efficie redres custo comp	mer		covery in supply rices	collection supply	ency in in of water y related arges
Benchmarks	10	0%	135	lpcd	100	0%	20	%	· 24 h	ours	10	0%	80	%	10	0%	9	0%
	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18)
	80%	100%	140%	140	56%	60%	100%	100%	24 hrs	24 hrs.	100%	100%	80%	80%	0%	0%	40%	90%
Sewage Man	agemer	nt (Sewe	rage an	d Sanita	etion)													
	Coverage	of Yorlets	sewage	rage of network vices	efficienc	ection by of the network	sewage	eacy of treatment acity	,	of sewage ment	recycling	reuse and of treated age	redre: cust	ency in ssal of omer slaints	recovery	of cost in sewage gement	collection	ency in n of sewage arges
Benchmarks	'10	0%	10	0%	10	0%	10	0%	10	0%	20	)%	80	)%	10	0%	9	0%
	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18)
	70%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	20%	0%	80%	NA	NA	0%	90%
Solld Waste	Manage	ement In	dicators	5													1	
	coverag waste ma	nold level e of solid anagement vices	collec municip	ancy of ction of pal solid aste	segreg municy	ent of ation of oal solid aste	solid	municipal waste vered	dispo munici	f scientific osal of pal solid aste	redre cust	ency in ssal of omer blaints	recovery	of cost in SWM vices	collection	ency in n of SWM rges		
Benchmarks	10	0%	10	0%	10	0%	80	)%	10	0%	80	)%	10	0%	90	)%	]	

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Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)		_			Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)
30%	100%	50%	100%	70%	30%	√50%	30%	20%	80%	60%	20%	20%	80%	30%	60%
Draina	ge Indic	ators													
Cove	erage of	storm wa	eter drair	nage net	work	· Ir	cidence	of Wate	er loggin	g/floodin	ıg				
		100	0%_					0 nun	nbers						
	(2016- 17) 30% <b>Draina</b>	(2016- 17) (2017- 18) 30% 100% <b>Drainage Indic.</b>	(2016- 17)     (2017- 18)     (2016- 17)       30%     100%     50%       Drainage Indicators       Coverage of storm was	(2016- 17)     (2017- 18)     (2016- 17)     (2017- 18)       30%     100%     50%     100%       Drainage Indicators	(2016- 17)         (2017- 18)         (2016- 17)         (2016- 18)         (2017- 18)         (2016- 17)           30%         100%         50%         100%         70%           Drainage Indicators           Coverage of storm water drainage net	(2016- 17)         (2017- 18)         (2016- 17)         (2016- 18)         (2017- 18)         (2016- 17)         (2016- 18)         (2017- 18)           30%         100%         50%         100%         70%         30%           Drainage Indicators           Coverage of storm water drainage network	(2016- 17)     (2017- 18)     (2016- 17)     (2017- 18)     (2016- 17)     (2016- 18)     (2017- 18)     (2016- 17)       30%     100%     50%     100%     70%     30%     50%       Drainage Indicators       Coverage of storm water drainage network	(2016- 17)     (2017- 18)     (2018- 17)     (2017- 18)     (2017- 17)     (2016- 18)     (2017- 18)     (2016- 17)     (2016- 18)       30%     100%     50%     100%     70%     30%     50%     30%       Drainage Indicators       Coverage of storm water drainage network     Incidence	(2016- 17)         (2017- 18)         (2017- 18)         (2017- 17)         (2016- 18)         (2017- 18)         (2016- 17)         (2016- 17)         (2016- 18)         (2017- 18)         (2017- 18)         (2016- 17)         (2016- 17)         (2016- 18)         (2017- 18)         (2017- 18)         (2016- 17)         (2016- 17)         (2016- 18)         (2017- 18)         (2017- 18)         (2017- 18)         (2016- 17)         (2016- 17)         (2016- 17)         (2016- 18)         (2017- 18)         (2017- 18)         (2017- 18)         (2017- 18)         (2017- 18)         (2017- 18)         (2016- 17)         (2016- 17)         (2016- 18)         (2017- 18)         (2017- 18)         (2017- 18)         (2016- 17)         (2016- 17)         (2016- 18)         (2017- 18)         (2017- 18)         (2017- 18)         (2017- 18)         (2017- 18)         (2017- 18)         (2016- 18)         (2017- 18)         (2017-	(2016- 17)         (2016- 18)         (2017- 18)         (2016- 17)         (2016- 18)         (2017- 18)         (2017-	(2016- 17)         (2017- 18)         (2017- 18)         (2017- 17)         (2016- 18)         (2017- 18)         (2017- 18)         (2017- 18)         (2016- 17)         (2016- 18)         (2017- 18)         (2017- 18)         (2017- 18)         (2017- 18)         (2016- 17)         (2017- 18)         (2018- 17)         (2016- 18)         (2017- 18)         (2017- 18)         (2018- 17)         (2016- 18)         (2017- 18)         (2017- 18)         (2018- 18)         (2018-	(2016- 17)         (2016- 18)         (2017- 18)         (2017- 17)         (2016- 18)         (2017- 18)         (2017- 18)         (2017- 18)         (2017- 18)         (2017- 18)         (2017- 18)         (2016- 17)         (2016- 18)         (2017- 18)         (2017-	(2016- 17)       (2016- 17)       (2016- 17)       (2016- 17)       (2016- 17)       (2016- 17)       (2017- 18)       (2017- 18)       (2017- 18)       (2017- 18)       (2016- 17) <td>(2016- 17)       (2016- 18)       (2017- 18)       (2016- 17)       (2016- 17)       (2016- 17)       (2016- 17)       (2016- 17)       (2016- 17)       (2016- 17)       (2016- 17)       (2016- 17)       (2016- 17)       (2016- 18)       (2017- 18)<td>17)       18)       1</td></td>	(2016- 17)       (2016- 18)       (2017- 18)       (2016- 17)       (2016- 17)       (2016- 17)       (2016- 17)       (2016- 17)       (2016- 17)       (2016- 17)       (2016- 17)       (2016- 17)       (2016- 17)       (2016- 18)       (2017- 18) <td>17)       18)       1</td>	17)       18)       1

