



GOVERNMENT OF KERALA

Abstract

Local Self Government Department - Modernising Government Programme - Hospital Kiosk Project - Data Entry and delivery of certificates, Management of collection of Service charges and other operations - Project modified - Orders issued.

LOCAL SELF GOVERNMENT (IB) DEPARTMENT

G.O.(Ms) No.262/2007/LSGD

Dated, Thiruvananthapuram, 19.11.2007

- Read :
1. G.O.(Ms) No. 273/2004/LSGD dated 14.09.2004.
 2. G.O.(Rt) No. 4942/2005/LSGD dated, 08.12.2005
 3. D.O. Letter No.IKM/ECD/51/07 dated 05.09.2007 from Prof. M.K.Prasad, Executive Chairman & Director, IKM
 4. Deliberations of the meeting held on 19.10.2007

ORDER

As per the Government Order read as first above, Government had approved a proposal for establishing Hospital Kiosks in 52 Government Hospitals and 130 Private Hospitals in 5 Corporation areas for improving service delivery relating to civil registration in Corporations.

As per Government Order read as second above, Government had issued orders finalising the operational details of the project.

As per the letter read as third above, the Executive Chairman and Director, Information Kerala Mission has requested Government to review the overall functioning of the project and modify it now that the stabilization phase is over.

The request have been examined in detail and consulted the Chairman, Information Kerala Mission. Director of Urban Affairs and representative of Kudumbasree through meeting held on 19.10.2007. Accordingly Government are pleased to modify the Government orders read as first and second as follows:-

- (i) IKM would formally hand over the Hospital Kiosks to the Local Governments concerned. The assets would be handed over to the Local Governments and their future O & M replacement etc. would be their responsibility.
- (ii) The Local Governments would run the Kiosks by outsourcing them to Kudumbasree IT Units.
- (iii) Kudumbasree IT Units would be paid at the following rates.
 - (a) Data Entry Operator (Kiosk Executive)
Rate based on the duration to be engaged
Up to 4 hours : Rs.120/-
Up to 8 hours : Rs.150/-
For additional hours @ Rs.20/- per hour
 - (b) For courier service : The above rate plus Rs.2/- per KM or actual travel expenses
 - (c) Other terms & Conditions :
 - Taxes extra (if any tax is applicable)
 - The expenses related to consumables, maintenance of computer and accessories, water and electricity charges etc. related to the Kiosk should be borne by the agency.
 - The payments should be made on or before 5th every month.
- (iv) IKM would render necessary training to the Kudumbasree Units and oversee the transition for a period of at least 3 months.
- (v) If the user charges are not sufficient to meet the expenses, the Local Governments are permitted either to use its own funds or enhance the user charge, as may be decided by the Local Government concerned.

The new arrangement will be put in Place from 01.12.2007.

By Order of the Governor

**S.M.VIJAYANAND,
Principal Secretary to Government**

To

The Chairman and Director, Information Kerala Mission, Thiruvananthapuram

The Director of Urban Affairs, Thiruvananthapuram

The Executive Director, Kudumbasree, Thiruvananthapuram

The Mayor/Secretary, Corporation - Thiruvananthapuram, Kollam, Kochi,
Thrissur, Kozhikode

The Director of Census Operations, Kerala

The Secretary, Health and Family Welfare Department, Thiruvananthapuram

The Secretary, Modernising Government Programme, Thiruvananthapuram

The P.S. to the Minister (Local Self Government Department)

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Section Officer