



Government of Kerala

Abstract

Local Self Government Department – Establishment of e-Payment - other remote mode collection and electronic disbursement facilities for Local Self Government Institutions in Kerala - Implementation of i-collect facility through SB Group – Orders issued.

Local Self Government (IB) Department

G.O.(Rt) No. 687 /2013/LSGD

Dated Thiruvananthapuram, 19.03.2013.

Read: - 1. GO(Ms) No. 98/2011/LSGD dated 28.05.2011.

2. Letter No. IKM/LoBE/Sanchaya/14/2012 dated 26.04.2012 from the Executive Chairman & Director, Information Kerala Mission.
3. Minutes of the meeting held by the Principal Secretary, Local Self Government Department on 02.01.2013.

ORDER

As per the Government order read as 1st paper above, Government have ordered that all interested Local Self Government Institutions in the State shall use e-Payment, other remote mode collections and electronic disbursement facilities managed by Information Kerala Mission (IKM).

To facilitate access of e-Payment facility to maximum number of citizens, as per the letter read as 2nd paper above, the Executive Chairman & Director, Information Kerala Mission has furnished a proposal for introducing the i-Collect facility and use of Point of Sale (POS) machines for revenue collection in the Local Self Government Institutions of Kerala.

Government have examined the matter in detail and are pleased to extend the scope of the order read as 1st paper above as follows:

- i) Permissive sanction is accorded to the Local Government Institutions to establish facility to citizens for payment of all types of taxes and fees through the i-Collect or similar facility (fund687

collection through Internet banking) of the State Bank Group by installing Point of Sale (POS) machines at the cash counters of the Local Self Government Institutions (The instrument is used to debit amount directly from the account of the customers to the account of the Local Self Government Institutions, by swiping a Credit / Debit card).

- ii) Payment of taxes can also be made directly through the Bank's cash counters at any of the designated State Bank's branches in cash or fund transfer mode or through the e-Payment facility.
- iii) Information Kerala Mission is designated as the facilitator of the facility and sanction is accorded to the Information Kerala Mission to open a pooling account exclusively for managing the e-Payment facility of taxes and fees.
- iv) In all the above cases, in addition to the tax / fees amount, usual transaction charge of the banks as applicable shall also be paid by the citizen.
- v) The collection made through this facility shall be credited by the concerned bank to the pooling account of Information Kerala Mission, on the next working day.
- vi) In addition, the bank will forward a digital statement of transactions list (in XML / CSV format) to the server of the Local Self Government Department at State Data Centre. After reconciliation, Information Kerala Mission shall credit the amount to the account of the concerned Local Self Government Institution through the RTGS/NEFT money-transfer facility. The reconciliation should be done in the next day itself.
- vii) After posting the amount against the demand, the tax receipt details shall be send to the mobile number of the customers through SMS (if provided), so that they can view status of their payment and

download the receipt through <https://www.tax.lsgkerala.gov.in> website.

- viii) For introducing the i-Collect facility through the cash transfer mode and net banking, the Local Self Government Department server and State Bank Group server will be integrated. Once the server to server integration is completed, the demand particulars pertaining to all kinds of tax and fees payable to the Local Self Government Institutions shall be directly fetched by the i-Collect facility from the digital database resting in the State Data Centre. By introducing this facility, the demand data can be updated in real time basis, so that, the general public can view their demand over the Internet and effect payment instantly.
- ix) The Information Kerala Mission is authorized to proceed with the server to server integration of Local Self Government Department and State Bank Group servers.
- x) The State Bank Group will provide a Point of Sale (PoS) machine free of cost / rent to each Local Self Government Institution, so that tax / fees due to them can be credited to the account of Local Self Government Institution from the bank account of the customers instantly by swiping a credit / debit card.
- xi) In case of the PoS machine also, in addition to the tax / fees amount, usual transaction charge of the bank as applicable should also be paid by the customer, which depends upon the type of card they are holding.
- xii) The Local Self Government Institutions are permitted to apply for a separate telephone connection exclusively for this purpose.

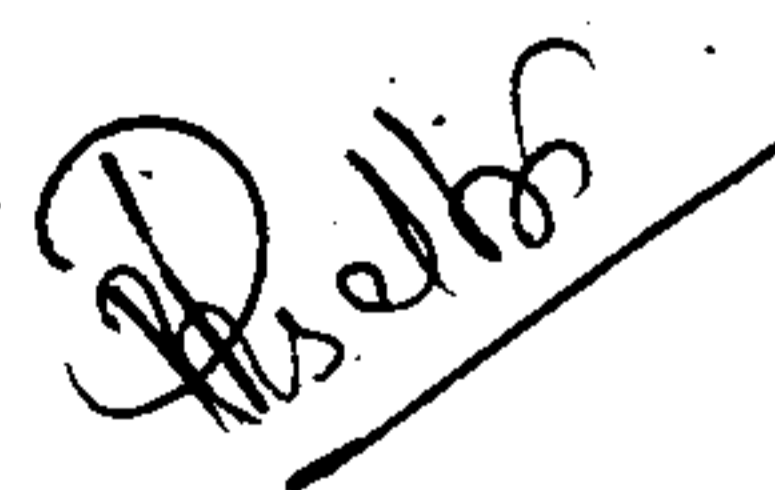
xiii) The consolidated amount of transactions of each PoS machine will be credited directly to the account of the Local Self Government Institutions electronically on the next working day by the concerned bank. Local Self Government Institutions can reconcile the amount with their settlement statement.

By Order of the Governor,
K. R. Krupanandan
Joint Secretary to Government

To

The Director of Panchayats, Thiruvananthapuram
The Director of Urban Affairs, Thiruvananthapuram
The Commissioner for Rural Development, Thiruvananthapuram
The Regional Manager, State bank of India, Thiruvananthapuram
The Executive Chairman & Director, Information Kerala Mission
The Director, Kerala State IT Mission
The Finance Department
The Principal Accountant General (Audit) Kerala, Thiruvananthapuram
The Accountant General (A & E) Kerala, Thiruvananthapuram
SE/OC.

Forwarded / By Order


Section Officer