Current (2016-17)

28

Targets (2017-18)

Current (2016-17)

65%

Targets (2017-18)

92%

		14th	Financ	e Com	missio	n: Dec	laratio	n of Se	ervice	Level S	Standa	rds No	tificatio		84. Tri mat	kkak	kara	
Name of the ci	ty/ULB		late		of the Mur	_	missioner	_			s with PIN			one & Fax			Email id	
THR!KKAK MUNICIPA!		Ke	erala		1	P S SHIBU			Т	Kakkar	Municipali ad P.O 030	ty	04	184-24223	83	mun	thrikka icipali nail.co	ty @
Water Supply	/ Indicat	ors																
	Covera Water s Connec	supply	-	ta supply rater	Extent of of w	ater	Extent	of non e water	Continuit sup	y of water oply	Quality supp		redres custo	ency in ssal of omer plaints	Cost reco water st service	Jeply	Efficie collect water : rela chai	ion of supply ted
Benchmarks	100	%	135	lpcd	100	0%	20	1%	24 h	ours	10	0%	80	)%	100	%	90	%
	Current (2016- 17)	Target s (2017- 18)	Сипелі (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Сипелt (2016- 17)	Targ ets (2017- 18)	Curre nt (2016- 17)	Targe ts (2017 18)
	95	96	115	117	89	96	10	10	24	24	90	90	10	10	85	90	95	95
Sewage Man	agemen	t (Sew	erage a	nd Sanii	ation)									_				
	Coverage of Toilets Coverage of sewage network services			network	of the s	efficiency sewage vork	. ~	racy of reatment acity	,	f sewage ment	recycling	reuse and of treated rage	redres custo	ency in ssal of omer plaints	Extent o recove sewa manage	ry In ge	Efficie collec sew char	tion of age
Benchmarks	100	1%	10	0%	10	0%	10	0%	10	0%	20	)%	80	)%	100	%	90	%
	Current (2016- 17)	Target s (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targ ets (2017- 18)	Curre nt (2016- 17)	Targe ts (2017 18)
	100	100	90	92	90	90	95	95	90%	92%	10%	10%	50%	55%	50%	75%	60%	65%

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Solid Waste	Manage	ment!	ndicator	'S												
	Househo coverage was manage servi	of solid ste ement	collec municip	ncy of tion of all solid ste	segreg segreg	ent of atlon of pal solid iste	solid	municipal waste vered	dispo municit	scientific sal of oal solid ste	redres custo	ncy in ssal of omer slaints	recovery	of cost in SWM vices	Efficien collectro SWM ch	on of
Benchmarks	100	)%	10	0%	10	0%	- 80	)%	10	0%	80	)%	10	0%	90%	%
	Current (2016- 17)	Target s (2017- 18)	(2016-	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)		Current (2016- 17)	Targ ets (2017- 18)	
	95%	98%	100%	100%	85%	90%	65%	75%	90%	95%	65%	75%	65%	78%	78%	85%
Storm Water	Drainag	ge Indi	cators							1						
	Cove	rage o	f storm v	<i>r</i> ater dra	inage ne	twork		ncidence	of Wate	er loggin	g/floodin	g				
Benchmarks			1(	00%					0 nur	nbers			]			

Current (2016-17)

0%

Current (2016-17)

95%

Targets (2017-18)

95%

Targets (2017-18)

0%

			14th Fin	nance Cor	nmîssio	n:Decla	ration	of Servi	ce Level :	Standa	rds Notifi	cation F		Thrissur	
Name of the City ULB	State	Commiss	ne Municipal ioner/Chief ve Officer		Post	al Addres	s with Pi	ncode				Phor	ne & Fax Nu	mbers	E-mail ID
Thrissur Corporatio	Kerala	Vinu.C.I	Kunjappan	Municipal	Corporati	on Office	e, M.O.R	oad, Thriss	ur-680001		(	)487-24220	020		secretary@corporationof thrissur.org.
Water Sup	ply Indicators														
	Coverages of Water Supply Connections		a supply of ater	Extent		Contin water	uity of supply	1 ' '	of water oply	redi	ciency in ressal of er complaints	water sup	ecovery in ply services	Efficiency	collection of water supply related charges
Bench marks	100%	135	paid	20	)	24 h	ours	10	00%		80%	10	00%	_	
	Current (2016- 17)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017- 18)	Current (2016- 17)	Target s (2017- 18)	Current (2016-17)	Targets (2017-18)	Current (2016- 17)	Targets (2017-18)	Current (2016- 17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)
	70	122	130	19	20	24	24	90	95	75	78	60	65	79	80
Sewage M	anagement (Sewe	rage and S	anitation)		-										
	Coverage of Toiles	Coverage of network se		Adequacy treatment (		Quality sewage treatment		Extent of recycling sewage		Efficien redressa custome	lof	Extent of recovery managem	in sewage	Efficiency charges	nn collection of sewage
Bench marks	100%	100%		100%		100%		20%		80%		100%		100%	

	17)	(2016-17)	Targets (2017-18)	(2016-17)	Targets (2017- 18)	Current (2016-17)		(2016-17)	(2017-18)	17)	Targets (2017-18)	Current (2016- 17)	Targets (2017-18)	Targets (2017-18)
Solid wast	e Management In House hold level coverage of solid waste management services	Efficiency municipal s		solid waste recovered		extent of scientific disposal municipa waste	of	complaints	f customer	Services	in SWM	Efficiency collection charges		
Bench marks	100%	100%		80%		100%		80%		100%		90%		
		Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targe⊠ (2017- 18)	Current (2016- 17)	Target s (2017- 18)		Targets (2017-18)	Current (2016- 17)	Targets (2017-18)	Current (2016- 17)	Targets (2017-18)	
	55	65	75	70	75	40	50	70	80	15	40	60	70	
Storm wa	ter Drainage Indic							•				1		
	Coverage of storm	n water drai	nage network	ζ.	Incidents	of water l	og <b>g</b> ing/l	floodding					-	
Bench marks	100%		:		0 numbe	rs								
	Current (2016-17	")	Targets (20	17-18)	Сиптепі (2	2016-17)		Targets (2	017-18)					
	30		40		0			0						

		14	th Fina	nce Co	ommis	sion: [	Declara	ation o	f Servi	ce Lev	el Star	ndards	Notifi	cation	Forma		86. Tir	ur
Name of the c	ity/UL8	s	tate	Name	of the Mur Exe	ncipal Con ocutive Off		r/ Chief	Post	al Address	s with PIN	code	Pho	one & Fax	nos		Email id	
Tiror	_	Ke	erala	Vinu, C.	Kunjappar	, Secretar	y, Tirur Mu	unicipality	Ρ.	O. Trikkan	dıyur. 6761 —	104	04	194 24223	03	secreta	rytirmun <u>om</u>	@gmail.c
Water Suppl	y Indica	tors																
	Connections of			ta supply rater	of w	metering rater actions		of non e water		y of water oply		of water plied	redres custo	incy in ssal of orner laints	water	covery in supply rices	collectic supply	ency in on of water y related arges
Benchmarks	Toron			lpcd	10	0%	20	)%	24 h	ours	10	0%	80	)%	10	0%	9	0%
	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18)
	52	56	130	135	95	1 <b>0</b> 0	15	20	5	10	100	100	80	90	22	28	100	100
Sewage Man	agemer	ıt (Sev	verage a	and San	itation)			_		_					_			
Ţ.	Covera Toile	ige of	Cover	age of network	Colle	ction by of the nelwork	sewage	acy of treatment acity	,	of sewage ment	recycling	reuse and of Ireated rage	redres	ency in esal of omer	recovery	of cost in sewage gement	collection	ency in of sewage arges
Benchmarks	100	%	100	0%	10	0%	10	0%	10	0%	20	)%	80	)%	10	0%	9	0%
	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18)
nil	97	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

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Solid Waste	Manage	ment	Indicato	rs												
	Househo coverage was manage servi	of solid ste ement	collec municip	ncy of tion of pal solid ste	segreg. municip	int of ation of pal solid ste	solid	municipal waste vered	dispo municip	scientific isal of bal solid iste	redres custo	ency in ssal of orner daints	recovery	of cost In SWM	Efficie collection chai	
Benchmarks	100	)%	100	0%	100	0%	80	)%	10	0%	80	)%	10	0%	90	)%
	Current (2016- 17)	Targe ts (2017- 18)	(2016-	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)
	nìl	nil	15%	100%	100%	100%	90%	100%	90%	100%	50%	100%	10%	100%	50%	90%
Storm Water	torm Water Drainage Indi											ь				
	Cove	rage of	storm w	ater dra	inage ne	etwork	lr	rcidence	of Wate	er loggin	g/floodin	ıg				
Benchmarks			10	00%						nbers						
	Сигге	nt (201	16-17)	Targ	ets (201	7-18)	Curre	ent (201	6-17)	Targ	ets (201	7-18)				
		40%			50%			0								

		141	h Fina	nce Ç	ommis	sion: [	)eclar <i>a</i>	ition o	f Servi	ce Lev	el Star	ndards	Notific	cation		. Tirura t	ngadi	
Name of the c	ity/ULB	Si	ale	Name	of the Mun Exe	icipal Con culive Off		/ Chief	Post	al Address	with PIN	code	Pho	ne & Fax	nos		Email id	
Tırurangadi Mu	nīciplaity	Ke	rala			Secretary.			Tirurang	jadi, Malaj	opuram dt.	676306	4	94246033	9	tirurang	adiurbar com	n@gmail.
Water Suppl	y Indica	tors																
	Covera Water s Connec	supply	Per Capi of w	la supply ater	Extent of of w	ater	Extent revenu		Continuit sur	y of water oply	Quality supp		Efficie redres custo comp	ssal of omer	water	covery in supply vices	collectio supply	ency in n of water related trges
Benchmarks	100	1%	135	Ipcd	100	3%	20	%	24 h	ours	100	0%	80	)%	10	0%	9	0%
	Current (2016- 17)	Target s (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18)
			níl															
Sewage Man	agemer	nt (Sew	erage a	nd Sani	tation)													
	Covera Toile	_	sewage	age of network rices	Colle efficiend sewage		Adequ sewage cap	•	1 ′	f sewage ment	recycling	reuse and of treated rage	cust	ency in asal of omer staints	recovery	of cost in sewage gement	collection	ency in of sewage arges
Benchmarks	100	)%	10	0%	100	0%	10	0%	10	0%	20	1%	80	)%	10	0%	9	0%
	Current (2016- 17)	Target s (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targels (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18)
			níl															

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Solid Waste Management Indicators

	Househo coverage was manage servi	of solid ste ement	Efficie collect municip was	al solid	segreg municip	ent of ation of oal solid iste	solid	municipal waste vered	dispo municip	scientific isal of pal solid ste	redres custo	ency in ssal of omer laints	Extent recovery serv	in SWM	Efficie collection chai	of SWM
Benchmarks			_ 100	0%	10	0%	80	)%	10	0%	80	)%	10	0%	90	%
	Current (2016- 17)	Target s (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)
	nil	100%	30%	100%	nil	100%	30%	100%	nil	100%	50%	100%	nil	100%	nil	100%

Storm Water	Drainage Indicators			
·	Coverage of storm w	ater drainage network	Incidence of Wate	er logging/flooding
Benchmarks	10	0%	0 nur	mbers
	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)
		nil		

		14t	h Fina	nce Co	ommis	sion: [	)eclara	ition o	f Servi	ce Lev	el Star	ndards	Notific	cation		•	unithui	ra
Name of the ci	ty/ULB	S	ale	Name	of the Mun Exe	icipal Com		/ Chief	Post	al Address	with PIN o	code	Pho	ne & Fax	nos		Email id	
Thnpunithi —	ura	Ke	rala		IHILASH K TARY, TRI		_									musecti	ripunithu <u>L.com</u>	ra@gma
Water Supply	y Indica	tors								_								
	Covera Water s Connec	upply	Per Capr of w		Extent of of w	aler	Extent		Continuity sup		Quality (		Efficie redres custo comp	sal of omer		overy in supply ices	collectio supply	ency in in of water y related arges
Benchmarks	100	%	135	lpcd	100	0%	20	%	24 h	ours	100	0%	80	1%	100	0%	9	0%
	Current (2016- 17) Targe ts (2016- 17) (2017- 18) Currer (2016- 17)		Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18)
Thripunithura	97	103	140	145	90	100	12	10	15	20	100	100	90	95	60	65	80	85
Sewage Man	agemer	nt (Sev	verage a	and San	Itation)													
	Covera Toile	•	sewage	rage of network vices	efficiend	ection by of the network	sewage 1	iacy of treatment acity	,	f sewage ment	recycling	reuse and of treated rage	Çuste	ency in ssal of omer daints	recovery	of cost in sewage gement	collection	ency in of sewage arges
Benchmarks	100	1%	10	0%	10	0%	10	0%	10	0%	20	)%	80	)%	10	0%	9	0%
	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targels (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18)
Thripunithura	98	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

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SAllA2	Macta	Management	Indicators
Solid	4497E	IVI an auemen.	IIIUICALUIS

	Househol coverage was manage service	of solid te ment	Efficie collec municip wa	tion of sal solid	Exte segrega municip waa	ation of al solid	Extent of solid recov	waste	dispo municip	scientific sal of pal solid ste	redres		recovery	of cost in SWM rices	Efficie collection chai	
Benchmarks	enchmarks 100%		100	0%	100	2%	80	1%	10	0%	80	1%	10	0%	90	1%
	Benchmarks 100%  Current (2016-17)  Target ts (2017-18)		/2016-	Targets (2017- 18)		Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)
Thripunithura	0	0	85	100	75	80	30	45	40	50	80	80	40	50	80	85

Storm Water Drainage Indicators

Coverage of storm water drainage network

Benchmarks

100%

O numbers

Current (2016-17)

Targets (2017-18)

Thripunithura

40%

45%

35%

30%

		14tl	n Finar	nce Co	mmis	sion: D	)eclara	ition o	f Servi	ice Lev	/el Sta	ndards	s Notifi	ication	Form		89. Va	ikom
Name of the c	ity/ULB	s	late	Name	of the Mun Exe	icipal Con cutive Off		r/ Chief	Post	al Address	s with PIN	code	Pho	one & Fax	nos		Email id	_
VAIKON	И	Κe	erala		K.M.	NARAYAB	BNAN				CE , VAIKO AM (DIST)	,				munse	cvaikom co.in	@yahoo.
Water Suppl	y Indica	tors																
	Covera Water s Connec	upply	Per Capi of w	la supply rater	Extent of of w	-10.		of non e water		y of water oply	Quality supp	of water plied	redres custo	ency in ssal of omer blaints	water	covery in supply vices	collectic supply	ency in in of water y related arges
Benchmarks	100	100% 135 lpcd				ጋ%	20	\%	24 h	ours	10	0%	80	)%	10	0%	9	0%
	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18)
	90	95	128	140	83	90	20	20	24	24	100	100	62	60	80	83	85	90
Sewage Mar	ageme	nt (Sev	werage	and Sai	nitation					1						I		
		verage of Collets  Coverage of Sewage network Services			Colle efficiend sewage	,	sewage	acy of treatment acity		of sewage Imeni	and rec	of reuse yeling of sewage	redres custo	ency in ssal of omer plaints	recov	of cost very in vage gement	collection	ency In n of sewage arges
Benchmarks	100% 100%			0%	100	0%	10	0%	10	0%	20	)%	80	)%	10	0%	9	0%
	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18)
	97	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

4 /

Solid Waste	Manage	ement	Indicate	ors												
	Househo coverage was manage servi	of solid ite ement	collec municip	incy of tion of pal solid ste	segreg municip	ent of ation of pal solid ste	solid	municipal waste vered	dispo municip	scientific isal of pal solid iste	redres	ncy in ssal of omer laints	recovery	of cost in SWM rices	collection	ency in n of SWM rges
Benchmarks	100	1%	10	0%	10	0%	80	)%	10	0%	80	%	10	0%	90	)%
	100% Current (2016- 17) Targe ts (2017- 18)		/2016-	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)
	80	90	95	98	82	85	50	60	0	0	80	85	0	0	0	0
Storm Water	Draina	ge Ind	icators													
	Cover	age of	storm w	ater dra	inage n	etwork	Ir	cidence	of Wate	er loggin	g/floodir	ng				
Benchmarks			10	00%					0 nur	nbers						
	Curre					7-18)	Curr	ent (201	6-17)	Targ	ets (201	7-18)				

		141	h Fina	nce Co	ommis	sion: [	)eclara	ition o	f Servi	ce Lev	el Star	ndards	Notific	cation	Forma		/alanch	neri 
Name of the c	ty/ULB	S	tate	Name	of the Mun Exe	icipal Com		/ Chief	Post	al Address	with PIN	code	Pho	ne & Fax	nos	_	Emall id	
VALANCHI	ERY	Ke	rala								,							
Water Suppl	y Indica	tors																
	Covera Water s Connec	upply	Per Capil of w		Extent of of w	ater	Extent		Continuity sup	y of water	Quality supp		custo	ency in essal of comer claints	l	covery in supply rices	collectio supply	ency in n of water related arges
Benchmarks	100	%	135	lpcd	100	0%	20	1%	24 h	ours	100	0%	80	)%	10	0%	96	0%
	(2016- 17) ts (2017- 18)			Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18
	20%	70%	40%	90%	30%	60%	5%	15%	8h	15h	40%	60%	20%	80%	20%	80%	30%	90%
Sewage Man	agemer	nt (Sev	verage a	nd San	itation)													
	Covera Toile	0	Coverage of sewage network services		efficienc	ection by of the network	sewage (	acy of ireatment acity	, -	f sewage ment	recycling	reuse and of Irealed rage	redres cust	ency in ssal of omer plaints	recovery	of cost in sewage gement	collection	ency in of sewage arges
Benchmarks	100	1%	10	0%	10	0%	10	0%	10	0%	20	)%	80	)%	10	0%	9	0%
	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18
Nil	0	0	0	Níl	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil

Solid \	Waste	Manager	ment Ind	Icators

	Household level coverage of solid waste management services		Efficie collect municip wa:	tion of eat solid ste	Extent of segregation of municipal solid waste		Extent of solid recov	waste /ered	wa	sal of eal solid ste	redressal of customer complaints		Extent of cost recovery in SWM services		collection chai	rges
Benchmarks	100%		100%		100	0%	80	%	100	0%	80	)%	10	0%	90%	
	Current (2016- 17)	Targe ts (2017- 18)	Current (2016-	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)
	Nil	30%	20%	70%	0	100%	90%	100%	20%	60%	50%	80%	10%	50%	20%	50%

Storm Water	Drainage Indicators			·
	Coverage of storm w	rater drainage network	Incidence of Water	er logging/flooding
Benchmarks	10	00%	0 nur	mbers
	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)
	40%	100%	30 No	100 No

		14	th Fina	ince C	ommis	sion: [	Declara	ation o	f Servi	ce Lev	el Star	ndards	Notifi	cation	Forma	•	1. Vark	ala
Name of the o	rty/UL8	_	tate		of the Mun		nmissione			_	s with PIN			one & Fax			Email id	
VARKAL	.Α	Ke	erala			S.Subodh			М	lunicipal O	flice varka	la	4	70260236	0	secyva	rkala @g	ımail.com
Water Suppl	y Indica	tors																
	Covera Water s Connec	upply		la supply valer	Extent of of w			of non e water	Continuity of water supply		,	of water plied	redre: cust	ency in ssal of omer slaints	Cost recovery in water supply services		collection supply	ency in on of water y related arges
Benchmarks	100	%	135	lpcd	100	0%	20%		24 hours		100%		80%		100%		9	0%
	Current (2016- 17)	Targe ts (2016- 17) 18) Current targets (2017- 17) 18)		Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18)	
	78	90	85	92	100	100	20	20	24	24	100	100	85	100	88	95	90	95
Sewage Mar	nagemer	nt (Sev	verage a	and San	itation)							_						
-	Covera	•	sewage	rage of network vices		ction cy of the network	sewage	sacy of treatment acity		if sewage ment	recycling	reuse and of treated rage	redre	ency in ssal of omer	recovery	of cost in sewage gement	collection	iency in n of sewage arges
Benchmarks	100	%	10	0%	100	0%	10	0%	10	0%	20	)%	80	)%	10	0%	9	0%
	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18)
	100	100	45	60	45	48	40	60	60	75	8	15	50	70	35	60	70	80
Solid Waste	Manage	ment	Indicato	rs						•								
	Househo coverage was manage servi	of solid ite sment	evel Efficiency of Extent of collection of segregation of municipal solid municipal solid			Solid Wasia			redres	ency in ssal of omer blaints	recovery	of cost in SWM	,			•		

Benchmarks	100	%	10	0%	10	0%	80	1%	100	0%	80	%	10	0%	90	1%
	Current (2016- 17)	Targe ts (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17) .	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	†argets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)
	80	100	100	100	70	100	80	85	60	70	90	70	75	40	45	
Storm Water	Draina	ge Indi	icators											•		
	Cover	age of	storm w	ater dra	inage ne	etwork	Ir	ncidence	of Wate	er loggin	g/floodin	g				
Benchmarks			10	20%					0 nun	nbers						
	Curre	nt (201	16-17)	Targ	ets (201	7-18)	Curre	ent (201	6-17)	Targe	ets (201	7-18)				
		45	_		50			0 0				·				

		14	th Fina	ince C	ommis	sion: I	Declara	ation o	f Servi	ce Lev	el Sta	ndards	Notifi	cation	Forma		2. Vata	kara	
Name of the c	ity/ULB	Sta			of the Mun		nmissioner			al Address				one & Fax			Email lo		
Vatakara Mun	cipality	Ker	ala			K.U. BINI			Municip	al Office, \	/atakara -	673 103	04	196 25123	78	secretar	ryvatakara@gmail.com		
Water Suppl	y Indica	tors																	
	sup	of Water oply ections	Per Capi of w	la supply- ater	Extent of of w	aler	Extent	of non e water		y of water oply		of water	redres custo	ency in ssal of omer daints	Cost rec water : serv	supply of water supply		upply related	
Benchmarks	100	0%	135	lpcd	100	0%	20	1%	24 h	ours	100%		80%		10	0%	9	0%	
	Current (2016- 17)	Targets (2017- 18)	(2017- (2016- (2017- 18) 17) 18)		Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18)	
	82	84	97	98	100			18	100	100	100	100	88	90	-	-	96	98	
Sewage Man	agemer	nt (Sewe	rage an	and Sanitation)								·							
	Coverage	of Toilets	sewage	Coverage of Collection		Adequacy of sewage treatment capacity		,	f sewage ment	recycling	reuse and of treated vage	redres cust	ency in ssal of omer blaints	recovery	of cost in sewage gement		in collection ge charges		
Benchmarks	10	0%	10	0%	10	0%	10	0%	100%		20%		80%		10	0%	g	90%	
-	Current (2016- 17)	(2016- (2017- (2016- (2017- (2016- (		Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18)			
	95	100	-	-	0	0	0	0.	0	0	0	0	0	0	0	0	0	0	
Solld Waste	Manage	ement In	dicator	s															
	coverag waste ma	old level a of solid anagement vices	d collection of segregation of			Extent of municipal solid waste recovered		dispo municij	scientific psal of pal solid pste	redre cusi	ency in ssal of tomer plaints	Extent of cost recovery in SWM services		collection	ency in n of SWM irges				
Benchmarks	10	0%	10	0%	10	0%	80	)%	10	0%	86	0%	10	0%	90	0%			

	Current (2016- 17)			Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)		Targets (2017- 18)					Current (2016- 17)	Targets (2017- 18)
	70	90	95	100	95	100	75	80	80	90	50	80	80	90	80	90
Storm Water	Drainag	ge Indic	ators													
	Cove	rage of	storm w	ater draii	nage ne	work	Ir.	cidence	of Wate	ar Inggin	a/floodin	na				

		14	th Fina	nce C	ommis	sion: [	Declara	ation o	f Servi	ce Lev	el Star	ndards	Notifi	cation			kkanch	eri
Name of the	city/UL8	Sta		_	of the Mur		nmissione				with PIN			one & Fax			Emall id	
		Kera	ala															
Water Sup	oply Ind	icators																
	_	e of Water onnections	Per Capi of w	la supply vater	Extent of of w			of non e water	Continuity sug	y of water	Quality supp		cust	incy in asal of omer laints	water	covery in supply rices	collectio supply	ency in in of water y related arges
Benchma rks	10	00% 135 lpcd		100% 20%		24 hours		100%		80	)%	10	0%	9	0%			
	larnets		Ситепt (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18
	85	100							5	12	80	100				_		_
Sewage N	lanager	nent (Sev	verage a	and San	itation)													
	Coverage	e of Tailets	sewage	age of network rices	Colle efficiend sewage	,	sewage	acy of reatment acity	Quality o	f sewage ment	recycling	reuse and of treated vage	redre:	ency in ssal of omer	recovery	of cost in sewage gement	collection	ency in of sewage arges
Benchma rks	10	00%	10	0%	10	0%	10	0%	10	0%	20	)%	. 80	)%	10	0%	9	0%
	Current (2016- 17)	Targets (2017-18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017-18
	98%	100%	NIL		NIL		NIL		NIL		NIL		NIL		NIL		NIL	

0 numbers

Targets (2017-18)

2

Solid Was	ste Man	agement	Indicate	rs			-									
	Household level coverage of solid waste management services		collec municip	ency of tion of pal solid ste	segr <del>e</del> g municit	ent of atlon of oat solid ste	solid	municipal waste vered	Extent of dispo municip wa	al solid	redres custo	ency in ssal of omer laints	recovery	of cost in SWM rices	collection	ency in n of SWM rges
Benchma rks	100% 100%				10	0%	80%		100%		80	)%	10	0%	90	0%
	Current (2016- 17) Targets (2017-18)		Current (2016- 17)	Targets (2017- 18)			Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)	Current (2016- 17)	Targets (2017- 18)			
	. 40 100 30 100		100	50	100	30	30 100		100	90	100	90	90	90	90	
Storm Wa	ter Drai	nage Ind	Indicators													
	Cov	erage of s	torm wa	ter drain	age net	work	l:	ncidence	of Wate	er loggin	ng					
Benchma	100%							•	O nur	nherc						

Current (2016-17)

. 2

100%

Targets (2017-18)

100

Current (2016-17)

70.58%

rks